

At A Glance



Palm Tran runs seven days a week (excluding holidays)

There are 19 Palm Tran Park-and-Ride lots located throughout Palm Beach County

All Palm Tran Buses are Equipped with:

- Wheelchair ramps
- Automatic stop announcement systems
- Bike racks
- Audio and video recording equipment for safety

Plan your Trip

- Use Palm Tran's iGO to look at real-time bus information.
- View our Rider's Guide located on our website, in buses and at specific locations throughout Palm Beach County.
- Download Palm Tran's FREE myStop Mobile App on your Apple or Android device. The app includes a built-in trip planner and real-time text or email alerts sent to your phone/computer indicating what time your bus is approaching your stop.

Bus Fares

Palm Tran offers a half fare on our single-trip cash fare and a reduced price on all Quik Passes for those who qualify. Please see the Palm Tran Rider's Guide for more information on fares.

Please use exact change to purchase passes on the bus; there is no cash refund.

- \$2.00 Single Ride. No Transfers
- \$5.00 Unlimited One-Day Quik Pass
- \$70.00 Unlimited 31-day Quik Pass
- \$55.00 Unlimited 31-day reduced pass

Customer Service

Customer Service is available to answer trip-planning questions Monday through Friday from 6:00 a.m. to 6:00 p.m. and Saturdays from 8:00 a.m. to 5:00 p.m. by calling (561) 841-4BUS (4287) or 1-877-930-4287 (toll-free).

***Palm Tran's mission** is to provide access to opportunity for everyone; safely, efficiently and courteously.*



www.palmtran.org • (561) 841-4BUS (4287)



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Palm Tran Connection

Connection is a shared ride, door-to-door paratransit service that provides transportation for residents and visitors with disabilities in Palm Beach County under the following programs:

- Americans with Disabilities Act (ADA) Program
- Division of Senior Services (DOSS) Program
- Transportation Disadvantaged (TD) Program

Fares:

All fares are payable in cash (exact change only). Drivers are not permitted to make change or accept tips of any kind. For more information on fares, visit our website.

Americans with Disabilities Act (ADA) Program	\$3.50 per one way trip
Division of Senior Services (DOSS) Program	Trips to meal-sites at designated route times NO CHARGE
Transportation Disadvantaged (TD) Program	\$3.50 per one way trip
Personal Care Attendant (PCA)	NO CHARGE
Escorts	\$3.50 per one way trip
Children age 8 and under when accompanied by a fare paying passenger	NO CHARGE

ADA eligible customers ride Palm Tran fixed-route buses free with a photo ID card issued from Connection

The Americans with Disabilities Act (ADA) core service area covers the following:

- East of the Florida Turnpike in Palm Beach County from the south county line to Indiantown Road.
- ADA Service continues to the 3/4-mile buffer around fixed routes located outside the ADA core service area.

Making a Reservation:

To book a trip or to request a paratransit application, copies of our Rider's Handbook, or to book a trip please call: (561) 649-9838, 1-877-870-9849 (toll-free) or (561) 649-0683 TDD
Monday through Saturday from 7:00 a.m. to 5:00 p.m. • Sunday from 8:00 a.m. to 5:00 p.m.

Book your trip online with Passweb!

ADA clients can now make a reservation using our online trip booking and trip tracking system known as Passweb. This feature is located in the Connection section of our website.

Transportation Disadvantaged (TD) Program

Connection offers riders the option to take advantage of the Palm Tran fixed-route bus service through our Transportation Disadvantaged Bus Pass Program.

- Annual household income must be at or below 75% for the \$15.00 31-Day Quik Pass or between 76%—150% of the Federal Poverty Guidelines for the \$20.00.



For more info call: (561) 649-9838
Paratransit applications may also be downloaded from
www.palmtran.org