

NOTICE OF MEETING

PALM TRAN SERVICE BOARD

JUNE 26, 2025

1:30 P.M. – 3:30 P.M.

**PALM TRAN DELRAY BEACH HEADQUARTERS
Board Room
100 N. Congress Ave.
Delray Beach, FL 33445**

Palm Tran Bus Service is available to this location via Route 2

Note:

Members of the public may attend and provide comments in-person or submit comments via phone message, e-mail, or written correspondence via mail. All comments must be received before noon Eastern Time, June 25, 2025.

If a person decides to appeal any decision made by this Board with respect to any matter considered at this meeting, he or she will need a record of the proceedings, and that, for such purpose, he or she may need to ensure that a verbatim record of the proceedings is made, at his or her own expense. A copy of this agenda may be requested in another format. To request a reasonable accommodation under the Americans with Disabilities Act, please contact DeBorah Posey-Blocker at dposeyblocker@pbcgov.org or 561-841-4245.



Palm Tran Administrative Offices
100 North Congress Avenue
Delray Beach, FL 33445-3436
(561) 841-4200 • FAX: (561) 841-4291

Palm Tran Mailing Address
3201 Electronics Way
West Palm Beach, FL 33407-4618

Palm Tran Connection
50 South Military Trail, Suite 101
West Palm Beach, FL 33415-3132
(561) 649-9838 • FAX: (561) 514-8365

Ivan Maldonado
Executive Director

Deborah Posey-Blocker
Service Board Liaison

■

Palm Tran Service Board Members

Carmencita Mitchell, Chair
Seat 9 - Regular Fixed Route Bus Rider

Joey Acevedo, Vice Chair
Seat 10 - Fixed Route Bus Operator

■

Frank Stanzone
Seat 1 - Rep. with Transportation Experience

Kerry Rawn
Seat 2 - Disability Advocate

Selva Selvendran
Seat 3 - Environmental Advocate

KaShamba Miller-Anderson
Seat 4 - Elected Municipal Official

Jim Gibbs
Seat 5 - Business Community Representative

Donté Mickens
Seat 6 - Rep. with Multicultural Experience

Carolyn Hmara
Seat 7 - Senior Citizen Representative

Brandon Williams
Seat 8 - Certified Paratransit User

Tricia Hallison-Mischler
Seat 11 - Citizen-at-Large

Dennis Martin
Seat 12 - Rep. with Extensive Paratransit Experience

Tammy Jackson-Moore
Seat 13 - Resident of Glades/Lake Region Area

PALM TRAN SERVICE BOARD

Thursday, June 26, 2025

**Palm Tran Delray Beach Headquarters
Board Room**

**100 N. Congress Avenue
Delray Beach, FL 33445**

**AGENDA
1:30 P.M. – 3:30 P.M.**

- 1. CALL TO ORDER**
 - A. Pledge of Allegiance
 - B. Roll Call
- 2. MOTION TO ADOPT AGENDA – June 26, 2025**
- 3. MOTION TO APPROVE MINUTES – May 22, 2025**
- 4. SAFETY MESSAGE/BRIEFING**
- 5. PTSB CHAIR COMMENTS**
- 6. EXECUTIVE DIRECTOR REPORTS**
- 7. INTERIM COUNTY ADMINISTRATOR TODD BONLARRON**
- 8. COMMITTEE REPORTS**
 - A. PTSB Paratransit Subcommittee
- 9. INFORMATION ITEMS**
 - A. PMO Performance Ridership Update
 - B. Public Comment on Information Items 9A
- 10. PUBLIC COMMENTS (General)**
- 11. CUSTOMER SERVICE REPORT**
- 12. BOARD MEMBER COMMENTS**
- 13. ADJOURNMENT**

PALM TRAN SERVICE BOARD
Palm Tran Delray Beach Headquarters Board Room
100 North Congress Avenue
Delray Beach, FL 33445-3436
Thursday, May 22, 2025
1:30 A.M. to 3:30 PM

1. Call to Order

Meeting called to order at 1:40 P.M. by Chair Mitchell

A. Pledge of Allegiance

B. Roll Call

Members Present

Selva Selvendran, Seat 3, Environmental Advocate
Jim Gibbs, Seat 5, Business Community Representative
Carolyn Hmara, Seat 7, Senior Citizen Representative
Brandon Williams, Seat 8, Certified Paratransit User
Carmencita Mitchell, Seat 9, Regular Fixed Route Bus Rider/Chair
Joey Acevedo, Seat 10, Fixed Route Bus Operator/Vice Chair
Tricia Hallison-Mischler, Seat 11, Citizen-at-Large

Members Absent

Frank Stanzione, Seat 1, Senior Citizen Representative
Kerry Rawn, Seat 2, Disability Advocate
KaShamba Miller-Anderson, Seat 4, Elected Municipal Official of a Municipality
Donté Mickens, Seat 6, Representative with Multicultural Experience
Dennis Martin, Seat 12, Representative with Extensive Paratransit Experience
Tammy Jackson-Moore Seat 13, Resident of the Glades/Lakes Region Area

2. Motion to Adopt the Agenda for May 22, 2025

Chairwoman Mitchell requested a motion to adopt the agenda for May 22, 2025. Motion made by Mrs. Hmara and seconded by Mr. Acevedo the motion was approved unanimously.

3. Motion to Approve Minutes for February 27, 2025

Chairwoman Mitchell requested a motion to approve the Minutes for February 27, 2025. Motion made by Mrs. Hmara and seconded by Mr. Acevedo. The motion was approved unanimously.

4. Safety Message/Briefing

The Safety Message was presented by:
Charles Hall, Senior Manager Safety/Training and Compliance .
The May Safety Message was 'Distracted Driver Awareness'.

5. Comments from Palm Tran's Service Board Chair

Chair Mitchell welcomed all to the meeting and gave a brief synopsis of the many events she was honored to attend since the last Palm Tran Service Board meeting,

Ms. Mitchell announced the presence of Mayor Hmara,

6. Comments from Executive Director, Ivan Maldonado

Executive Director Ivan Maldonado welcomed all to the May PTSB Meeting and provided an update on what has been going on at Palm Tran.

Route 43 THE WAVE – High-Frequency Service

- Rapid Transit Light – one step closer to rapid transit service.
- Service from every 20 minutes **to every 15 minutes.**
- Effective May 18, 2025.
- Runs from the Mall at Wellington Green to the Intermodal Transit Center.
- Funded through FDOT Transit Corridor Program.
- **Outreach “Catch the Wave”**
 - Worked with Mosaic - vendor from May 14 – May 19 to promote The Wave.
 - Mosaic conducted outreach at 5 of the most active stops along Route 43.
 - Ride day was May 19 with the Palm Beach Transportation Planning Agency (TPA) and Palm Tran employees (PTSB was invited).

Bus Bridge – Crash and Recognition at the BCC

- **April 11** – small aircraft crashed on the Tri-Rail tracks.
- Palm Tran in collaboration with Tri-Rail and Broward County Transit created a bus bridge between Boca Raton and Deerfield Beach.
- Over 650 people transported.
- **May 6** – Commissioner Marci Woodward and the Palm Beach County Board of County Commissioners recognized Palm Tran, PBC Engineering and Public Works, and Public Safety Emergency Management for its response during a time of crisis.
- 4 Bus Operators, 2 Operations Supervisors, and the Operations Manager Alicia Gray were recognized.

FDOT Shelter Outreach

- FDOT to begin construction and upgrades on existing shelters in Spring 2026 along US-1.
- Palm Tran's marketing and planning department partnered with the Florida Department of Transportation (FDOT) and visited 14 bus stops and shelters.
- Informed businesses within the area of upcoming improvements to the shelters/stops.

Black Gold Jubilee & Celebrate Westgate Festival

- The marketing department attended two events: Black Gold Jubilee in Belle Glade and Celebrate Westgate Festival in West Palm Beach on Saturday, April 12.
- Distributed promotional items and engaged with the community.
- Increased brand visibility and promoted the use of public transportation with Palm Tran.

Garrett Morgan Day: Tour at Palm Tran

- 33 students from Inlet Grove Community High School Pre-Engineering and Pre-Architecture students toured Palm Tran.
- In honor of Garrett Morgan Day, the creator of the traffic light!
- Learned about career paths in skilled trade and the public sector in Palm Beach County.

New Hire: John Lockhart

- From Louisville, Kentucky.
- Over a decade of transit experience.
- Previous Director of Operations at the Transit Authority of River City (TARC) and Coordinator at Clark County School District.
- Responsible for all Palm Tran Operations, safety, maintenance, and critical projects.

Mr. Maldonado acknowledged the appointments of DeBorah Posey-Blocker to Director of Customer Service, Govt & Public Relations and Janessa Croce, Senior Manager of Public Relations.

Leadership Palm Beach County

Mr. Maldonado extended a heartfelt congratulations to our Chairwoman on her selection for the Leadership Palm Beach County, Leadership Engage Class of 2026.

We also congratulate our Organizational Development Manager, Dr. Teresa Johnson, on being selected as well.

This class is made up of a group of motivated, informed, and diverse professionals who are selected for their leadership and service within Palm Beach County and beyond.

7. Assistant county Administrator Todd Bonlarron

Assistant County Administrator Bonlarron welcomed all and gave thanks to madam chair for all her hard work and efforts in advocating for Palm Tran. Mr. Bonlarron praised Palm Tran staff for the diligence they exude in serving the community. Mr. Bonlarron gave update and overview on Palm Tran's comprehensive transportation plan.

8. Committee Reports

- A. PTSB Paratransit Subcommittee
None

9. Action Items

- A. Officer Elections
Elections were held for the Chair and Vice Chair.

Carmencita Mitchell was nominated for Chair by Selva Selvendran, a vote was taken by committee members all were in favor Ms. Mitchell maintains her role as Chair to the Palm Tran Service Board.

Joey Acevedo was nominated for Vice Chair by Selva Selvendran a vote was taken by committee members all were in favor Mr. Acevedo maintains his role as Vice Chair to Palm Tran Service Board.

- B. Public Comment on Action Item 9A

Ms. Melndez recognized Ms. Mitchell and suggested she remain Chairwomen of the board.

10. Information Items

- A. PMO Performance Ridership Update

Edwin Bonilla, Performance Analyst reported on March 2025 performance report.

B. Public Comment on Information Items 10A
None

11. Public Comments (General)

Mrs. Melendez gave thanks to Palm Tran Connection for the door to door service specifically useve.

Lucy Lucito- praised the paratransit service in helping her get to where she needs to go.

Nicky Brown – discussed route one and how much ridership has increased he suggested double buses.

Takesha Saffold- Congratulated Chair and Vice Chair on being re-elected. Thanked Palm Tran on behalf of the Light house for the Blind for coming out and addressing concerns regarding upcoming changes,

Sandy Trejo- asked for clarification on upcoming changes for paratransit service regarding the $\frac{3}{4}$ mile rule? Executive Director Maldonado provided a detailed explanation.

12. Customer Service Report

Jeff McGregor shared positive commendations received from customers.

13. Board Member Comments

Tricia Hallison-Mischler – very excited about new bus shelters

Carolyn Hmara - Congratulated Chair and Vice Chair on being re-elected.

Welcomed Mr. Lockhart and Natasha. Thanked Mr. Bonlarron & Mr. Maldonado for updates.

Selva Selvendren – asked Mrs. Posey-Blocker if she was to remain the Palm Tran Service Board liaison? The answer was yes.

Carmencita Mitchell- Welcomed new hires , congratulated Mrs Posey-Blocker on her promotion and thank her for all she does.

14. Adjournment

Mr. Williams makes motions for adjournment.

Mr. Acevedo seconds the motion.

The meeting was adjourned at 3:39 PM.

Carmencita Mitchell, Chair

Date _____

Joey Acevedo, Vice Chair

Date _____

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Maintain Safe Following Distance



One of the most common and deadly accidents related to buses are rear-end collisions. These accidents are nearly always caused by the driver failing to maintain a safe following distance.

Maintaining a safe following distance is one of the easiest things operators can do to reduce risks and prevent accidents.

Remember, always have at least 4-seconds following distance in normal dry conditions.

Stay focused, stay alert, and stay safe.

Palm Tran Service Board Meeting

(PTSB)



Carmencita Mitchell
Chair



Palm Tran
Public Transportation

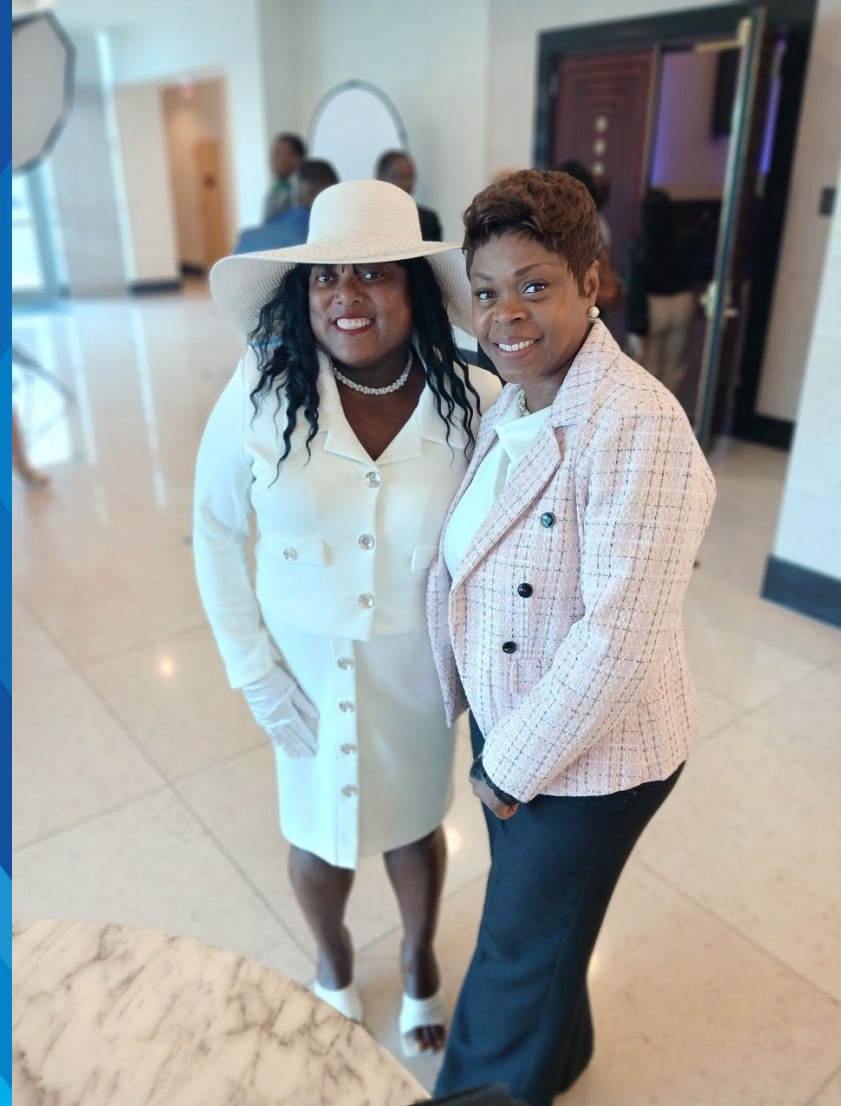


To provide access to opportunity for everyone; safely, efficiently and courteously

Lighthouse for the Blind



Palm Beach County League of Cities Luncheon



FPTA/FDOT/CUTR Summit



LPBC Leadership Excellence Awards



LPBC Leadership Excellence Awards





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Thank you!

Palm Tran Service Board Meeting

(PTSB)



Ivan Maldonado

Executive Director, Palm Tran

Presented: Thursday, June 26, 2025



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2025 Governor's Hurricane Conference



BUS STOP

STOP #
310

Palm Tran
Public Transportation

ROUTES SERVED

1

61-841-428

Palm Tran



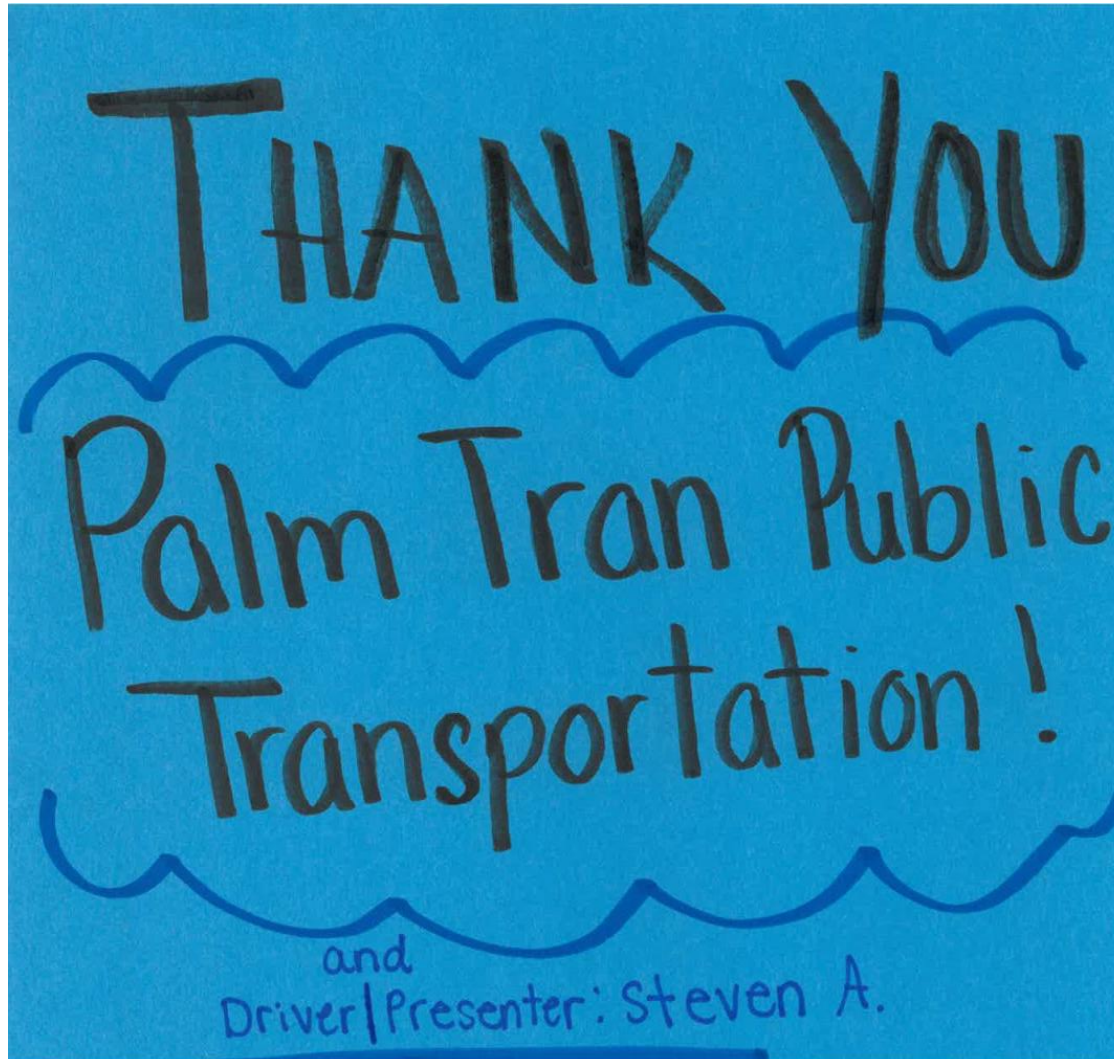
Bus Bridge – Downed Power Lines



Greenprint Gathering



Jupiter Farms Elementary Career Day



Palm Tran at FPTA/FDOT/CUTR Summit



Pictured (left to right): David Dent, Claudine Shaw, Michael Hightower, Lina Aragon, Yash Nagal, Brooke Samman, Jimilla Hicks

Transit Immersion Leadership Experience



Juneteenth Tour

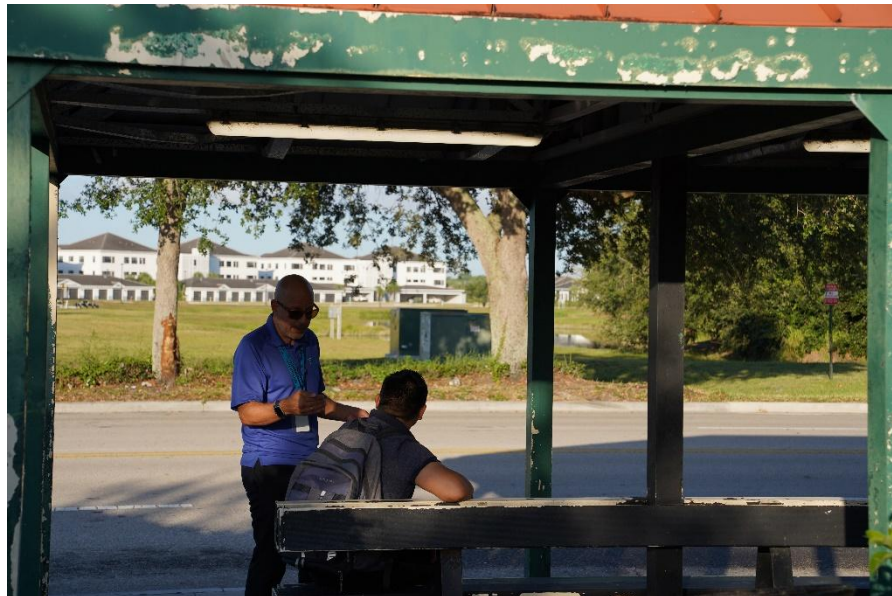
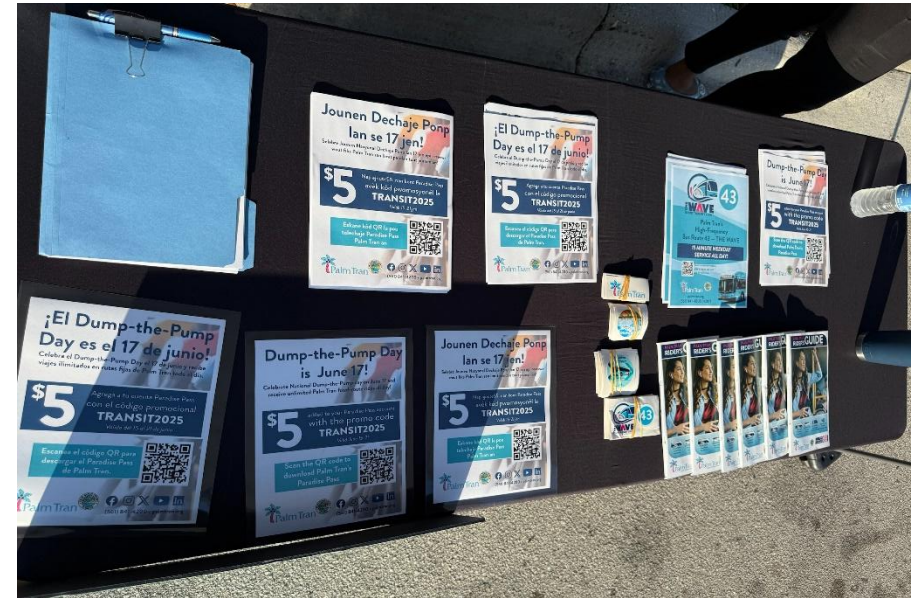




Dump the Pump Proclamation



Dump the Pump Outreach



Administrative Ride Day



New Hire: Jennifer Kasongo



Marketing and Government Affairs Manager

New Hire: Darryl Ramikssoon



Director of Maintenance





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Thank you!



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DATE: June 23, 2025
TO: Chair Mitchell & Board Members
FROM: Ivan Maldonado, Executive Director
RE: May 2025 Performance Overview

The Palm Tran Fixed-Route, Connection, and GoGlades Ridership for the month of May 2025

During the month of May 2025, Palm Tran's Performance Report reflects a -3.41% decrease in overall ridership across all modes.

PERFORMANCE REPORT

May 2025 (FY 2025)

Performance Management Office



MISSION: To provide access to opportunity for everyone; safely, efficiently and courteously.

May Ridership Overview

Trends By Mode – May 2025 (FY25)



MODE	April	May
Fixed Route	762,499	737,388
PTC	75,700	72,317
GG	11,778	11,709
USURV	13,630	11,641
Lyft Choice Program	11,812	12,499
Total	875,369	845,554

-3.41% compared to April 2025

*Only revenue ridership is NTD reportable.





To provide access to opportunity for everyone; safely, efficiently and courteously



Thank you!