

Palm Beach County, Florida

2022 TITLE VI PROGRAM UPDATE

PUBLIC TRANSIT SYSTEM

Provider: PALM TRAN



SUBMISSION TO THE FEDERAL TRANSIT ADMINISTRATION (FTA) IN FULFILLMENT OF REPORTING REQUIREMENTS
OUTLINED IN FTA CIRCULAR 4702.1B (10-1-2012) & TITLE VI OF THE CIVIL RIGHTS ACT OF 1964

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1. Introduction

Palm Beach County, as a designated recipient of the Federal Transit Administration (FTA), submits this Title VI Program Update for FY2023-2025 in compliance with Title VI of the Civil Rights Act of 1964, and the implementation guidelines found in FTA Circular 4702.1B, published October 1, 2012.

Palm Beach County is the designated recipient of FTA funds for the County's public transit system, known as Palm Tran. In January 1996, the County determined that the interests of the County and the residents were best served if bus transportation and paratransit services in the County were operated and managed by Palm Tran Inc., a not-for-profit corporation created as an instrumentality of the County. Palm Tran Inc. is a public entity controlled and operated by Palm Beach County. Palm Tran is also a department of the County.

The purpose of the update is to describe how Palm Tran, Palm Beach County's Public Transit System, is complying with Title VI requirements. The intent is to identify both steps already taken and any additional steps that will be taken to ensure that, for all programs and activities supported by federal financial assistance, Palm Tran provides services without excluding or discriminating on the grounds of race, color or national origin, or creating additional barriers to accessing services and activities.

Consistent with its commitment to meet FTA regulatory requirements, this plan update was prepared in accordance with:

- Title VI of the Civil Rights Act of 1964 and related statutes
- 49 CFR 21
- FTA Circular 4702.1B, "Title VI Requirements and Guidelines for Federal Transit Administration Recipients"
- U.S. DOT Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficient (LEP) Persons, 70 FR 74087 (December 14, 2005)
- DOT Guidance of 2001: To Recipients on Special Language Services to Limited English Proficient (LEP) Beneficiaries
- Executive Order 13166 of August 11, 2000: Limited English Proficiency (LEP)
- Executive Order 12898 of February 1994: Environmental Justice Executive Order

The Title VI Program Update incorporates the relevant chapters (Chapters III and IV) from the FTA Circular 4702.1B published on October 1, 2012: Title VI Requirements and Guidelines for Federal Transit Administration Recipients. An updated Title VI Program Update is required every three years, with the next update due in 2025.

1.1. Overview of Palm Tran Service Area and Services

Palm Tran provides fixed-route, dial-a-ride, and paratransit services to a service area of approximately 1.5 million people. The service area is the entire County with Palm Beach County being one of the largest of the 67 counties in Florida. Of the 39 municipalities within Palm Beach County, West Palm Beach, Boca Raton, Boynton Beach, Delray Beach, and Jupiter are the most populous. Population density within the County is concentrated towards the coastline east of the Florida Turnpike. The western part of the county includes the Glades region population center, though it is primarily dedicated to agricultural uses, conservation area, and Lake Okeechobee.

Palm Tran directly operates fixed-route bus service with 32 fixed routes serving areas throughout the County. Service is generally provided on weekdays from 5 a.m. to 11 p.m., on Saturdays from 6 a.m. to 10 p.m., and on Sundays from 8 a.m. to 7 p.m. Palm Tran operates 365 days a year, including all major holidays. Palm Tran's fixed-route network provides connections to the County's multimodal transportation network, including to its main hub, the West Palm Beach Intermodal Center, as well as its major transfer locations. Major transfer locations include Wellington Mall, West Palm Beach VA Medical Center, Boca Town Center Mall, and Gardens Mall as well as the six Tri-Rail stations in the County.

Palm Tran Connection, Palm-Tran's shared-ride, door-to-door paratransit service, provides transportation for residents and visitors in Palm Beach County who have disabilities or who otherwise are unable to use the fixed route system and are unable to transport themselves or purchase transportation. Service is provided under three programs-Americans with Disabilities (ADA) Program, Division of Senior Services (DOSS) and the Transportation Disadvantaged Program (TD). Palm Tran Connection travels in Palm Beach County from Jupiter to Boca Raton and from Palm Beach to South Bay. Palm Tran also provides connections to its partner agency to the south, Broward County (BCT), at Mizner Park and Sandalfoot Plaza, which are both located in the Greater Boca area. Transfers to Palm Tran's northern neighbor system, Marty/Martin County Transit, are available at Gardens Mall in Palm Beach Gardens. Connection operates during the same days and hours of service as the fixed routes.

Palm Tran also provides services in the Glades region through the Go Glades dial-a-ride system, a pilot program that started in December 2018 as an on-demand circulator-type flex service. The dial-a-ride service serves the communities of Belle Glade, South Bay, and Pahokee and is available to the general public and ADA customers. Go Glades previously operated four circulator routes, with the ability for vehicles to deviate to pick up a rider but was transformed into a dial-a-ride service in April 2020 to better meet the needs of riders. The Glades region is also served by fixed-route 47. Palm Tran fixed-route 40 connects the Glades region with the rest of the County.

1.2. Major Accomplishments since the 2019 Title VI Update Submittal

- **COVID-19 Pandemic Response:** Palm Tran provided continued service during the COVID-19 pandemic and implemented various measures to protect bus operators and passengers, such as a touchless wheelchair securement system, UV cleaning lights, protective barriers for bus operators, and enhanced cleaning methods. Palm Tran won numerous awards for their COVID-19 measures, including a Safety Award from the Safety Council of Palm Beach County for COVID Outstanding Service Recognition, an APTA 2021 Bus COVID-19 Certificate of Merit Award, and an FFTA Marketing Award for Electronic Advertising (3rd Place) for a COVID Cleaning Measure TV spot.
- **New Headquarters:** In March 2021, Palm Tran opened their new headquarters in Delray Beach, Florida. The grand opening marked the completion of a \$25 million project that expanded a small satellite office into a three-story building. The new headquarters also includes a public meeting room, more space for employee training, more administrative office space, and initial infrastructure to charge zero emissions buses. An equity analysis for the new facility was previously completed and included in the 2019 Title VI Program update.
- **Paradise Pass:** Palm Tran launched the Paradise Pass, a smart reloadable card, in November 2021, providing riders with several new payment methods and contactless boarding. Palm Tran won multiple awards for the Paradise Pass, including a Gold Coast PR Council Bernays Award for Best PR Campaign by a Large Company or Firm, a NaCo Achievement Award, and an NAGC 1st Place Award for Audio/PSA.
- **Go Glades:** Following the onset of the COVID-19 pandemic, Palm Tran transitioned the Go Glades service from a flex service to an on-demand, dial-a-ride service to better serve riders in the Glades region. Despite challenges created by the ongoing pandemic, Go Glades ridership increased throughout 2021. Palm Tran won a NaCo Achievement Award for the Go Glades pilot program in 2020 and won two awards in 2021 for the Go Glades relaunch as a dial-a-ride service.
- **Palm Tran Connection:** Palm Tran Connection was awarded the 2021 Urban Community Transportation Coordinator (CTC) of the Year Award at the Florida Commission for the Transportation Disadvantaged Conference. In addition to providing continued service during the pandemic, Palm Tran Connection's paratransit vehicles were repurposed to provide meals to home-bound passengers for several months at the onset of the pandemic. Palm Tran was also recognized for improved on-time performance and the implementation of a new eligibility process.
- **Accelerate 2023:** In 2021, Palm Tran completed the FY22-31 Transit Development Plan (TDP), a strategic document that outlines the vision for transit services over the next 10 years. Despite challenges associated with the COVID-19 pandemic, Palm Tran reached over 12,000 people through public engagement efforts.
- **Holiday Service:** Palm Tran began providing service during seven major holidays on July 4, 2020 when previously no service was provided.

- **Redesigned Website:** Palm Tran launched a new website in August 2020 with enhanced features to make it easier for riders to plan trips, check schedules, and follow the latest service changes. The new website includes a user-friendly layout, compatibility with smart devices, and new graphics and imagery to make it easier to use for individuals with limited reading skills.
- **Awards:** Since the last Title VI Program Update in 2019, Palm Tran has won over 25 awards. Many of these awards have recognized Palm Tran's marketing and outreach efforts. In addition to the awards previously mentioned, several notable awards include COMTO Community Engagement Award – Palm Beach Chapter (2020), COMTO Public Agency of the Year (2021), and COMTO Industry Innovation Award (2022).

1.3. Title VI Checklists

The following checklists describe requirements from FTA Circular 4702.1B that apply to Palm Tran and the relevant chapters in this Title VI Update.

1.3.1. General Requirements

1. Title VI Notice to the Public, including a list of locations where the notice is posted
Chapter 3 and 4
2. Title VI Complaint Procedures (i.e., instructions to the public regarding how to file a Title VI discrimination complaint)
Chapter 5
3. Title VI Complaint Form
Chapter 6
4. List of transit-related Title VI investigations, complaints, and lawsuits
Chapter 7
5. Public Participation Plan, including information about outreach methods to engage minority and limited English proficient populations (LEP), as well as a summary of outreach efforts made since the last Title VI Program submission
Chapter 8
6. Language Assistance Plan for providing language assistance to persons with limited English proficiency (LEP), based on the DOT LEP Guidance
Chapter 9
7. A table depicting the membership of non-elected committees and councils, the membership of which is selected by the recipient, broken down by race, and a description of the process the agency uses to encourage the participation of minorities on such committees
Chapter 10

8. Primary recipients shall include a description of how the agency monitors its subrecipients for compliance with Title VI, and a schedule of subrecipient Title VI Program submissions

Chapter 11

9. A Title VI equity analysis if the recipient has constructed a facility, such as a vehicle storage facility, maintenance facility, operation center, etc.

Not Applicable

10. A copy of board meeting minutes, resolution, or other appropriate documentation showing the board of directors or appropriate governing entity or official(s) responsible for policy decisions reviewed and approved the Title VI Program.

Appendix G

1.3.2. Requirements of Transit Providers

All fixed route transit providers must submit:

1. Service standards (vehicle load, vehicle headway, on time performance, service availability)

Chapter 2 and 12

2. Service policies (transit amenities, vehicle assignment)

Chapter 2

Transit Providers that operate 50 or more fixed route vehicles in peak service and are located in an Urbanized Area (UZA) of 200,000 or more people must submit:

1. Demographic and service profile maps and charts

Chapter 14

2. Demographic ridership and travel patterns, collected by surveys

Chapter 14

3. Results of their monitoring program and report, including evidence that the board or other governing entity or official(s) considered, was aware of the results, and approved the analysis

Chapter 12 and Appendix G

4. A description of the public engagement process for setting the "major service change policy," disparate impact policy, and disproportionate burden policy

Chapter 2 and 8

5. Results of service and/or fare equity analyses conducted since the last Title VI Program submission, including evidence that the board or other governing entity or official(s) considered, was aware of, and approved the results of the analysis.

Chapter 15

2. Title VI Program Policies

These Policies and Procedures were developed with public participation and approved by the Board of County Commissioners on September 24, 2013. The policies have not been modified since the Title VI Update approval in 2013.

2.1. Purpose

To define the policies and procedures required to effectively comply with the Federal Title VI regulations to ensure that the level and quality of public transportation service is provided in a nondiscriminatory manner without regard to race, color or national origin.

2.2. Policies

1. **Major Service Change** – It shall be the policy of Palm Beach County to minimize adverse effects of major service changes. Major Service changes are defined as either a 25% change in system-wide service hours or a 25% change in route-level mileage. Major Service changes must undergo an Equity Analysis and be approved by the Palm Tran Service Board.
2. **Equity Analysis (Service and Fare)** – It shall be the policy of Palm Beach County to complete an equity analysis to review the potential adverse effects of proposed changes that could result in an unequal distribution of burdens or benefits to Palm Tran customers. The analysis must be completed for: 1) major service changes; and 2) any fare change. The analysis will look specifically for Disparate Impacts to minority populations and Disproportionate Burdens to low-income populations. Results of the analysis must be approved by the governing board (Palm Tran Service Board – (PTSB) for Service / Board of County Commissioners – (BCC) for Fare) prior to implementing any fare or major service change.
3. **Disparate Impact** – It shall be the policy of Palm Beach County to minimize adverse effects of fare and major service changes so that they are not borne disproportionately by minority populations. The threshold to determine adverse disparate impact is established at 20% based on the cumulative impact of the proposed fare and/or service change. If disparate impact is identified, Palm Tran shall take actions to mitigate the situation, unless there is a substantial legitimate justification that prevents such actions.
4. **Disproportionate Burden** – It shall be the policy of Palm Beach County to minimize adverse effects of fare and major service changes so that they are not borne disproportionately by low-income populations. The threshold to determine disproportionate burden is established at 20% based on the cumulative impact of the proposed fare and/or service change. If disproportionate burden is identified, Palm Tran shall take actions to mitigate the situation, unless there is a substantial legitimate justification that prevents such actions.
5. **Service Monitoring**– It shall be the policy of Palm Beach County to ensure that negative impacts on the basis of race, color or national origin do not exist. The Disparate Impact thresholds for Service Standards are as follow:
 - a. On-Time Performance: +/- 10% of the average performance of the sampled routes.

- b. Headway: +/- 5 minutes of the average performance of the sampled routes.
- c. Vehicle Load: + 5% of the maximum vehicle load.
- d. Service Availability: +/- 5% of the general measure of route distribution.

Palm Tran will monitor and test the application of the following items at least every three years: Vehicle Assignments, Distribution of Transit Amenities and Service Standards. Palm Tran will analyze the monitoring results and develop corrective action plans as needed. The results of the analysis must be approved by the Palm Tran Service Board.

- 6. **Vehicle Assignment** - It shall be the policy of Palm Beach County to ensure that the average vehicle age for minority routes are similar to that for Palm Tran's system-wide average vehicle age. The threshold to determine adverse disparate impact is established at 150% of the overall system average vehicle age. If a disparate impact is identified, Palm Tran shall take actions to mitigate the situation, unless there is a substantial legitimate justification that prevents such actions.
- 7. **Distribution of Transit Amenities** - It shall be the policy of Palm Beach County to provide bus stop amenities based on ridership, location and connectivity to other bus routes where there is sufficient right-of-way and/or dedicated transit easement.

2.3. Procedures

2.3.1. Major Service Change

All major increases or decreases in transit service are subject to a Title VI Equity Analysis prior to Board approval of the service change. A Title VI Equity Analysis completed for a major service change must be presented to the Palm Tran Service Board (PTSB) for its consideration and included in Palm Tran's Title VI Program with a record of the action taken by the Board.

Major Service change is defined as either a 25% change in system-wide service hours or a 25% change in route-level mileage.

Prior to Board approval, all major service changes are required to complete an equity analysis that includes an analysis of potential adverse effects to identify whether proposed changes result in an unequal distribution of burdens or benefits.

2.3.1.1. [Exceptions](#)

Exceptions to the definition of "Major Service Change":

- 1. The introduction or discontinuation of short- or limited-term service (e.g., promotional, demonstration, seasonal or emergency service, or service provided as mitigation or diversions for construction or other similar activities), as long as the service will be/has been operated for no more than twelve months.
- 2. Reassignment of existing route numbers, including splitting or combining two or more routes, will not constitute a new transit route. However, if the reassignment will impact the number of

transit revenue hours or the route path, the criteria listed below will be considered. Transit revenue hours refers to the amount of time that a bus is available to carry passengers.

3. Any aggregate change of 30 percent or less of the number of transit revenue hours of the reassigned routes over a three-year period for the day(s) of the week for which the change is proposed.
4. The addition of a new transit route. New service on streets not previously used by any route (excluding major arterial streets and streets designated as a trunk route).
5. Changes to service on a route with fewer than 10 total trips in a typical service day, unless service on that route is eliminated completely on any such day.
6. Changes to a "modified" route due to a Major Service change, unless service on that route is eliminated completely.

2.3.2. Equity Analysis (Service and Fare)

2.3.2.1. Service Equity Analysis

1. Service Equity Analysis for Minority Populations is completed using the following guidelines:
 - a. Use the major service change policy definition and describe the dataset(s) that will be used in the analysis.
 - b. Describe the techniques and/or technologies used to collect the data.
 - c. Evaluate the impacts of proposed service changes on minority populations. Specifically, compare the proportion of persons in the protected class who are adversely affected by the service change and the proportion of the persons not in the protected class who are adversely affected.
 - d. Compare existing service to proposed changes and calculate the absolute change as well as the percent change.
 - e. Use the disparate impact threshold to determine whether the proposed major service change will result in adverse effects that are disproportionately borne by minority populations.
 - f. If a disparate impact is found, alternatives must be reviewed to mitigate the potential impact.
 - g. If a disparate impact is found and the service change is modified, the change must be re-analyzed.
 - h. Service changes that show disparate impact may only be implemented if:
 - A substantial legitimate justification exists; and
 - There are no alternatives that would have a less disparate impact on minority riders but would still accomplish legitimate program goals.

- i. Brief and obtain approval from the Palm Tran Service Board, and the BCC when required.

2. Service Equity Analysis for Low-Income Populations

Low-income populations are not a protected class under Title VI. However, recognizing the inherent overlap of environmental justice principles in this area, and because it is important to evaluate the impacts of service and fare changes on passengers who are transit-dependent, FTA requires transit providers evaluate whether low-income populations will bear a disproportionate burden of the changes.

Service Equity Analysis for Low-Income Populations is completed using the following guidelines:

- a. Use the major service change policy definition and describe the dataset(s) that will be used in the analysis.
- b. Describe the techniques and/or technologies used to collect the data.
- c. Evaluate the impacts of proposed service changes on low-income populations. Specifically, compare the proportion of persons in the protected class who are adversely affected by the service change and the proportion of the persons not in the protected class who are adversely affected.
- d. Compare existing service to proposed changes and calculate the absolute change as well as the percent change.
- e. Use the disproportionate burden threshold to determine whether the proposed major service change will result in adverse effects that are disproportionately borne by low-income populations.
- f. If a disproportionate burden is found, alternatives must be reviewed to mitigate the potential impact.
- g. Brief and obtain approval from the Palm Tran Service Board, and the BCC when required.

2.3.2.2. Fare Equity Analysis

3. Fare Equity Analysis for Minority Populations is completed using the following guidelines:

- a. Describe the dataset(s) that will be used in the analysis of all fare changes.
- b. Describe the techniques and/or technologies used to collect the data.
- c. Determine the number and percent of users of each fare media being changed.
- d. Review fares before and after the change.
- e. Compare the differences for each particular fare media between minority users and overall users.
- f. Evaluate the impacts on minority populations.
- g. Use the disparate impact threshold to determine whether the proposed fare change (for each media type) will result in adverse effects that are disproportionately borne by minority populations.

- h. If a disparate impact is found, alternatives must be reviewed to mitigate the potential impact.
- i. If a disparate impact is found and the fare change is modified, the change must be re-analyzed.
- j. Fare changes that show disparate impact may only be implemented if:
 - A substantial legitimate justification exists; and
 - There are no alternatives that would have a less disparate impact on minority riders but would still accomplish legitimate program goals.
- k. Brief and obtain approval from the Board of County Commissioners.

4. Fare Equity Analysis for Low-Income Populations

Low-income populations are not a protected class under Title VI. However, recognizing the inherent overlap of environmental justice principles in this area, and because it is important to evaluate the impacts of service and fare changes on passengers who are transit-dependent, FTA requires transit providers evaluate whether low-income populations will bear a disproportionate burden of the changes.

Fare Equity Analysis for Low-Income Populations is completed using the following guidelines:

- a. Define and describe the dataset(s) that will be used in the analysis of all fare changes.
- b. Describe the techniques and/or technologies used to collect the data.
- c. Determine the number and percent of users of each method of payment, or fare media, being changed.
- d. Review fares before and after the change.
- e. Compare the differences for each particular fare media between low-income users and overall users.
- f. Evaluate the impacts on low-income populations.
- g. Use the disproportionate burden threshold to determine whether the proposed major service change will result in adverse effects that are disproportionately borne by low-income populations.
- h. If a disproportionate burden is found, alternatives must be reviewed to mitigate the potential impact.
- i. If a disproportionate burden is found and the fare change is modified, the change must be re-analyzed.
- j. Fare Changes that show disproportionate burdens may only be implemented if:
 - A substantial legitimate justification exists; and

- k. There are no alternatives that would have a less disproportionate burden on low-income riders but would still accomplish legitimate program goals. Brief and obtain approval from the Board of County Commissioners.

2.3.3. Service Monitoring

Service monitoring will be completed once every three years using the following methodology:

1. Use the minority transit route definition and select a sample of minority and non-minority routes.
2. Assess the performance of each minority and non-minority route in the sample for each service standard and service policy.
3. Compare transit service observed to the established standards and policies.
4. Mitigate as needed to ensure service standards and service policies are being met.
5. Brief and obtain approval from the Palm Tran Service Board and/or the BCC as required.
6. Submit results of the monitoring program (Chapter 12), board approval and backup documentation to the FTA every three years as part of the Title VI Program update.

2.3.4. Vehicle Assignment

Bus operators have three periods during the year when they sign-up for their assigned work. This distribution of duties is called a bid. Prior to each operator bid assignment, a baseline vehicle schedule is prepared for the upcoming bid period. Low-mileage vehicles are usually assigned to the Belle Glade Area located 43.4 miles from the main maintenance facility and higher-mileage routes to minimize the risk of breakdowns. High Capacity (Articulated) buses are assigned based on ridership needs. Vehicle assignment is based on the size of the vehicle (some routes have size restrictions due to turn radius and barrier restrictions) as well as the passenger loads on each particular route. New vehicles replace buses that have met their useful life, and new buses are distributed to locations where replacements are needed.

The Maintenance Department makes daily adjustments to the baseline vehicle schedule according to maintenance needs. For the purposes of Title VI service monitoring, Palm Tran calculates the average vehicle age for each route and aggregates this data into an average vehicle age for all minority routes. Palm Tran's Title VI goal states that the average vehicle age for minority routes should be similar to that of Palm Tran's overall system. The threshold to determine adverse disparate impact is established at 150% of the overall system average vehicle age.

All fleet vehicles are low floor buses equipped with air conditioning.

2.3.5. Distribution of Transit Amenities

Installation of transit infrastructure/amenities along bus routes are based on the number of average daily passenger boardings derived from Automatic Passenger Counters (APC), and location and connectivity to other bus routes. Placement is dependent on sufficient right-of-way

and/or dedicated transit easement to ensure the bus stop infrastructure is ADA accessible and in adherence to Federal ADA Standards and applicable Florida Statutes.

2.3.5.1. [Shelters and Benches](#)

Locations for advertisement-supported shelters and benches are suggested by a contractor(s) and follow the guidelines established in the current Florida Accessing Transit Design Handbook for Florida Bus Passenger Facilities. Municipalities with a non-advertising ordinance/policy provide bus shelters within their boundaries and are encouraged to follow the above guidelines.

2.3.5.2. [Provision of Information](#)

Bus Stop Signage includes:

1. Standard 12 x 24-inch bus stop sign containing:
 - a. Palm Tran logo
 - b. Customer Service Telephone Number
 - c. Unique Bus Stop Number for each bus stop
 - d. Palm Tran Routes served at the bus stop
2. Standard reflector
3. Braille/Tactile Bus Stop identifier
4. System maps are placed in all Palm Tran provided bus shelters
5. Waste receptacles are placed adjacent to all Palm Tran provided bus benches and shelters
6. Route Specific schedules and maps are initially provided on the bus stop channel at all designated time points/nodes

Palm Tran maintains a GIS database of all bus stops and associated infrastructure.

3. Title VI Notice To The Public

This notice was revised on September 2019. The notice is posted in English, Spanish and Creole.

PALM TRAN'S NON-DISCRIMINATION POLICY

FEDERAL TITLE VI CIVIL RIGHTS ASSURANCE NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

Palm Tran operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Palm Tran is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services, or be subjected to discrimination because of an individual's disability in compliance with the Americans with Disabilities Act (ADA).

Any person who believes she or he has been subjected to discrimination under Title VI or ADA, may file a Discrimination Complaint Form by contacting:

Palm Tran, Attn: Customer Service Administrator
50 South Military Trail, Suite 101
West Palm Beach, FL 33415
Call: 877-930-4287 • Email: PT-ADA@pbcgov.org • www.palmtran.org

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with:

Office of Civil Rights
Attention: Title VI Program Coordinator
East Building, 5th Floor-TCR
1200 New Jersey Ave., SE, Washington, DC 20590.

Modifications to Policies and Procedures: Palm Tran will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services and activities.

The ADA does not require Palm Tran to take any action that would fundamentally alter the nature of its programs or services or impose any undue financial or administrative burden. Whenever feasible, requests for modifications should be made in advance. The request from the individual with a disability should be as specific as possible and include information on why the requested modification is needed in order to allow the individual to use Palm Tran's services.

4. Notice to the Public – List of Locations

The Public Notification is posted in all buses, Palm Tran Connection's Service desk, and Palm Tran's Rider's Guide, which includes the bus routes and schedules.

The notice can be found in Appendix A and on Palm Tran's website as shown in the figures below.:

<https://www.palmtran.org/transparency-and-accountability/>

The screenshot displays the Palm Tran website's 'Transparency & Accountability' page. The page features a header with navigation links: 'OUR SERVICES', 'FARES & PASSES', 'RIDER TOOL KIT', 'WHO WE ARE', and 'CONTACT'. Below the header is a large banner image of a blue Palm Tran bus. The main content area is titled 'Transparency & Accountability' and includes a paragraph about providing public access to information on Federal Programs, Transit Project Plans, and Annual Reports. A 'PUBLIC NOTICE' section follows, detailing the 'ESTABLISHMENT OF PALM TRAN'S OVERALL DBE GOALS FOR FISCAL YEARS 2021-2023'. This section mentions that Palm Tran announces its Disadvantaged Business Enterprise (DBE) goal for fiscal years 2021-2023 as 12.6% for federal transit procurements. It also states that the methodologies for these goals are available for public review. Below this text are two buttons: 'DBE Program' and 'Goal Methodology', each with a 'VIEW (PDF)' link. A red circle highlights the 'Title VI' section, which includes links to '2019 Palm Tran Title VI Program Update (PDF)', 'Discrimination Complaint Forms' (with links for English, Spanish, and Creole), and 'Transit Projects and Plans' (with links for Mass Transit Fiscal Year 2007 Projects and Palm Tran Transit Development Plan).

Transparency & Accountability - X

palmtran.org/transparency-and-accountability/

OUR SERVICES • FARES & PASSES • RIDER TOOL KIT • WHO WE ARE • CONTACT •

Transparency & Accountability

Providing the public access to information on Federal Programs, Transit Project Plans and Annual Reports. Learn about Disadvantaged Business Enterprise (DBE) Program, your rights under Title VI and the Americans with Disabilities Act (ADA), Discrimination Complaint Forms, Palm Tran's strategic guide for public transit in Palm Beach County, and information on Palm Tran's accomplishments.

PUBLIC NOTICE

ESTABLISHMENT OF PALM TRAN'S OVERALL DBE GOALS FOR FISCAL YEARS 2021-2023

Palm Tran announces its Disadvantaged Business Enterprise Program (DBE) goal for fiscal years 2021-2023 as 12.6% for federal transit procurements. Eligibility and the requirements for the DBE program are defined in 49 CFR Part 26. The methodologies for these goals are available for public review: Goal Methodology. Send all comments to: Claudia Salazar, Grants Coordinator via email at: csalazar@pbcgov.org

The methodologies for these goals are available for public review:

DBE Program [VIEW \(PDF\)](#) Goal Methodology [VIEW \(PDF\)](#)

Send all comments to: Claudia Salazar, Grants Coordinator, at csalazar@pbcgov.org

Title VI

PUBLIC NOTICE

ESTABLISHMENT OF PALM TRAN'S OVERALL DBE GOALS FOR FISCAL YEARS 2021-2023

Palm Tran announces its Disadvantaged Business Enterprise Program (DBE) goal for fiscal years 2021-2023 as 12.6% for federal transit procurements. Eligibility and the requirements for the DBE program are defined in 49 CFR Part 26. The methodologies for these goals are available for public review: Goal Methodology. Send all comments to: Claudia Salazar, Grants Coordinator via email at: csalazar@pbcgov.org

The methodologies for these goals are available for public review:

DBE Program [VIEW \(PDF\)](#) Goal Methodology [VIEW \(PDF\)](#)

Send all comments to: Claudia Salazar, Grants Coordinator, at csalazar@pbcgov.org

Title VI

- 2019 Palm Tran Title VI Program Update (PDF)

Discrimination Complaint Forms

- Discrimination Complaint Form-English (PDF)
- Discrimination Complaint Form-Spanish (PDF)
- Discrimination Complaint Form-Creole (PDF)
- Federal Title VI and ADA Assurance (PDF)

Transit Projects and Plans

- Mass Transit Fiscal Year 2007 Projects (PDF)
- Palm Tran Transit Development Plan (TDP) (PDF)

This format is used for display in all the buses.

PALM TRAN'S NON-DISCRIMINATION POLICY

FEDERAL TITLE VI CIVIL RIGHTS ASSURANCE NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

Palm Tran operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Palm Tran is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services, or be subjected to discrimination because of an individual's disability in compliance with the Americans with Disabilities Act (ADA). Any person who believes she or he has been subjected to discrimination under Title VI or ADA, may file a Discrimination Complaint Form by contacting:

Palm Tran, Attn: Customer Service Administrator
50 South Military Trail, Suite 101 • West Palm Beach, FL 33415
Call: 877-930-4287 • Email: PT-ADA@pbcbgov.org • www.palmtran.org

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590

Modifications to Policies and Procedures: Palm Tran will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services and activities. The ADA does not require Palm Tran to take any action that would fundamentally alter the nature of its programs or services, or impose any undue financial or administrative burden. Whenever feasible, requests for modifications should be made in advance. The request from the individual with a disability should be as specific as possible and include information on why the requested modification is needed in order to allow the individual to use Palm Tran's services.

TÍTULO VI GARANTÍA DE LOS DERECHOS CIVILES LEY PARA PERSONAS CON DISCAPACIDADES

Palm Tran opera sus programas y servicios sin que importe su raza, color u origen nacional de acuerdo a el Título VI del Acta de los Derechos Civiles. Palm Tran está comprometida a asegurar que ninguna persona sea excluida de la participación en, o negado los beneficios de sus servicios, o sometida a discriminación debido a una discapacidad (Ley ADA). Cualquier persona que crea que ha sido sometida a discriminación bajo el Título VI o ADA, puede comenzar el proceso de queja comunicándose con:

Palm Tran, Attn: Customer Service Administrator
50 South Military Trail, Suite 101 • West Palm Beach, FL 33415
Llamar: 877-930-4287 • Email: PT-ADA@pbcbgov.org • www.palmtran.org

Una persona con una querella puede presentarla directamente con la Administración Federal de Transito sometiendo una queja a: Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590

Modificaciones a Regulaciones y Procedimientos: Palm Tran hará modificaciones razonables a sus regulaciones y programas para asegurarse que personas con discapacidades tengan igual oportunidad de disfrutar de todos sus programas, servicios y actividades. La Ley ADA no requiere que Palm Tran acoja ninguna acción que cambie fundamentalmente la naturaleza de sus programas o servicios, o que imponga un costo administrativo o financiero excesivo. Cuando sea posible, las peticiones para modificaciones deben hacerse por adelantado. La petición de una persona con discapacidades debe ser lo más específica posible y debe explicar por qué la modificación es necesaria para poder usar los servicios de Palm Tran.

TIT FEDERAL VI ASIRANS DWA SIVIL ANBA AMERIKEN YO AK LWA ANDIKAP

Palm Tran opere pwogram li yo ak sevis yo san yo pa konsidere nan ras, koule, ak orijin nasyonal nan ako avek Tit VI nan lwa sou dwa sivil yo. Palm Tran angaje pou asire ke pa gen moun ki eskli nan patisipasyon nan, oswa refize benefis sevis li yo, oswa pou yo kapab sibi diskriminasyon akòz andikap yon moun nan konfòmite Ameriken ak lwa andikap (ADA). Nenpot moun ki kwe li oswa li te sibi diskriminasyon anba Tit VI oswa ADA, kapab depoze yon fom plent diskriminasyon pa kontakte:

Palm Tran, Attn: Customer Service Administrator
50 South Military Trail, Suite 101 • West Palm Beach, FL 33415
Rele: 877-930-4287 • Imel: PT-ADA@pbcbgov.org • www.palmtran.org

Yon plentif kapab depoze yon plent direkteman avek administrasyon transpo federal la le ou ap depoze yon plent avek biwo dwa sivil la, atansyon: Koodonate pou pwogram VI a, nan les bilding, 5th etaj-TCR, 1200 New Jersey ave., SE, Washington, ak DC 20590

Modifikasyon pou politik ak pwosedi: Palm Tran pral fe chanjman rezonab nan politik ak pwogram yo asire ke moun ki gen andikap gen yon opotinite egal yo jwi tout pwogram li yo, sevis ak aktivite. ADA a pa mande pou Palm Tran pran nenpot ki aksyon ki ta fondamantalman chanje nati a nan pwogram li yo oswa sevis yo, oswa enpoze nenpot ki soufwans finansye oswa responsablite administratif. Chak fwa posib, demann pou modifikasyon ta dwe fet davans. Demann ki soti nan men moun ki gen yon andikap yo ta dwe kom espesifik ke posib epi ki gen ladan yo enfomasyon sou Poukisa modifikasyon yo bezwen yo nan lod yo pemet moun nan sevi ak sevis tran Palm.

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Non-Discrimination policies are also included in the May 2022 Rider's Guide (See Appendix B).



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5. Title VI Complaint Procedures

5.1. Title VI Complaint Procedures - For The Public

The notice to the public reads:

Any person who believes she or he has been subjected to discrimination under Title VI or ADA, may file a Discrimination Complaint Form by contacting:

Palm Tran, Attn: Customer Service Administrator

50 South Military Trail, Suite 101 • West Palm Beach, FL 33415

Call: 877-930-4287 • Email: PT-ADA@pbcgov.org • www.palmtran.org

How to File a Complaint: Your complaint should be made within 180 days from the date of the alleged discrimination and submitted to Palm Tran.

Your written complaint should include the following information:

1. Your name.
2. Your address and information as to how Palm Tran should contact you (e.g., your telephone number, e-mail address, home address, etc.).
3. A description of the discriminatory act or incident(s). You should describe how, why, when, and where you believe you were discriminated against and provide the location, names, and contact information of any witnesses.
4. You must sign your complaint. Please explain as clearly as possible what happened, why you believe it happened, and how you were discriminated against. Please identify any other individuals who were involved or observed the incident. Be sure to explain how other persons were treated differently from you.

Palm Tran strives to promptly investigate complaints. Palm Tran will address any complaint indicating a failure on Palm Tran's part to comply with Title VI or ADA, and will endeavor to notify the complainant of the action it proposes or will take to resolve the complaint. Complaints which do not suggest a failure to comply with Title VI/ADA or which lack sufficient information to address, may be closed by Palm Tran.

5.2. Title VI Complaint Procedures – Palm Tran

5.2.1. Policy

It is the policy of Palm Tran to ensure compliance with Title VI requirements and guidelines for Federal Transit Administration (FTA) recipients. The policies and procedures described here are in accordance with the requirements established by the October 1, 2012 FTA Circular 4702.1B, based on 49 CFR Part 21, Title VI regulations.

5.2.2. Procedures

5.2.2.1. [Investigating Fixed Route Title VI Complaints](#)

It is the policy of Palm Tran to ensure that no customer is denied service based on any one of the protected classifications identified under Title VI of the Civil Rights Act of 1964. Any person who believes he or she has been discriminated against on the basis of race, color or national origin by Palm Tran may file a Title VI complaint by contacting our Customer Service Center or by mailing in a Discrimination Complaint Form.

Palm Tran will investigate complaints received no more than one hundred and eighty (180) calendar days after the alleged incident. The Complaining Party (CP) will receive an acknowledgement letter confirming that the complaint was received and will be investigated. Palm Tran has thirty (30) business days to investigate and validate the complaint. If more information is needed to resolve the case, Palm Tran may contact the CP. The CP has 14 business days from the date of the letter from Palm Tran requesting additional information to send the requested information to the Palm Tran investigator assigned to the case. If the investigator is not contacted by the CP or does not receive the additional information within 14 business days, Palm Tran can administratively close the case. A case can be administratively closed also if the CP no longer wishes to pursue their case.

At the conclusion of the investigation, the CP will receive one of two letters: A Closure Letter (CL) or a Letter of Finding (LOF). A CL will summarize the allegations and state that there was not a Title VI violation and that the case will be closed. A LOF will summarize the allegations and the interviews, explain whether any disciplinary action was taken, detail any follow-up training required for the staff member(s) and any other action that will occur.

1. It shall be the responsibility of the Customer Service Supervisor to classify Title VI customer complaints as 'priority' and forward them to the Customer Service Administrator and Operations Director for processing and investigation.
2. It shall be the responsibility of the Customer Service Administrator to coordinate all correspondence with the CP, including, but not limited to the Notification of Investigation and Closure Letter if no finding is made. The Customer Service Administrator shall also be responsible for coordinating delivery of the Title VI Complaint form if it has not already been obtained by the CP.

- a. The Notification of Investigation will be sent within five (5) business days of Palm Tran's receipt of the complaint from the CP, acknowledging receipt of the complaint and confirming that the complaint will be investigated.
 - b. Investigations will typically be completed within ten (10) business days of Palm Tran's receipt of a validated complaint from the CP. A determination of the course of action, if any, should be completed within thirty (30) business days.
 - c. The Closure Letter will be sent to the Complaining Party within five (5) business days of the close-out or completion of the investigation.
 - d. Requests for time extensions to complete an investigation or reach a determination will be directed to the Customer Service Administrator and granted as needed.
3. It shall be the responsibility of the Customer Service Administrator and Operations Director to coordinate all aspects of the investigation, including but not limited to interviews with staff members and review of audio/video or other evidence.
 4. It shall be the responsibility of the Equal Employment Opportunity (EEO) Officer to coordinate delivery of a Letter of Finding (LOF) to the CP when discrimination complaints are substantiated. The LOF will be sent to the CP within five (5) business days of the completion of the investigation.

5.2.2.2. Tracking Fixed Route Title VI Complaints

It is the policy of Palm Tran to ensure compliance with tracking requirements for Title VI investigations, complaints, and lawsuits.

1. It shall be the responsibility of the Customer Service Administrator to track Title VI complaints in their system. Quarterly reports shall be sent to the Director of Support Services for reconciliation.
2. It shall be the responsibility of the Customer Service Administrator to track Title VI investigations and lawsuits. The list shall include the date the investigation commenced, or lawsuit was filed, a summary of the allegation and the status of the investigation or lawsuit. This list shall be included in the Title VI Program Update submitted to FTA every three (3) years.

5.2.2.3. Public Access to Fixed Route Title VI Procedures

It is the policy of Palm Tran to ensure that the Discrimination Complaint form and procedure for filing a complaint are available to the public through our website.

1. It shall be the responsibility of the Information Technology Manager to publish the Discrimination Complaint form procedure for filing a complaint to Palm Tran's Internet website (www.palmtran.org)
2. It shall be the responsibility of the Marketing Manager to publish Palm Tran's Non-Discrimination Policy in the Rider's Guide.
3. It shall be the responsibility of the Maintenance Manager to post Palm Tran's Non-Discrimination Policy on all buses, and new buses as acquired.

6. Title VI Complaint Form

Title VI of the Civil Rights Act of 1964 states:

"No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

The complaint form is forwarded to anyone who contacts Palm Tran by phone with a complaint of discrimination because of their race, color, or national origin.

Palm Tran customers can also access this form on Palm Tran's website at:

<http://www.palmtran.org>

The form is available in English, Spanish, and Creole and can be found in Appendix C.

7. List of Transit-Related Title VI Investigations, Complaints, and Lawsuits

Palm Tran closely monitors the customer service phone line and has detailed procedures to follow-up on all complaints.

All calls are classified and sent to the appropriate department for immediate action and follow-up.

Palm Tran/Palm Beach County has no records of lawsuits alleging Title VI violations in years 2019-2021.

A total of 1,599 Fixed Route customer complaints and 331 Paratransit complaints were submitted between October 2019 and July 2022. Only seven complaints were classified as Title VI-related, all of which were in regards to Fixed Route services. After proper investigation, none of the seven complaints were validated as Title VI violations. Appendix D shows the list of complaints classified as Title VI at the time the caller contacted Palm Tran. The follow-up information, the rulings, and the actions taken towards the investigations are also included.

8. Public Participation Plan

8.1. Introduction

This Public Participation Plan (PPP) was developed to ensure that prior to implementing adjustments to fares, fare media, services and routes of the Palm Tran Transit System, appropriate public comment is solicited and considered in accordance with applicable federal, state and local law and Palm Beach County Resolution No. 2015-0893, as it may be amended. This PPP also identifies strategies and processes to ensure effective public and stakeholder notice and participation, as appropriate, in Palm Tran transportation planning activities.

The Palm Tran Service Board (PTSB) is authorized to hold public hearings. After considering public comment and any service equity analysis performed, PTSB has the authority to approve Palm Tran fixed route service changes constituting major service changes. The PTSB is also authorized to approve changes to Palm Tran fixed routes that do not constitute major service changes after holding a public meeting and considering public comment. The PTSB does not have the authority to approve any service change(s), including major service changes, for which there will be an increase in the cost of services. In all other respects, the PTSB is an advisory body to the Palm Beach County Board of County Commissioners (BCC). PTSB Paratransit Subcommittee and PTSB Planning Subcommittee are solely advisory bodies to the PTSB, which were established to assist the PTSB in the performance of its duties.

Notwithstanding anything contained in this Program Update, the BCC has the authority to conduct public hearings, consider public comments, review and approve service and fare equity analysis (for both minority and low-income populations) and to make final decision(s) regarding fare and service changes. The BCC also has the authority to hold public meetings and consider public comments regarding service changes that are not major service changes, as it deems appropriate. A "formal" public hearing does not need to be held for service changes that do not constitute a major service change. The PTSB makes recommendations and provides advice when requested by the BCC, the Palm Beach County Administrator or the Palm Tran Executive Director. While the PTSB makes recommendations and provides advice when requested, the authority to approve Palm Tran policies and procedures is vested in the BCC, excluding matters vested in the County Administrator or the Palm Tran Executive Director.

Sound policy and service delivery decisions must consider community sentiment and public opinion based on well-executed outreach efforts. The public outreach strategies described herein are designed to provide the public with effective access to information about Palm Tran's fixed route bus and paratransit service and to provide a variety of efficient and convenient methods for receiving and considering public comment prior to implementing changes to service, fare media or fares.

Palm Tran also recognizes the importance of many types of stakeholders in decision-making processes, including other units of government, the Transportation Planning Agency (MPO),

Community Based Organizations (CBOs), major employers, passengers and the general public, including its low income, minority and Limited English Proficiency (LEP) members.

8.2. Public Participation Program Principles

Palm Tran's Public Participation Program will be governed by a set of principles. While the guidelines may be adjusted or revised to respond to external influences or needs, the principles will remain sound. They are:

Public involvement shall:

- Be early and continuous.
- Provide full public involvement and access to key decisions.
- Provide a process for seeking out and considering the needs of traditionally underserved groups.
- Provide for periodic evaluation for effectiveness.
- Be requested with the publication of legal notices and public hearings (as required) to obtain public input regarding transportation projects.
- Be accessible, making every effort to enhance the accessibility of the public's participation - physically, geographically, temporally, linguistically and culturally.
- Be clear, focused, understandable and relevant.
- Ensure reasonable public access with the use alternative tools to allow for public participation, these can range from telephone hotlines, websites, printed material, and providing addresses for public comment on proposed plans of action, as well as distributing multi-lingual publications.
- Make use of smaller information group meetings and discussions – people feel more comfortable asking questions and expressing their concerns in a smaller, informal meeting than a large public forum.

The PPP strives to offer meaningful opportunities for all interested segments of the public, including, but not limited to, low income, minority and LEP groups, to comment, as appropriate and as required by applicable law, on proposed adjustments to fares, services and routes of the Palm Tran System.

8.3. Methods For Achieving Public Participation And Providing Notice And Generating Awareness About Community Meetings And Public Hearings

The methods of public participation included in this PPP were developed based on best practices employed by other leading public transportation systems in the country and guidance provided by publication from the Federal Transit Administration (FTA).

Palm Tran intends to achieve meaningful public participation by a variety of methods with respect to changes to Palm Tran service, and/or fare changes. These include Public Hearings, Public Notices and alternative methods to gather public comment from those unable to participate in the public hearings.

While developing the Transportation Development Plan (TDP), Palm Tran conducts community meetings and listening sessions as appropriate with passengers, employers, CBOs, and Advisory Committees to gather public input and distribute information about service quality, proposed changes or new service options.

In addition, the public will be invited to provide feedback via Palm Tran's Facebook Page and during operating hours at the Customer Service Line. All feedback collected is recorded and passed on to the Palm Tran management team and responded to as appropriate.

Meeting formats will be tailored to achieve specific public participation goals that vary by project or by the nature of the proposed adjustment to service, routes or fares. Some meetings will be designed to share information and answer questions. Some will be designed to engage the public in providing input, establishing priorities and helping to achieve consensus on a specific recommendation. Others will be conducted to solicit and consider public comment before implementing proposed adjustments to fares, route eliminations and major changes to service. In each case, an agenda for each meeting, customized for the specific audience is created to achieve the stated goals while not overwhelming for the public.

For all public meetings and hearings, the venue will be a facility that is accessible for persons with disabilities and preferably, is served by public transit. If a series of meetings are scheduled on a topic, different meeting locations may be used, since no one location is usually convenient to all participants.

For Community Meetings and Public Hearings, Palm Tran will use a variety of means to make riders and Palm Beach County residents aware that the meetings/hearings are taking place, including some or all of the following methods:

- In-bus Advertisements
- Postings and information on Palm Tran's Website
- PTSB - Planning Subcommittee
- Notices on major media outlets
- Flyers and Information distribution through various libraries, universities and civic organizations that currently help distribute timetables and information
- Postings on the County website
- Palm Tran Connection Office

All major printed materials and website information that communicate proposed and actual service adjustments will be provided in three languages. English, Spanish and Creole. Spanish is

by far the most predominant non-English language in Palm Beach County, and Creole has been identified as the second-most predominant non-English language of Palm Tran riders.

The PPP strives to offer meaningful opportunities for all interested populations, including, but not limited to, low income, minority and LEP groups, to comment, as appropriate and as required by applicable law, on proposed adjustments to fares, fare media, services and routes of the Palm Tran System.

8.4. Public Hearings

Under this PPP, a formal public hearing will be conducted in the following circumstances:

1. When a fare increase for Palm Tran services is proposed

No Fare Increases have been proposed within the reporting period.

2. When a change in fare media for Palm Tran services is proposed

On March 9, 2021, the Palm Beach County BCC held a public hearing and approved a motion to add three new fare products and two fare policies. The fare products include a three-day and seven-day pass as well as the cost to purchase an unloaded Paradise Pass smart card. The fare structure for the new three-day, seven-day, and Paradise Pass smart cards are \$12, \$20 and \$2 respectively. The Paradise Pass was launched on November 14, 2021. As part of the initial roll-out, unloaded Paradise Pass smart cards have been distributed at no cost.

The first fare policy proposed to add fare capping. This policy automatically gives the customer the best fare value when they use a registered Paradise Pass smart card, by converting their cash value into an unlimited one-, three-, seven- or thirty-one-day pass based on frequency of use. The second policy change proposed to eliminate acceptance of pennies, which improves efficiencies in cash counting tasks and boarding dwell times.

The BCC fare policy approval documents are included in Appendix E.

3. When a Major Service Change is proposed

The PTSB meeting on July 28, 2022 proposed a major fixed-route adjustment for Route 49 being fully absorbed by Route 20. According to Palm Tran's Title VI policy, the proposed changes are considered major service changes since they result in a 25% change in route-level mileage. Therefore, an equity analysis and a public hearing was required.

Palm Tran conducted a service equity analysis for Route 20 and 49 dated July 26, 2022. While the proposed service change eliminated a route, no bus stops were eliminated, and the existing service span and frequency was maintained at all bus stops. The proposed and future start and end times of the route remained the same to maintain the level of customer service. According to the analysis, no disproportionate adverse impacts on low income or minority population was found within the Palm Tran service area using a ¼-mile buffer as a standard walkshed measure of access of service.

The July 28, 2022 PTSB agenda is included in Appendix F.

4. **When the Title VI Program is updated**

The 2022 Title VI update was submitted and approved as a Public Hearing item at the Board of County Commissioners (BCC) meeting on September 13, 2022. The Title VI Update approval by the BCC and Public Hearing documents are attached in Appendix G.

Such Public Hearings will be noticed and conducted in accordance with the following procedures and practices:

1. **Notice of Public Hearing** – Public notice of the hearing date, time and location will be provided at least ten (10) days before the scheduled date for the hearing. The notice shall be advertised using a variety of the methods provided above including, at a minimum, on Palm Tran's website and in newspapers with countywide distribution including Spanish and Creole language publications. Should no creole publications exist, Palm Tran will advertise on a Creole radio broadcasting station (if available) and will post the notice on the station's website.
2. **Location of Public Hearings** – Hearings will be conducted in a location that is accessible to persons with disabilities and adequate in size and venue to accommodate the anticipated public attendance.
3. **Receipt of Public Comments** – Meetings will be formatted to accommodate written and verbal comment by the public with respect to the proposed fare, service and route adjustments. Specific rules and procedures regarding the timing and manner of providing comments will be as established and noticed by Palm Tran in advance of each hearing. Comments provided by the public at the hearing will be recorded. The public will have the opportunity to comment via phone, email or letter, as well as at the hearing.
4. **Consideration of Public Comment** - Comments received prior to the final public hearing will be consolidated and summarized by staff and presented to the Board (i.e., the Board of County Commissioners or the Palm Tran Service Board) along with staff recommendations, in writing or other form appropriate under the circumstances prior to final action. Following the conclusion of the final public hearing (i.e., the last opportunity afforded to the public to engage in the decision-making process and provide comments), the Board will give due consideration to the information and recommendations received from staff and the relevant comments and supporting information received from the public, attaching the weight and value it deems proper to such comments, information and recommendations. In doing so, it will take into account the knowledge and expertise of the commenter, to the extent it has information regarding such, supporting facts, research and data received, expert opinions proffered, and the reasons provided from those in support of or in opposition to the proposed action. The Board's determination may not be based simply upon the number of comments in support of or in opposition to the proposed action but rather whether its decision will reasonably further a desired outcome or policy objective. The Board may consider alternatives to the proposed action or no action at all, as it deems appropriate.

8.5. Summary of Public Outreach

Since the 2019 Title VI Update, Palm Tran has continued to engage the public in accordance with procedures outlined in the PPP. In addition to the public hearings held for the fare media change and major service change (see 8.4), Palm Tran also engaged in extensive public outreach efforts for several major initiatives, including the FY 2022-2031 Transit Development Plan (TDP) and the Paradise Pass implementation.

8.5.1. Accelerate 2021: FY 2022-2031 Transit Development Plan

Prior to beginning any TDP outreach, a Public Involvement Plan (PIP) was developed to guide the TDP public outreach activities and ensure ample opportunity for participation by all required and interested parties. The PIP is consistent with the PPP from the 2019 Title VI Program as well as all state statutory and administrative requirements. Public awareness initiatives for the TDP included TDP-specific branding, a TDP webpage, social media outreach, emails, local media coverage, and a TDP factsheet, which was provided in English, Spanish, and Creole. Palm Tran engaged stakeholders and the public through steering committee meetings, stakeholder presentations, stakeholder interviews, discussion group workshops, an online transit needs survey, public opinion polling, an operator survey, and public workshops. While most public outreach efforts had to be virtual due to the COVID-19 pandemic, Palm Tran was able to reach over 12,000 individuals throughout the TDP development process. A public involvement summary of TDP outreach activities is shown below in Table 1.

Table 1: TDP Public Involvement Summary

Outreach Activity	# Of Occurrences	Timeframe (2021)	Format / Location	People Engaged
Steering Committee & Stakeholder Agency Meetings				
TDP Steering Committee Mtgs	4	Aug 10-Oct 14	Virtual/Online	5
Agency Coordination Mtgs	6	Sep 23-Oct 21	Virtual/Online	90
Surveys & Public Opinion Polls				
Online Transit Needs Survey	1	Sep 1-Oct 10	Virtual/Online	754
Public Opinion Polling	1	Sep 16-Sep 21	Telephone	400
Operator Survey	1	Oct 13-20	Virtual/Online	11
Interviews & Discussion Groups				
Stakeholder Interviews	35	Aug 16-Sep 9	Virtual/Online	35
Connection Rider Disc. Group	1	Sep 10	Virtual/Online	5
Business Leader Disc. Groups	4	Sep 13-Sep 14	Virtual/Online	7
Operator Discussion Groups	3	Sep 8-Sep 10	Palm Tran Facilities	8
Public Workshops				
Public Workshops	6	Sep 15-Sep 16	Virtual/Online	13
Email, Web & Social Media Outreach				
<i>Accelerate 2031</i> Webpage	1	Aug 20-Oct 4	Virtual/Online	590
Social Media Posts	12	Aug 19-Sep 27	Virtual/Online	10,602
Email/Eblasts	2	Sep 1-Sep 8	Virtual/Online	128
Total:				12,648+

Source: Palm Tran FY 2022-2031 Transit Development Plan

8.5.2. Paradise Pass

Palm Tran engaged in an extensive outreach campaign to ensure riders were well-informed about the Paradise Pass, Palm Tran's new smart, reloadable card. Employees conducted weeks of in person outreach at Palm Tran's most popular stops, handing out brochures, giving away cards, and providing support to mobile users. Outreach locations were spread out throughout the County, with Spanish and Creole interpreters stationed at the West Palm Beach Intermodal Transit Center. Outreach materials were available in English, Spanish, and Creole and are included in Appendix H. Palm Tran has won numerous awards for the Paradise Pass outreach, including a Gold Coast PR Council Bernays Award for Best PR Campaign by a Large Company or Firm and an NAGC 1st Place Award for Audio/PSA.

9. Language Assistance Plan for Individuals with Limited English Proficiency (LEP)

9.1. Introduction

In providing fixed-route service within a service area of almost 1.5 million residents, Palm Tran understandably has interactions with individuals with varying degrees of ability to speak and/or understand English. For this reason, Palm Tran has developed a Limited English Proficiency (LEP) plan. Additionally, the LEP plan has been prepared to address Palm Beach County's responsibilities as a recipient of federal financial assistance as they relate to the needs of individuals with limited English language skills.

9.1.1. Limited English Proficiency (LEP) Plan Overview

Individuals, who have a limited ability to read, write, speak or understand English are Limited English Proficient or "LEP". In the Palm Tran service area, there are 186,878 residents or 13.29% that describe themselves as not able to communicate in English very well (Source: 2020 American Community Survey). Palm Beach County is federally mandated, by Executive Order 13166, to take responsible steps to ensure meaningful access to the benefits, services, information and other important portions of its programs and activities for individuals who are LEP. Palm Tran has utilized the U.S. Department of Transportation's (DOT) LEP Guidance Handbook and performed a four-factor analysis to develop its LEP plan.

The U.S. Department of Transportation handbook, titled "Implementing the Department of Transportation's Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficient (LEP) Persons: A Handbook for Public Transportation Providers, (April 13, 2007) "(hereinafter "Handbook"), states that Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d et seq., and its implementing regulations provide that no person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity that receives Federal financial assistance (Handbook, page 5).

The Handbook further adds that Title VI prohibits conduct that has a disproportionate effect on LEP persons because such conduct constitutes national origin discrimination (Handbook, page 5).

Executive Order 13166 issued on August 11, 2000, states that recipients of Federal financial assistance must take reasonable steps to ensure meaningful access to their programs and activities by LEP persons (Handbook, page 6). Additionally, recipients should use the US DOT LEP Guidance to determine how best to comply with statutory and regulatory obligations to provide meaningful access to the benefits, services, information and other important portions of their programs and activities for individuals who are LEP (Handbook, page 6). These provisions are included in FTA Circular C 4702.1B in Section 9 of Chapter III (pages III-6 -- III-9).

For many LEP individuals, public transit is the principal transportation mode used. It is important that Palm Tran be able to communicate effectively with all of its riders, both LEP and non-LEP individuals alike. When Palm Tran is able to communicate effectively with all of its customers, the service provided is a safer, more reliable, convenient and accessible service for all of the agency's customers. For these reasons, Palm Tran is committed to taking those reasonable steps to ensure meaningful access for LEP individuals to this agency's services.

This Plan will demonstrate the efforts that Palm Tran has undertaken to make its service as accessible as possible to all persons irrespective of their ability to communicate using the English language. More specifically, the plan addresses how services will be provided through general guidelines and procedures:

- **Identification:** Identifying LEP populations and LEP services in County departments
- **Interpretation:** Offering free and timely interpretation to LEP individuals upon request
- **Translation:** Providing free and timely translation of vital Palm Tran documents
- **Staffing:** Identifying Palm Tran employees to meet LEP customer service needs
- **Training:** Delivering training on LEP service mandates to all responsible employees

Additionally, Palm Tran welcomes any comments or suggestions that would further improve the effectiveness of the LEP Plan and/or our ability to communicate more effectively with our customers.

9.2. Four Factor Analysis

FTA Circular C 4702.1B requires that Palm Tran take reasonable steps to provide LEP individuals with meaningful access to programs and activities. Palm Tran determines which language services are appropriate to provide by performing a Four Factor Analysis. The Four Factor Analysis considers:

1. The number and proportion of LEP persons in the eligible service area;
2. The frequency with which LEP persons come in contact with the program;
3. The importance of the service provided by the program; and
4. The resources available to the recipient.

The US DOT Policy Guidance gives recipients substantial flexibility in determining what language assistance is appropriate based on a local assessment of the four factors listed above. The following is an assessment of need in Palm Tran's service area in relation to the transportation planning process.

9.2.1. The Number and Proportion of LEP Persons in the Eligible Service Area.

The first step towards understanding the profile of individuals that comprise Palm Tran's service area in Palm Beach County is a review of 2020 American Community Survey Data.

The table below displays the primary language and number of individuals 5 years and over that speak English "not well" or "not very well" at home. Only the top four language groups for Palm Beach County are displayed.

At this time, Spanish represents a significant percentage of the region's population.

Table 2: Primary language spoken at home by population 5 years and over within Palm Beach County

Primary Language at Home	Population	% of Total Population 5 Years and Older
Total Population 5 Years and Over	1,406,392	100%
Speaks English less than "Very Well"		
Spanish	115,928	8.24%
French, Haitian, or Cajun	38,260	2.72%
Other Indo-European (excluding German or other west-Germanic)	14,138	1.01%
Russian, Polish, or other Slavic	4,499	0.32%

Source: 2020 American Community Survey 5-Year Estimates

9.2.2. The Frequency with which LEP Persons Come in Contact with The Program.

The growing size of the LEP population in Palm Beach County increases the probability of contact with Palm Tran. Palm Tran assesses the frequency at which staff and drivers have or could possibly have contact with LEP persons. This includes documenting phone inquiries and surveying riders and drivers. Palm Tran has assessed the needs of LEP individuals since October 2005. Since 2005, Palm Tran has not had any requests for interpreters for public meetings. Prior to 2005, Palm Tran had included a Spanish translation of the informative facts provided in the system wide guide, "Riders Digest", and now includes a Creole translation. Since 2005, there has been no request for translated Palm Tran documents.

Palm Tran's prior experience with limited English proficient persons has been primarily with Spanish speakers. A review of the call center data determined that 8.3% of the calls for Paratransit reservations chose the option for Spanish and 0.7% chose the option for Creole. A review of call center data for customer-service related calls for both fixed-route and paratransit determined that 3.6% chose the option for Spanish and no one chose the option for Creole. A survey of the call center personnel determined that calls from speakers other than English/Spanish are sporadic,

with the prevailing additional language being Creole. However, a survey of walk-in traffic at Palm Tran Connection, in the area that processes the Transportation Disadvantaged (TD) passes (discounted monthly passes for Fixed Route), it was noted that 11.3% of the customers needed assistance in Spanish while 22.6% needed assistance in Creole. This data suggests that Spanish and Creole language services may be more critical at the Palm Tran Connection office.

9.2.3. The Importance of the Service Provided by the Program

According to the Travel Behavior and Commuting Trends chapter of the 2022-2031 Transit Development Plan (TDP), over 30% of the workers who are commuting using public transit do not have access to a vehicle¹. Another 31.5% of the workers who are commuting using public transit have access to only one vehicle. Furthermore, according to an ACS 2020 5-Year Estimate for Palm Beach County, 15.0% of all workers and 33.0% of workers who use transit are limited-English speaking.

Examining the trip purpose distribution further confirmed the importance of transit services to the community. Palm Tran bears in mind that transportation is considered an essential service to participation in modern society. While the surveys did not identify a considerable number of LEP riders, Palm Tran must consider a general observation made by others (State of California and New Jersey), that the LEP population tends to be truly captive transit riders because in many cases they cannot drive, do not have a driver's license or simply cannot afford a car. The California and New Jersey reports also indicate that the transit services are not only important to the LEP group, but in some cases, it may be absolutely critical, that is, without the bus services or current transit mode they are using, the LEP person may not have access to basic employment or the necessities of life.

9.2.4. The Resources Available to the Recipient.

Palm Tran already uses its staff as the primary resource for LEP assistance. Route schedule materials available to the public are provided in Spanish and Creole and translations are completed by Palm Tran's staff. The call center provides an option to select Spanish and Creole from the menu. Front desk staff have the option to contact a staff member should an LEP individual require assistance at the front desk. As of July 2022, The Paratransit reservation center has 21 total representatives, five of whom are fluent in Spanish and two who are fluent in Creole. Of the 10 general customer service personnel, two are fluent in Spanish and two are fluent in Creole. Not all communications are translated; Palm Tran has targeted vital documents that will allow LEP individuals full participation in the benefits provided by the public transportation system.

¹ <https://www.palmtran.org/transit-development/>

9.3. Meeting the Requirements: Palm Tran Limited English Proficiency Plan

Palm Tran is committed to providing meaningful access to its services to LEP persons. Based on the current levels of residents with Limited English Proficiency in Palm Beach County and their interaction with Palm Tran as the provider of Public Transportation in the County, Palm Tran will provide the following language assistance measures: notice to LEP persons, the translation of vital materials, as well as through oral language interpretation when necessary and possible, and staff training.

All language access activities detailed below will be coordinated by the Support Services Section.

9.3.1. Providing Notice to LEP Persons

Based on Palm Tran self-assessment of LEP persons that use its services, languages other than English should be used in all notices and publications that refer to public transportation services. This information should be provided in a notice in a language LEP persons will understand.

Example notification ideas include:

- Posting signs in areas where the public is likely to read them.
- Stating in outreach documents (Public Hearing Notices) that language services are available.
- Working with community-based organizations to inform LEP persons of the language assistance available.
- Using a telephone voice mail menu in the most common languages encountered.
- Including notices in local newspapers in languages other than English.
- Providing notices in non-English language radio and television stations about the availability of language assistance services for important events.
- Presentations and/or notices at schools and religious organizations for important events or where community involvement is critical.

Palm Tran will continue this assessment alongside the demographic analysis for Title VI, and this information will be revised if needed every three years.

9.3.2. Translation of written materials

Palm Tran currently provides vital publications, such as the Rider's Guide, with translations in Spanish and Creole. The continued self-assessment of LEP population will determine if additional languages need to be added. The Rider's Guide is included in Appendix I.

9.3.3. Staff training

In order to establish meaningful access to information and services for LEP individuals, employees in public contact positions and those who will serve as translators or interpreters will be properly

trained. Such training will be developed to ensure that staff are fully aware of LEP policies and procedures and are effectively able to work in person and/or by telephone with LEP individuals. Palm Tran management staff will be included in this training, even if they do not interact regularly with LEP persons, to ensure that they are fully aware of and understand the plan so they can reinforce its importance and ensure its implementation by staff. Training of management staff will also include flexibility in allowing those employees who are fluent in other languages to assist the customer service staff when they encounter a customer who is LEP. The New Employee Orientation agenda, which covers LEP training through Non-Discrimination Requirements, is included in Appendix J.

10. Minority Representation on Palm Tran Service Board

10.1. Palm Tran Service Board (PTSB)

10.1.1. Members

The Palm Tran Service Board (PTSB) includes 13 members total (all are PBC residents and appointed by the BCC): two transportation representatives, an environmental advocate, a disability advocate, a businessperson, a senior citizen, a fixed-route bus user, a fixed-route bus operator, a certified paratransit user, a paratransit representative, a locally elected municipal official, a representative with multicultural experience, a representative of the Glades/Lake Region, and a citizen appointed at-large.

Palm Tran recruits PTSB members through advertisements on Palm Tran's websites, buses, and email outreach. Documentation of PTSB member recruitment is included in Appendix K.

10.1.2. Purpose

To advise the BCC regarding Palm Tran's fixed-route and paratransit programs, to conduct public meetings and hearings regarding service changes, and provide an ongoing mechanism for the participation of individuals with and without disabilities in the development, implementation and assessment of all Palm Tran services.

10.1.3. Meetings

Fourth Thursday of the month, 1:30 p.m., Palm Tran Delray HQ at 100 N. Congress Ave, Delray Beach, FL 33445.

10.1.4. Liaison

DeBorah Posey-Blocker

Manager of Legislative & Governmental Affairs, Palm Tran

Palm Tran

(561) 841-4245

10.1.5. Minority Representation on PTSB

Currently 61.5% of PTSB members and 46.08% of Palm Beach County residents identify as Hispanic/Latino or a race other than White, as shown below in Table 3.

Table 3: Palm Tran Service Board Minority Representation Compared to Palm Beach County

	Caucasian	Hispanic Latino	African American	Asian American	American Indian / Native Hawaiian	Other Race / Two or More Races
Palm Beach County Population¹	53.9%	22.6%	18.2%	2.7%	0.1%	2.5%
Palm Tran Service Board September 2022 - 13 of 13 seats are assigned²	38.5%	7.7%	38.5%	7.7%	0%	7.7%

Source: ¹2020 ACS 5-Year Estimates; ²Palm Tran

11. Monitoring Process of Palm Beach County's Subrecipients

Palm Beach County does not have any subrecipients for FTA grant funds.

12. Service Standards

Palm Tran strives to meet the needs of Palm Beach County transit dependent residents by providing efficient and economic public transportation services in keeping with our commitment to safety, quality, and effectiveness.

Managing a public transit operation is a serious undertaking; therefore, having an outline of our standards and expectations will guide our agency in the right direction to achieve our goals as a transit provider. This document does not only outline how our system runs, but also assists us in staying consistent in providing quality and service to all the different areas we operate in.

Palm Tran has used service guidelines to develop optimal fixed route service configuration, to assess particular services, and to institute a foundation for evaluating service alternatives consistently and equitably. Palm Tran reports performance indicators to the Service Board monthly to evaluate fixed route and paratransit service delivery.

Service standards guide the design and operation of a public transit organization. Service standards provide the rationale for making decisions on transit services and associated allocation of resources.

Four key measures that have the most significant influence on service design are: on-time performance, vehicle headway, vehicle loadings, and service availability.

12.1. Monitoring Transit Service

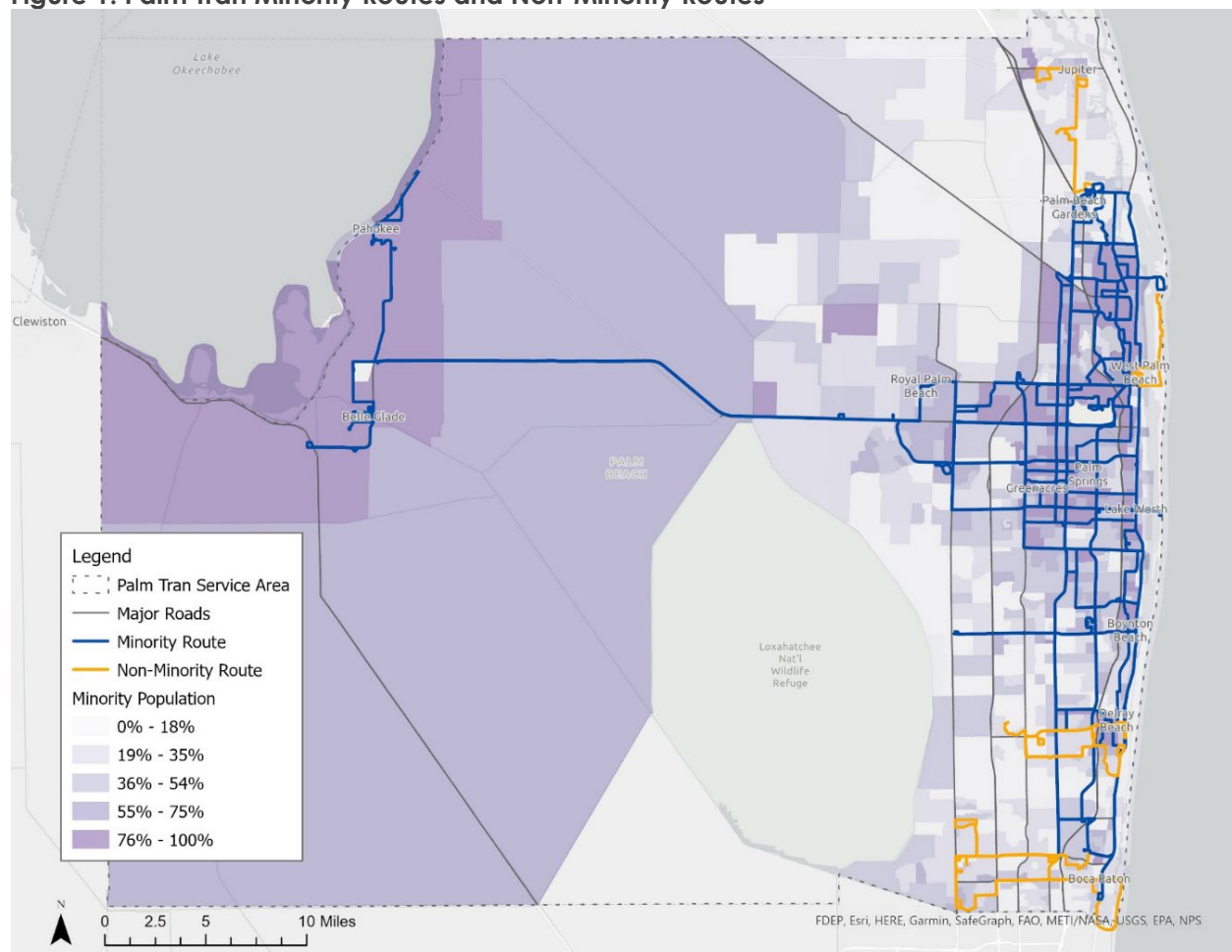
In order to ensure compliance with DOT's Title VI regulations, FTA requires transit providers to monitor the performance of their transit system relative to their system-wide service standards and service policies not less than every three years. Transit providers shall assess the performance of each minority and non-minority route in the sample for each of the transit provider's service standards and service policies. Minority transit routes are defined by FTA Circular 4702.B as any route that has at least one third of its total revenue mileage in a Census block, block group, or traffic analysis zone with a percentage of minority population that exceeds the percentage of minority population in the transit service area. The FTA Circular defines minority persons as including American Indian and Alaska Native, Asian, Black or African American, Hispanic or Latino, and Native Hawaiian or Other Pacific Islander. Based on 2020 American Community Survey data, 46.08% of Palm Beach County residents are considered minority.

It should be noted that in the 2019 Title VI update, the minority population in the service area was identified as 26.5%. At that time only race was considered in Palm Tran's definition of minority for purposes of the minority route analysis. However, in order to comply with the FTA definition of minority persons, Palm Tran updated their definition for this analysis to include Hispanic or Latino persons, regardless of race, in the definition of minority.

12.1.1. Minority Transit Route Analysis

Based on 2020 Census data, 46.08% of the population in Palm Tran's service area are minority persons. After identifying the distribution of minority population in the service area, all Palm Tran routes that operate **at least one third of their revenue mileage** in these block groups with over 46.08% minority population were classified as Minority routes, and the remaining Palm Tran routes are identified as Non-Minority routes. Based on this analysis, 26 of Palm Tran's 32 routes are classified as Minority routes, as shown below in Figure 1 and Table 4. Figure 1 shows the approximately location of these routes while Table 4 outlines the route number, location, and the percentage of revenue miles within classified block groups breaking at above 33% to be classified as a minority route.

Figure 1: Palm Tran Minority Routes and Non-Minority Routes



Source: WSP

Table 4: Palm Tran Minority and Non-Minority Routes

Route	Name	% Mileage in Minority	Minority Route
		Blocks	
1	Route 1 Via U.S. 1 - PBG to Boca Raton	38.39%	Minority
2	Route 2 Via Congress Ave. - WPB to Boca Raton	55.05%	Minority
3	Route 3 Via Military Trail - PBG to Boca Raton	53.77%	Minority
4	Route 4 Via Haverhill Rd. - WPB to VA Medical Center	84.71%	Minority
10	Route 10 North County Crosstown	11.65%	Non-Minority
20	Route 20 Via Northlake/Congress - Gardens Mall to WPB	62.34%	Minority
21	Route 21 Via US-1/Barack Obama Hwy. - Gardens Mall to Mangonia Park Tri-Rail	64.50%	Minority
30	Route 30 Via Blue Heron Blvd. - Riviera Beach Crosstown	46.28%	Minority
31	Route 31 Via 45th St. and Tamarind Ave. - WPB Crosstown	85.79%	Minority
33	Route 33 Via Gardens Dr., Australian Ave. & Palm Beach Lakes Blvd. - Gardens Mall to Cross County Plaza	84.76%	Minority
40	Route 40 Via SR 80 - Wellington to Belle Glade (limited stop service)	73.97%	Minority
41	Route 41 West Palm Beach to Palm Beach Inlet	11.54%	Non-Minority
43	Route 43 Via Okeechobee Blvd. - West Palm Beach to Wellington	87.60%	Minority
44	Route 44 Via Belvedere Rd. - WPB Crosstown	73.61%	Minority
46	Route 46 Via Forest Hill Blvd - WPB to Wellington	59.58%	Minority
47	Route 47 Via SR-15 - South Bay to Canal Point	91.46%	Minority
49	Route 49 Via Palm Beach Lakes Blvd. - West Palm Beach - Palm Beach Outlet Mall	86.57%	Minority
52	Route 52 Via Okeechobee Blvd./SR-7 Royal Palm Beach Crosstown	68.31%	Minority
60	Route 60 Via Parker Ave., Summit Blvd., Kirk Rd. and Purdy Ln. - WPB to River Bridge Centre	84.48%	Minority
61	Route 61 Via Cresthaven Blvd. and 10th Ave. N - Greenacres to Lake Worth	75.20%	Minority
62	Route 62 Via Lake Worth Rd. - Wellington to Lake Worth	55.51%	Minority

Route	Name	% Mileage in Minority	Minority Route
		Blocks	
63	Route 63 Via Lantana Rd. and Jog Rd. - Lantana to River Bridge Centre	64.80%	Minority
64	Route 64 Via Melaleuca Ln./6th Ave. S - Greenacres WIC to Lantana Public Health	92.81%	Minority
70	Route 70 Via Seacrest Blvd. - Lantana Rd. to Delray Beach Tri-Rail	60.28%	Minority
71	Route 71 Via Lawrence Rd. - Boynton Beach Crosstown	63.41%	Minority
73	Route 73 Via Boynton Beach Blvd. - Boynton Beach Tri-Rail to Bethesda Hospital West	38.04%	Minority
80	Route 80 Via Lake Ida Rd. & SW 4th Ave. - Delray Square to Plaza Delray	52.25%	Minority
81	Route 81 Via Atlantic Ave. - Delray Beach Crosstown	16.02%	Non-Minority
88	Route 88 Via Jog Rd. and Linton Blvd. - Delray Beach Crosstown	10.39%	Non-Minority
91	Route 91 Via Glades Rd. - Sandalfoot Square to Florida Atlantic University	12.80%	Non-Minority
92	Route 92 Via Palmetto Park Rd. - Boca Raton Crosstown	6.63%	Non-Minority
94	Route 94 Via FAU/20th St. - Boca Raton Tri-Rail to Camino Real	41.11%	Minority

12.1.2. Monitoring Program Results

The sections below assess the performance of minority and non-minority routes based on Palm Tran's service standards and policies.

12.1.2.1. [On-Time Performance](#)

On-time performance refers to the number of runs completed on time. Routes are monitored using the Automatic Vehicle Locator (AVL) data to identify routes that need improvement. On-time is defined as arriving at a route time-point from 59 seconds early up to five minutes late.

The Palm Tran goal for on-time performance is 78 percent. With the public outreach effort conducted during the Route Performance Maximization (RPM), this standard was modified in September 2018.

Palm Tran monitors on-time performance using Automatic Vehicle Locator (AVL) data transmitted from transit vehicles. Palm Tran's threshold for disparate impact is 10% above or below the system-wide average performance.

As shown in Table 5 below, system-wide average on-time performance is 79.0%, which is above the 78% goal. Minority routes also exceed this goal, performing about equal to the system-wide average at 79.2% on-time. At 0.22% above the system-wide average performance, on-time performance for Minority routes is well below the 10% threshold for disparate impact. Non-Minority routes' on-time performance is -0.90% below that for system-wide routes, at 78.3% on-time average performance.

Table 5: Average On-Time Performance (FY20-21)

Average On-Time Performance	
System-Wide	79.0%
Minority	79.2%
Non-Minority	78.3%

Thirteen routes, of all Palm Tran routes, have on-time performance below the 78% goal: Routes 1, 4, 10, 21, 33, 40, 41, 46, 47, 61, 63, 64, and 71. Eleven of these routes are Minority routes and two are Non-Minority Routes. Route 41 has the lowest average on-time performance at 64%.

Based on these findings, Palm Tran is in compliance with the agency's Title VI goals for on-time performance.

12.1.2.2. [Headway](#)

Headway is defined as the amount of time between two vehicles traveling in the same direction on a given route.

Comparisons of performance between routes must take into consideration the characteristics of the routes as summarized below:

1. **Trunk Routes:** Collect and distribute high-turnover ridership along developed corridors radiating to and from the area commonly referred to as the urban core. This service is characterized by frequent stops, and relatively slow average bus speed.
2. **Cross-town Routes:** Are mainly used to link trunk routes serving the urban core, though many cross-town also serve high density corridors with internal travel markets.
3. **Circulator Routes:** Are routes that circulate and provide services within a city or community.

Peak period weekday schedules should have a minimum of 30-minute headways on trunk routes and 60-minute headways on cross-town and circulator routes. Off-peak weekday and weekend schedules should have a minimum of 60-minute headways. This standard was updated when Palm Tran implemented Major Service Changes on September 30, 2018, entitled the Route Performance Maximization (RPM). However, due to the COVID-19 pandemic and bus operator shortages, Palm Tran has had to adjust bus schedules. The minimum and maximum headways, in minutes, for the current schedule are shown below in Table 6.

Table 6: Routes by Category and Current Headways

Routes Category	Minority Status	Routes	Weekday Peak	Weekday Off-Peak	Weekend
Trunk Routes	Minority	1, 2, 3	20-30	20-30	30-60
	Non-Minority	N/A	N/A	N/A	N/A
Cross-Town Routes	Minority	4, , 20, 21, 30, 31, 33,40, 43, 44, 46, 47, 60, 61 62, 63, 70, 73,	20-120	20-120	30-120 / No Service
	Non-Minority	10, 81, 91, 92	60-90	60-90	90 / No Service
Circulators	Minority	41, 49, 52, 71, 80, 94	30-60	30-60	60 / No Service
	Non-Minority	41, 88	60-75	60	60-90 / No Service

On weekdays, 10 routes operate with headways of 30 minutes or less, all of which are Minority routes. Four of these routes—Routes 1, 31, 43, and 62—operate at 20-minute headways. 15 Palm Tran routes operate at 60-minute headways on weekdays, including 11 Minority routes and four Non-Minority routes. Five routes operate at more than 60-minute headways on weekdays, including three routes at 120-minute headways (Routes 21, 44, and 60).

On Sundays, Routes 1, 30, 31, 43, and 62 operate at 30-minute intervals. All of these routes are Minority routes. Nine routes do not operate on Sundays, which includes five Minority routes. All other routes operate at 60-minute headways, with the exception of several Routes that operate at 75-minute (Route 70), 90-minute (Route 88 and Route 91), and 120-minute (Route 44) headways.

Table 7: Average Scheduled Headways

	Weekday	Saturday	Sunday
System-wide	55	59	59
Minority	53	58	56
Non-Minority	67	67	90

System-wide, the majority of Palm Tran's routes operate at 60-minute (47%) and 30-minute (18%) headways. All Palm Tran routes have the same headways during peak and off-peak hours with the exception of Route 41, which only operates during peak hours on weekdays and Saturdays and does not operate at all on Sundays. The average scheduled headway for Palm Tran routes is 55 minutes on weekdays, 59 minutes on Saturdays, and 59 minutes on Sundays, as shown in Table 7. The average headways for Minority routes are nearly identical to the system-wide averages, at 53 minutes on weekdays, 58 minutes on Saturdays, and 56 minutes on Sundays. Minority route average headways are below the system-wide average headways and well-below the Non-Minority route average headways, indicating no disparate impact in scheduled service frequency.

Based on these findings, Palm Tran is in compliance with the agency's Title VI goals for service frequency.

12.1.2.3. [Vehicle Loadings](#)

Vehicle load is a ratio of the number of seats on a vehicle to the number of passengers. Load factor is an indicator of the extent of possible overcrowding or the need for supplementary vehicles. It is also a means to determine whether the level of service on a route at a particular time is adequate to guarantee a level of service demand appropriate for the transit system. Each bus is evaluated in terms of passenger flow, which is the number of passengers on buses at the busiest location along a route. This is known as the maximum load point.

Load factor is generally defined as how crowded a public transit vehicle must be before additional service is added. It is usually written as a decimal point to two places which represents the percentage of the seats that are filled. For example, a 1.00 load factor means that every seat on the bus is full, 1.25 means that every seat on the bus is full and the number of standees equals 25% of the number of seats on the bus, and so on. In terms of evaluating required service levels transit systems usually determine the average load factor at the peak load point.

The maximum passenger load per bus should not exceed 150% of the seating capacity. In other words, in a low floor 40-foot bus that has 38 seats the bus will be described as crowded if more than 57 people are on board ($38 \text{ seats} + 19 \text{ (50\% of 38)} = 57$).

Palm Tran will monitor peak loads on lines that are at or above ratios. When loads at the peak load point exceed vehicle load standards, service should be evaluated for adjustment. System-wide evaluations will be conducted annually. This standard has not been modified since September 2013.

Table 8: Vehicle Load for Palm Tran Buses

Vehicle Type	Seating Capacity	Standing Load	Maximum Load	Vehicle Load Ratio
29' Gillig	23	12	35	1.5
35' Gillig	30	15	45	1.5
40' Gillig	37	19	56	1.5
60' New Flyer	58	29	87	1.5

When loads at the peak load point exceed this threshold, service should be evaluated for possible adjustment, including increased service frequency or assignment of larger vehicles during peak times.

The average vehicle load system-wide is 0.14, while the average maximum vehicle load system-wide (an average of the highest load of each route) is 0.53. Minority routes have a slightly higher average load (0.15), while Non-Minority routes are slightly lower (0.10). Minority routes have an average maximum load of 0.57 and Non-Minority routes have an average maximum load of 0.34. For Minority routes as well as for routes system-wide, the average maximum load ratio falls well below the 1.5 threshold.

The difference between the Minority route and System-wide maximum load ratio is 7.73%, which exceeds Palm Tran's 5% disparate impact threshold. However, the maximum load ratio for Minority routes is still far below the maximum load threshold of 1.5 and does indicate any concerns for overcrowding. Therefore, there is no finding of disparate impact.

Table 9: Vehicle Load Ratio

	Average Load	Maximum Load
System-wide	0.14	0.53
Minority	0.15	0.57
Non-Minority	0.10	0.34

While all of Palm Tran's routes fall well below the threshold of 1.5 for maximum vehicle load, two routes have average maximum load vehicle ratios of one or higher, as shown below in Table 10. Route 3 has the highest maximum vehicle load at 1.1. Route 3 currently operates with a maximum vehicle capacity of 37 passenger seats. Route 62, the only other route with a maximum vehicle load over one, also operates at a maximum vehicle capacity of 37 passenger seats. Of the top five routes with the highest maximum vehicle load, three are trunk routes, and all five routes are Minority routes.

Table 10: Highest Maximum Vehicle Loads by Route

Route	Average Load	Maximum Load
Route 3	0.25	1.1
Route 62	0.26	1.0
Route 2	0.25	0.85
Route 43	0.25	0.82
Route 1	0.18	0.78

Additionally, it should be noted that the vehicle loads are based on the vehicle capacity of the largest vehicle operated on the route. For example, 35', 40', and 60' vehicles operate on Route 1; however, only the 60' vehicle was used for the seated capacity in determining the vehicle load ratio for Route 1. As a result, these vehicle load ratios may be slightly underestimated for Route 1, as well as for Route 40, which includes both 40' and 60' vehicles. 40' and 35' vehicles operate on nine other routes, all of which use the 40' seated capacity for this analysis.

Based on these findings, Palm Tran is in compliance with the agency's Title VI goals for vehicle loadings.

12.1.2.4. [Service Availability](#)

Service availability is a general measure of the distribution of routes within a transit provider's service area. In Palm Beach County, the goal for service availability is defined as having public transit available within a ¼ mile walk to 80% of all County residents. The standards covering this area relate to existing services as well as proposed changes in levels of service.

Service availability and coverage are based on density of development. Currently, the maximum distance 73% of the county population must walk to obtain access to Fixed Route is ¾ of one mile. This distance has been determined by the Americans with Disabilities Act (ADA). The ADA regulations require transit providers to offer complementary paratransit service to eligible individuals in an area defined by corridors ¾ of a mile to each side of fixed routes.

When asking about maximum distances that can be traveled, the paratransit eligibility manual explains: "A measure that will be most easily understood by applicants in the area is the number of blocks that can be traveled. In general, nine city blocks are approximately ¾ of a mile in length.

Those located within $\frac{3}{4}$ of a mile from Fixed Route service, who have a disability which prevents them from accessing the service may contact Palm Tran CONNECTION and request Paratransit service".

The foremost objective of the service standards is to provide a structure for a consistent and fair assessment of both existing and projected services. Because markets, customer expectations and Palm Tran's resources vary over time, service standards are evolutionary by nature.

Palm Tran's current services must be managed carefully and modified frequently to match service labels to demand and respond to opportunities for new or enhanced services. This standard has not been modified since September 2013.

Palm Tran's goal for service availability is defined as having public transit available within a $\frac{3}{4}$ -mile walk to 80% of all Palm Beach County residents. Currently, 72.8% of Palm Beach County's population resides within three-quarters of a mile of transit service, which is below Palm Tran's service availability goal. In contrast, 80.9% of the County's minority population is within a $\frac{3}{4}$ -mile walk of service, indicating that Palm Tran meets its goal for service availability to minority residents. Additionally, almost 90% of the County's low-income population lives within $\frac{3}{4}$ -mile of Palm Tran service.

Table 11: Service Availability

	All County Residents	Minority Residents Only	Low-Income Residents Only
Share of population within $\frac{3}{4}$ -mile of service	72.8%	80.9%	89.8%

All Palm Tran routes operate on weekdays, with an average of 15.2 hours of service per route. Minority routes operate an average of 15.6 hours of service, slightly higher than the system average, while Non-Minority routes operate 13.2 hours of service per weekday.

On Saturday, all routes operate an average of 12.9 hours of service, with Minority routes operating slightly more (13.3 hours) and Non-Minority routes operating slightly less (11.6). After the implementation of Palm Tran's Route Performance Maximization (RPM), all routes now have Saturday services.

Table 12: Average Daily Hours of Service

	Weekday	Saturday	Sunday
System-wide	15.2	12.9	7.1
Minority	15.6	13.3	8.1
Non-Minority	13.2	11.6	3.0

Significantly less service is provided system-wide on Sundays. On average, Palm Tran routes provide 7.1 hours of service on Sundays, with 8.1 hours on Minority routes and 3 hours on Non-Minority routes. Only 23 of Palm Tran's 32 routes operate on Sundays: 21 of these are Minority routes (accounting for 66% of all Minority routes).

Based on these findings, Palm Tran is currently in compliance with the agency's Title VI goals for service availability.

12.1.2.5. [Vehicle Assignment:](#)

Palm Beach County's policy directs Palm Tran to ensure that the average vehicle age for minority routes is similar to that for Palm Tran's system-wide average vehicle age. The threshold to determine adverse disparate impact is established at 150% of the overall system average vehicle age. This policy has not been modified since September 2013.

The average age of all Palm Tran vehicles is currently 7.1 years, which indicates a threshold for disparate impact at 10.6 years. The current average age for Minority route vehicles is 7.3 years, which is close to the system average and 3.3 years below the disparate impact threshold. Non-Minority route vehicles are an average of 7.0 years, above the average age of all Palm Tran vehicles. Most Palm Tran routes are Minority routes.

Table 13: Age of Assigned Vehicles

Average Vehicle Age	
Palm Tran Fleet	7.1
Minority	7.3
Non-Minority	7.0

Currently, Palm Tran routes 10, 30, and 49 exceed the 10.6-year threshold for disparate impact. Please note, this analysis is completed using bus assignment data as of May 2021. The buses on the routes that exceed the threshold (0905, 0906, 0907, and 0908) have been sold as of July 2022.

Based on these findings, Palm Tran is in compliance with the agency's Title VI goals for vehicle assignment.

12.1.2.6. [Distribution of Transit Amenities](#)

Palm Beach County's policy directs Palm Tran to provide bus stop amenities based on ridership, location, and connectivity to other bus routes where there is sufficient right-of-way and/or dedicated transit easement. This policy has not been modified since September 2013.

Palm Beach County contracts with companies that provide shelters and benches for Palm Tran stops at locations that allow for advertising, and Palm Tran and the vendors must agree on the

proposed locations for the amenities. Municipalities that do not allow advertising provide non-advertising shelters and benches within their communities.

There is no established threshold for the distribution of transit amenities along Minority routes compared to the overall system.

There are 2,988 bus stops in the Palm Tran system, and 1,189 stops (almost 40%) have at least one type of amenity (a bench and/or shelter); 85.4% of these stops are located on Minority Routes. System-wide, 39.4% of stops on Minority routes have an amenity, compared to 42.5% of Non-Minority stops. Minority Routes account for 86.4% of the system.

Table 14: Distribution of Transit Amenities

	Stops with Any Amenity	Stops with Benches	Stops with Shelters
Systemwide	39.8%	38.5%	19.2%
Minority	39.4%	38.1%	18.6%
Non-Minority	42.5%	40.5%	23.1%

Based on these findings, Palm Tran is in compliance with the agency's Title VI goals for distribution of transit amenities.

13. Service Change Process

Palm Tran has a well-thought-out method for evaluating services and anticipated changes that is tied to the annual budget, yet is responsive to small market changes all year long.

As part of the continuing evaluation of the performance of all routes and services all service change proposals, including major service changes, are to be brought to the PTSB for approval and to the BCC as required.

The process comprises of the following attributes:

1. Development of an Annual Service Budget Proposal
2. A transparent procedure for evaluating service changes
3. Accountability and flexibility in all service change decisions
4. An annual comparative assessment for major alterations

In support of the annual budget process, Planning & Scheduling creates an Annual Service Budget Proposal that recognizes budget needs for each service change type for the following year's finances. This is derived from an evaluation of the performance of all routes and the service change proposals received.

Once approved, the Annual Service Change Budget guides the service changes that will be assessed and executed over the budget year. The Service Change Budget includes allotments for various classifications of service changes such as enhancements, reductions, and all service alterations.

13.1. Service Change Process Overview

Requests for service alterations and new services can be proposed by anyone such as private citizens, elected officials, Palm Tran employees, employers, etc. It can also be an effect of ongoing monitoring and data compilation.

Palm Tran's service change process review consists of utilizing service planning scenarios with Remix software, staff review of proposed changes, financial/fleet projections, review with Palm Tran Operations Department, listening sessions with Palm Tran operators, Palm Tran Executive Leadership Team review, public hearings, implementation and oversight, and working with the Performance Management Office (PMO) to look at route productivity.

13.2. Service Monitoring And Reporting

Service monitoring and data compilation are essential elements of the service evaluation process. All services and routes are regularly reviewed to evaluate their performance and efficiency.

13.3. 2022 Title VI Update General Review Conclusions

- Most of Palm Tran's fixed routes are considered Minority routes (26 out of 32 routes, or 81%).
- Approximately 46% of Palm Beach County's population is considered minority.

ON-TIME PERFORMANCE

- 15 of the 26 Minority routes perform above the agency's threshold for on-time performance (58% on time).
- 41% (13 routes) of routes are below the 78% goal.

SERVICE FREQUENCY (Headway)

- Scheduled service frequency on Minority routes is slightly better than system-wide averages on all days; Non-Minority routes average longer headways on all days and have limited services on Sundays compared to the system-wide averages.

VEHICLE LOAD

- Vehicle loads on minority routes are well below the established 150% threshold for vehicle loading.
- Although no Palm Tran route exceeds the 150% threshold for vehicle loads, two Minority routes (Route 3 and Route 62) exhibit maximum load ratios at or greater than 1.0.

SERVICE AVAILABILITY

- Approximately 73% of Palm Beach County's population resides within $\frac{3}{4}$ of a mile of transit service, falling below the agency's service availability goal of 80%. In comparison, about 81% of the County's minority population is within $\frac{3}{4}$ of a mile of service, meeting the agency's goal for service availability.
- All Palm Tran routes operate on weekdays and Saturdays. 21 Minority routes operate on Sundays, compared to two routes operating Sunday services on Non-Minority routes. Service hours provided on Minority routes exceed the system-wide average service hours.

VEHICLE ASSIGNMENT

- Vehicles assigned to Minority routes average 7.3 years old, which is 3.3 years below Palm Tran's threshold of 10.6 years and similar to the system average. While the system average is below the 10.6-year threshold for disparate impact, Palm Tran routes 10, 30, and 49 exceed that threshold. However, this analysis was completed using bus assignment data as of May 2021. The buses on the routes that exceed the threshold were sold as of July 2022.

DISTRIBUTION OF TRANSIT AMENITIES

- The share of bus stops on Minority routes with any transit amenity (39.4%) is about equal to the share of all Palm Tran bus stops with amenities (39.8%).

- 85.4% of these stops are in minority routes.

RECOMMENDATIONS

Based on the findings of this assessment, Palm Tran is currently in compliance with the agency's Title VI goals for performance metrics. As a result, no equity-related adjustments are required at this time.

14. Demographic And Service Profile Maps

Palm Tran has collected relevant demographic data for its service area to assess compliance with Title VI requirements that the benefits of federally supported programs be equitably distributed.

The population of Palm Beach County is heavily concentrated within 10 miles of the coast on the eastern side of the county. The central portion of Palm Beach County is primarily designated for agriculture and wilderness preserve. There are some small communities located near the western boundary of the county in the area of Lake Okeechobee. The distribution of population in Palm Beach County creates a very challenging environment for Palm Tran by requiring very long routes that often run through sparsely populated areas to connect different centers.

The 2020 Decennial Census data identified 1,492,191 residents in Palm Beach County. The minority population includes African Americans, Asians, American Indians, Pacific Islanders, people of Hispanic or Latino origin, other non-white races, and persons of two or more races. In Palm Beach County, 46.08% of the residents were members of minority groups based on 2020 ACS data. Palm Tran also identified the racial minority population and Hispanic population as separate groups. In Palm Beach County, 30.13% of the population identified themselves as a race other than White alone and 22.55% of the residents identified themselves as of Hispanic origin, regardless of race.

Figure 2 is a base map of Palm Beach County which is Palm Tran's service area. The map overlays population density by block groups, transit facilities—including transit routes, transit stops and stations, depots, maintenance and garage facilities, and administrative buildings, as well as major roads.

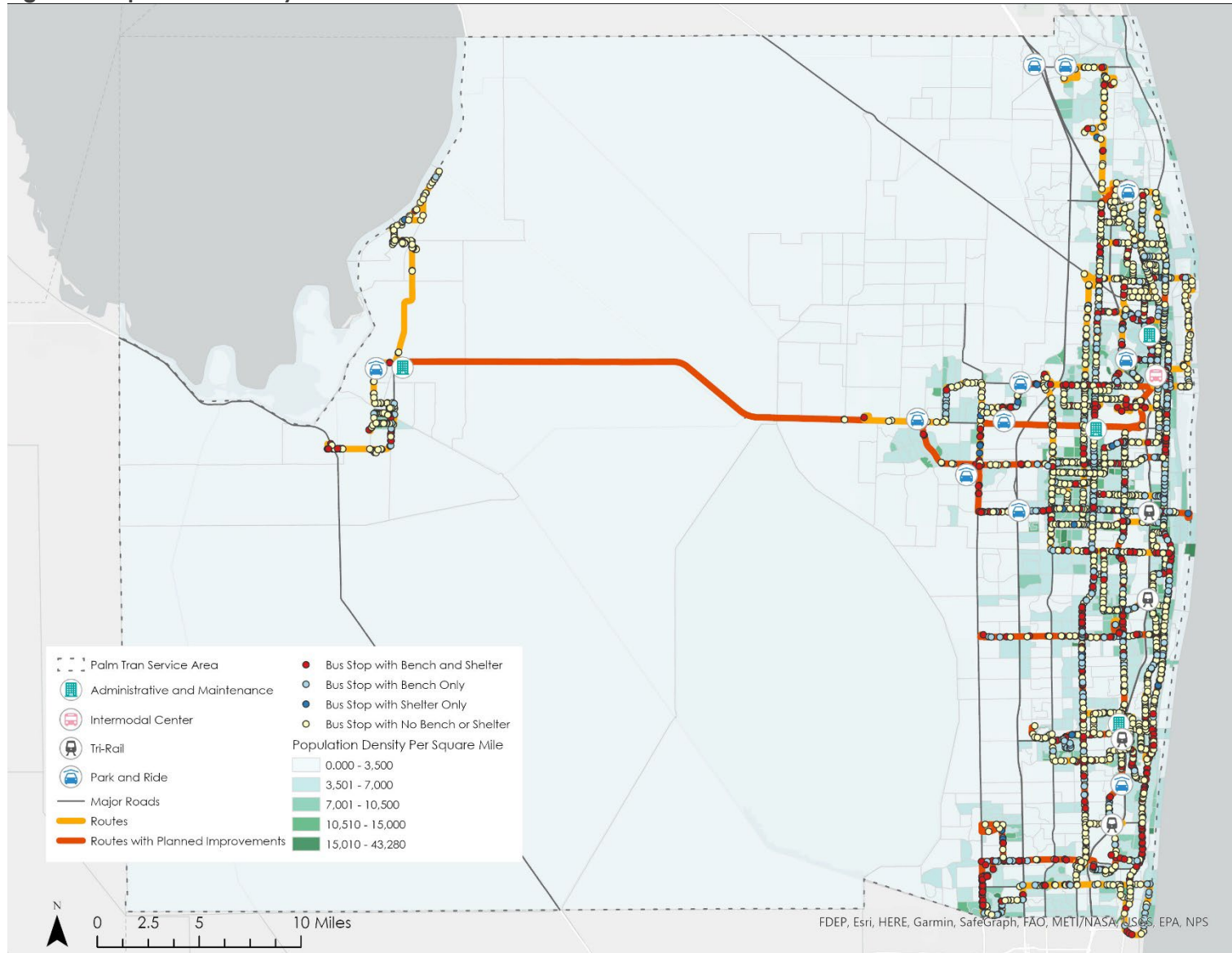
Figure 3 is a demographic map that plots the information listed in Figure 2 above (minus population density) and shades block groups where the percentage of the total minority (racial minority and Hispanic/Latino) population residing in Palm Beach County exceeds the average (46.08%) percentage of minority populations for the service area as a whole.

Figure 4 is a demographic map that plots the information listed in Figure 2 above (minus population density) and shades block groups where the percentage of the racial minority population residing in Palm Beach County exceeds the average (30.13%) percentage of racial minority population for the service area as a whole.

Figure 5 is a demographic map that plots the information listed in Figure 2 above (minus population density) and shades block groups where the percentage of the Hispanic population residing in Palm Beach County exceeds the average (22.55%) percentage of Hispanic population for the service area as a whole.

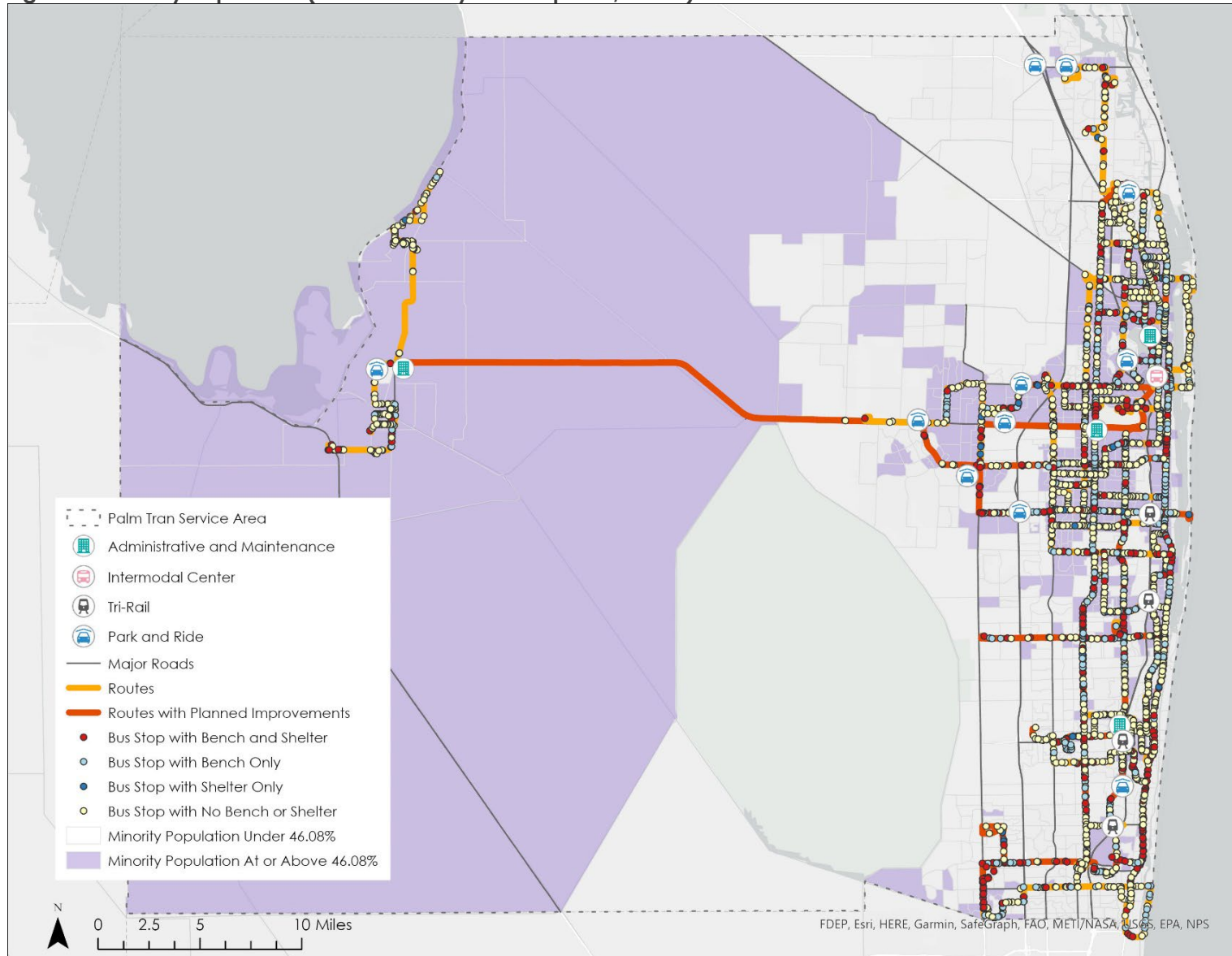
Figure 6 is a demographic map that plots the information listed in Figure 2 above (minus population density) and shades the block groups where the percentage of the population below poverty residing in Palm Beach County exceeds the average (11.62%) percentage of population below poverty for the service area as a whole.

Figure 2: Population Density



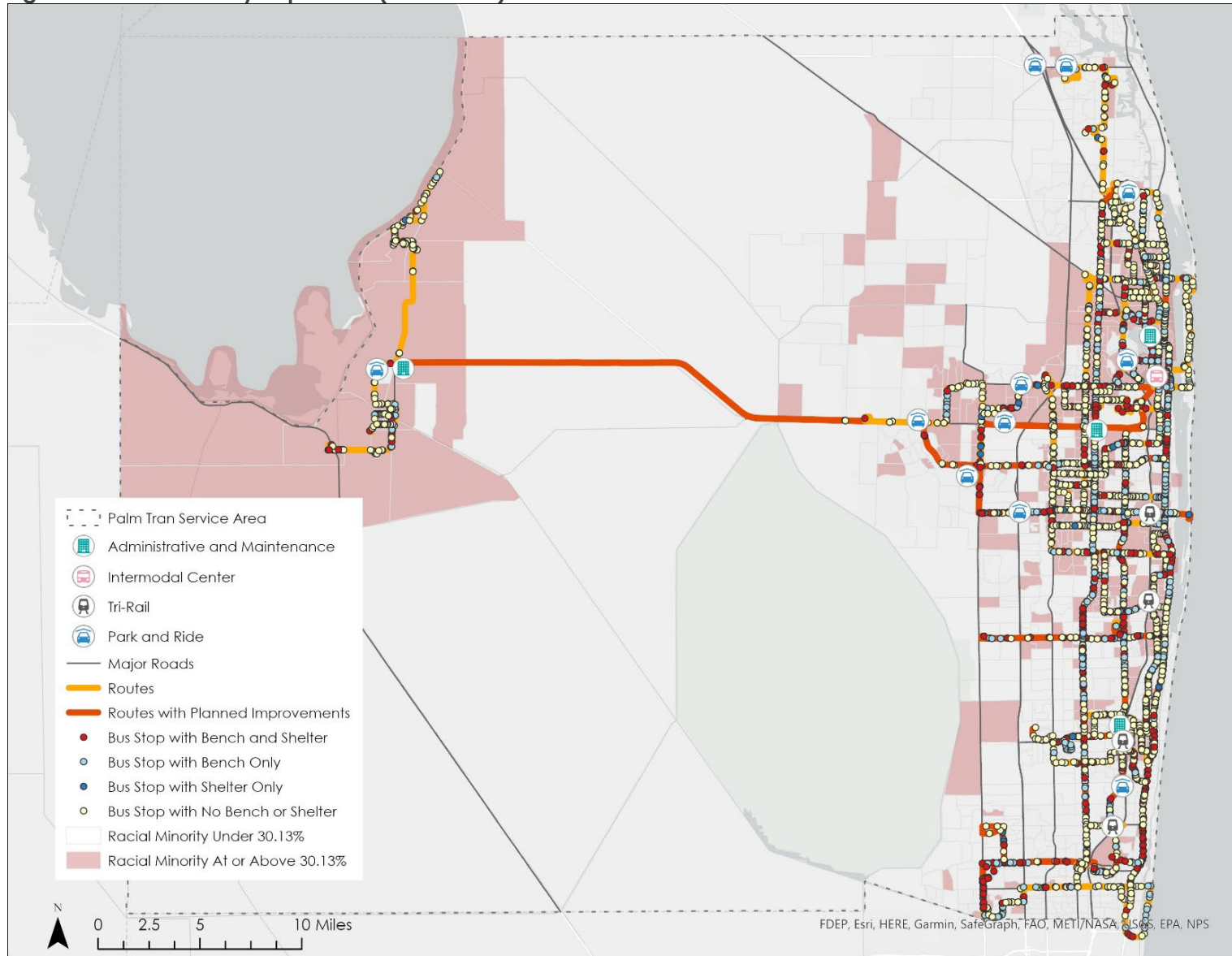
Source: WSP

Figure 3: Minority Population (Racial Minority and Hispanic/Latino)



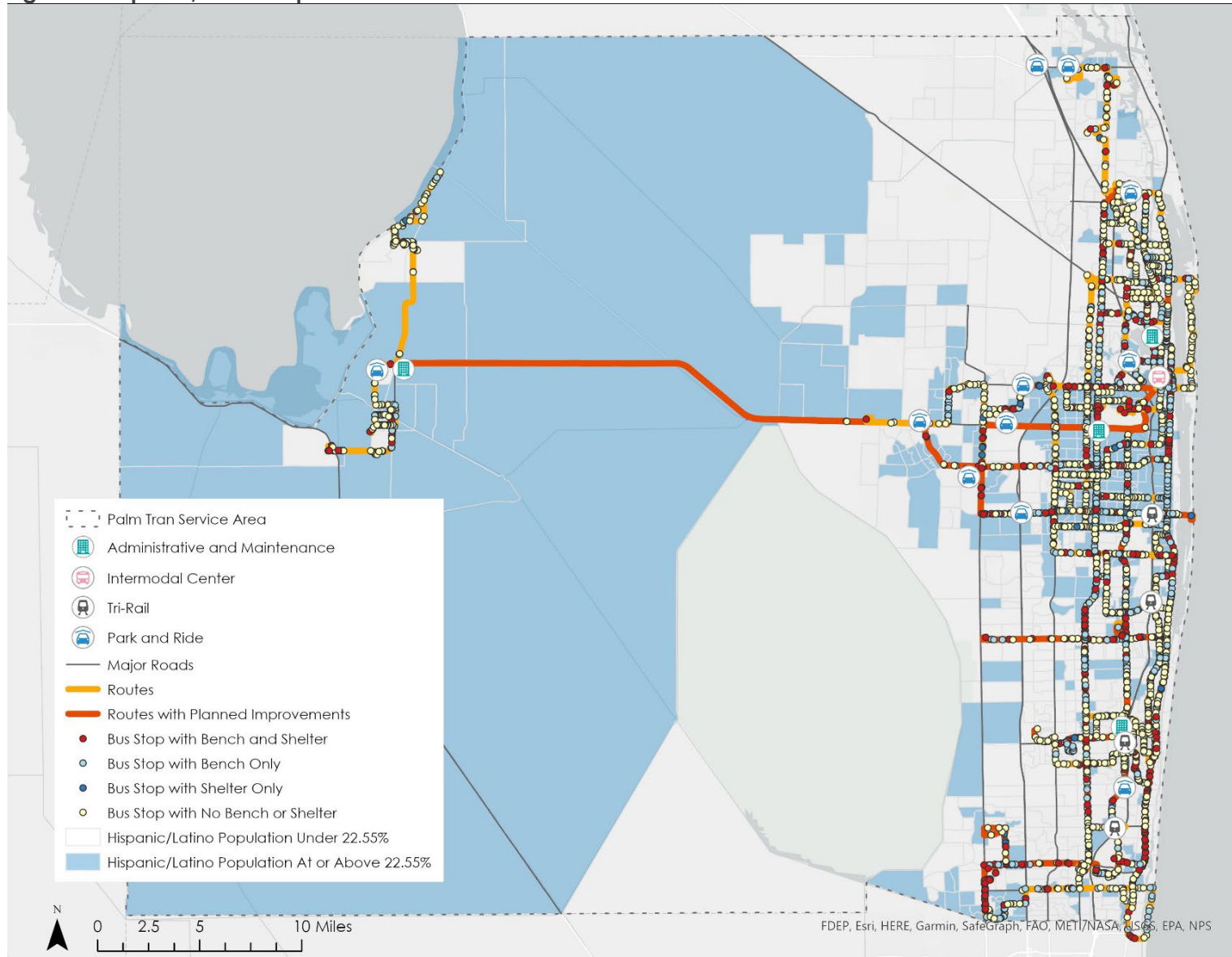
Source: WSP

Figure 4: Racial Minority Population (Non-White)



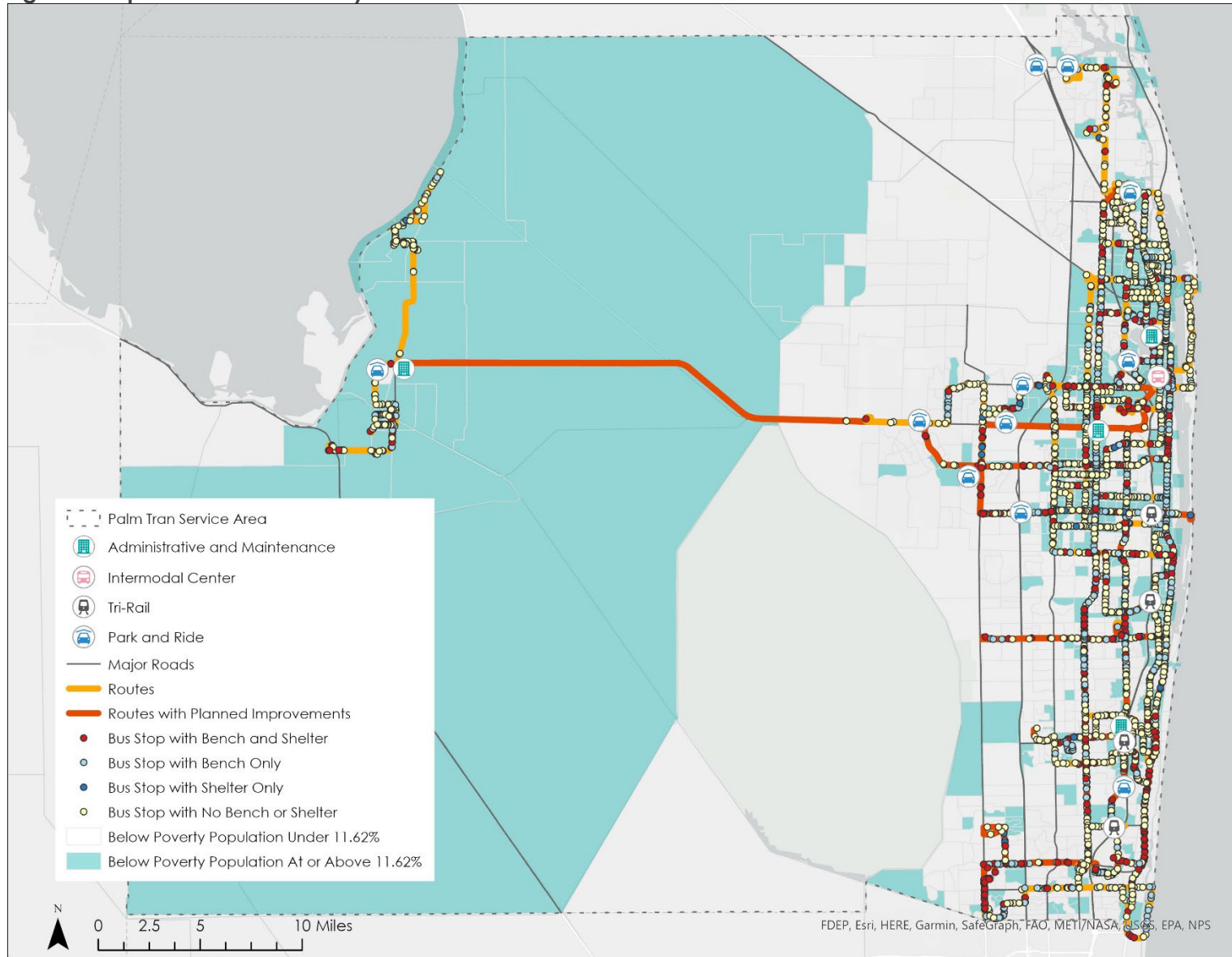
Source: WSP

Figure 5: Hispanic/Latino Population



Source: WSP

Figure 6: Population Below Poverty Level



Source: WSP

14.1. Demographic Ridership and Travel Patterns

The table below compares Palm Beach County population growth to that of other local counties, two of the peer agencies identified in the Palm Tran FY2022-2031 Transit Development Plan and Florida as a whole.

Table 15: Palm Beach County, South Florida and Peer Agency Population

Area	2010	2020	% Change
Palm Beach County	1,320,134	1,492,191	13.0%
Broward County	1,748,066	1,944,375	11.2%
Miami Dade County	2,496,435	2,701,767	8.2%
Pinellas County	916,542	959,107	4.6%
Hillsborough County	1,229,226	1,459,762	18.7%
Florida	18,801,310	21,538,187	14.6%

Source: 2010 Decennial Census and 2020 Decennial Census

14.1.1. Minority Population in Palm Beach County

Palm Beach County is home to people of many backgrounds and ethnicities. Per 2020 American Community Survey data, the majority of Palm Beach County residents are White (69.9%), with a significant share of the population identifying as Black or African American (18.7%) and as two or more races (5.6%). Of all county residents, 22.6% identified themselves as Hispanic.

Table 16: Race and Ethnicity in Palm Beach County

Demographic	2020 Population	%
Race		
White alone	1,035,517	69.9%
Black or African American alone	276,653	18.7%
American Indian and Alaska Native alone	2,897	0.2%
Asian alone	40,979	2.8%
Native Hawaiian and Other Pacific Islander alone	482	0.0%
Some Other Race alone	42,118	2.8%
Two or More Races	83,411	5.6%
Ethnicity		

Hispanic or Latino	334,207	22.6%
Not Hispanic or Latino	1,147,850	77.4%

Source: 2020 ACS 5-Year Estimates

The African American population is concentrated areas of the county like Riviera Beach, Lake Park, West Palm Beach north of Okeechobee Boulevard and east of I-95, Delray Beach and Boynton Beach east of I-95, and the Glades region.

The population that identifies as Hispanic is more spread out but has the heaviest concentration in Greenacres, Palm Springs, Atlantis, in the unincorporated areas south of Okeechobee Boulevard, and the Glades region.

In addition to the fixed-route network, one strategy used to ensure equity and access to cost-effective transportation, Palm Tran implemented a demonstration Mobility on Demand (MOD) option known as "Go Glades". This Dial-A-Ride pilot service operates in Belle Glade, Pahokee, and South County to ensure service coverage for communities with high percentages of minority, low-income and LEP populations. This innovative service model has also allowed for an expanded service area, increased customer base, curb-to-curb service, and the ability to match service to demand.

14.1.2. Low-Income Population in Palm Beach County

In 2020, it is estimated that nearly 12% of the county's population was living in poverty (2020 ACS 5-Year Estimates). If a family's total income is less than the Office of Management and Budget's appropriated money threshold determined by family size and composition, that family and every individual are considered to be in poverty.

Through the Transportation Disadvantaged (TD) program, Palm Tran provides reduced fares for TD riders based on income. TD customers with an annual income of 75% or less of the federal poverty level are eligible for a 31-day reduced pass for \$15. TD customers with an annual income between 76% and 150% of the federal poverty level are eligible for a 31-day reduced pass for \$20. There is no fare for DOSS customers. However, the DOSS customers are offered the opportunity to contribute to their transportation through the DOSS Donation Process. In the first quarter of every year, Palm Tran Connection sends a DRAFT 37 letter to all eligible DOSS customers explaining how they can contribute to the cost of their transportation.

14.1.3. Transit-Dependent Population in Palm Beach County

Public transportation usage in Palm Beach County (1.63%) is about the same as the state average (1.62%) based on 2020 ACS 5-Year Estimates. 37.6% of Palm Beach County workers who use transit for commute purposes are adults between the ages of 25 to 44. At 22.2% of commuters using transit, the second largest group are older adults from 45 to 54 years of age. The third largest group of workers commuting to work by transit is adults aged 65 years and older at 12.5%, which exceeds

the 5.7% statewide estimate. Additionally, 26.5% of commuters who use public transit to get to work have no vehicle available, while only 2.8% of all commuters have no vehicle available.

14.1.4. Rider Surveys

Due to the COVID-19 pandemic, Palm Tran has not been able to complete on-board surveys. However, Palm Tran recently completed extensive public outreach as part of the Accelerate 2031 Transit Development Plan (TDP). Despite the ongoing COVID-19 pandemic, which required the majority of the outreach to be virtual, Palm Tran was still able to reach over 12,000 individuals through stakeholder interviews, public workshops, surveys, discussion groups, and social media outreach.

A key component of the public outreach efforts was the online Transit Needs Survey, which received over 750 responses; more than 85% of these respondents have used Palm Tran service before. Of those who answered demographic questions, over 20% identified as Hispanic/Latino, which is similar to the total Hispanic/Latino population in Palm Beach County. Over 40% of survey respondents identified as a race other than White, which is higher than the non-white population in Palm Beach County (30.1%). Additionally, over 40% of respondents indicated that their annual household income is less than \$25,000 and 62% of respondents said they use Palm Tran because they do not have access to a vehicle. These results suggest that many Palm Tran service is a necessity to many riders.

The Transit Needs Survey was available in English, Spanish, and Creole. The survey materials and summary of results are included in Appendix L. A summary of public outreach activities and key survey results are shown below in Figure 7.

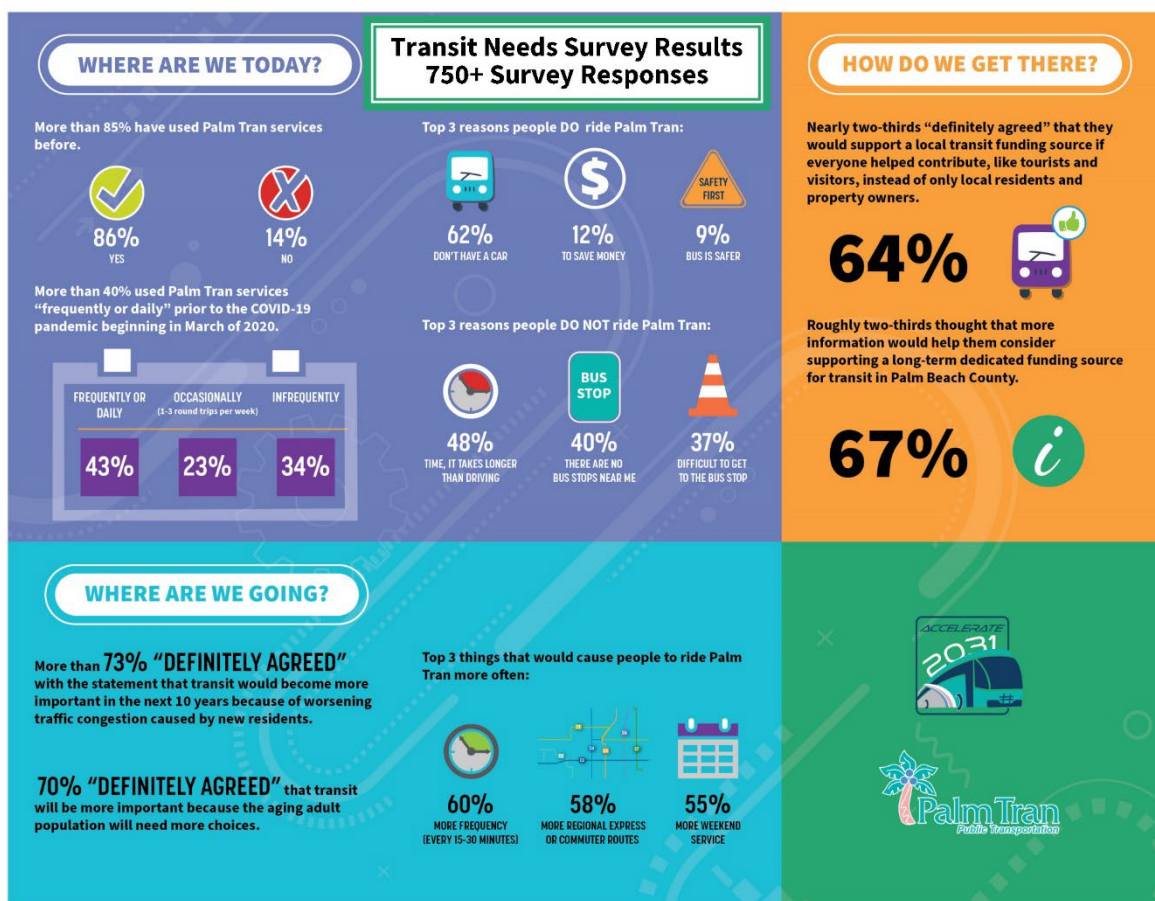
Figure 7: Palm Tran TDP Public Outreach Summary and Key Survey Results

Public Outreach Highlights

Public input was critical to identifying transit needs and developing the 10-year plan. Extensive and diverse public involvement was achieved throughout the plan development process, despite the challenges associated with the pandemic. Due to the ongoing COVID-19 pandemic, nearly all public outreach activities were conducted virtually.

12,000+ people were engaged through the *Accelerate 2031* public outreach process.

For those activities where Palm Tran use was queried, over **80%** of the participants identified as current riders.



Source: Palm Tran FY 2022-2031 Transit Development Plan

15. Results Of Service And/or Fare Equity Analyses

The following sections detail results of equity analyses completed since the 2019 Title VI Update.

15.1. Fare Media Equity Analysis

Palm Tran implemented fare media changes in 2021. The agency moved from magnetic strip cards to “Smart Cards” and mobile ticketing. Palm Tran also implemented fare-capping and a 3-Day and 7-Day weekly pass option. Palm Tran was required to conduct a fare equity analysis prior to implementation per Federal Transit Administration (FTA) requirements. The results of the equity analysis were presented to the Board of County Commissioners on March 9, 2021. Palm Tran has evaluated the effects of these proposed fare media changes to ensure that changes do not result in a disparate impact or disproportionate burden on the basis of race, ethnicity, national origin, or income status. The fare service equity analysis results are as follows:

15.1.1. Fare Equity Analysis Results

The results of the Title VI analysis found a potential for a disproportionate burden for low-income households due to the cost of the Smart Card and replacement fees. Otherwise, no disproportionate burden on low-income or disparate impacts on minority populations for any fare changes were identified. The fare changes described above generally result in an equal impact for all groups using Palm Trans' services, and disproportionate burdens on low-income households will be mitigated.

15.1.1.1. [Impacts to Current Cash Passengers](#)

Passengers will still be able to pay for single rides on Palm Tran services with cash. Their fares will not be changing and as a result, no impact is assumed to any passenger who still wants to use cash to pay for their single ride with the exception that pennies will no longer be accepted on the vehicle.

There are no projected disparate impacts nor disproportionate burdens based on the current distribution of cash rides among minority, low-income, and overall users (40%, 36%, 42% respectively).

15.1.1.2. [Impacts to Current 1-Day Pass Passengers](#)

Palm Tran will continue to offer 1-Day passes on-board buses. Under the new fare media structure passes will be issued on smart cards (paper no extra charge) and mobile devices. Riders will have further options available for the purchase of 1-Day passes including: expanded TVM locations and 3rd party retail locations, mobile payment, and web payment. Given this, and the distribution of low-income, minority, and overall riders use of the 1-Day pass (each around 14%), no discernible

impacts have identified for riders who currently purchase 1-Day passes on board the bus, including minority and low-income passengers.

15.1.1.3. [3 Day and 7-Day Pass Options](#)

The 3-Day and 7-Day passes are currently not available for purchase at Palm Tran. Under the new fare media structure, weekly passes can be used on smart card and mobile devices only. Passengers can purchase or upgrade to weekly passes on the bus, at TVMs, 3rd party retail locations, through mobile payment, and web payment. Weekly ticket options will be fare capped and automatically upgraded when riders purchase cash fare or daily passes up to the value of the weekly pass option through the Smart Card or mobile payment application with registered accounts. The 3-Day option will not be fare-capped.

As a result, there are no anticipated disparate impacts or disproportionate burdens on minority or low-income riders. Generally, the introduction of weekly ticket options and fare capping will improve the overall access to this more affordable fare and result in no adverse equity impacts for low-income and minority riders as well as the general public.

15.1.1.4. [Impacts to Current 31-Day Pass Passengers](#)

Around 10% of minority riders, 6% of low-income riders, and 10% of all riders currently use the full-cost 31-Day pass while 3-4% of low-income, minority, and all riders use the reduced 31-Day pass.

Palm Tran will be transitioning the 31-Day pass to smart card and mobile device use only. Passengers can use a mobile device to load the pass or purchase/reload a smart card at all stations, TVMs, transit centers, on the bus, and at participating 3rd party retail locations. The cost the 31-Day pass will remain the same and the point-of-sale locations will increase. Transitioning to an account-based system, riders will also be able to load value to their mobile pay and smart card account via cash payment through the fare box.

15.1.1.5. [Impacts to Student-Based Passes](#)

Approximately 12% of minority, 8% of low-income, and 10% of all passengers use a student ID for a reduced cash fare. Student IDs can still be used for the reduced cash fare. As a result, there is no anticipated disproportionate burden or disparate impact on minority or low-income passengers.

15.1.1.6. [Impacts to Reduced Fare Passengers](#)

Passengers who ride with a reduced fare using an ADA ID, Medicare, and other Transportation Disadvantaged (TD) designations will face similar changes under the new fare system. Smart cards and mobile ticketing will be introduced to reduced fare passengers. Palm Tran will issue a Photo ID smart card to anyone who qualified for a reduced fare. The Photo ID smart card can be used to pay for reduced fares and fare products. Once a senior/disabled/TD reduced fare account is

created, a mobile account can be activated on a smart phone to purchase or website and manage stored values using reduced fares.

Passengers will be able to purchase reduced fare 1-Day passes on board the bus and will be able to purchase reduced 31-Day passes at all existing locations in addition to the new TVMs and 3rd party retail locations. Reduced fare passengers will automatically be given the best value and upgraded to 1-Day, or 31-Day passes after the cost of trips purchased reaches the threshold amount for each pass. Reduced fare passengers can manage their stored value at a TVM, online, through a mobile application, and 3rd party retail locations. This change does not result in a disparate impact or disproportionate burden because the usage rates of reduced fare 1-Day passes and 31-Day passes are similar across low-income, minority, and all riders, fares will now be fare-capped for registered accounts, and the locations available to purchase these passes will be increased.

15.1.1.7. Impacts of Smart Card and Replacement Fees

The Fare Equity Analysis recognizes the potential for a disproportionate burden on low-income households and individuals due to the initial cost of purchasing a Smart Card for use as fare payment. The anticipated cost of the Smart Card will be a minimal amount. The actual cost of each Smart Card will be known following fare system procurement. Replacement cards will cost a minimal amount. Replacement cards are account based Smart Cards registered by the rider where value from a lost or stolen card is transferred to a new Smart Card.

To mitigate the potential for this disproportionate burden, Smart Cards will be free for the first 60-90 days of implementation – allowing customers to take up the new fare technology without excess fees and to benefit from the advantages of the technology – account-based transactions, fare capping, protection of card balance in event of lost or stolen cards. This promotion period will include significant public outreach, education, and marketing to make riders and the public aware of the new media and associated benefits, costs, and window within which the new smart card will be free.

15.1.1.8. Conclusion

Palm Tran's new fare collection and media system will make paying for transit faster, easier, more flexible, and accessible. In anticipation of these changes, Palm Tran has conducted this fare media equity analysis to ensure that the proposed changes do not result in a disparate impact on the basis of race, ethnicity, or national origin or a disproportionate burden on low-income households.

The fare media equity analyses detailed the existing fare structure and media, the proposed fare structure and media, and the differences between the two. The primary changes focus on the introduction of smart cards, mobile ticketing, and fare capping. This new technology will provide a variety of benefits to both passengers and the transit agency.

It is recommended Palm Tran consider the distribution of new TVM locations and 3rd party point of sale retail locations for the purchase of passes based upon the distribution of low-income and minority households throughout their service area. Further, it is recommended that Palm Tran partner with widely available 3rd party point of sales outlets, such as pharmacy, grocery, and convenience stores to assure equitable distribution and access.

Based on this analysis and the mitigation measures that will be undertaken, minority and low-income passengers are not anticipated to face a disparate impact or disproportionate burden for any of the fare media and structure changes. The differences in usage rates for each fare media were not large enough to trigger the Palm Tran policy threshold of a 20% difference for minority and low-income riders compared to the system average.

As new Smart Cards and other fare media are implemented, Palm Tran will conduct regular follow up customer surveys to monitor the effectiveness of the proposed mitigation measure and develop and implement any new ones that may be necessary to address Title VI impacts.

15.2. Service Equity Analysis: Route 20 & 49

The results of the Title VI equity analysis that compared the proposed September 2022 service changes with the existing bus network found no disproportionate adverse impacts on low income or minority populations. The service equity analysis was presented to the Palm Tran Service Board on July 28, 2022.

15.2.1. Results

The results of the Title VI analysis found no disproportionate adverse impacts on low income or minority populations within the Palm Tran service area using a 1/4-mile buffer as a standard walkshed measure of access to service.

While the proposed service changes eliminate a route, no bus stops will be eliminated, and the existing service span and frequency will be maintained at all bus stops. This is because Route 20 will be completely absorbing the present-day Route 49. The supporting maps in the next section display the changes in alignment for both Route 20 and Route 49. The proposed and future start and end times of the route will remain the same to maintain the current level of customer service. Therefore, no disproportionate adverse impacts accrue to Title VI protected populations and no additional mitigation is necessary.

Appendix A: Title VI Notice to the Public

NON-DISCRIMINATION POLICY

FEDERAL TITLE VI CIVIL RIGHTS ASSURANCE

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

Palm Tran operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Palm Tran is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services, or be subjected to discrimination because of an individual's disability in compliance with the Americans with Disabilities Act (ADA). Any person who believes she or he has been subjected to discrimination under Title VI or ADA, may file a Discrimination Complaint Form by contacting:

Palm Tran, Attn: Customer Service Administrator
50 South Military Trail, Suite 101 • West Palm Beach, FL 33415
Call: 877-930-4287 • Email: PT-ADA@pbcgov.org • www.palmtran.org

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

Modifications to Policies and Procedures: Palm Tran will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services and activities. The ADA does not require Palm Tran to take any action that would fundamentally alter the nature of its programs or services, or impose any undue financial or administrative burden. Whenever feasible, requests for modifications should be made in advance. The request from the individual with a disability should be as specific as possible and include information on why the requested modification is needed in order to allow the individual to use Palm Tran's services.

How to File a Complaint: Your complaint should be made within 180 days from the date of the alleged discrimination and submitted to Palm Tran.

Your written complaint should include the following information:

1. Your name.
2. Your address and information as to how Palm Tran should contact you (e.g., your telephone number, e-mail address, home address, etc.).
3. A description of the discriminatory act or incident(s). You should describe how, why, when and where you believe you were discriminated against and provide the location, names and contact information of any witnesses.
4. You must sign your complaint. Please explain as clearly as possible what happened, why you believe it happened, and how you were discriminated against. Please identify any other individuals who were involved or observed the incident. Be sure to explain how other persons were treated differently from you.

Palm Tran strives to promptly investigate complaints. Palm Tran will address any complaint indicating a failure on Palm Tran's part to comply with Title VI or ADA, and will endeavor to notify the complainant of the action it proposes or will take to resolve the complaint. Complaints which do not suggest a failure to comply with Title VI/ADA or which lack sufficient information to address, may be closed by Palm Tran.

TÍTULO VI GARANTÍA DE LOS DERECHOS CIVILES LEY PARA PERSONAS CON DISCAPACIDADES (ADA)

Palm Tran opera sus programas y servicios sin que importe su raza, color u origen nacional de acuerdo a el Título VI del Acta de los Derechos Civiles. Palm Tran está comprometida a asegurar que ninguna persona sea excluida de la participación en, o negado los beneficios de sus servicios, o sometida a discriminación debido a una discapacidad (Ley ADA). Cualquier persona que crea que ha sido sometida a discriminación bajo el Título VI o ADA, puede comenzar el proceso de queja comunicándose con:

Palm Tran, Attn: Customer Service Administrator
50 South Military Trail, Suite 101 • West Palm Beach, FL 33415
Llamar: 877-930-4287 • Email: PT-ADA@pbcgov.org • www.palmtran.org

Una persona con una querella puede presentarla directamente con la Administración Federal de Transito sometiendo una queja a: Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

Modificaciones a Regulaciones y Procedimientos: Palm Tran hará modificaciones razonables a sus regulaciones y programas para asegurarse que personas con discapacidades tengan igual oportunidad de disfrutar de todos sus programas, servicios y actividades. La Ley ADA no requiere que Palm Tran acoja ninguna acción que cambie fundamentalmente la naturaleza de sus programas o servicios, o que imponga un costo administrativo o financiero excesivo. Cuando sea posible, las peticiones para modificaciones deben hacerse por adelantado. La petición de una persona con discapacidades debe ser lo más específica posible y debe explicar por qué la modificación es necesaria para poder usar los servicios de Palm Tran.

Como someter una Queja: Su queja debe ser hecha dentro de 180 días de la fecha del incidente donde se alega discriminación y debe someterla a Palm Tran.

Su queja por escrito debe incluir la siguiente información:

1. Su nombre.
2. Su dirección e información de cómo Palm Tran debe contactarle (ejemplo: su número de teléfono, correo electrónico, dirección de casa, etc.).
3. Una descripción del incidente o acto(s) discriminatorio. Usted debe describir como, por que, cuando y donde usted cree que fue discriminado y proveer ubicación, nombres e información de contacto de testigos si los hay.
4. Usted debe firmar su queja. Por favor explique lo más claro posible que pasó, por qué usted cree que pasó, y como usted fue discriminado. Por favor identifique a cualquier otro individuo quien estuvo envuelto u observó el incidente. Asegúrese de explicar como otras personas fueron tratadas diferentes a usted.

Palm Tran se esfuerza en investigar quejas rápidamente. Palm Tran investigará cualquier queja que indique un fallo de parte de Palm Tran para cumplir con el Título VI o la Ley ADA, y se esforzará a notificar la acción tomada para resolver la queja. Quejas que no sugieran una falla en cumplir con el Título VI / ADA o que les falte suficiente información para ser investigadas pueden ser cerradas por Palm Tran.

NON-DISCRIMINATION POLICY

KREOLE

TIT FEDERAL VI DWA SIVIL ASIRANS AVI SOU AMERIKEN KI ANDIKAPE ACT

Palm Tran opere pwogram li yo ak sevis yo san yo pa konsidere nan ras, koule, ak orijin nasyonal nan ako avek Tit VI nan lwa sou dwa sivil yo. Palm Tran angaje pou asire ke pa gen moun ki eskli nan patisipasyon nan, oswa refize benefis sevis li yo, oswa pou yo kapab sibi diskriminasyon akòz andikap yon moun nan konfòmite Ameriken ak lwa andikap (ADA). Nenpòt moun ki kwe li oswa li te sibi diskriminasyon anba Tit VI oswa ADA, kapab depoze yon fom plent diskriminasyon pa kontakte:

Palm Tran, Attn: Customer Service Administrator
50 South Military Trail, Suite 101 • West Palm Beach, FL 33415
Rele: 877-930-4287 • Imel: PT-ADA@pbcgov.org • www.palmtran.org

Yon plentif kapab depoze yon plent direkteman avek administrasyon transpo federal la le ou ap depoze yon plent avek biwo dwa sivil la, atansyon: Koodonate pou pwogram VI a, nan les bilding, 5th etaj-TCR, 1200 New Jersey ave., SE, Washington, ak DC 20590.

Modifikasyon pou politik ak pwosedi. Palm Tran pral fe chanjman rezonab nan politik ak pwogram yo asire ke moun ki gen andikap gen yon opotinite egal yo jwi tout pwogram li yo, sevis ak aktivite. ADA a pa mande pou Palm Tran pran nenpòt ki aksyon ki ta fondamantalman chanje nati a nan pwogram li yo oswa sevis yo, oswa enpoze nenpòt ki soufwans finansye oswa responsabilite administratif. Chak fwa posib, demann pou modifikasyon ta dwe fet davans. Demann ki soti nan men moun ki gen yon andikap yo ta dwe kom espesifik ke posib epi ki gen ladan yo enfòmasyon sou Poukisa modifikasyon yo bezwen yo nan lod yo pemet moun nan sevi ak sevis tran Palm.

Kouman Pou pote yon plent: plent ou ta dwe fè nan 180 jou sou dat ki sou diskriminasyon nan swadizan epi soumèt bay Palm Tran.

Plent ekri ou a ta dwe gen ladan enfòmasyon sa yo:

1. Non ou.
2. Adrès ou ak enfòmasyon; epi di kòman Palm Tran dwe kontakte ou (egzanp, nimewo telefòn, adrès imèl ou, adrès lakay ou, elatriye).
3. Dekri teren diskriminatwa lwa a, ni incident(s). Ou ta dwe ka esplike ki jan, poukisa, ki lè ak ki kote ou kwè yo te fè diskriminasyon kont ak kote yo ye a, se non ak kontak enfòmasyon yon temwen.
4. Ou dwe siyen plent ou a. Tanpri eksplike byen klè ki posib sa ki te pase, poukisa ou kwè li te rive, ak ki jan yo te fè diskriminasyon kont ou. Tanpri idantifye nenpòt lòt moun ki te enplike oswa obsève ensidan an. Asire ou ke ou eksplike kouman lòt moun yo te trete yon fason diferan nan men ou.

Palm Tran fè efò yo san pèdi tan mennen ankèt sou tout plent. Palm Tran pral adrese tout plent ki endike yon echèk sou pati Palm Tran a konfòme l avèk Tit VI oswa ADA, epi yo pral eseye pwoteje yo avize pote plent lan nan aksyon an li pwopoze oswa pral pran yo rezoud plent lan. Plent ki pa sijere yon echèk konfòme l avèk Tit VI / ADA oswa ki manke ase enfòmasyon nan adrès, yo ka fèmen pa Palm Tra

Appendix B: Non-Discrimination Policy in Rider's Guide

Palm Tran's Non-Discrimination Policy

Federal Title VI Civil Rights Assurance Notice under the Americans with Disabilities Act

Palm Tran operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Palm Tran is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services, or be subjected to discrimination because of an individual's disability in compliance with the Americans with Disabilities Act (ADA).

Any person who believes she or he has been subjected to discrimination under Title VI or ADA may file a Discrimination Complaint Form by contacting:

**Palm Tran, Attn: Customer Service Administrator
50 South Military Trail, Suite 101
West Palm Beach, FL 33415**

• **Call: 877-930-4287 • Email: PT-ADA@pbcgov.org • www.palmtran.org**

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with:

**Office of Civil Rights
Attention: Title VI Program Coordinator
East Building, 5th Floor-TCR
1200 New Jersey Ave., SE, Washington, DC 20590**

Modifications to Policies and Procedures: Palm Tran will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services and activities.

The ADA does not require Palm Tran to take any action that would fundamentally alter the nature of its programs or services, or impose any undue financial or administrative burden. Whenever feasible, requests for modifications should be made in advance. The request from the individual with a disability should be as specific as possible and include information on why the requested modification is needed in order to allow the individual to use Palm Tran's services.

Política de No Discriminación de Palm Tran

Título VI Garantía de los Derechos Civiles Ley para personas con discapacidades (ADA)

Palm Tran opera sus programas y servicios sin que importe su raza, color u origen nacional de acuerdo a el Título VI del Acta de los Derechos Civiles. Palm Tran está comprometida a asegurar que ninguna persona sea excluida de la participación en, o negado los beneficios de sus servicios, o sometida a discriminación debido a una discapacidad (Ley ADA).

Cualquier persona que crea que ha sido sometida a discriminación bajo el Título VI o ADA, puede comenzar el proceso de queja comunicándose con:

Palm Tran, Attn: Customer Service Administrator

50 South Military Trail, Suite 101

West Palm Beach, FL 33415

Llamar: 877-930-4287 • Email: PT-ADA@pbcgov.org • www.palmtran.org

Una persona con una querrela puede presentarla directamente con la Administración Federal de Transito sometiendo una queja a:

Office of Civil Rights, Attention: Title VI Program Coordinator

East Building, 5th Floor-TCR

1200 New Jersey Ave., SE, Washington, DC 20590

Modificaciones a Regulaciones y Procedimientos: Palm Tran hará modificaciones razonables a sus regulaciones y programas para asegurarse que personas con discapacidades tengan igual oportunidad de disfrutar de todos sus programas, servicios y actividades.

La Ley ADA no requiere que Palm Tran acoja ninguna acción que cambie fundamentalmente la naturaleza de sus programas o servicios, o que imponga un costo administrativo o financiero excesivo. Cuando sea posible, las peticiones para modificaciones deben hacerse por adelantado. La petición de una persona con discapacidades debe ser lo más específica posible y debe explicar por qué la modificación es necesaria para poder usar los servicios de Palm Tran.

Creole

Palm Tran's Pa fè diskriminasyon politik Tit Federal VI Dwa Sivil Asirians

Tit Federal Vi Asirans Dwa Sivil Anba Ameriken Yo Ak Lwa Andikap

Palm Tran opere pwogram li yo ak sevis yo san yo pa konsidere nan ras, koule, ak orijin nasyonal nan ako avek Tit VI nan lwa sou dwa sivil yo. Palm Tran angaje pou asire ke pa gen moun ki eskli nan patisipasyon nan, oswa refize benefis sevis li yo, oswa pou yo kapab sibi diskriminasyon akòz andikap yon moun nan konfomite Ameriken ak lwa andikap (ADA).

Nenpot moun ki kwe li oswa li te sibi diskriminasyon anba Tit VI oswa ADA, kapab depoze yon fòm plent diskriminasyon pa kontakte:

Palm Tran, Attn: Customer Service Administrator

50 South Military Trail, Suite 101 • West Palm Beach, FL 33415

Rele: 877-930-4287 • Imel: PT-ADA@pbcgov.org • www.palmtran.org

Yon plentif kapab depoze yon plent direkteman avek administrasyon transpo federal la le ou ap depoze yon plent avek biwo dwa sivil la, atansyon:

Office of Civil Rights, Attention: Title VI Program Coordinator

East Building, 5th Floor-TCR

1200 New Jersey Ave., SE, Washington, DC 20590

Modifikasyon pou politik ak pwosedi: Palm Tran pral fe chanjman rezonab nan politik ak pwogram yo asire ke moun ki gen andikap gen yon opotinite egal yo jwi tout pwogram li yo, sevis ak aktivite.

ADA a pa mande pou Palm Tran pran nenpot ki aksyon ki ta fondamantalman chanje nati a nan pwogram li yo oswa sevis yo, oswa enpoze nenpot ki soufwans finansye oswa responsabilite administratif. Chak fwa posib, demann pou modifikasyon ta dwe fet davans. Demann ki soti nan men moun ki gen yon andikap yo ta dwe kom espesifik ke posib epi ki gen ladan yo enfomasyon sou Poukisa modifikasyon yo bezwen yo nan lod yo pemet moun nan sevi ak sevis tran Palm.

Appendix C: Complaint Forms



Discrimination Complaint Form

(Telephone number varies from Department to Department)

Case Number _____

Note: We are asking for the following information to assist us in processing your complaint. If you need help in completing this form, please let us know. If you are not able to complete the form personally, Palm Tran's Public Information Supervisor will assist you to do so at a mutually convenient time. Simply call _____ to make your request. If the Public Information Supervisor assists you in completing the form, you will still need to sign it to validate the information provided.

Are you filing this complaint on your own behalf?

YES ☐

NO ☐

(If you answered YES to this question, go to item 2. If you answered NO to this question, go to item 1.)

1. Please provide the name of the person for whom you are complaining:

Name of complainant _____

Street Address _____

City, State and Zip Code _____

Telephone Number – home (____) _____ business (____) _____

2. Information about the Person discriminated against

Name _____

Street Address _____

City, State, and Zip Code _____

Telephone Number (____) _____

3. What is the name and location of the person/department that you believe discriminated against you?

Name _____

Street Address _____

City, State, and Zip Code _____

Telephone Number (____) _____

4. Which of the following best describes the reason you believe discrimination took place? Was it because of your:

- | | |
|---------------------------------|--------------------------|
| a. Race, Color, National Origin | <input type="checkbox"/> |
| b. Disability | <input type="checkbox"/> |
| c. Other | <input type="checkbox"/> |

What date did the alleged discrimination take place?

(Must be within the past 180 days)

5. In your own words, describe the alleged discrimination. Explain what happened, and whom you believe was responsible. Be sure to include how other persons were treated differently than you.

(Use more sheets or the back of this page, if needed)

6. (For internal complaints only) Have you tried to resolve this complaint through internal grievance procedures at Palm Tran? YES ☐ NO ☐

(If you answered NO to this question, go to item 8.)

If yes, what is the status of the grievance?



Name and title of the person who is handling the grievance procedure.

Name _____ Title _____

7. Have you filed this complaint with any other federal, state, or local agency; or with any federal or state court? (If NO please go to item 10) YES ☐ NO ☐

If yes, check all that apply: Federal agency _____ Federal court _____ State court _____ State agency _____ Local agency _____

8. Please provide information about a contact person at the other agency/court where the complaint was filed.

Name _____

Street Address _____

City, State, and Zip Code: _____

Telephone Number (_____) _____

9. Have you previously filed a discrimination complaint with Palm Tran?

YES ☐ NO ☐

If yes, when? Date _____

10. Have you filed any other discrimination complaints with Palm Tran?

YES ☐ NO ☐

If yes, when and against whom were they filed?

Date _____

Agency _____

Street Address _____

City, State, and Zip Code _____

Telephone Number (_____) _____

11. Please sign and date this form below. You may attach any written materials or other information that you think is relevant to your complaint.

Complainant's Signature

Date

If this form was completed by someone other than the complainant, please provide information about who assisted the citizen with this document and why.

*Please submit this form to: Palm Tran – Attention: Customer Service Administrator
Discrimination Complaint
50 S Military Trail, Suite 101, West Palm Beach FL 33415
(561) 812-5351*

Reporte de Queja – Titulo VI

Case Number _____

Nota: Estamos pidiendo esta información para que nos asista en el proceso de su queja. Si necesita ayuda para completar esta forma, por favor déjenos saber. Si no puede completar esta forma personalmente, el Coordinador de Titulo VI le asistirá. Puede llamar al 561-841-4200 y pedir ayuda. Si se le ayuda a llenar esta forma, debe usted firmarla para validar la información.

Está llenando esta forma por una situación que le paso a usted? **SI** ☐ **NO** ☐
(Si contesto que **SI**, por favor vaya al número 2. Si contesto que **NO** continúe con la pregunta numero 1.)

1. Por favor escriba el nombre de la persona por quien usted está completando esta queja:

Nombre de quien presenta la queja: _____

Dirección _____

Ciudad, Estado Zip Code _____

Numero de Teléfono – Casa (____) _____ Trabajo (____) _____

2. Información de la persona contra la que hubo discriminación

Nombre _____

Dirección _____

Ciudad, Estado Zip Code _____

Numero de Teléfono (____) _____

3. Cuál es el nombre de la persona, o en que localidad está la persona o departamento que usted cree discriminó contra usted?

Nombre _____

Dirección/Lugar _____

Ciudad, Estado Zip Code _____

Numero de Teléfono (____) _____

4. **Cuál de las siguientes categorías describe mejor la razón por la que usted cree que hubo discriminación, cree que fué por su:**

a. Raza ☐

b. Color ☐

c. Origen Nacional ☐

5. **En qué fecha paso el incidente de discriminación?**

(El hecho debe haber ocurrido en los últimos 180 días)

6. **En sus propias palabras, por favor describa el acto de discriminación. Explique lo que paso, y quien usted cree es responsable. Asegúrese de incluir como otras personas fueron tratadas de manera diferente a usted.**

(Si necesita más espacio, por favor adjunte las páginas adicionales que necesite)

7. **(Para quejas internas únicamente) Usted ha tratado de resolver esta queja a través de el proceso de Grievance de Palm Tran?** **SI** ☐ **NO** ☐

(Si contesto que **NO** vaya por favor a la pregunta 8.)

Si contestó que SI, Cuales fueron los resultados del proceso de grievance?

Nombre y Cargo de la persona que está manejando el proceso de grievance

Nombre _____ Cargo _____

8. Ha sometido usted esta queja con una agencia federal, estatal o local? O con la corte federal o estatal?

YES ☐

NO ☐

(Si contestó que NO por favor vaya a la pregunta # 10) Si

contesto que si, por favor marque los sitios donde sometió si queja:

Agencia Federal _____

Corte Federal _____ Corte Estatal _____

Agencia Estatal _____

Agencia Local _____



9. Por favor provea información sobre la persona que sirve de contacto en la agencia o corte donde usted también llevo su queja.

Nombre _____

Dirección _____

Ciudad, Estado Zip Code _____

Numero de Teléfono (_____) _____

10. Esta queja ha sido sometida a Palm Tran anteriormente?

SI ☐

NO ☐

So contesto que si, por favor denos las fecha: _____.

11. Ha sometido usted alguna otra queja por discriminación a Palm Tran?

SI ☐

NO ☐

Si contesto que si, cuando y contra quien sometio usted la queja anterior?

Fecha _____

Agencia/Persona _____

Dirección/Lugar _____

Ciudad Estado _____

Numero de Teléfono (_____) _____

12. Por favor firme esta forma y ponga la fecha. Usted puede adjuntar cualquier material escrito o cualquier otra información que considere relevante para su queja.

Firma de la persona que presenta la queja

Fecha

Si esta forma fue completada por una persona distinta a la que reporta la queja, por favor provea información sobre la persona que asistió a la persona afectada, y la razón de la ayuda.

Por favor envíe esta forma a:

Palm Tran – Attention: Customer Service Administrator

Discrimination Complaint

50 S Military Trail, Suite 101, West Palm Beach FL 33415

(561) 812-5351



Tit VI Plent Fòm

Nimewo Dosye _____

Remak: Nou ap mande pou enfòmasyon ki pou ede nou nan pwosesis plent ou a. Si ou bezwen èd pou ranpli fòm sa a, tanpri fè nou konnen . Si ou pa kapab ranpli fòm lan pèsoneyman, Tit VI Koòdonatè a pral ede w fè sa nan yon tan ki bon pou ou. Senpleman rele _____ pou fè demann ou an. Si Tit VI Koòdonatè ede w nan ranpli fòm nan, w ap toujou bezwen siyen li pou valide enfòmasyon ke ou bay la.

Èske ou ap ranpli plent sa pou pwòp tèt ou?

WI ☐NON ☐

(Si ou repòn WI a kesyon sa a, ale nan atik 2. Si ou reponn NON a kesyon sa a, ale nan atik 1.)

1. Tanpri bay non moun ki ap pote plent la:

Non moun ki pote plent la _____

Adrès _____

Vil, Eta, Kòd Postal _____

Nimewo Telefòn - lakay (____) _____ biznis (____) _____

2. Enfòmasyon sou Moun nan ke yoo fè diskriminasyon kont lan non

_____ Adrès Ri

Vil, Eta, ak Kòd Postal _____

Nimewo Telefòn (____) _____

3. Ki non ak lokasyon moun nan/depatman ke ou kwè ki fè diskriminasyon kont ou a?

non _____ Adrès

Ri _____

Vil, Eta, ak Kòd Postal _____

Nimewo Telefòn (____) _____

4. Kilès nan seleksyon anba yo ki pi byen dekri rezon ki fè ou kwè diskriminasyon an te pran plas? Eske se poutèt:

a. Ras ☐b. Koulè ☐c. Orijin Nasyonal ☐

5. Nan ki dat ke diskriminasyon a te pran plas?

(Li dwe ant 180 jou ki sot pase yo ou mwens)

6. Nan pwòp pawòl ou, dekri diskriminasyon a. Eksplike sa ki te pase ,ki moun ou kwè ki te responsab . Fè ansòt ke ou mensione ki jan ke lòt moun te trete yon fason diferan ke ou menm.

(Sèvi ak plis fèy papyè oswa paj sa a si nesesè)

7. (Pou pote plent entènèl sèlman) Eske ou te eseye rezoud plent sa a nan pwosedi pou pote plent entènèl nan Palm Tran? WI ☐ NON ☐

(Si ou reponn NON a kesyon sa a, ale nan atik 8.)

Si ou reponn wi, nan ki pwèn ou ye ak plent lan?

Non ak tit moun lan ki an chaj pwosedi pou pote plent la.

Non _____ Tit _____

8. Eske ou te pote plent sa a ak nenpòt ki lòt ajans federal , leta, oswa ajans lokal yo, oswa avèk nenpòt ki tribinal federal oswa eta? (Si NON Tanpri ale nan atik 10)

WI ☐ NON ☐

Si se wi, tcheke tout sa ki aplike: Ajans Federal _____ Tribinal Federal _____ Eta Tribinal _____
Ajans Eta _____ Ajans Lokal _____

9. Tanpri bay enfòmasyon sou moun ou kontakte nan lòt ajans/tribinal kote plent lan te ranpli a.

non _____
Adrès Ri _____
Vil, Eta, ak Kòd Postal : _____
Nimewo Telefòn (_____) _____

10. Èske Tit VI te gen tan ranpli nan Palm Tran anvan déjà?

WI ☐ NON ☐

Si ou reponn wi, ki lè? Dat _____

11. Eske ou te ranpli nenpòt lòt plent diskriminasyon ak Palm Tran?

WI ☐ NON ☐

Si se wi, ki lè ak kont ki moun plent la te depoze?

dat _____ ajans
_____ Adrès Ri

Vil, Eta, ak Kòd Postal _____
Nimewo Telefòn (_____) _____

12. Tanpri siyen epi ekri dat fòm sa a anba a. Ou kapab tache nenpòt materyèl a lekri oswa lòt enfòmasyon ou panse ki gen rapò ak plent ou a.

Siyati Pleyan-an

Dat

Si fòm sa a ranpli pa yon moun lòt ke moun ki pote plent lan, tanpri bay enfòmasyon de moun ki pote èd ak sitwayen an pou ranpli dokiman sa a epi poukisa.

Tanpri soumèt fòm sa a nan adrès sila:

Palm Tran – Attention: Customer Service Administrator
Discrimination Complaint
50 S Military Trail, Suite 101, West Palm Beach FL 33415
(561) 812-5351

Appendix D: Title VI Complaint Tracking Log

TITLE VI COMPLAINT TRACKING LOG					
NAME	ID #	DATE	COMPLAINT	RULING	ACTION TAKEN
Velasquez, Ricardo	7765	05/20/22	Race discrimination	Not Valid	A postcard with the concern number will be mailed/e-mail to the rider 5/24/2022: Discrimination Form mailed to this passenger. (MS)
Carlson, James	7158	03/16/22	Race discrimination	Not Valid	A postcard with the concern number will be mailed/e-mail to the rider 04/06/2022; Called passenger at 2:10pm, "voice mail box not set up yet" (GB) We could not mail a discrimination for because passenger did not provide his address. (MS) 4-6-2022: Documented. Video download failed. Complaint was unable to be validated. (MS)
Citizen, Concerned	6904	02/23/22	Race discrimination	Not Valid	A postcard with the concern number will be mailed/e-mail to the rider 3/15/22 CSR initially entered the complaint as a pass-up when the passenger clearly indicated he felt discriminated against. The complaint has been changed to Title VI. (LC) 3/16/2022: unable to mail discrimination form to this passenger since they would not share their contact information. (jrm) 3-21-2022: I reviewed the video from all directions but i could not verify the incident. This is documented. (MS)
Reese, Heather	6606	01/18/22	Race discrimination	Not Valid	A postcard with the concern number will be mailed/e-mail to the rider. Discrimination Form mailed to this passenger. (jrm) 2-18-2022: Upon reviewing the video i noticed that the passenger got on the wrong bus and did not ask for direction. She stayed in the bus until the driver asked her questions then she stated she did not know her way. (MS)
Johnson, Eddie	3978	01/09/21	Race discrimination	Not Valid	A postcard with the concern number will be mailed/e-mail to the rider 01/21/21: Client did not provide phone number, the number he called from is not his number. No address or email either.
Hernades, Anibal	1327	12/30/19	Race discrimination	Not Valid	A postcard with the concern number will be mailed/e-mail to the rider. 01/2/19: Title VI questionnaire was completed by the customer with CSA assistance. (LA) 01/03/19: Video was reviewed. (LA) 01/03/19: Operations alerted of the results of the investigation (LA) 01/03/19: Letter sent to the client (LA) 01/03/19: SM from Operations reviewed the video and reported; "I have reviewed the video. The customer used vulgarity towards the Operator when he asked to verify the female passengers ID. As the Operator was getting ready to depart with the customers, it sounded like the male customer used a derogatory term by saying "Mother F...ing ni.ger". Although, a little more diplomacy could have been used by the Operator. The action taken to remove the passenger by operator and supervisors was responsibly to avoid any confrontation down the road. It's unfortunate that we have to err on the side of caution during this age. Thank you for providing this documented case. " (LA)
Mack, Josh	661	10/05/19	Race discrimination	Not Valid	A postcard with the concern number will be mailed/e-mail to the rider 10/06/19: Directoy Forbes e-mail the customer. (LA) 10/07/19: CSA email the customer and included the title VI questionnaire . (LA) 10/07/19: Video was requested for download (LA) 10/07/2019: Avail was reviewed, rider' guide was reviewed (LA) 10/09/19: Video review. 10/09/19: No address to send the client closing letter, no response to previous e-mail sent. (LA)

Appendix E: Fare Policy Approval

Agenda Item #: **6E-1**

**PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS**

RW / MGM 70
APPROVED

AGENDA ITEM SUMMARY

BY BOARD OF COUNTY COMMISSIONERS
AT MEETING OF **MAR 3 9 2021**

MINUTES & RECORDS SECTION D.C.

Meeting Date: March 9, 2020

☐ **Consent**

☒ **Regular**

☐ **Ordinance**

☐ **Public Hearing**

Department: Palm Tran

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: revisions to Palm Tran's fare policy to become effective concurrently with the implementation of the new Fare Collection and Regional Interoperability Project.

Summary: As part of Palm Tran's new enhanced Fare Collection System (FCS), staff is recommending the following revisions to the current fare policy to optimize the customer experience and encourage more frequent trips. The recommendations include adding three (3) fare products and two (2) fare policies. Palm Tran is recommending adding three (3) new fare products; three (3) and seven (7) day passes as well as the cost to purchase an unloaded Paradise smart card. These new fare products will provide more options for the customer which also aligns with Broward County Transit (BCT) and Miami-Dade Transit's (MDT) fare offerings. The three (3) day, seven (7) day and unloaded Paradise smart card, will be sold for \$12, \$20 and \$2 respectively. However, several thousand complimentary unloaded Paradise smart cards will be distributed during initial roll-out. The first fare policy recommendation is to add fare capping. The fare capping policy will automatically give the customer the best fare value when they use a registered Paradise smart card, by converting their cash value into an unlimited one-, three-, seven- or thirty-one-day pass based on frequency of use. The second policy change would eliminate acceptance of pennies, which would provide efficiencies in cash counting tasks and boarding dwell times. Staff is currently targeting June 2021 for these fare policy revisions to go into effect concurrent with the official launch of the new FCS. Countywide (MM)

Background and Policy Issues: On March 17, 2020, the Board approved an agreement with Genfare (R2020-0329) for acquisition of the hardware and software to implement a new Fare Collection System (FCS). This contract totaled \$10,912,988 over a ten-year term and is funded through the Palm Beach County Transportation Planning Agency (TPA) and the Federal Transit Administration (FTA) Section 5307 Formula Grant. The total contract amount is \$10,912,988 which consists of a base cost of \$6,358,771 for the system equipment and installation. The contract includes on-going Operations and Maintenance support costs for ten (10) years, \$84,048 for the first year's cloud hosting, with two (2) optional three (3) year extensions, totaling \$4,466,804 if all sixteen (16) years are utilized. It provides Palm Tran with 165 new validating fareboxes, 22 ticket vending machines, 6 agency point of sale machines, testing/ maintenance/ training equipment and back office software that supports account-based sales, mobile applications, inventory management, revenue management and website purchases. Palm Tran provided the Board an update on the FCS implementation as well as sought Board direction on the proposed fare policy revisions at the January 26, 2021 BCC Workshop. In accordance with FTA policy (4702.1B) Palm Tran, through consultants Tindale Oliver, conducted an equity analysis on the proposed changes to ensure no groups would be disproportionately impacted.

Attachment(s): 1. Palm Tran Revised Fare Structure

Recommended By:

Executive Director

2/22/21
Date

Approved By:

Assistant County Administrator

2/26/21
Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	2021	2022	2023	2024	2025
Capital Expenditures					
Operating Costs					
External Revenues	-	-	-	-	-
Program Income(County)					
In-Kind Match(County)					
NET FISCAL IMPACT	-	-	-	-	-
#ADDITIONAL FTE					
POSITIONS (CUMULATIVE)					

Is Item Included in Current Budget? Yes No X
Does this item include the use of federal funds? Yes No X

Budget Account No:
Fund Agency Organization Object

B. Recommended Sources of Funds/Summary of Fiscal Impact:
Fiscal impact is indeterminable at this time

C. Departmental Fiscal Review: Jeremy Baker, Director Administrative Services

III. REVIEW COMMENTS:

A. OFMB Fiscal and/or Contract Dev. and Control Comments:

Lore M. ... 2/25/21
OFMB 2/24

Dr. J. Jacobson 2/25/21
Contract Dev. & Control 2-25-21 TW

B. Legal Sufficiency

Anne Delmont 2-26-21
Assistant County Attorney

C. Other Department Review

Department Director

(THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.)

Attachment #1

Palm Tran Revised Fare Structure (Additions bolded below)

Service	Media	Description	Fare
Fixed Route	Pass	Paradise Smart Pass – Plastic Pass Only each (NEW) ¹	\$2.00
Fixed Route	Pass	7-Day Unlimited Fare (NEW)	\$20.00
Fixed Route	Pass	3-Day Unlimited Fare (NEW)	\$12.00
Fixed Route	Pass	31-Day Pass Full Fare	\$70.00
Fixed Route	Pass	31-Day Pass Reduced Fare ²	\$55.00
Fixed Route	Pass	31-Day Pass Transportation Disadvantaged ³	\$20.00
Fixed Route	Pass	31-Day Pass Transportation Disadvantaged ³	\$15.00
Fixed Route	Pass	1 Day Unlimited Pass Full Fare	\$5.00
Fixed Route	Pass	1 Day Unlimited Pass Reduced Fare ²	\$3.50
Fixed Route	Pass	1 Day Unlimited Pass Transportation Disadvantaged ³	\$1.50
Fixed Route	Cash	1 Trip Base	\$2.00
Fixed Route	Cash	1 Trip Reduced ²	\$1.00
Connection	Pass	10 Trip "Ticket to Ride" Paratransit	\$35.00
Connection	Cash	1 Trip Cash Fare	\$3.50
Dial-A-Ride ⁴	Cash	1 Trip	\$2.00
Dial-A-Ride ⁴	Cash	1 Trip Reduced.	\$1.00

1. As part of the new Fare Collection System rollout, Palm Tran will distribute thousands of complimentary of Paradise Pass cards to the public.
2. Palm Tran offers a Reduced 31-Day, 1-Day Unlimited and 1-Trip Pass for the following passengers:
- Seniors over the age of 65 with photo ID
 - Disabled persons who have documented disabilities with Palm Tran Connection
 - Medicare recipients with valid ID
 - Veterans with a “Service Connected” Veteran’s Administration (VA) Card
3. Qualifying Transportation Disadvantaged customers are eligible for a Reduced 31-Day and 1-Day Unlimited Pass dependent upon annual income:
- \$20 = annual income between 76% and 150% of the Federal Poverty Level
 - \$15 = annual income of 75% or less of the Federal Poverty Level
4. On June 23, 2020, the Board approved continuation of the Dial-A-Ride model for Palm Tran’s Go Glades Pilot Service, including fare rate, in response to COVID-19.

Free Fare Requirements

- Registered ADA Palm Tran Connection customers are eligible to ride Fixed Route fare free
- Children 8 and under ride free when accompanied by a fare paying passenger
- Police Officer in uniform or with badge

Appendix F: PTSB Agenda (Equity Analysis Presentation)



Palm Tran Administrative Offices
100 North Congress Avenue
Delray Beach, FL 33445-3436
(561) 841-4200 • FAX: (561) 841-4291

Palm Tran Mailing Address
3201 Electronics Way
West Palm Beach, FL 33407-4618

Palm Tran Connection
50 South Military Trail, Suite 101
West Palm Beach, FL 33415-3132
(561) 649-9838 • FAX: (561) 514-8365

Clinton B. Forbes
Executive Director

Deborah Posey-Blocker
Service Board Liaison



Palm Tran Service Board Members

Carmencita Mitchell, Chair
Seat 9 - Regular Fixed-Route Bus Rider

VACANT, Vice Chair



Terry Brown
Seat 1 - Rep. with Transportation Experience

VACANT
Seat 2 - Disability Advocate

Selva Selvendran
Seat 3 - Environmental Advocate

VACANT
Seat 4 - Elected Municipal Official

Jim Gibbs
Seat 5 - Business Community Representative

Donte Mickens
Seat 6 - Rep. with Multicultural Experience

Frank Stanzione
Seat 7 - Senior Citizen Representative

VACANT
Seat 8 - Certified Paratransit User

Joey Acevedo
Seat 10 - Fixed-Route Bus Operator

VACANT
Seat 11 - Citizen at Large

Dennis Martin
Seat 12 - Rep. with Extensive Paratransit Experience

Tammy Jackson-Moore
Seat 13 - Resident of Glades/Lake Region Area

PALM TRAN SERVICE BOARD

Thursday, July 28, 2022

**Palm Tran Delray Beach Headquarters
Board Room**

**100 N. Congress Avenue
Delray Beach, FL 33445**

MEETING AGENDA

1:30 P.M. – 3:30 P.M.

1. Call to order
2. Pledge of Allegiance
3. Roll Call
4. MOTION TO ADOPT Agenda for July 28, 2022
5. MOTION TO APPROVE Minutes for March 24, 2022
6. Safety Message/Briefing
7. Comments from the Palm Tran Service Board Chair
8. Comments from Palm Tran Executive Director
9. Committee Reports
 - PTSB Paratransit Subcommittee
 - PTSB Planning Subcommittee
10. Action Items
 - a. Election of Vice Chairperson
 - b. September 11, 2022 Service Changes
 - c. Public Comment on Action Items
11. Informational Items
 - a. Performance Report
 - b. Public Comment on Informational Items
12. Public Comments (General)
13. Customer Service Follow-ups
14. Board Member Comments
15. Adjournment



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Clinton B. Forbes
Executive Director

Deborah Posey-Blocker
Service Board Liaison

■

Palm Tran Service Board Members

Carmencita Mitchell, Chair
Seat 9 - Regular Fixed-Route Bus Rider

Steven B. Grant, Vice Chairman
Seat 4 - Elected Municipal Official

■

Terry Brown
Seat 1 - Rep. with Transportation Experience

VACANT
Seat 2 - Disability Advocate

Selva Selvendran
Seat 3 - Environmental Advocate

Jim Gibbs
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Donte Mickens
Seat 6 - Rep. with Multicultural Experience

Frank Stanzione
Seat 7 - Senior Citizen Representative

VACANT
Seat 8 - Certified Paratransit User

Joey Acevedo
Seat 10 - Fixed-Route Bus Operator

Allen Boyd, II
Seat 11 - Citizen at Large

Dennis Martin
Seat 12 - Rep. with Extensive Paratransit Experience

Tammy Jackson-Moore
Seat 13 - Resident of Glades/Lake Region Area

DATE: July 21, 2021

TO: Chair Carmencita Mitchell and Board Members

FROM: Clinton B. Forbes, Executive Director

RE: September 11, 2022, Service Changes

Staff will provide a detailed update on the proposed September 11, 2022 service changes on Thursday, July 28, 2022, at the Palm Tran Service Board meeting. Palm Tran Planning Subcommittee has previously approved these proposed changes on July 14, 2022.

Some of the proposed changes include:

- Route 49 being fully absorbed by the Route 20.

According to Resolution No. 15-0893 Section 9 (a), the proposed changes are considered major fixed-route adjustments, since they exceed the 25% total route miles threshold. Therefore, a public hearing is required. According to Palm Tran's latest Title VI policy, the proposed changes are considered major service changes since they result in a 25% change in route-level mileage. Therefore, an equity analysis or Palm Tran Service Board approval is required.

The results of the Title VI analysis found no disproportionate adverse impacts on low income or minority populations within the Palm Tran service area using a ¼-mile buffer as a standard walkshed measure of access to service. The equity analysis is attached to this memo for reference.



Service Equity Analysis Route 20 & 49

JULY 26, 2022



Title VI Analysis & Findings

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Findings

The results of the Title VI equity analysis performed to compare the proposed September 2022 service changes with the existing bus network found no disproportionate adverse impacts on low income or minority populations.

Requirements

Transit providers within service areas containing more than 200,000 residents are required under Title VI of the Civil Rights Act of 1964 to complete an equity analysis of any major service change or fare change. The analysis must be completed during the programming stages, regardless of the proposed amount of fare increase or in the case of service changes, a service equity analysis is required for any major service change. Requirements for major service changes differ based on the magnitude of changes and established thresholds. The purpose of an equity analysis is to ensure that any potential fare structures or service changes are consistent with Title VI of the Civil Rights Act of 1964 and are fair and equitable to all citizens, regardless of race, color, or national origin. The objectives of FTA's Title VI Program, as set forth in FTA Circular 4702.1B, "Title VI Program Guidelines for Federal Transit Administration Recipients," are:

- To ensure that FTA-assisted benefits and related services are made available and are equitably distributed without regard to race, color, or national origin.
- To ensure that the level and quality of FTA-assisted transit services are sufficient to provide equal access and mobility for any person without regard to race, color, or national origin.
- To ensure that opportunities to participate in the transit planning and decision-making process are provided to persons without regard to race, color, or national origin.
- To ensure that decisions on the location of transit services and facilities are made without regard to race, color, or national origin.
- To ensure that corrective and remedial action is taken by all applicants and recipients of FTA assistance to prevent discriminatory treatment of any beneficiary based on race, color, or national origin.

An equity analysis must be completed to determine whether planned changes will have a disproportionate impact on minority populations. Although low-income populations are not a protected class under Title VI, it is recognized through statistical analysis that there is an inherent overlap of environmental justice (EJ) principles with low-income populations.

Additionally, because it is important to evaluate the impacts of service and fare changes on passengers who are transit-dependent, FTA requires transit providers to evaluate proposed service and fare changes to determine if low-income populations will bear a disproportionate burden of the changes. Therefore, an equity analysis determines whether there is a disproportionate burden between the existing fare or service and the proposed fare or service change on low-income riders.

Methodology

The service equity analysis compares access to bus transit services for the proposed bus network changes in relation to the existing bus network. Access to transit services was determined based on changes in routes and related bus stops. The methodology used is as noted:

1. Identify existing Title VI areas within Palm Beach County comprised of Census block groups with: a) minority populations greater than the average countywide minority population, and b) low income populations greater than the average countywide low income population. Within the Palm Tran service area, low income population accounts for 13.9% of the general population and minority population accounts for 43.1% of the general population.
2. Determine if the service changes constitute a major service change. The proposed bus network change will result in the discontinuation of a route and therefore is considered a major service change.
3. Using service planning GIS analyses, calculate impacts of proposed service changes on ridership access within designated Title VI population areas, including:
 - a. Changes to and/or elimination of bus stops using walksheds of ¼-mile
 - b. Changes to service span impacting ridership within the time periods impacted
 - c. Changes to service frequency impacting ridership
 - d. Changes to routes alignments and eliminations impacting accessibility
4. Using service planning GIS analyses, calculate impacts of proposed service changes on ridership activity within the overall Palm Tran bus network, including:

-
- e. Changes to and/or elimination of bus stops using walksheds of ¼-mile
 - f. Changes to service span impacting ridership within the time periods impacted
 - g. Changes to service frequency impacting ridership
 - h. Changes to routes alignments and eliminations impacting accessibility
5. Compare impacts on Title VI protected groups to impacts on the general system
- i. If impacts to Title VI protected groups are greater than 20% of impacts on the general public, per Palm Tran policy, then an adverse disproportionate impact exists
 - j. If disproportionate impacts do not exist, then changes are in compliance with Title VI
6. For disproportionate impacts, identify reasonable means to mitigate the adverse impacts on low income and minority areas.

Results

The results of the Title VI analysis found no disproportionate adverse impacts on low income or minority populations within the Palm Tran service area using a ¼-mile buffer as a standard walkshed measure of access to service.

While the proposed service changes eliminate a route, no bus stops will be eliminated and the existing service span and frequency will be maintained at all bus stops. This is because Route 20 will be completely absorbing the present-day Route 49. The supporting maps in the next section display the changes in alignment for both Route 20 and Route 49. The proposed and future start and end times of the route will remain the same to maintain the current level of customer service. Therefore, no disproportionate adverse impacts accrue to Title VI protected populations and no additional mitigation is necessary.

Supporting Maps

Figure 1 – Proposed Route 20

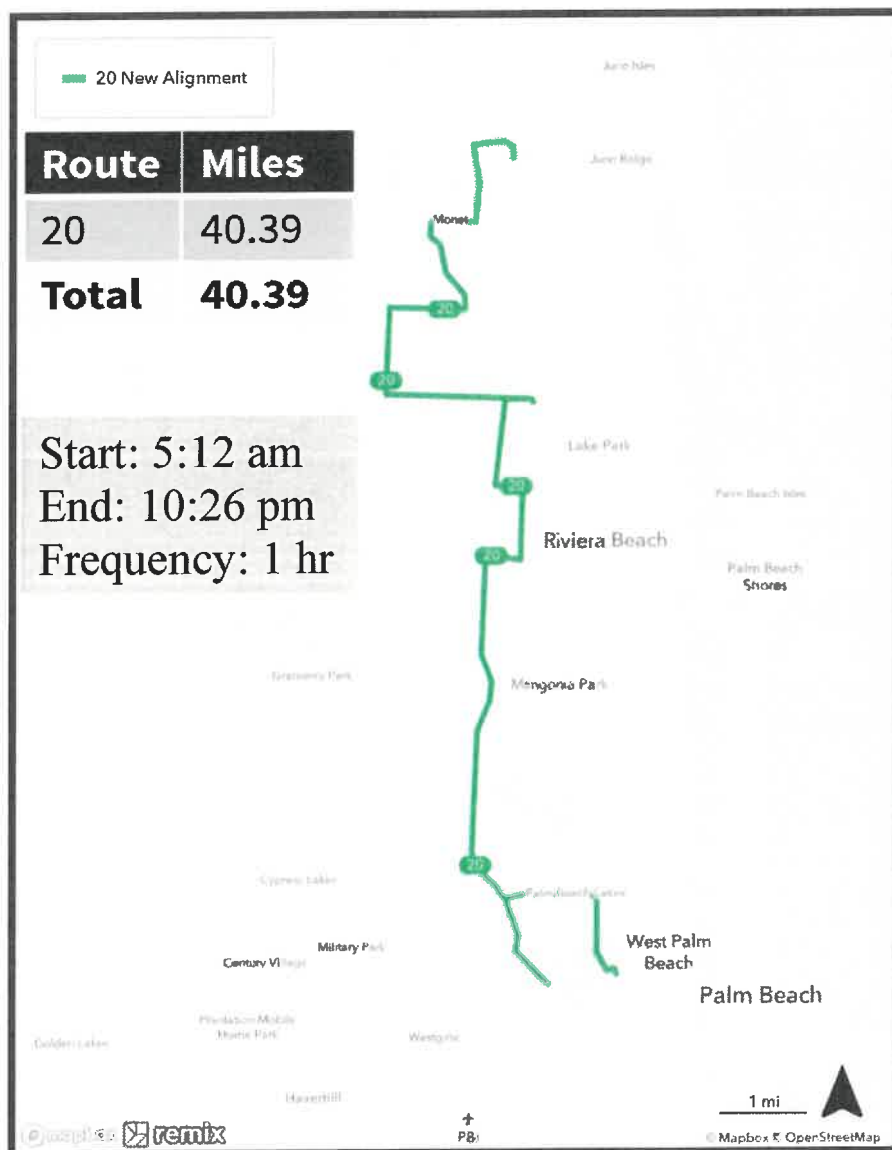
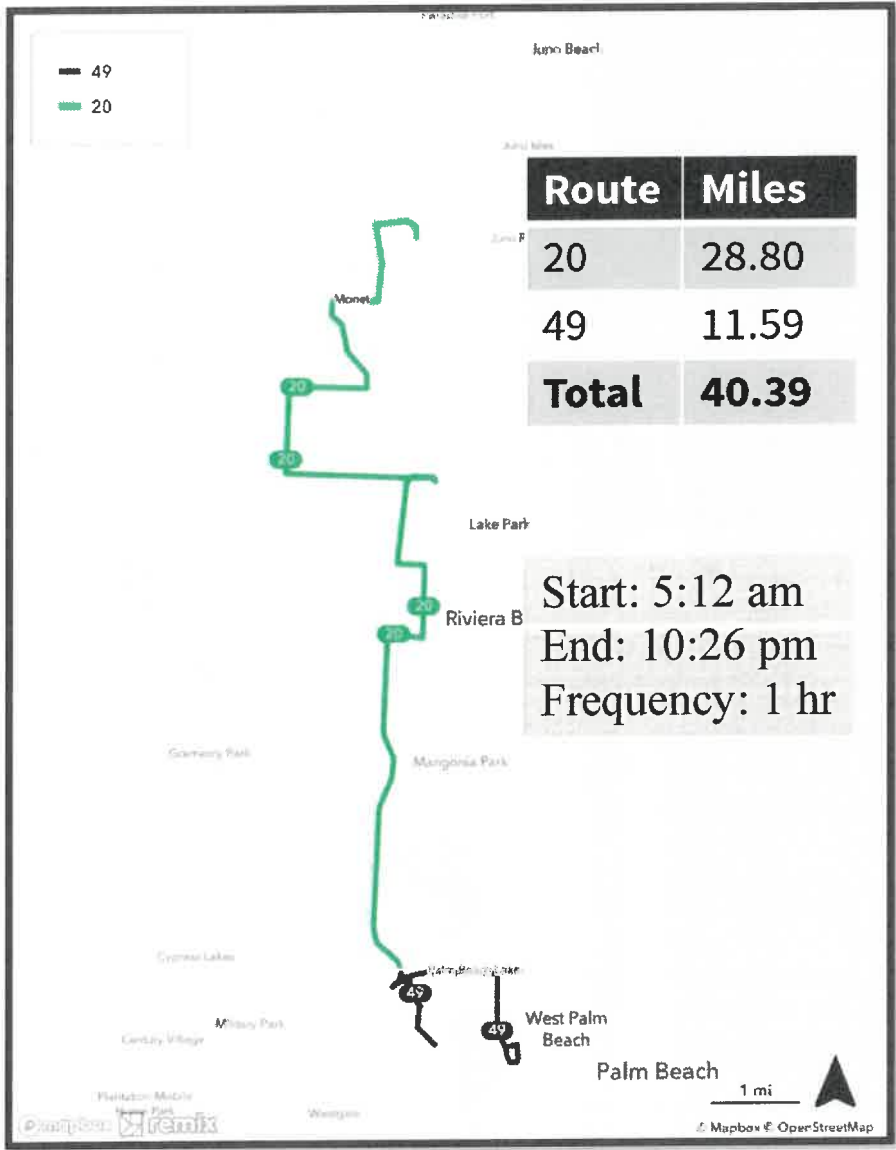


Figure 2 – Current Route 20 and 49



Appendix G: Title VI Approval

**HOLD FOR BCC TITLE VI UPDATE
APPROVAL DOCUMENTS**

Appendix H: Paradise Pass Outreach Materials

How do I check my account?

From myparadisepass.com: After Log-in click "Manage Card" to view your card details.

[My Account](#)
[My Profile](#)
[Rider Activity](#)
[Order History](#)

Card Details

Card Nickname PT Rider
Card Type Mobile
Card Number 0123456789BBA81A
Status Active
Bonus Rides
Accruals

Cap Tier	Accrual Start Date	Amount Accrued	Amount Needed
1 Day	N/A	\$5.00	Hover Here
7 Day	N/A	\$0.00	Hover Here
31 Day	N/A	\$0.00	Hover Here

CURRENT PRODUCTS

Balance updates may take up to

Fare Type	Balance	Status	Expiration	Autobuy	Actions
-----------	---------	--------	------------	---------	---------

[← BACK TO ACCOUNT](#)[ADD FARES TO CART](#)

To check your best fare status: From the Paradise Pass Mobile App: After Log-in click "Account Management," scroll down to "View Details" and view your accrual information.

[Transfer Card](#)

You can transfer this card to another device

Account Information

Account Email: ptrider@comcaste.net

Card Nickname: PT Rider

Card Type: Full(Account-Based)

Mobile Card ID: 0123456789BBA81A

Bonus Accruals: TAP CARD REGULAR

Capped Accruals: TAP CARD REGULAR

Advanced Cap: [View Details](#)

Using the mobile app to board the bus: When you see your bus approaching, click on "My Passes" to access your Account Balance. Click "Pay As You Go" and you will see the screen below. **You will have five (5) minutes to board the bus and scan the farebox.**

Palm Tran Rider - Active

\$14.00
Account Balance

[Setup AutoBuy](#)

Activate Pass
\$2.00 will be deducted from your account balance.
Your new Balance will be \$12.00

Are you sure you want to activate the pass now?
This action cannot be undone.

[No](#)[Yes](#)

Your Contactless Way to Pay!



Palm Tran offers three convenient ways to pre-pay your fare!



Reloadable
Paradise Pass
card



Your smart
device



Limited-use
bus passes

Visit: myparadisepass.com or download the free app



(561) 841-4BUS (4287)
www.palmtran.org





What is Paradise Pass?

Paradise Pass is a tap and go reloadable smart card and mobile app that makes paying for your trip easier and boarding the bus faster.

Paradise Pass makes it easy to board and ride, check your balance, and add value to your card or mobile account.

Where can I get Paradise Pass or add funds?

Your email address is required to open a Paradise Pass account. Be sure to register the account to receive all the benefits of the Paradise Pass. A one-time \$2.00 activation fee will be applied per card.

Visit our virtual locations online:

www.myparadisepass.com

Download the free Paradise Pass mobile app from:



Or visit our physical locations:

- Palm Tran office at 50 S. Military Trail, West Palm Beach
- West Palm Beach Intermodal Transit Center
- Paradise Pass Kiosks
 - 2300 Jog Rd., WPB
 - 301 N. Olive Ave., WPB
 - 50 S. Military Trail, WPB
- ALL Palm Beach County Public Libraries
 - Visit www.pbclibrary.org/locations for addresses

How do I benefit from using Paradise Pass?

The Paradise Pass reloadable card and the app lets you receive the best, lowest fare. The smart card and the app tracks your rides so you will never pay more than \$5 in a day, \$20 in a week or \$70 in a 31-day period. This is called fare capping.

For example, a daily pass costs \$5. When travelling in a single day, you will pay \$2 for your first ride, \$2 for your second ride and only \$1 for your third ride. All rides after that will be free on that day! You will never spend more than you need!

Important: Best fare, or fare capping, is achieved if you consistently use the same registered card or mobile app to pay. If your card is not registered you will not receive the Paradise Pass benefits.

An email address is required to register.

Fare capping does not apply to limited-use passes.

Paradise Pass users can register their account as half/reduced fare by emailing: PTdiscount@pbcgov.org or by visiting: 50 S. Military Trail.

I'm still not ready to use a reloadable smart card.

We have Limited-Use Passes for one-time use!

We offer four types of Limited-Use passes:

- 1-day pass is \$5.00*
- 3-day pass is \$12.00*
(3 consecutive days from initial activation on the farebox)
- 7-day pass is \$20.00*
(7 consecutive days from initial activation on the farebox)
- 31-day pass is \$70.00*
(31 consecutive days from initial activation on the farebox)

***Prices listed are full fare**

You can purchase a limited-use pass at any of our physical locations.

¿Cómo verifico mi cuenta?

Desde myparadisepass.com: después de iniciar sesión, haga clic en "Administrar tarjeta" para ver los detalles de su tarjeta.

My Account
My Profile
Rider Activity
Order History

Card Details

Card Nickname PT Rider
Card Type Mobile
Card Number 0123456789BBA81A
Status Active
Bonus Rides
Accruals

Cap Tier	Accrual Start Date	Amount Accrued	Amount Needed
1 Day	N/A	\$5.00	Hover Here
7 Day	N/A	\$0.00	Hover Here
31 Day	N/A	\$0.00	Hover Here

CURRENT PRODUCTS

Balance updates may take up to

Fare Type	Balance	Status	Expiration	Autobuy	Actions
<div> <div>← BACK TO ACCOUNT</div> <div>ADD FARES TO CART</div> </div>					

Para verificar el estado de su mejor tarifa usando la aplicación móvil Paradise Pass: Después de iniciar sesión, haga clic en "Administración de cuenta", desplácese hacia abajo hasta "Ver detalles" y vea la información de su cuenta.

PARADISE pass

Transfer Card

You can transfer this card to another device

Account Information

Account Email: ptrider@comcaste.net

Card Nickname: PT Rider

Card Type: Full(Account-Based)

Mobile Card ID: 0123456789BBA81A

Bonus Accruals: TAP CARD REGULAR

Capped Accruals: TAP CARD REGULAR

Advanced Card: [View Details](#)

Uso de la aplicación móvil para abordar el autobús: Cuando vea que se acerca su autobús, haga clic en "Mis pases" para acceder al saldo de su cuenta. Haga clic en "Pago por uso" y verá la pantalla a continuación. **Y Tendrá cinco (5) minutos para abordar el autobús y escanear la caja de tarifas.**

PARADISE pass

Palm Tran Rider - Active

\$14.00

Account Balance

Setup AutoBuy

Activate Pass

\$2.00 will be deducted from your account balance.

Your new Balance will be \$12.00

Are you sure you want to activate the pass now?

This action cannot be undone.

No

Yes

¡Su forma de pago sin contacto!



PARADISE pass

¡Palm Tran ofrece tres formas convenientes de pagar su tarifa por adelantado!



Tarjeta
Paradise Pass
recargable



Tu
dispositivo
inteligente



Pases de
autobús de
uso limitado

Visite: myparadisepass.com o descargue la aplicación gratuita Paradise Pass



Palm Tran
Public Transportation



(561) 841-4BUS (4287)
www.palmtran.org





¿Qué es Paradise Pass?

Paradise Pass es una tarjeta inteligente, recargable "Tap and Go" que facilita el pago de su viaje y permite abordar el autobús de forma más rápida.

Paradise Pass hace que sea más fácil abordar y viajar, verificar su saldo y añadir fondos a su tarjeta o cuenta móvil.

¿Dónde puedo obtener Paradise Pass o agregar fondos?

Se requiere su dirección de correo electrónico para abrir una cuenta de Paradise Pass. Asegúrese de registrar la cuenta para recibir todos los beneficios del Paradise Pass. Se aplicará un cargo único de activación de \$2.00 por tarjeta.

Visite nuestros lugares virtuales en línea:

www.myparadisepass.com

Descargue la aplicación gratuita Paradise Pass de:



O visite nuestras ubicaciones físicas:

- Oficina de Palm Tran a 50 S. Military Trail, West Palm Beach
- West Palm Beach Intermodal Transit Center
- Quioscos Paradise Pass:
2300 Jog Rd., WPB
301 N. Olive Ave., WPB
50 S. Military Trail, WPB

- Bibliotecas del condado de Palm Beach

Visite www.pbclibrary.org/locations para ver las direcciones

¿Cómo me beneficio al usar Paradise Pass?

La tarjeta recargable Paradise Pass y la aplicación le permiten recibir la mejor y más baja tarifa. La tarjeta inteligente y la aplicación rastrean sus viajes para que nunca pague más de \$5 en un día, \$20 en una semana o \$70 en un período de 31 días. Esto se llama límite de tarifa.

Por ejemplo, un pase diario cuesta \$5. Cuando viaje en un solo día, pagará \$2 por su primer viaje, \$2 por su segundo viaje y solo \$1 por su tercer viaje. ¡Todos los viajes posteriores serán gratis ese día! ¡Nunca gastarás más de lo que necesitas!

Importante: la mejor tarifa, o límite de tarifa, se logra si usa constantemente la misma tarjeta registrada o la misma aplicación móvil para pagar. Si su tarjeta no está registrada, no recibirá los beneficios de Paradise Pass.

Se requiere una dirección de correo electrónico para registrarse.

La limitación de tarifa no se aplica a los pases de uso limitado.

Los usuarios de Paradise Pass pueden registrar su cuenta como tarifa reducida/a la mitad enviando un correo electrónico a: PTdiscount@pbcgov.org o visitando: 50 S. Military Trail.

Todavía no estoy listo para usar una tarjeta inteligente recargable.

¡Tenemos pases de uso limitado para un solo uso!

Ofrecemos cuatro tipos de pases de uso limitado (los precios indicados son tarifa completa):

- Pase de 1 día - \$5.00*
- Pase de 3 días - \$12.00*
(3 días consecutivos desde la activación inicial en la caja de tarifas)
- Pase de 7 días - \$20.00*
(7 días consecutivos desde la activación inicial en la caja de tarifas)
- Pase de 31 días - \$70.00*
(31 días consecutivos desde la activación inicial en la caja de tarifas)

***Los precios indicados son tarifa completa**

Puede comprar un pase de uso limitado en cualquiera de nuestras ubicaciones físicas.

Kouman pou mwen tcheke kont mwen an?

Soti nan myparadisepass.com: Apre ou fin konekte, klike sou "Jere Kat" pou wè detay kat ou a.

My Account
 My Profile
 Rider Activity
 Order History

Card Details
 Card Nickname PT Rider
 Card Type Mobile
 Card Number 0123456789BBA81A
 Status Active
 Bonus Rides
 Accruals

Cap Tier	Accrual Start Date	Amount Accrued	Amount Needed
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CURRENT PRODUCTS
 Balance updates may take up to

Fare Type	Balance	Status	Expiration	Autobuy	Actions
<div> <div>BACK TO ACCOUNT</div> <div>ADD FARES TO CART</div> </div>					

Pou tcheke estati pi bon pri tikè w la:

Lè-w nan Aplikasyon mobil Paradise Pass la: Apre w fin konekte, klike sou "Jesyon kont," desann nan "Wè Detay" epi gade enfòmasyon akimilasyon ou yo.

Sèvi ak aplikasyon mobil lan pou monte otobis la:

Lè ou wè bis ou a ap apwoche, klike sou "Pas mwen yo" pou jwenn aksè Balans kont ou a. Klike sou "Peye pandan w ap wwayajé" epi w ap wè ekran ki anba a. W ap gen senk (5) minit pou w monte nan otobis la epi tcheke bwat la.

Transfer Card
 You can transfer this card to another device
 Account Information
 Account Email: ptrider@comcaste.net
 Card Nickname: PT Rider
 Card Type: Full(Account-Based)
 Mobile Card ID: 0123456789BBA81A
 Bonus Accruals: TAP CARD REGULAR
 Capped Accruals: TAP CARD REGULAR
 Advanced Cap: [View Details](#)

Palm Tran Rider - Active
\$14.00
 Account Balance
 Setup AutoBuy
 Activate Pass
 \$2.00 will be deducted from your account balance.
 Your new Balance will be \$12.00
 Are you sure you want to activate the pass now?
 This action cannot be undone.

No

Yes

Your Contactless Way to Pay!



PARADISE

Palm Tran ofri twa fason pou peye davans pri tikè w la!



Kat Paradise
Pass ki ka
rechajé



Aparèy
entelijan
ou a



Pas otobis
pou itilizasyon
limite

Visit: myparadisepass.com or download the free app



Palm Tran
Public Transportation



(561) 841-4BUS (4287)
www.palmtran.org





Kisa ki Paradise Pass la?

Paradise Pass se yon kat entelijan ak yon aplikasyon ki ka rechajé epi ki pèmèt ou peye pou vwayaj ou pi fasil epi monte nan otobis la pi vit.

Paradise Pass fè li fasil monte ak vwayajé, tcheke balans ou, epi ajoute valè nan kat ou oswa kont mobil ou.

Ki kote mwen ka jwenn Paradise Pass la oswa ajoute lajan?

Adrès imel sé yon obligasyon pou ouvri yon kont Paradise Pass. Asire-w ké ou anrejistre kont lan pou karesewa tout avantaj ki genyen nan Paradise Pass la. Y ap aplike yon frè deklanchman \$2.00 pou chak kat.

Vizite pozisyon vizyèl nou yo sou Entènèt:

www.myparadisepass.com

Telechaje aplikasyon Paradise Pass la gratis sou:



Oswa vizité kote fizik nou yo:

- Palm Tran office at 50 S. Military Trail, West Palm Beach
- West Palm Beach Intermodal Transit Center
- Kiosk pou Paradise Pass la
2300 Jog Rd., WPB
301 N. Olive Ave., WPB
50 S. Military Trail, WPB
- Bibliyotèk Leta Palm Beach County
www.pbclibrary.org/locations for addresses

Ki jan pou m benefisye lè m itilize Paradise Pass la?

Kat Paradise Pass la ki ka rechajé a ak aplikasyon an pèmèt ou resevwa pi bon ak pi ba pri. Kat entelijan ak aplikasyon an swiv vwayaj ou yo pou w pa janm peye plis pase \$5 nan yon jou, \$20 nan yon semèn oswa \$70 nan yon peryòd 31 jou. Yo rele sa limite tarif.

Pa egzanp, yon pas pou yon jou koute \$5. Lè w ap vwayaje pou yon sèl jou, w ap peye \$2 pou premye woulib ou a, \$2 pou dezyèm woulib ou epi sèlman \$1 pou twazyèm woulib ou a. Tout woulib apre sa yo pral gratis pou rès jounen an! Ou p'ap janm depanse plis ké ou bezwen!

Enpòtan: Pi bon pousantaj oswa limit pri tikè yo reyalize si w toujou sèvi ak menm kat ki anrejistre a oswa menm aplikasyon mobil la pou peye. Si kat ou a pa anrejistre ou p ap resevwa avantaj Paradise Pass yo.

Yon adrès imel sé yon obligasyon pou-w enskri.

Limit tarif yo pa aplike pou pas ki itilizasyon limite.

Itilizatè Paradise Pass yo kapab anrejistre kont yo kòm mwaye/redui pri tikè lè yo voye yon imèl: PTdiscount@pbcgov.org oswa lè w vizite: 50 S. Military Trail.

Mwen toujou poko pare pou m itilize yon kat entelijan ki ka rechaje.

We have Limited-Use Passes for one-time use!

Nou gen pas itilizasyon limite pou itilize yon sèl fwa!

- 1-pas pou yon jou - \$5.00
- 3-jou pas - \$12.00
(3 jou konsekitif soti nan premye aktivasyon sou bwat la)
- 7-jou pas - \$20.00
(7 jou konsekitif soti nan premye aktivasyon sou bwat la)
- 31-jou pas - \$70.00
(31 jou konsekitif soti nan premye aktivasyon sou bwat la)

***Pri ki nan lis yo se pri konplè**

Ou ka achte yon pas pou itilizasyon limite nan nenpòt lokal fizik nou yo.

Appendix I: Rider's Guide

Effective May 2022

YOUR COMPLETE REFERENCE BOOK FOR
PUBLIC TRANSPORTATION IN PALM BEACH COUNTY

PALM TRAN RIDER'S GUIDE



Download our FREE apps!

Palm Tran
Paradise Pass
Go Glades



Service on
all major
holidays!

**FIXED-ROUTE
SCHEDULE INFO**



Monday-Friday
6:00 a.m. to 6:00 p.m.
Saturday
8:00 a.m. to 5:00 p.m.

FIXED-ROUTE BUSES (PALM TRAN)
(561) 841-4BUS (4287)

PARATRANSIT (CONNECTION)
(561) 649-9838

GO GLADES DIAL-A-RIDE
(561) 649-9838 OPTION 0

www.palmtran.org



**PARADISE
pass**

Download the FREE app
or
register online:
myparadisepass.com



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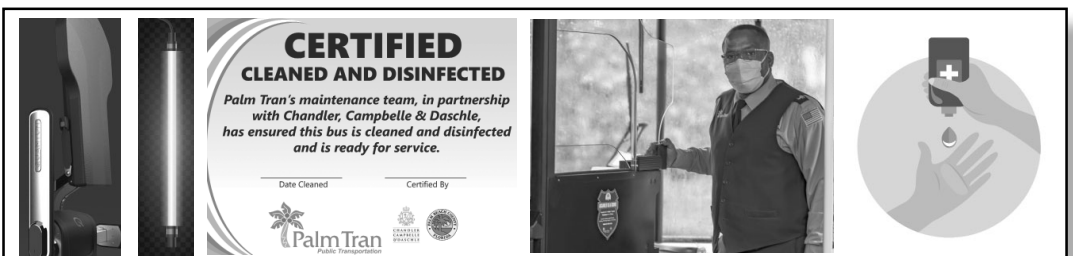
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Cleanliness. Commitment. Communication.

Palm Tran continues to prioritize protecting its employees and passengers during the pandemic

- Hand sanitizer remains stocked and available for public use on all buses.
- Protective barriers known as “operator office doors” are on all fixed-route buses. These heavy-duty glass shields provide an extra layer of safety by reducing contact between operators and passengers.
- Many buses are retrofitted with new technology that allows for contactless wheelchair securement.
- Riders are encouraged to practice social distancing when space permits.
- A contracted company disinfects and sanitizes each bus throughout the day and complete cleaning certificates to ensure all buses in service are reached. Staff also conduct rigorous cleaning of the entire fleet overnight.
- State-of-the-art technology is being installed on all buses and paratransit vehicles that will use UV lights to neutralize viruses such as COVID-19 and other bacteria from circulating in the air.
- More than 200 new trash receptacles were installed at bus stops that are more sturdy and suited to securely contain used PPE (personal protective equipment).
- Wellness screenings are conducted on all employees upon their arrival to a Palm Tran facility. Staff are required to have their temperature checked and answer a series of health related questions.



Drive Your Career to the Next Level!



 **COMPETITIVE PAY AND PENSION PLAN**

 **FREE RIDES FOR IMMEDIATE FAMILY**

 **COLLEGE TUITION REIMBURSEMENT**

 **COUNTY BENEFITS AND DISCOUNTS**

**Positions are available in Administration,
Maintenance and Bus Operations**

***Apply today at:
palmtran.org***

Represented by:

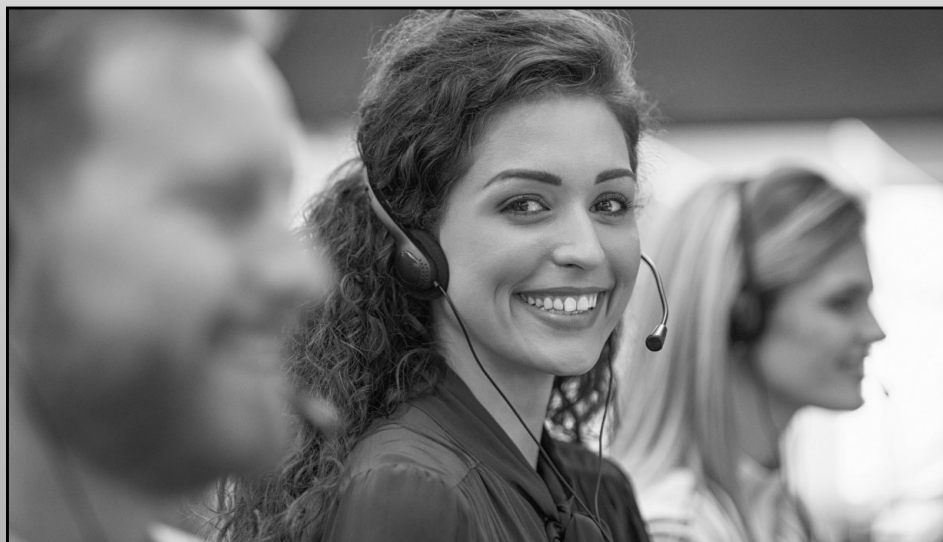




Customer Service

 **(561) 841-4BUS (4287)**

Palm Tran has dedicated customer service representatives ready to take your call. Let us know how we can provide you with the most enjoyable experience.



**The Palm Tran Customer Service department
is available**

Monday-Friday from 6:00 a.m. to 6:00 p.m.

Saturday from 8:00 a.m. to 5:00 p.m.

Follow us on social!



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[@palm_tran](https://twitter.com/palm_tran)



[@palm_tran](https://www.instagram.com/palm_tran)



[Palm_Tran](https://www.youtube.com/Palm_Tran)



www.palmtran.org

GUARANTEED RIDE HOME



Uber Lyft



If you take Palm Tran three or more days a week, the government will pay for your Uber, Lyft or taxicab ride home in the event of an unexpected emergency or unscheduled overtime at work.

1800234RIDE.com

for more information or to register



Guaranteed Ride Home Program is funded by FDOT's South Florida Commuter Services

Follow these helpful hints to get you started!

- Use the Rider's Guide to determine which route(s) you need to take to reach your destination. You can review maps and schedules for all the routes, or call Customer Service at (561) 841-4BUS (4287) or (877) 930-4287 (toll-free). Just let us know where and when you want to go, and we will instruct you on which route(s) to take.
- Once you've determined which route to take and the schedule for your bus, find the nearest bus stop sign. The bus route number is indicated on the sign.
- As the bus approaches, stand up and become visible so the bus operator knows you want to board. Stand away from the curb until the bus comes to a complete stop. Make sure you have your QUIK Pass or exact change ready.
- When the bus operator stops the bus, the bus will be lowered or "kneeled" for passenger safety.
- Once you are on the bus, read the fare rates on the farebox. If you qualify for a half fare, show your proper identification card to the bus operator.
- Have a seat and enjoy the ride. As a courtesy, please allow the front seats to remain open for senior citizens or for passengers using wheelchairs.
- As your stop approaches, pull down the "stop indicator" cord running along each side of the bus. The operator will stop at the next bus stop.
- Wait until the bus has come to a complete stop before exiting through the rear door. Remember to check for traffic after you've exited the bus. Traffic does not stop for public transit as it does for school buses.

Below is a step-by-step overview to help you better understand our schedules.

Route 71 Southbound <i>Sur / Sid</i>				
Weekday <i>Semana / Lasèmen</i>				
1 Lantana & Military <i>Bus Stop #6191</i>	2 Hypoluxo & Lawrence <i>Bus Stop #6716</i>	3 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	4 Boynton Beach Mall <i>Bus Stop #687</i>	
6:10	6:15	6:30	6:40	
7:20	7:25	7:40	7:50	
8:35	8:40	8:55	9:05	
9:50	9:55	10:10	10:20	
11:05	11:10	11:25	11:35	
12:20	12:25	12:40	12:50	
1:35	1:40	1:55	2:05	
2:50	2:55	3:10	3:20	
4:05	4:10	4:25	4:35	
5:20	5:25	5:40	5:50	
6:35	6:40	6:55	7:05	

Understanding the Bus Stop

You've probably seen our large, two-sided bus stop signs with the reflective strip. Here is a quick reference:

Bus Stop Number. Each of our over 3,200 bus stops has a unique number. For your convenience we've added the bus stop numbers onto the schedules.

Routes Served. The bus stop identifies which route or routes are served.

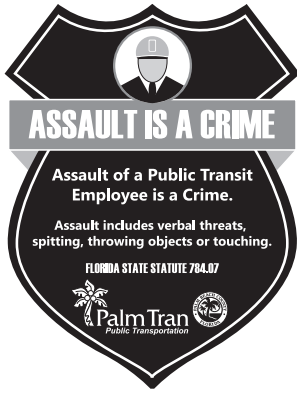
Tri-Rail. Palm Tran serves all Tri-Rail stations throughout Palm Beach County. If the route serves Tri-Rail, we've indicated it with the Tri-Rail logo.

Customer Service. This is a direct line to our customer service department, taking calls Monday-Friday from 6:00 a.m. to 6:00 p.m. and Saturday from 8:00 a.m. to 5:00 p.m.



Ride by the Rules

For the safety and comfort of all passengers, observe the following rules while riding a Palm Tran bus.



- No illegal weapons or controlled substances of any kind may be carried aboard Palm Tran buses or Palm Tran property. Exceptions to this policy are those persons duly authorized and/or licensed to carry a legal weapon or firearm.
- As a courtesy, please allow the front seats of the bus to remain open for passengers using

- Bikes on Buses (B.O.B.) cannot accommodate mopeds, gas or battery powered motor bikes or scooters of any kind, or tandem bicycles. Portable bikes and scooters (only if secured into a carrying case or bag) are allowed inside the bus.
- When departing, be sure to take your belongings with you. Palm Tran is not responsible for items left on the bus, at the bus stops, or at the Intermodal Transit Center.
- No loitering. Only transit related activities are permitted at our bus stops and Intermodal Transit Center.
- Please be courteous to other passengers when using cell phones.
- Signal your stop request at least one block in advance, exit through the rear doors and step clear of the bus. Remember to take your belongings with you.
- Hoverboards are not allowed on the bus.
- Hold on to a railing while boarding and exiting the bus.
- Take extra care on bus steps or the bus floor in wet weather.
- Stay seated or hold the handrail (if standing) before the bus moves or is in motion.
- Hold your baby and folded stroller when on the bus.
- Ask the bus operator if you require the bus to be lowered or repositioned so you may exit safely.

Outside the bus

- wheelchairs, scooters and walkers.
- All mobility devices are required to be secured by Palm Tran Operators when utilizing Palm Tran services. In accordance with Federal Law 49CFR part 38— priority seating areas are for seniors and individuals with mobility devices. Please be considerate.
- Eating, drinking and chewing tobacco are not allowed.
- Smoking is not allowed. This includes tobacco and electronic odor-free cigarettes.
- No alcoholic beverages are allowed on the bus.
- Passengers should dress appropriately. Shirt & shoes are required.
- You may play your personal media devices, but only with headphones and at a low volume.
- Service animals as defined by the Americans with Disabilities Act (ADA) will be allowed to board.
- Keep carry-on items out of the aisle including carts and strollers. If possible, fold strollers and carts.
- Please do not talk to or distract the bus driver while the bus is in motion.
- Always stand behind the standee line near the front doors and hold on while the bus is in motion.
- Passengers who cause a disturbance on the bus or who interfere with the safe operation of the bus and/or who vandalize the bus will be subject to removal or arrest.

- Stand clear as the bus approaches or drives away from the bus stop.
- Walk—don't run—to catch a bus.
- Do not cross in front of the bus. Let the bus leave first. Always cross at the corner.
- Watch for cars and other moving vehicles after you leave the bus.
- Step back when a bus is making a turn in front of you.
- Stay alert. Whether on foot or riding a bike, don't be distracted by using cell phones, headphones, and other devices that can cause you to collide with a bus.

Rider Code Of Conduct

You can be issued a Trespass Notice by Palm Tran personnel for violating any of the following rules while riding the bus. Defiance may result in exclusion from the transit system.

- Assaulting or battering a bus operator or any other Palm Tran employee or passenger.
- Smoking. This includes tobacco and electronic odor-free cigarettes.
- Misuse of fare media.
- Causing a disturbance on the bus, distracting a bus operator or interfering with safe operation of the bus.
- Loitering. Only transit-related activities are permitted at bus stops, Intermodal Transit Center and on Palm Tran property.
- Failure to pay the appropriate fare.

Cash Fares & Paradise Pass

Cash Full Fare: \$2.00 • Cash Half Fare: \$1.00 (see next page for requirements)

Use exact change. There is no cash refund. The farebox does not make change. No fare card will be issued. Pennies and fifty-cent pieces are not accepted. No bills over \$2.00 are accepted. Palm Tran is not responsible for damaged or lost cards. If your Paradise Pass card is registered, you may call customer service to issue a new card and the value will be transferred to a new card. A \$2.00 activation fee will apply. Do not insert paper or tickets into the coin slot.

Transferring to or from Broward County Transit (BCT):

- To BCT from Palm Tran: Ask the driver for a free BCT Transfer
- To Palm Tran from BCT: \$0.50 with valid BCT transfer

Transferring from Tri-Rail to Palm Tran:

\$0.50 with valid Tri-Rail transfer or ticket

Boarding at any location other than a Tri-Rail station will be regular fare



Frequent riders may wish to purchase an Unlimited 1-day, 3-day or 7-day limited use pass. Palm Tran offers these passes at a reduced (not half) rate for those who qualify. Please note: You need to use the 3-day and 7-day passes within consecutive days of validation.

There are no transfers between Palm Tran buses; you must pay an additional fare.

Single Trip — \$2.00: *Passengers may now purchase a Single Trip Ticket to use for future rides on Palm Tran. The 1 Trip Ticket can be purchased at Palm Tran Connection, Intermodal Transit Center, Palm Beach County Libraries and Paradise Pass Kiosks.*

Unlimited 1-day Pass — \$5.00 • Unlimited 1-day Reduced — \$3.50: *The Unlimited 1-day & Unlimited 1-day Reduced Paradise Passes are valid for unlimited rides all day in all directions of travel. This easy-to-use pass is ideal for passengers using more than one bus to their destination. The Unlimited 1-day and Unlimited 1-day Reduced can be purchased at Palm Tran Connection, Intermodal Transit Center, Palm Beach County Libraries and Paradise Pass Kiosks or by mail.*

3-day Pass — \$12.00: *This pass is valid for unlimited rides for 3 consecutive days in all directions of travel. The Unlimited 3-day and Unlimited 3-day Reduced can be purchased at Palm Tran Connection, Intermodal Transit Center, Palm Beach County Libraries and Paradise Pass Kiosks or by mail.*

7-day Pass — \$20.00: *This pass is valid for unlimited rides for 7 consecutive days in all directions of travel. The Unlimited 7-day and Unlimited 7-day Reduced can be purchased at Palm Tran Connection, Intermodal Transit Center, Palm Beach County Libraries and Paradise Pass Kiosks or by mail.*

- Please check your Paradise Pass upon purchasing.
 - Palm Tran and its agents assume no responsibility for lost, stolen or damaged cards. If you registered your Paradise Pass card and lose it, the value can be transferred to a new card. Activation fee is \$2.00.
 - Cards are non-redeemable and non-refundable.
 - Damaged passes deemed unreadable are NO LONGER valid, and will not be replaced.
 - Cash and Paradise Pass rates are subject to change.

Paradise Pass Purchasing Locations

West Palm Beach Intermodal Transit Center • 150 Clearwater Dr., WPB

Routes that serve this location: **1 2 31 40 41 43 44 49 60**

Palm Tran Connection • 50 S Military Trail, Suite 101, WPB • (561) 649-9838

Route that serves this location: **3**

FAU OWL Card Center • 777 Glades Rd., Boca Raton • (561) 297-2700 • www.fau.edu

Routes that serve this location: **91 94**

Village of North Palm Beach Library • 303 Anchorage Dr., NPB (561) 841-3383 • village-npb.org

Routes that serve this location: **1 21**

All Palm Beach County Library System Branches • For library locations visit www.pbclibrary.org

Paradise Pass Kiosks • For kiosk locations visit www.palmtran.org/kiosk-locations

Online • www.myparadisepass.com

Paradise Pass App• Download the FREE Paradise Pass App



Palm Tran Connection will accept credit cards for fixed route bus pass purchases and Connection Tickets-to-Ride. In person only. Other rules and restrictions may apply.

Half/Reduced Fare Requirements

Palm Tran offers a half fare on our single-trip cash fare and a reduced price on all Paradise Passes for those who qualify. Passengers riding for a half fare or using a reduced fare Paradise Pass must be able to present identification when boarding the bus which can include:

Senior – any person 65 years or older a with a photo ID on a valid driver’s license with or Florida State ID card. A Florida State Identification can be obtained from the Driver’s License Bureau.

Student – age 21 or under. Must show valid school ID.

Disabled – Medicare Card, Dated Letter (on Doctor’s letterhead) stating 50% or more permanent disability, a Social Security Award Letter stating “disabled individual” and a valid government issued photo ID. Fixed-Route buses are equipped with ramps and wheelchair securement devices.

Medicare – Recipient must show their Medicare card to receive half or reduced fare.

Veteran’s Administration – Must show their U.S. Dept. of Veterans Affairs “Service Connected” ID card.

Customers with a Medicaid card do not receive a half fare.

Free Fare Requirements

- Customers with an ADA photo ID card with a green stripe special issued from Palm Tran Connection.
- Children 8 and under ride free when accompanied by a fare paying passenger.
- Police officer in uniform or with badge.

Transportation Disadvantaged Bus Pass Program



Customers must qualify to purchase the discounted TD Bus Pass. Proof of household income, legal status and photo ID must be submitted to Palm Tran Connection. This information will be verified prior to certifying current customers or enrolling new customers in the TD Bus Pass Program.

- 31-Day Reduced: \$15.00. TD customers with an annual income of 75% or less of the Federal Poverty Level
- 31-Day: \$20.00. TD customers with an annual income between 76% and 150% of the Federal Poverty level

Those approved for the Transportation Disadvantaged (TD) \$15.00 or \$20.00 31-Day Fare Pass program can purchase passes at:

Palm Tran Connection - Monday thru Friday • 8:00 a.m. to 4:30 p.m.

After pre-approval at the Palm Tran Connection location

West Palm Beach Intermodal Transit Center - Monday thru Friday • 8:00 a.m. to 4:30 p.m.

Closed from 12:00 p.m. to 1:00 p.m.

Providing Accessible Transportation

All Palm Tran fixed-route buses are equipped with wheelchair ramps and the ability to lower or “kneel” at the curb. These features are available to any Palm Tran rider when boarding or exiting, upon request to the Bus Operator.

As a courtesy, the front seats of the bus are to remain open for senior citizens or passengers using wheelchairs, scooters, walkers, or any power-driven mobility device. “Wheelchair” means a mobility aid belonging to any class of three or more wheeled devices, usable indoors, designed or modified for and used by individuals with mobility impairments, whether operated manually or powered.

All mobility devices are required to be secured by Palm Tran Operators when utilizing Palm Tran services. In accordance with Federal Law 49CFR part 38— priority seating areas are for seniors and individuals with mobility devices. Please be considerate.

Service animals will be allowed to board. A service animal shall mean any guide dog, signal dog, or other animal individually trained to work or perform tasks for an individual with a disability. The work or tasks performed by a service animal must be directly related to the individual’s disability.

Individuals with disabilities who use portable oxygen devices are allowed to travel with respirators and properly secured portable oxygen supplies. Oxygen supplies must not obstruct the aisle.

Transfer points, major intersections and major destination points are announced on board the bus with an automatic stop announcement system.

Boarding a Palm Tran Bus with a Mobility Device



1. Wait in view of the operator: Wait by the bus stop where the operator can see you. That way when your bus arrives, the operator will know to deploy the ramp which helps save time.

2. Boarding the bus: You may board the bus by either facing toward the bus or away from the bus when using the ramp, whichever is easier for you.

3. Priority seating and securement areas: On board, look for priority seating area near the front of the bus. Two securement areas are provided for mobility devices. Some buses have a

contactless wheelchair securement system installed. See the next page for specific directions of how to use this device.

4. Transfer to a seat: For your safety, you may prefer to transfer to a seat, as it may be difficult to safely be secured within some mobility devices. It is your choice to transfer or remain in your mobility device.

5. Press the signal strip to request a stop: About one block from your stop, press the plastic strips tape on the flip up seats in the wheelchair securement area. This signals the operator that you want to get off at the next stop.

6. Getting off the bus: When the bus stops, the operator will remove the securement straps from your mobility device if secured, and deploy the ramp.

This material is available in alternative formats for individuals with disabilities upon request. Please contact Palm Tran Connection’s administrative office at 561-649-9848. For the hearing impaired, please call 1-800-955-8771 to obtain a Rider’s Guide.

¡Para comenzar siga los siguientes consejos útiles!

- Use esta guía para determinar cual ruta(s) usted necesita tomar para llegar a su destino. Usted puede buscar los mapas de rutas y horarios alrededor del condado, o llame a Servicio al Cliente al (561) 841-4BUS (4287) o (877) 930-4287 (gratuito). Solo déjenos saber a donde y cuando usted quiere viajar, y le instruiremos que ruta(s) tomar.
- Cuando haya determinado cual ruta tomar y el horario, encuentre la parada de autobús más cercana. El número de la ruta del autobús está indicado en la parada.
- Mientras el autobús se acerca, póngase de pie y permanezca visible para que el operador del autobús sepa que usted quiere abordar. Manténgase lejos de la cuneta hasta que el autobús llegue a una parada total. Asegúrese de tener listo su QUIK Pass o cambio exacto.
- Cuando el bus se detenga, el operador bajará el escalón del bus para su seguridad y fácil acceso.
- Cuando haya abordado, lea el tipo de pasajes en la caja de tarifas. Si usted califica para una tarifa reducida, muestre identificación apropiada al operador del autobús.
- Tome asiento y disfrute el viaje. Como una cortesía, por favor permita que los asientos del frente queden disponibles para personas mayores o para pasajeros en sillas de ruedas.
- Una vez que se esté acercando a su parada tire del cable "indicador de parada" que corre a los lados de autobús. El operador se detendrá en la próxima parada de autobús.
- Espere hasta que el autobús haya parado completamente antes de salir por la puerta de atrás. Recuerde mirar el tráfico después que haya salido del autobús. Tráfico no para por tránsito público como lo hace por los autobuses escolares.

Constantemente estamos mejorando el diseño de nuestros horarios para hacerlos más fáciles de entender. En esta edición hemos añadido los números de la parada de autobús.

Route 71 Southbound <i>Sur / Sid</i>				
Weekday Semana / Lasémèn				
1 Lantana & Military Bus Stop #6191	2 Hypoluxo & Lawrence Bus Stop #6716	3 Boynton Beach Tri-Rail Bus Stop #679	4 Boynton Beach Mall Bus Stop #687	
6:10	6:15	6:30	6:40	
7:20	7:25	7:40	7:50	
8:35	8:40	8:55	9:05	
9:50	9:55	10:10	10:20	
11:05	11:10	11:25	11:35	
12:20	12:25	12:40	12:50	
1:35	1:40	1:55	2:05	
2:50	2:55	3:10	3:20	
4:05	4:10	4:25	4:35	
5:20	5:25	5:40	5:50	
6:35	6:40	6:55	7:05	

Las nuevas placas en las paradas de autobús

Probablemente usted ha visto las placas en todas las paradas con información en los dos lados y cinta refractiva. Esta es una rápida referencia:

Número de la parada de autobús. Cada una de nuestras más 3.200 paradas de autobús tienen un número único. Para su conveniencia hemos añadido los números de la parada de autobuses en la guía.

Rutas servidas. La parada de autobús identifica qué ruta o rutas sirven esa localidad.

Tri-Rail. Palm Tran sirve todas las estaciones de Tri-Rail en todo el Condado de Palm Beach. Si la ruta sirve Tri-Rail, usted verá el logotipo de Tri-Rail.

Servicio al cliente. El número en la parte de abajo de la placa es el número directo a nuestro departamento de servicio al cliente, donde lo atienden de Lunes a Viernes de 6:00 a.m. a 6:00 p.m. y Sábado de 8:00 a.m. a 5:00 p.m.



Reglas Para Viajar

Para la seguridad y la comodidad de todos los pasajeros, por favor siga las siguientes normas al viajar en un autobús de Palm Tran.



- No se permite ninguna arma o sustancias controladas de ningún tipo a bordo de los autobuses de Palm Tran o en las propiedades de Palm Tran. Excepción a esta regla se aplica a aquellas personas debidamente autorizadas y / o con licencia para portar un arma legal o arma de fuego.
- Las personas con discapacidad necesitan los asientos delanteros para sus sillas de

- Bicicletas en autobuses (B.O.B.) no se pueden acomodar bicicletas de motor, motocicletas o bicicletas de dos asientos. Bicicletas portátiles y motocicletas pequeñas (solo si están aseguradas en una caja o bolsa) son permitidas dentro del autobús.
- Antes de bajarse del bus asegúrese de no olvidar sus pertenencias, Palm Tran no es responsable por los artículos olvidados en el bus, en las paradas o en el Intermodal Transit Center.
- No Merodear. Sólo se permiten actividades relacionadas con el transporte público en el centro de tránsito Intermodal y las paradas de autobús.
- Por favor sea cortés con los otros pasajeros al utilizar teléfonos celulares.
- Señale su petición de parada por lo menos con una cuadra de ventaja, salga por las puertas traseras y aléjese del autobús. Lleve sus pertenencias con usted.
- Patinetas voladoras (hoverboards) no se permiten en el autobús.
- Sosténgase de la baranda al subir y bajar del autobús.
- En tiempo de lluvia, tenga mucho cuidado con los escalones del autobús o el piso del autobús.
- Permanezca sentado y sosténgase del pasamanos (si está de pie) antes que el autobús se mueva y mientras esté en movimiento.
- Sostenga a su bebé y el cochecito –doblado– cuando esté en el autobús.
- Comuníquese al operador del autobús si necesita que el autobús sea bajado o relocalizado para que pueda salir con seguridad.

ruedas, por favor permita que

queden disponibles para quien más los necesita.

- Todos las sillas de ruedas deben ser aseguradas por los operadores de Palm Tran cuando utilizan los servicios de Palm Tran. De acuerdo con la Ley Federal 49CFR parte 38, las áreas de asientos prioritarias son para personas mayores y personas con sillas de ruedas. Por favor sea considerado.
- No se permite comer, beber o masticar tabaco en el autobús.
- No está permitido fumar. Esto incluye tabaco y los cigarrillos electrónicos libres de olores.
- No se permiten bebidas alcohólicas en el autobús.
- Los pasajeros deben vestirse apropiadamente. Camisas & zapatos son requeridos.
- Usted puede escuchar su radio, tocador de CD, o Ipod – pero solo con audífonos y a un volumen bajo.
- Animales que asisten a personas con discapacidades como define la ley de Americanos con Discapacidades (ADA) son permitidos.
- Por favor no deje sus artículos de mano en el pasillo incluyendo carritos y cochecitos. Si es posible, doble los cochecitos y carritos.
- Por favor no le hable o distraiga al conductor del autobús mientras el autobús esté en movimiento.
- Siempre ubíquese detrás de la línea que está en el piso cerca de las puertas y manténgase sostenido mientras el autobús esté en movimiento.
- Pasajero(s) que causen un disturbio en el autobús o que interfieran con el manejo seguro del autobús y/o que dañen el autobús son sujetos a expulsión del bus y/o arresto.

Fuera del autobús

Manténgase alejado cuando el autobús se aproxime o se vaya de la parada del autobús.

Camine, no corra para tomar el autobús.

No cruce delante del autobús. Deje que el autobús se vaya primero. Siempre cruce en la esquina.

Esté atento a los coches y otros vehículos en movimiento después de salir del autobús.

Manténgase alejado cuando un autobús haga un giro frente a usted.

Manténgase alerta. Ya sea que camine o vaya en bicicleta, no se distraiga con el uso de teléfonos celulares, auriculares y otros dispositivos que pueden provocar que usted choque con el autobús.

Ordenanza de Conductas Ilegales

Se le informa al público que se les puede dar una orden de suspensión o expulsión del servicio de Palm Tran (Trespass Notice) por violar cualquiera de las siguientes reglas cuando usa el servicio de bus.

- Agresión o maltrato a un operador de autobús o cualquier otro empleado o pasajero de Palm Tran.
- Fumar. Esto incluye el tabaco y los cigarrillos electrónicos sin olor.
- Mal uso de la máquina de tiquetes.
- Causar un disturbio en el autobús, distraer a un operador de autobús o interferir con la operación segura del bus.
- Vagancia. En propiedades de Palm Tran, en el Centro Intermodal de Transporte y en todas las paradas de autobús, solo se permiten actividades relacionadas con el servicio de transporte.
- Falta de pago de la tarifa correspondiente.
- Vandalizar la propiedad de Palm Tran; incluyendo el autobús, paradas y casetas.
- Peleas.
- Comportamiento amenazante, incluyendo el acecho a empleados y/o pasajeros de Palm Tran

Tarifas en efectivo y Tarjeta Paradise Pass

Tarifa completa en efectivo: \$2.00

Tarifa media en efectivo: \$1.00 (consulte los requisitos en la página siguiente)

Utilice el cambio exacto. No hay reembolso en pagos en efectivo. La caja de tarifas no hace cambios. No se emitirá ninguna tarjeta de tarifa. No se aceptan monedas de un centavo ni de cincuenta centavos. No se aceptan billetes de más de \$2.00. Palm Tran no se hace responsable por tarjetas dañadas o perdidas. Si su tarjeta Paradise Pass está registrada, puede llamar al servicio de atención al cliente para emitir una tarjeta nueva y el valor se transferirá a la nueva tarjeta. Se aplicará una tarifa de activación de \$2.00. No inserte papel ni boletos en la ranura para monedas.

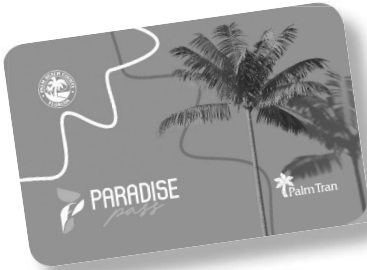
Transferencia hacia o desde Broward County Transit (BCT):

- Hacia BCT desde Palm Tran: solicite al conductor una transferencia BCT gratuita
- Hacia Palm Tran desde BCT: \$0.50 con transferencia BCT válida

Transferencia de Tri-Rail a Palm Tran:

\$0.50 con transferencia o boleto válido de Tri-Rail

El embarque en cualquier lugar que no sea una estación de Tri-Rail será tarifa regular



Los pasajeros frecuentes tienen la opción de comprar pases ilimitados para usar en 1 día, 3 días o 7 días. Palm Tran ofrece estos pases a una tarifa reducida (no a la mitad) para quienes califiquen. Tenga en cuenta: debe utilizar los pases de 3 y 7 días dentro de los días consecutivos posteriores a la validación.

No hay transbordos entre los autobuses de Palm Tran; debe pagar una tarifa adicional.

Viaje único — \$2.00: Los pasajeros ahora pueden comprar un boleto de viaje único para usar en viajes futuros en Palm Tran. El boleto de 1 viaje se puede comprar en Palm Tran Connection, el Centro de Tránsito Intermodal, las bibliotecas del Condado de Palm Beach y los Quioscos de Paradise Pass.

Pase Ilimitado de 1 día — \$5.00 • Pase Ilimitado de 1 día Reducido — \$3.50: Los Pases de Paradise Pass Ilimitados de 1 día e Ilimitado de 1 día Reducido son válidos para viajes ilimitados durante todo el día en todas las direcciones de viaje. Este pase fácil de usar es ideal para pasajeros que usan más de un autobús hacia su destino. El pase Ilimitado 1 día y el pase Ilimitado de 1 día Reducido se pueden comprar en Palm Tran Connection, el Centro de Tránsito Intermodal, bibliotecas del Condado de Palm Beach, Quioscos Paradise Pass o por correo.

Pase de 3 días — \$12.00: Este pase es válido para viajes ilimitados durante 3 días consecutivos en todas las direcciones de viaje. El pase Ilimitado de 3 días y el pase Ilimitado de 3 días Reducido se pueden comprar en Palm Tran Connection, el Centro de Tránsito Intermodal, bibliotecas del Condado de Palm Beach, Quioscos Paradise Pass o por correo.

7-day Pass — \$20.00: Este pase es válido para viajes ilimitados durante 7 días consecutivos en todas las direcciones de viaje. El pase Ilimitado de 7 días y el pase Ilimitado de 7 días Reducido se puede comprar en Palm Tran Connection, el Centro de Tránsito Intermodal, bibliotecas del Condado de Palm Beach, Quioscos Paradise Pass o por correo.

• Verifique su tarjeta Paradise Pass al comprar.

• Palm Tran y sus agentes no asumen ninguna responsabilidad por tarjetas perdidas, robadas o dañadas. Si registró su tarjeta Paradise Pass y la pierde, el valor se puede transferir a una nueva tarjeta. La tarifa de activación es de \$2.00.

• Las tarjetas no son redimibles ni reembolsables.

• Los pases dañados que se consideren ilegibles YA NO SON válidos y no serán reemplazados.

• Las tarifas en efectivo y de Paradise Pass están sujetas a cambios.

Lugares de compra de Paradise Pass

West Palm Beach Intermodal Transit Center • 150 Clearwater Dr., WPB

Routes that serve this location: **1 2 31 40 41 43 44 49 60**

Palm Tran Connection • 50 S Military Trail, Suite 101, WPB • (561) 649-9838

Route that serves this location: **3**

FAU OWL Card Center • 777 Glades Rd., Boca Raton • (561) 297-2700 • www.fau.edu

Routes that serve this location: **91 94**

Village of North Palm Beach Library • 303 Anchorage Dr., NPB (561) 841-3383 • village-npb.org

Routes that serve this location: **1 21**

All Palm Beach County Library System Branches • For library locations visit www.pbclibrary.org

Paradise Pass Kiosks • For kiosk locations visit www.palmtran.org/kiosk-locations

En línea • www.myparadisepass.com

Aplicación Paradise Pass • Descargue la aplicación Paradise Pass GRATIS



Palm Tran Connection aceptará tarjetas de crédito para compras de pases de autobús de ruta fija y para boletos de conexión para viajar. Solo en persona. Pueden aplicarse otras reglas y restricciones.

Requisitos para la Media Tarifa o Costo Reducido

Palm Tran ofrece media tarifa por viaje con pago en efectivo y un precio reducido en los pases QUIK para aquellos que califiquen. Los pasajeros que viajen por media tarifa o que utilicen un pase QUIK con tarifa reducida deben presentar una identificación al abordar el autobús. La identificación puede incluir:

Personas mayores – cualquier persona de 65 años o más que tenga una identificación con foto en una licencia de conducir válida o una tarjeta de identificación del estado de Florida. Se puede obtener una identificación del estado de Florida en la Oficina de licencias de conducción.

Estudiante – 21 años de edad o menos. Debe mostrar una identificación escolar válida.

Discapacitado – tarjeta de Medicare, carta con fecha (con membrete del médico) que indique una discapacidad permanente del 50% o más, una carta de concesión del Seguro Social que indique "persona discapacitada" y una identificación con foto válida emitida por el gobierno. Los autobuses de ruta fija están equipados con rampas y dispositivos para asegurar sillas de ruedas.

Medicare – el beneficiario debe mostrar su tarjeta de Medicare para recibir la media tarifa o la tarifa reducida.

Administración de Veteranos – debe mostrar su tarjeta de identificación del Departamento de Asuntos de Veteranos de EE. UU. La tarjeta debe decir "Service Connected".

Los clientes con una tarjeta de Medicaid no reciben la media tarifa o tarifas reducidas.

Requerimientos de Tarifas Gratis

- Necesita su tarjeta de identificación ADA con franja verde especial emitida por Palm Tran Connection.
- Niños de 8 y menor viajan gratis cuando son acompañados por un pasajero que pague tarifa.
- Oficial de la policía en uniforme o con placa.

Programa de Pases de Bus Para los Desfavorecidos



Los clientes deben calificar para comprar el pase de autobús de TD con descuento. Comprobante de ingresos, situación legal y una identificación con foto debe presentarse a Palm Tran CONNECTION. Esta información será verificada antes de certificar clientes existentes o inscribir nuevos clientes en el programa de pase de autobús de TD.

- 31-Day Reduced: \$15.00. TD customers with an annual income of 75% or less of the Federal Poverty Level
- 31-Day: \$20.00. TD customers with an annual income between 76% and 150% of the Federal Poverty level

Quienes estén aprobados para el programa Transportation Disadvantaged para el pase de 31 Días por \$15.00 o \$20.00 pueden comprar sus pases en:

Palm Tran Connection de Lunes a Viernes de 8:00 a.m. a 4:30 p.m.

Palm Tran Connection después de recibir aprobación previa

West Palm Beach Intermodal Transit Center de Lunes a Viernes de 8:00 a.m. a 4:30 p.m.

Este lugar cierra de 12:00pm a 1:00pm

Proveemos Un Transporte Accesible

Todos los autobuses de ruta fija de Palm Tran están equipados con rampas para sillas de ruedas y la capacidad de bajar o “arrodillarse” en la acera. Estas características están disponibles para cualquier pasajero de Palm Tran cuando entre o salga del bus, previa solicitud al Operador de Autobús.

Como cortesía, los asientos delanteros del autobús deben permanecer disponibles para personas mayores o pasajeros que usen sillas de ruedas, scooters, caminadores o cualquier dispositivo de movilidad motorizada. “Silla de ruedas” significa una ayuda de movilidad perteneciente a cualquier clase de tres o más dispositivos de ruedas, utilizables en interiores, diseñados o modificados para y utilizados por personas con impedimentos de la movilidad, ya sea operado manualmente o con batería.

Todos las sillas de ruedas deben ser aseguradas por los operadores de Palm Tran cuando utilizan los servicios de Palm Tran. De acuerdo con la Ley Federal 49CFR parte 38, las áreas de asientos prioritarias son para personas mayores

y personas con sillas de ruedas. Por favor sea considerado.

A los animales de servicio se les permitirá abordar. Por animal de servicio se entiende cualquier perro guía, perro de asistencia u otro animal entrenado individualmente para trabajar o realizar tareas para una persona con una diversidad funcional. El trabajo o las tareas realizadas por un animal de servicio deben estar directamente relacionados con la diversidad funcional del individuo.

Las personas con diversidad funcional que usan dispositivos portátiles de oxígeno pueden viajar con respiradores y suministros de oxígeno portátiles adecuadamente asegurados. Los suministros de oxígeno no deben obstruir el pasillo.

Los puntos de transferencia, las intersecciones principales y los principales puntos de destino se anuncian a bordo del autobús con un sistema automático de aviso de parada.

Abordar el servicio de buses de Palm Tran Bus cuando se usa un dispositivo de movilidad



1. Espere a la vista del operador: Espere en la parada del autobús donde el operador pueda verlo. De esta manera, cuando su autobús llegue, el operador sabrá desplegar la rampa y se ahorrará tiempo.

2. Entrar al autobús: Usted puede abordar el autobús ya sea mirando hacia él o lejos del autobús cuando se utiliza la rampa, lo que sea mejor para usted.

3. Asientos prioritarios y áreas de seguridad: A bordo, cerca del frente del autobús, busque el área de asientos prioritaria. Se proporcionan dos zonas de fijación para dispositivos de movilidad. Algunos autobuses tienen un sistema automático sin contacto instalado para asegurar sillas de ruedas. Vea la siguiente

página para encontrar instrucciones específicas de cómo usar este sistema.

4. Transferencia a un asiento: Para su seguridad, usted puede preferir irse a un asiento, ya que puede ser difícil de asegurar al pasajero a un dispositivo de movilidad si está sentado (a) en el dispositivo de movilidad. Es su elección transferirse o permanecer en su dispositivo de movilidad.

5. Presione la tira plástica para solicitar una parada: About one block from your stop, press the plastic strips tape on the flip up seats in the wheelA una cuadra de su parada, presione la cinta de plástico de los asientos abatibles en el área de seguridad para dispositivos de movilidad. Esto indica al operador que desea bajarse en la siguiente parada.

6. Bajar del autobús: Cuando el autobús se detenga, el operador quitará las correas de sujeción de su dispositivo de movilidad si está asegurado, y desplegará la rampa.

A petición, este material está disponible en formatos alternativos para personas con diversidad funcional. Comuníquese con la oficina administrativa de Palm Tran Connection al 561-649-9848. Para las personas con problemas de audición, llame al 1-800-955-8771 para obtener una guía del conductor.

Swiv konsèy itil sa yo fè ou jwenn te kòmanse!

- Itilize Piblikasyon Pou Pasajè sa yo pou ka konnin ki pakou ou sipoze pran pou ka ale kote ou bezwin en. Ou ka pran orè e map pakou yo tout kote nan konte an, oubyen rele Sèvis Kliyantèl la nan (561) 841-4BUS (4287) oubyen 1-877-930-4287 (rele-gratis). Jis fè nou konnin ki kote epi kilè ke ou vle ale, epi n'ap ba ou espikasyon ki pakou pou pran.
- Lè ou finn konnin ki pakou w'ap pran e orè pou bis ou a, chèche siy kote bis la ap kanpe a. Nimero pakou bis la ap ekri nan siy nan.
- Toutotan bis la ap vin pi prè ou, kanpe kote chofè a ka wè ou konsa pou'l konnin ke ou vle monte. Pa kanpe nan pwint totwa a tant jiskaske bis la kanpe nèt. Fè si ke ou ginyin prè avèk ou QUIK Pas la oubyen lajan egzat.
- Lè operatè a arè otobis la, otobis la dwe bese oswa

"mete jenou" pou sekirite pasajè.

- Lè ou anndan bis la, li pri yo chaje a nan bwat pri a. Si ou kalifye pou rabè, montre chofè bis la bon papye idantite ou. (Gade paj 25 avèk 26 pou infòmasyon sou demi).
- Chita epi pran plezi nan voyaj ou. Pou koutwazi, kite chèz devan yo ouvè pou ti granmoun epi pasajè kin an chèz roulèt.
- Lè ou prèske rive nan kote pou desann nan, rale "kòd pou kanpe" desann yo pase tout dwat nan chak bo bis la. Chofè a ap kanpe nan lòt kote pou bis yo kanpe a.
- Wet tann lè bis la kanpe nèt avan ou desann nan pot dèye a. Sonje pou veye machin lè ou fin sot nan bis la. Machin pa kanpe pou tranzit piblik yo minn jan yo kanpe pou bis lekòl yo.

Nou yo amelyore en a soti nan tèt nou orè yo pou fè pèp la vin pi fasil pou w konprann yo. Nan edisyon sa a nou te ajoute nimewo otobis la.

Route 71 Southbound *Sur / Sid*

Weekday Semana / Lasèmèn

Timepoint nombre Et kote yo ye. Wout chak gen plizyè orè pou timepoints akbis s' blocs 3-4 chak nan entre. Lè planifikasyon vwayaj ou a, itilize timepoint la devan ou kote yo ye aestime lè bis la ap rive ou rete.

Direksyon bis la ap vwayaje.

Jou nan semèn nan.

Nimewo otobis. Arrêter chak gen pwòp nombre Et make sou siy arè otobis la.

Orè pou tan de depa.

1 Lantana & Military Bus Stop #6191	2 Hypoluxo & Lawrence Bus Stop #6716	3 Boynton Beach Tri-Rail Bus Stop #679	4 Boynton Beach Mall Bus Stop #687
6:10	6:15	6:30	6:40
7:20	7:25	7:40	7:50
8:35	8:40	8:55	9:05
9:50	9:55	10:10	10:20
11:05	11:10	11:25	11:35
12:20	12:25	12:40	12:50
1:35	1:40	1:55	2:05
2:50	2:55	3:10	3:20
4:05	4:10	4:25	4:35
5:20	5:25	5:40	5:50
6:35	6:40	6:55	7:05

Compréhension arè otobis

Ou te kapab byen wè nou plus, facile pou konnen siy de kote otobis la bande meditativ. Isit la se yon referans rapide.

Nimewo kotéw kanpé otobis. Echak nan plis pase 3200 estòp bis nou an ki gen yon nimewo inik. pou konfò ou nou te ajoute nimewo yo arè otobis nan gid sa a.

Wout A. Arè otobis identifies ki wout ou wout sont a.

Tri-Rail. Palm Tran te sèvi pou tout twa-ray èstasyon yo atravè eta Palm Beach. Si wout la te sèvi pou twa-ray, nou te endike li ak Joe's twa-ray a.

Sèvis Kliyantèl. Sa se yon liy dirèk pou nou kliyan sèvis depatman, en apèl Lendi - Samdi-Vandredi 6:00 a.m. pou 6:00 p.m. epi Samdi 8:00 a.m. - 5:00 p.m.



Monte Régleman Yo

Pou proteksyon e confò tout pasajè, tanpri obsève règleman sa yo pandan ou ap monté nan bis Palm Tran.



- Ou paka gen zam oswa lòt sibstans ilegal nenpòt kalite nan bus Palm Tran nan oubyen nan pwopriyete Palm Tran. Eksepsyon nan règleman sa a yo se moun ki gen duman otorize ak/oubyen ki gen lisans yo pote yon zam oswa zam a fe legal.

- Kòm koutwazi yon, souple pèmèt chèn

devan bis la rete ouvè pou pasajè yo ap itilize sou chèn woulèt, scooters et pyeton.

- Tout aparèy mobilite yo gen obligasyon yo dwe garanti nan Palm Tran Operatè lè itilize sèvis Palm Tran. An akò avèk Lwa federal 49CFR pati 38 zòn plas priyorite yo se pou granmoun ajè ak moun ki gen aparèy mobilite. Tanpri fè atansyon.
- Manje, bwè ak moulèn tabak pa permis.
- Fimen pa pèmèt. Menm sa ki gen tabak ladan ak elektwonik odè-gratis sigarèt
- Bwason alkòl pa permis nan bis-la.
- Pasajè yo sipoze abiye pròp. Ou sipoze genyen soulye ak chemiz.
- Ou ka jwe radio ou, CD oubyen radio kasèt ou – men sèlman ak youn kas epi fòk volim nan pa wo.
- Sèvis animal ki fèt pou Ameriken Domajè yo (ADA) ap sèlman otorize monte abò a.
- Kenbe bagages atik nan ale a, kabwa yo ak elles. Si l posib, pli elles et kabwa.
- Tanpri pa pale oubyen pa distrè chofè bis pandan bis la ap mache.
- Toujou kanpe dèyè liy standee bò pòt devan yo ak ret tann mwen pandan tout tan otobis la se nan mosyon.
- Pasajè ki koze tibilans nan bis la oubyen vyole opesyon proteksyon bis la e/oubyen ki ap goumin nan bis la y'ap mete yo deyò oubyen arête yo.
- Bekann Nan Bis Bikes on Buses (B.O.B.) pa ka aksepte

mòpèt, gaz oubyen bekan ki mache ak batri, moto siklèt, kabrèt, oubyen lòt bagay tankou sa yo. Bekan ki pòtab oubyen kabrèt ki pòtab (sèlman si li an sekirite nan youn sachè oubyen nan youn kès) ki akseptab anndan bis la.

- An kòmansan, asire pou afè ou kanpe la avè ou. Palm Tran pa responsab pou atik ki te kite nan otobis la, nan arè otobis yo ou nan Intermodal Transit Center.
- Souple ètre koutwa pou lòt pasajè yo lè w ap itilize selilè.
- Loitering pa aksepté Sèlman transpò ki gen rapò aktivite ki pèmèt nou arè otobis ak sant pou transpò. Intermodal.
- Siyale fè konnin w'ap desann pou piti youn blòk an an avan, desann nan pòt dèyè e rete lwin bis la lè ou fin desann. Pran afè ou avèk ou.
- Hoverboards yo pa gen dwa nan bis la.
- Kenbe sou yon balistrad pandan y ap monte ak sòti otobis la.
- Pwan swen siplemantè sou etap otobis oswa etap otobis la nan move tan.
- Rete chita oswa kenbe ranp la (siw kanpe) anvan otobis la ap deplase oswa nan mouvman.
- Kenbe tibebe w la api pliye pousèt lè nan bis-la.
- Mande chofè bis-la si ou bezwen ke yo bese otobis la oswa repozisyon kidonk, ou ka sòti san danje.

Deyò otobis la

- Kanpe klè kou otobis la ap pwoche oswa kondui lwen estasyon otobis la.
 - Mache-pa kouri-kenbe youn otobis la.
 - Pa travèse devan bis la. Kite Otobis la ale avan. Toujou travèse nan kwen an.
 - Siveye pou machin ak lòt machin ki ap deplase apre ou fin kite otobis la.
 - Fè pa anaryè lè youn otobis ap fè youn vire devan ou.
- Rete vigilan. Si ou a pye oswa sou youn bisiklèt, nou pa distrè lè nap sèvi avèk telefòn selilè, kas, ak lòt aparèy ki kapab lakòz ou fè kolizyon ak youn otobis.

Lod Pou Evite

Palm Tran ka anpeche w vwayaje nan bis yo si w viole yon nan lwa sa yo.

- Bay chofè bis la kou, bat li, ni lot anplwaye ak pasajè Palm Tran yo.
- Fimen. Tabak ak sigarèt elektrik tou.
- Mal itilize nouvèl.
- Bay pwoblèm nan bis la, deranje chofè a, anpeche bis la mache.
- Fè group. Ret nan stop bus yo, si w pap tan bis.
- Si w pa peye.
- Kraze pwopriete Palm Tran, bis la, kote w tan bis yo ni repozwa yo tou.
- Goumen.
- Konpòtman ki deranje moun, swiv anplwaye ak pasajè Palm Tran yo.

Pri tikè ak Paradise Pass yo

pri tikè konplè: \$2.00 • pri tikè mwaye: \$1.00 (gade nan pwochen paj la pou kondisyon)

Itilize chanjman egzak. Pa gen okenn ranbousman. Farbox la pa fè chanjman. Yo pap bay okenn kat. Penni ak senkant santim pa aksepte. Yo pa aksepte okenn bòdwo ki depase \$2.00. Palm Tran pa responsab pou kat ki andomaje oswa ki pèdiSi kat Paradise Pass ou anrejistre, ou ka rele sèvis kliyan pou bay yon nouvo kat epi yo pral transfere valè a nan yon nouvo kat. Yon frè deklanchman \$2.00 pral aplike. Pa mete papyè oswa tikè nan plas pyès monnen an.

Transfè pou ale oswa soti nan Broward County Transit (BCT):

- Pou BCT soti nan Palm Tran: Mande chofè a pou yon transfè BCT gratis
- Pou Palm Tran soti nan BCT: \$0.50 ak transfè BCT valab

Transfere soti nan Tri-Rail nan Palm Tran:

\$0.50 ak transfè valab oswa tikè Tri-Rail

Anbakman nan nenpòt kote ki pa yon estasyon Tri-Rail pri tikè regilye



Pasaje souvan yo ka vle achte yon pas san limit 1-jou, 3-jou oswa 7-jou pou itilizasyon limite. Palm Tran ofri pas sa yo nan yon pousantaj redui (pa mwaye) pou moun ki kalifye yo. Tanpri sonje: Ou bezwen sèvi ak pas 3-jou ak 7-jou nan jou youn apre lòt apre validation.

Pa gen transfè ant bis Palm Tran; ou dwe peye yon pri tikè adisyonèl.

Sèl Vwayaj — \$2.00: Kounye a, pasaje yo ka achte yon Tikè Sèl Vwayaj pou itilize pou pwochen vwayaj sou Palm Tran. Ou ka achte 1 Tikè vwayaj la nan Palm Tran Connection, Intermodal Transit Center, Bibliyotèk nan Palm Beach ak Kiosks Paradise Pass.

1 jou san limit pas — \$5.00 • 1 jou redui san limit pas — \$3.50: Pas Paradise 1 jou ak 1 jou redui san limit valab pou vwayaj san limit tout jounen nan tout direksyon vwayaj. Pas fasil-a-itilize sa a se ideyal pou pasaje k ap itilize plis pas yon otobis nan destinasyon yo. Ou ka achte yon jou san limit ak yon jou redui san limit nan Palm Tran Connection, Intermodal Transit Center, Bibliyotèk nan Palm Beach ak Kiosk Paradise Pass oswa pa lapòs.

3 jou pas — \$12.00: Pas sa a valab pou vwayaj san limit pandan 3 jou youn apre lòt nan tout direksyon vwayaj. Ou ka achte 3 jou san limit ak 3 jou redui san limit nan Palm Tran Connection, Intermodal Transit Center, Bibliyotèk nan Palm Beach ak Kiosk Paradise Pass oswa pa lapòs.

7 jou pas — \$20.00: Pas sa a valab pou vwayaj san limit pandan 7 jou youn apre lòt nan tout direksyon vwayaj. Ou ka achte 7 jou san limit ak 7 jou redui san limit nan Palm Tran Connection, Intermodal Transit Center, Bibliyotèk nan Palm Beach ak Kiosk Paradise Pass oswa pa lapòs.

• Tanpri tcheke Paradise Pass ou a lè w achte.

- Palm Tran ak ajan li yo pa pran okenn responsablite pou kat ki pèdi, vòlè oswa ki domaje. Si w te anrejistre kat Paradise Pass ou epi w pèdi li, yo ka transfere valè a nan yon nouvo kat. Frè Aktivasyon se \$2.00.

• Kat yo pa ni échanjab ni ranbousab.

• Pas ki domaje yo jije li pa ka li pa valab ankò, epi yo pa pral ranplase.

• Pousantaj Lajan Kach ak Paradise Pass ka chanje nan nenpòt moman.

Paradise Pass Purchasing Locations

West Palm Beach Intermodal Transit Center • 150 Clearwater Dr., WPB

Routes that serve this location: **1 2 31 40 41 43 44 49 60**

Palm Tran Connection • 50 S Military Trail, Suite 101, WPB • (561) 649-9838

Route that serves this location: **3**

FAU OWL Card Center • 777 Glades Rd., Boca Raton • (561) 297-2700 • www.fau.edu

Routes that serve this location: **91 94**

Village of North Palm Beach Library • 303 Anchorage Dr., NPB (561) 841-3383 • village-npb.org

Routes that serve this location: **1 21**

All Palm Beach County Library System Branches • For library locations visit www.pbclibrary.org

Paradise Pass Kiosks • For kiosk locations visit www.palmtran.org/kiosk-locations

Sou entènèt • www.myparadisepass.com

Aplikasyon Paradise Pass • Telechaje GRATIS Aplikasyon Paradise Pass



Palm Tran Connection pral aksepte kat kredi pou achte pasaj otobis wout fiks ak Tikè Koneksyon pou woulib. An pèsòn sèlman. Lòt règ ak restriksyon ka aplike.

Kondisyon pou Rabè Kous yo

Palm Tran ofri yon pri tikè ki mwaye sou pri tikè lajan kach pou yon sèl-vwayaj ak yon pri redwi sou tout QUIK Pas pou moun ki kalifye. Pasajé ki pwan bis la pou mwaye pri oswa itilize yon pri redwi QUIK Pas dwe kapab prezante idantifikasyon lè yo monte bis la sa yo se:

Granmoun ajè – nenpòt moun ki gen 65 an oswa plis gen yon kat ID foto yon lisans ki valab oswa kat Eta Florid ID. Ou ka jwenn yon Idantifikasyon Eta Florid nan Biwo Lisans Chofè a.

Elèv – laj 21 ans oswa mwens. Dwe montre ID lekòl valab.

Enfim – Kat Medicare, Dat Lèt (sou antèt Doktè a) ki deklare 50% oswa plis andikap pèmanan, yon Lèt Prim Sekirite Sosyal ki deklare "moun ki andikape" ak yon gouvènman valab bay foto ID. Otobis fiks-wout yo ekipe ak ranp ak aparèy sekirite pou chèz woulant.

Medicare – Moun k ap resevwa a dwe montre kat Medicare yo pou resevwa mwaye oswa pri redwi. Administrasyon Veteran yo – Dwe montre US Depatman yo nan Veteran Afè "Sèvis Konekte" kat ID.

Kliyan ki gen yon kat Medicaid pa resevwa yon mwaye oswa pri redwi Kliyan ki gen yon kat Medicaid pa resevwa yon mwaye oswa pri redwi.

Kondisyon Kous Gratis yo

- Kliyan ki genyen ti foto ADA kat la ki gen vèt espesyal foule bay soti nan Palm Tran Connection.
- Timoun ki gin 8 an ou pi jèn kondwi gratis lè ke yo akonpanye ak youn granmoun ki peye.
- Ofisye Polis ak inifòm oubyin ki gin badg yo.

Transportasyon Disadvantage Buss Program nan



Kliyan dwe kalifye pou achte a réduit TD otobis pase. Prèv de ménage, estati legal ak Didantite foto sa yo ki dwe ale Palm Tran Connection. Enfòmasyon sa a ap vérifié anvan Certification kliyan aktyèl ou s' kliyan nouvo nan TD otobis pase pwogram lan.

- Sak pou 31 jou ak pri redwi a ap vinn pou: \$15.00. TD kliyan ki fè 75% oubyen pi piti ké nivo proveté a
- Sak pou 31 jou ak pri nomal la ap vinn: \$20.00. TD kliyan ki fè de 76% ak 150% pi piti ké nivo proveté a

Moun ki apwouve pou Transportasyon Disadvantaged (TD) ki peye \$15.00-\$20.00 31-jou ka vin achtè ti ké:

Palm Tran Connection • Lundi - Vendredi • 8:00 a.m. à 4:30 p.m.

Après pre-apwobasyon nan Palm Tran Connection

West Palm Beach sant Transpò Piblik Entèmodal • de Lundi - Vendredi 8:30 a.m. à 4:30 p.m.

Fèmen de 12:00 p.m.-1:00 p.m.

Bay aksè pou chèz woulant transpòtasyon

Tout bis Palm Tran wout fiks yo ekipe ak ranp chèz woulant ak kapasite nan pi ba lò “Ajenou” nan koub la. Karakteristik sa yo disponib pou nenpòt moun kap pwan Palm Tran Lè yo monte oswa sòti, men se lè yo mandé operatè otobis la.

Kòm yon koutwazi, chèz ki devan yo ap rete louvri pou granmoun aje oswa pasaje kap sèvi avèk chèz woulant, scooters, baton, oswa nenpòt aparèy mobilite ki pwan kouran poul kondwi. “Chèz woulant” vle di nepot ki gen èd mobilite Ki fè pati nenpòt ki klas nan twa oswa plis wou aparèy, andedan kay la ka itilize, ki fèt oswa modifye pou ak itilize pa moun ki gen andikap mobilite, si wi ou non opere manyèlman oswa mache.

Tout aparèy mobilite yo gen obligasyon yo dwe garanti nan Palm Tran Operatè lè itilize sèvis Palm Tran. An akò avèk Lwa federal

49CFR pati 38 zòn plas priyorite yo se pou granmoun aje ak moun ki gen aparèy mobilite. Tanpri fè atansyon.

Wap pèmèt monte ak bèt sèvyab. Yon bèt sèvyab vle di nenpòt ki chyen gid, chen siyal, oswa lòt bèt ki resevwa fòmasyon nan travay endividyèlman oswa fè travay pou yon moun ki gen yon andikap. Travay oswa travay fèt pa yon bèt sèvyab sipozé dirèkteman gen rapò ak andikap moun lan.

Moun ki gen andikap ki sèvi ak aparèy oksijèn pòtab yo gen dwa vwayaje ak respiratè ak founiti pòtab oksijèn byen garanti. Bagay pou Oksijèn nan pa dwe anpeche ale la.

Pwen transfè, entèseksyon pi gwo ak pi gwo pwen destinasyon yo anonse nan otobis la ak yon sistèm anons sispann otomatik yo.

Anbakman yon otobis Palm Tran ak yon aparèy mobilite



1. Rete tann koté bis operatè a ka wèw: Tann bo estasyon bis la Ki kote operatè a ka wè ou. Nan fason sa a Lè otobis ou rive, operatè a pral konnen yo deplwaye qui a ranp ede ekonomize tan.

2. Anbakman otobis la: Ou ka monte otobis la nan otobis swa fè fas a direksyon lò a lwen otobis la lè w ap itilize ranp lan, kèlkeswa sa ki byen bonè pou ou.

3. Priyorite syèj ak arimaj domèn: Lè wap monté, gade pou zòn syèj priyorite tou pre devan an nan otobis la. zòn arimaj yo bay pou aparèy mobilite. Gen kèk otobis ki gen yon sistèm sekirizasyon san chèz woulant ki enstale. Gade paj

kap vini an pou direksyon espesifik sou kouman yo sèvi ak aparèy sa a.

4. Transfere nan yon chèz: Pou sekirite ou, ou ka pito pou transfere nan yon chèz, kòm li Ka difikilte pou sa yo an sekirite pasaje yo nan sekirite nan kèk aparèy mobilite. Li se chwa ou yo transfere lò Rete nan aparèy mobilite ou yo.

5. Peze teren an pou mande pou yon siyal sispann: Enfòmasyon sou yon blòk soti nan estasyon ou, peze bann yo tep plastik sou chèz sa yo baskile moute nan zòn nan arimaj chèz woulant. Sa a siyal operatè a ke ou vle jwenn nan nan estasyon kap vini an.

6. Lè w desann bis la: Lè otobis la sispann, operatè a pral retire espageti yo arimaj soti nan aparèy mobilite ou a si garanti, ak deplwaye ranp lan.

Materyèl sa a disponib nan fòm a altènatif pou moun ki andikape sou demann. Tanpri kontakte biwo administratif Palm Tran Koneksyon a nan 561-649-9848. Pou odyans lan gen pwoblèm, tanpri rele 1-800-955-8771 pou yo ka voye yon Gid kavalye pou ou.



USE THE QUANTUM SYSTEM IN 5 SIMPLE STEPS:

1. The passenger must be facing the back of the bus and maneuver the center the wheelchair or scooter against the backrest.
2. Push the large button located to the left of the system (it has LED lights and a picture of a wheelchair on it).
3. The arms of the QUANTUM system will automatically move to secure the wheelchair in place (the arms may continue to adjust the grip as needed through the bus ride).
4. Once the vehicle stops at your destination, the driver will release the arms by pushing a button on their dashboard.
5. The rider can disembark safely.

For more information, visit: www.qstraint.com/quantum/

Español



USE EL SISTEMA QUANTUM EN 5 SIMPLES PASOS:

1. El pasajero debe mirar hacia la parte trasera del autobús y maniobrar para que el centro de la silla de ruedas o scooter este contra el espaldar del sistema.
2. Pulse el botón grande localizado a la izquierda del sistema (tiene luces LED y la foto de una silla de ruedas).
3. Los brazos del sistema Quantum se moverán automáticamente para asegurar la silla de ruedas (los brazos pueden seguir ajustándose, si es necesario, durante el viaje).
4. Una vez el vehículo pare en su destino, los brazos del sistema serán liberados por el conductor presionando un botón ubicado en la consola.
5. El pasajero puede bajar del autobús de forma segura.

Para mayor información visite: www.qstraint.com/quantum/

Creole



ITILIZE SISTÈM QUANTUM LAN NAN 5 SENP ETAP SA YO

1. Pasaje yo dwe fè fas a dèyè otobis la epi manevwe sant chèz woulant la oswa scooter kont dosye a.
2. Pouse bouton an gwo ki chita sou bò gòch la nan sistèm lan (li gen dirije limyè ak yon foto chèz woulant sou li).
3. Bra sistèm QUANTUM lan ap otomatikman deplase sekirite chèz woulant la an plas (bra yo ka kontinye ajiste priz jan sa nesesè nan woulib otobis la).
4. Yon fwa machinn la rive nan destinasyon ou an, chofè a ap lage bra yo pa peze yon bouton sou tablodbò yo.
5. Kavalye a ka debake san danje.

Pou plis enfòmasyon, vizite: www.qstraint.com/quantum/



Palm Tran Connection is a shared ride door-to-door, paratransit service that provides public transportation for Palm Beach County residents with disabilities and ADA eligible visitors in Palm Beach County.

To request an application or for more information call:
(561) 649-9838 • 1-877-870-9849 (toll-free)

For Transportation Disadvantaged related questions and concerns call:

Transportation Disadvantaged (TD) Helpline
1-800-983-2435

Español

Palm Tran Connection es un servicio compartido de viaje puerta a puerta, en transporte colectivo que provee transporte público para residentes con discapacidades del Condado de Palm Beach elegibles de ADA y visitantes en el Condado de Palm Beach.

Para pedir una aplicación o para más información contacte:
(561) 649-9838 • 1-877-870-9849 (gratuito)

Para preguntas e inquietudes relacionadas con TD:
Línea de Ayuda para Desfavorecidos de Transporte (TD)
1-800-983-2435

Creole

Palm Tran Connection se yon woulib ki patajè de pòt- an- pòt, paratransit sèvys ki bay transpòtasyon piblik pou moun ki abite nan Palm Beach ki kokobe ADA epi vizitè ki elijib nan Palm Beach County.

Pou mande yon aplikasyon oubyen infòmasyon tanpri kontakte:

(561) 649-9838 • 1-877-870-9849 (rele-gratis)

po TD Kesyon e konsèn relasyon:
Transpòtasyon Dezavantaj (TD) Liy pou èd
1-800-983-2435



Go Glades Dial-A-Ride Service is for everyone!

*Be picked up at your location and
taken directly to your destination*

**To book a trip call:
(561) 649-9838 and dial option 0**
Call at least two hours in advance

One-way fare is just \$2.00. Or use your bus pass.

*Drivers will wait 1 minute past a scheduled pick-up time
before leaving and reporting the ride as a no show.*



Service Hours:

Monday - Friday: 5 a.m. to 9 p.m.

Saturday: 7 a.m. to 9 p.m. • Sunday: 8 a.m. to 8 p.m.

Go Glades is a pilot program, and continued service will be based on actual use.
For more information: Phone (561) 649-9838 • www.palmtran.org

MAIN CORRIDOR

1

ROUTE 1 Ruta 1 / Rout 1

Via U.S. 1 - Palm Beach Gardens to Boca Raton

- Gardens Mall/ Palm Tran Park and Ride
 - North County Courthouse
 - Good Samaritan Hospital
 - WPB City Center
 - Governmental Center
 - Judicial Center
 - WPB Tri-Rail Station
- WPB Intermodal Transit Center & Park and Ride
 - PBAU
- Norton Museum of Art
 - Plaza of Delray
 - Camino Square
 - Mercado Real
 - Royal Palm Plaza
 - Mizner Park



Route 1 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

①	②	③	④	⑤	⑥	⑦	⑧	⑨
Gardens Mall	Northlake & Prosperity	Bl. Heron & Broadway	Intermodal Transit Center	Lake & Dixie	Boyn Bch & Federal	Atlantic & Federal	Yamato & Federal	Camino Real
Bus Stop #37	Bus Stop #2513	Bus Stop #64	Bus Stop #602	Bus Stop #155	Bus Stop #186	Bus Stop #210	Bus Stop #233	Bus Stop #251
		5:18	5:30	6:02	6:23	6:38	6:53	7:07
		5:38	5:50	6:22	6:43	6:58	7:13	7:27
		5:58	6:10	6:42	7:03	7:18	7:33	7:47
		6:18	6:30	7:02	7:23	7:38	7:53	8:07
		6:33	6:50	7:27	7:48	8:03	8:18	8:32
6:09	6:23	6:33	7:10	7:47	8:08	8:23	8:38	8:52
6:29	6:43	6:53	7:30	8:07	8:28	8:43	8:58	9:12
6:49	7:03	7:13	7:50	8:27	8:48	9:03	9:18	9:32
7:09	7:23	7:33	8:10	8:47	9:08	9:23	9:38	9:52
7:29	7:43	7:53	8:30	9:07	9:28	9:43	9:58	10:12
7:49	8:03	8:13	8:50	9:27	9:48	10:03	10:18	10:32
8:09	8:23	8:33	9:10	9:47	10:08	10:23	10:38	10:52
8:29	8:43	8:53	9:30	10:07	10:28	10:43	10:58	11:12
8:49	9:03	9:13	9:50	10:27	10:48	11:03	11:18	11:32
9:12	9:23	9:33	10:10	10:47	11:08	11:23	11:38	11:53
9:32	9:43	9:53	10:30	11:07	11:28	11:43	11:58	12:13
9:52	10:03	10:13	10:50	11:27	11:48	12:03	12:18	12:33
10:12	10:23	10:33	11:10	11:47	12:08	12:23	12:38	12:53
10:32	10:43	10:53	11:30	12:07	12:28	12:43	12:58	1:13
10:52	11:03	11:13	11:50	12:27	12:48	1:03	1:18	1:33
11:12	11:23	11:33	12:10	12:47	1:08	1:23	1:38	1:53
11:32	11:43	11:53	12:30	1:07	1:28	1:43	1:58	2:13
11:52	12:03	12:13	12:50	1:27	1:48	2:03	2:18	2:33
12:12	12:23	12:33	1:10	1:47	2:08	2:23	2:38	2:53
12:32	12:43	12:53	1:30	2:07	2:28	2:43	2:58	3:13
12:52	1:03	1:13	1:50	2:27	2:48	3:03	3:18	3:33
1:12	1:23	1:33	2:10	2:47	3:08	3:23	3:38	3:53
1:32	1:43	1:53	2:30	3:07	3:28	3:43	3:58	4:13
1:52	2:03	2:13	2:50	3:27	3:48	4:03	4:18	4:33
2:08	2:20	2:30	3:10	3:52	4:14	4:29	4:44	4:59
2:28	2:40	2:50	3:30	4:12	4:34	4:49	5:04	5:19
2:48	3:00	3:10	3:50	4:32	4:54	5:09	5:24	5:39
3:08	3:20	3:30	4:10	4:52	5:14	5:29	5:44	5:59
3:28	3:40	3:50	4:30	5:12	5:34	5:49	6:04	6:19
3:48	4:00	4:10	4:50	5:32	5:54	6:09	6:24	6:39
4:08	4:20	4:30	5:10	5:52	6:14	6:29	6:44	6:59
4:28	4:40	4:50	5:30	6:12	6:34	6:49	7:04	7:19
4:48	5:00	5:10	5:50	6:32	6:54	7:09	7:24	7:39
5:06	5:20	5:30	6:10	6:47	7:06	7:20	7:33	7:48
5:26	5:40	5:50	6:30	7:07	7:26	7:40	7:53	8:08
5:46	6:00	6:10	6:50	7:27	7:46	8:00	8:13	8:28
6:06	6:20	6:30	7:10	7:47	8:06	8:20	8:33	8:48
6:26	6:40	6:50	7:30	8:07	8:26	8:40	8:53	9:08
6:46	7:00	7:10	7:50	8:27	8:46	9:00	9:13	9:28
7:16	7:27	7:37	8:10	8:37	8:54	9:07		
7:46	7:57	8:07	8:40	9:07	9:24	9:37		
8:16	8:27	8:37	9:10	9:37	9:54	10:07		
8:51	9:02	9:12	9:40	10:07				
9:25	9:36	9:46	10:09					

Route 1 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

① Gardens Mall Bus Stop #37	② Northlake & Prosperity Bus Stop #2513	③ Bl. Heron & Broadway Bus Stop #64	④ Intermodal Transit Center Bus Stop #602	⑤ Lake & Dixie Bus Stop #155	⑥ Boyn Bch & Federal Bus Stop #186	⑦ Atlantic & Federal Bus Stop #210	⑧ Yamato & Federal Bus Stop #233	⑨ Camino Real Bus Stop #251
		6:20	6:45	7:15	7:37	7:52	8:07	8:22
6:14	6:25	6:35	7:10	7:40	8:02	8:17	8:32	8:47
6:44	6:55	7:05	7:40	8:10	8:32	8:47	9:02	9:17
7:14	7:25	7:35	8:10	8:40	9:02	9:17	9:32	9:47
7:44	7:55	8:05	8:40	9:10	9:32	9:47	10:02	10:17
8:14	8:25	8:35	9:10	9:40	10:02	10:17	10:32	10:47
8:44	8:55	9:05	9:40	10:10	10:32	10:47	11:02	11:17
9:14	9:25	9:35	10:10	10:40	11:02	11:17	11:32	11:47
9:44	9:55	10:05	10:40	11:10	11:32	11:47	12:02	12:17
10:14	10:25	10:35	11:10	11:40	12:02	12:17	12:32	12:47
10:44	10:55	11:05	11:40	12:10	12:32	12:47	1:02	1:17
11:14	11:25	11:35	12:10	12:40	1:02	1:17	1:32	1:47
11:44	11:55	12:05	12:40	1:10	1:32	1:47	2:02	2:17
12:14	12:25	12:35	1:10	1:40	2:02	2:17	2:32	2:47
12:44	12:55	1:05	1:40	2:10	2:32	2:47	3:02	3:17
1:14	1:25	1:35	2:10	2:40	3:02	3:17	3:32	3:47
1:44	1:55	2:05	2:40	3:10	3:32	3:47	4:02	4:17
2:14	2:25	2:35	3:10	3:40	4:02	4:17	4:32	4:47
2:44	2:55	3:05	3:40	4:10	4:32	4:47	5:02	5:17
3:14	3:25	3:35	4:10	4:40	5:02	5:17	5:32	5:47
3:44	3:55	4:05	4:40	5:10	5:32	5:47	6:02	6:17
4:14	4:25	4:35	5:10	5:40	6:02	6:17	6:32	6:47
4:44	4:55	5:05	5:40	6:10	6:32	6:47	7:02	7:17
5:14	5:25	5:35	6:10	6:40	7:02	7:17	7:32	7:47
5:44	5:55	6:05	6:40	7:10	7:32	7:47	8:02	8:17
6:14	6:25	6:35	7:10	7:40	8:02	8:17	8:32	8:47
6:44	6:55	7:05	7:40	8:10	8:32	8:47	9:02	9:17
7:14	7:25	7:35	8:10	8:40	9:02	9:17	9:32	9:47
7:44	7:55	8:05	8:40	9:10	9:32	9:47		
8:14	8:25	8:35	9:10	9:40	10:02	10:17		
8:44	8:55	9:05	9:30	10:00				
9:15	9:26	9:36	10:01					

Sunday / Domingo / Dimanch

① Gardens Mall Bus Stop #37	② Northlake & Prosperity Bus Stop #2513	③ Bl. Heron & Broadway Bus Stop #64	④ Intermodal Transit Center Bus Stop #602	⑤ Lake & Dixie Bus Stop #155	⑥ Boyn Bch & Federal Bus Stop #186	⑦ Atlantic & Federal Bus Stop #210	⑧ Yamato & Federal Bus Stop #233	⑨ Camino Real Bus Stop #251
		8:15	8:40	9:10	9:32	9:47	9:59	10:14
8:14	8:25	8:35	9:10	9:40	10:02	10:17	10:29	10:44
8:44	8:55	9:05	9:40	10:10	10:32	10:47	10:59	11:14
9:14	9:25	9:35	10:10	10:40	11:02	11:17	11:29	11:44
9:44	9:55	10:05	10:40	11:10	11:32	11:47	11:59	12:14
10:14	10:25	10:35	11:10	11:40	12:02	12:17	12:29	12:44
10:44	10:55	11:05	11:40	12:10	12:32	12:47	12:59	1:14
11:14	11:25	11:35	12:10	12:40	1:02	1:17	1:29	1:44
11:44	11:55	12:05	12:40	1:10	1:32	1:47	1:59	2:14
12:14	12:25	12:35	1:10	1:40	2:02	2:17	2:29	2:44
12:44	12:55	1:05	1:40	2:10	2:32	2:47	2:59	3:14
1:14	1:25	1:35	2:10	2:40	3:02	3:17	3:29	3:44
1:44	1:55	2:05	2:40	3:10	3:32	3:47	3:59	4:14
2:14	2:25	2:35	3:10	3:40	4:02	4:17	4:29	4:44
2:44	2:55	3:05	3:40	4:10	4:32	4:47	4:59	5:14
3:14	3:25	3:35	4:10	4:40	5:02	5:17	5:29	5:44
3:44	3:55	4:05	4:40	5:10	5:32	5:47	5:59	6:14
4:14	4:25	4:35	5:10	5:40	6:02	6:17	6:29	6:44
4:44	4:55	5:05	5:40	6:10	6:32	6:47	6:59	7:14
5:14	5:25	5:35	6:10	6:40	7:02	7:17		
5:44	5:55	6:05	6:30	7:00				
6:20	6:31	6:41	7:06					

Route 1 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasémèn

9	8	7	6	5	4	3	2	1
Camino Real	Yamato & Federal	Atlantic & Federal	Boyn Bch & Federal	Lake & Dixie	Intermodal Transit Center	Bl. Heron & Broadway	Northlake & Prosperity	Gardens Mall
Bus Stop #251	Bus Stop #269	Bus Stop #7681	Bus Stop #321	Bus Stop #355	Bus Stop #602	Bus Stop #448	Bus Stop #2613	Bus Stop #37
				5:30	6:00	6:28	6:37	6:49
			5:25	5:50	6:30	6:58	7:07	7:19
		5:32	5:45	6:10	6:50	7:18	7:27	7:39
		5:52	6:05	6:30	7:10	7:38	7:47	7:59
		6:12	6:25	6:50	7:30	7:58	8:07	8:19
5:56	6:10	6:25	6:40	7:05	7:50	8:18	8:27	8:39
6:16	6:30	6:45	7:00	7:25	8:10	8:38	8:47	8:59
6:36	6:50	7:05	7:20	7:45	8:30	8:58	9:07	9:19
6:56	7:10	7:25	7:40	8:05	8:50	9:18	9:27	9:39
7:16	7:30	7:45	8:00	8:25	9:10	9:38	9:47	9:59
7:36	7:50	8:05	8:20	8:45	9:30	9:58	10:07	10:19
7:56	8:10	8:25	8:40	9:05	9:50	10:18	10:27	10:39
8:16	8:30	8:45	9:00	9:25	10:10	10:38	10:47	10:59
8:36	8:50	9:05	9:20	9:45	10:30	10:58	11:07	11:19
8:56	9:10	9:25	9:40	10:05	10:50	11:18	11:27	11:39
9:16	9:30	9:45	10:00	10:25	11:10	11:38	11:47	12:00
9:36	9:50	10:05	10:20	10:45	11:30	11:58	12:07	12:20
9:56	10:10	10:25	10:40	11:05	11:50	12:18	12:27	12:40
10:16	10:30	10:45	11:00	11:25	12:10	12:38	12:47	1:00
10:36	10:50	11:05	11:20	11:45	12:30	12:58	1:07	1:20
10:56	11:10	11:25	11:40	12:05	12:50	1:18	1:27	1:40
11:16	11:30	11:45	12:00	12:25	1:10	1:38	1:47	2:00
11:36	11:50	12:05	12:20	12:45	1:30	1:58	2:07	2:20
11:56	12:10	12:25	12:40	1:05	1:50	2:18	2:27	2:40
12:16	12:30	12:45	1:00	1:25	2:10	2:38	2:47	3:00
12:36	12:50	1:05	1:20	1:45	2:30	2:58	3:07	3:20
12:56	1:10	1:25	1:40	2:05	2:50	3:18	3:27	3:40
1:16	1:30	1:45	2:00	2:25	3:10	3:38	3:47	4:00
1:36	1:50	2:05	2:20	2:45	3:30	3:58	4:07	4:20
1:56	2:10	2:25	2:40	3:05	3:50	4:18	4:27	4:40
2:17	2:32	2:47	3:02	3:27	4:10	4:38	4:47	5:01
2:37	2:52	3:07	3:22	3:47	4:30	4:58	5:07	5:21
2:57	3:12	3:27	3:42	4:07	4:50	5:18	5:27	5:41
3:17	3:32	3:47	4:02	4:27	5:10	5:38	5:47	6:01
3:37	3:52	4:07	4:22	4:47	5:30	5:58	6:07	6:21
3:57	4:12	4:27	4:42	5:07	5:50	6:18	6:27	6:41
4:17	4:32	4:47	5:02	5:27	6:10	6:38	6:47	7:01
4:37	4:52	5:07	5:22	5:47	6:30	6:58	7:07	7:21
4:57	5:12	5:27	5:42	6:07	6:50	7:18	7:27	7:41
5:17	5:32	5:47	6:02	6:27	7:10	7:38	7:46	7:59
5:37	5:52	6:07	6:22	6:47	7:30	7:58	8:06	8:19
5:57	6:12	6:27	6:42	7:07	7:50	8:18	8:26	8:39
6:27	6:42	6:57	7:12	7:37	8:20	8:48	8:56	9:09
6:47	7:02	7:17	7:32	7:57	8:40	9:08	9:16	9:29
7:17	7:29	7:42	7:55	8:15	8:50	9:13	9:21	
7:42	7:54	8:07	8:20	8:40	9:10	9:33		
8:07	8:19	8:32	8:45	9:05	9:35	9:58		
8:37	8:49	9:04	9:17	9:37	10:02			
9:07	9:19	9:34	9:47	10:07	10:32			
9:37	9:49	10:04	10:17	10:37	11:02			

Route 1 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Saturday / Sábado / Samdi

9 Camino Real Bus Stop #251	8 Yamato & Federal Bus Stop #269	7 Atlantic & Federal Bus Stop #7681	6 Boyn Bch & Federal Bus Stop #321	5 Lake & Dixie Bus Stop #355	4 Intermodal Transit Center Bus Stop #602	3 Bl. Heron & Broadway Bus Stop #448	2 Northlake & Prosperity Bus Stop #2613	1 Gardens Mall Bus Stop #37
		6:24	6:38	6:59	7:40	8:08	8:17	8:30
6:32	6:42	6:54	7:08	7:29	8:10	8:38	8:47	9:00
7:02	7:12	7:24	7:38	7:59	8:40	9:08	9:17	9:30
7:32	7:42	7:54	8:08	8:29	9:10	9:38	9:47	10:00
8:02	8:12	8:24	8:38	8:59	9:40	10:08	10:17	10:30
8:30	8:42	8:54	9:08	9:29	10:10	10:38	10:47	11:00
9:00	9:12	9:24	9:38	9:59	10:40	11:08	11:17	11:30
9:30	9:42	9:54	10:08	10:29	11:10	11:38	11:47	12:00
10:00	10:12	10:24	10:38	10:59	11:40	12:08	12:17	12:30
10:30	10:42	10:54	11:08	11:29	12:10	12:38	12:47	1:00
11:00	11:12	11:24	11:38	11:59	12:40	1:08	1:17	1:30
11:30	11:42	11:54	12:08	12:29	1:10	1:38	1:47	2:00
12:00	12:12	12:24	12:38	12:59	1:40	2:08	2:17	2:30
12:30	12:42	12:54	1:08	1:29	2:10	2:38	2:47	3:00
1:00	1:12	1:24	1:38	1:59	2:40	3:08	3:17	3:30
1:30	1:42	1:54	2:08	2:29	3:10	3:38	3:47	4:00
2:00	2:12	2:24	2:38	2:59	3:40	4:08	4:17	4:30
2:30	2:42	2:54	3:08	3:29	4:10	4:38	4:47	5:00
3:00	3:12	3:24	3:38	3:59	4:40	5:08	5:17	5:30
3:30	3:42	3:54	4:08	4:29	5:10	5:38	5:47	6:00
4:00	4:12	4:24	4:38	4:59	5:40	6:08	6:17	6:30
4:30	4:42	4:54	5:08	5:29	6:10	6:38	6:47	7:00
5:00	5:12	5:24	5:38	5:59	6:40	7:08	7:17	7:30
5:30	5:42	5:54	6:08	6:29	7:10	7:38	7:47	8:00
6:00	6:12	6:24	6:38	6:59	7:40	8:08	8:17	8:30
6:30	6:42	6:54	7:08	7:29	8:10	8:38	8:47	9:00
7:00	7:12	7:24	7:38	7:59	8:40	9:08	9:17	9:30
7:30	7:42	7:54	8:08	8:29	9:10	9:38	9:47	10:00
8:02	8:12	8:24	8:38	8:59	9:30	9:58		
8:32	8:42	8:54	9:08	9:29	10:00			
9:17	9:27	9:39	9:52	10:11				

Sunday / Domingo / Dimanch

9 Camino Real Bus Stop #251	8 Yamato & Federal Bus Stop #269	7 Atlantic & Federal Bus Stop #7681	6 Boyn Bch & Federal Bus Stop #321	5 Lake & Dixie Bus Stop #355	4 Intermodal Transit Center Bus Stop #602	3 Bl. Heron & Broadway Bus Stop #448	2 Northlake & Prosperity Bus Stop #2613	1 Gardens Mall Bus Stop #37
			8:21	8:39	9:10	9:38	9:47	10:00
			8:51	9:09	9:40	10:08	10:17	10:30
		9:07	9:21	9:39	10:10	10:38	10:47	11:00
9:02	9:12	9:24	9:38	9:59	10:40	11:08	11:17	11:30
9:32	9:42	9:54	10:08	10:29	11:10	11:38	11:47	12:00
10:02	10:12	10:24	10:38	10:59	11:40	12:08	12:17	12:30
10:32	10:42	10:54	11:08	11:29	12:10	12:38	12:47	1:00
11:02	11:12	11:24	11:38	11:59	12:40	1:08	1:17	1:30
11:32	11:42	11:54	12:08	12:29	1:10	1:38	1:47	2:00
12:02	12:12	12:24	12:38	12:59	1:40	2:08	2:17	2:30
12:32	12:42	12:54	1:08	1:29	2:10	2:38	2:47	3:00
1:02	1:12	1:24	1:38	1:59	2:40	3:08	3:17	3:30
1:32	1:42	1:54	2:08	2:29	3:10	3:38	3:47	4:00
2:02	2:12	2:24	2:38	2:59	3:40	4:08	4:17	4:30
2:32	2:42	2:54	3:08	3:29	4:10	4:38	4:47	5:00
3:02	3:12	3:24	3:38	3:59	4:40	5:08	5:17	5:30
3:32	3:42	3:54	4:08	4:29	5:10	5:38	5:47	6:00
4:02	4:12	4:24	4:38	4:59	5:40	6:08	6:17	6:30
4:32	4:42	4:54	5:08	5:29	6:10	6:38	6:47	7:00
5:02	5:12	5:24	5:38	5:59	6:40	7:08	7:17	7:30
5:32	5:42	5:54	6:08	6:29	7:10	7:38		
6:02	6:12	6:24	6:38	6:59	7:30			

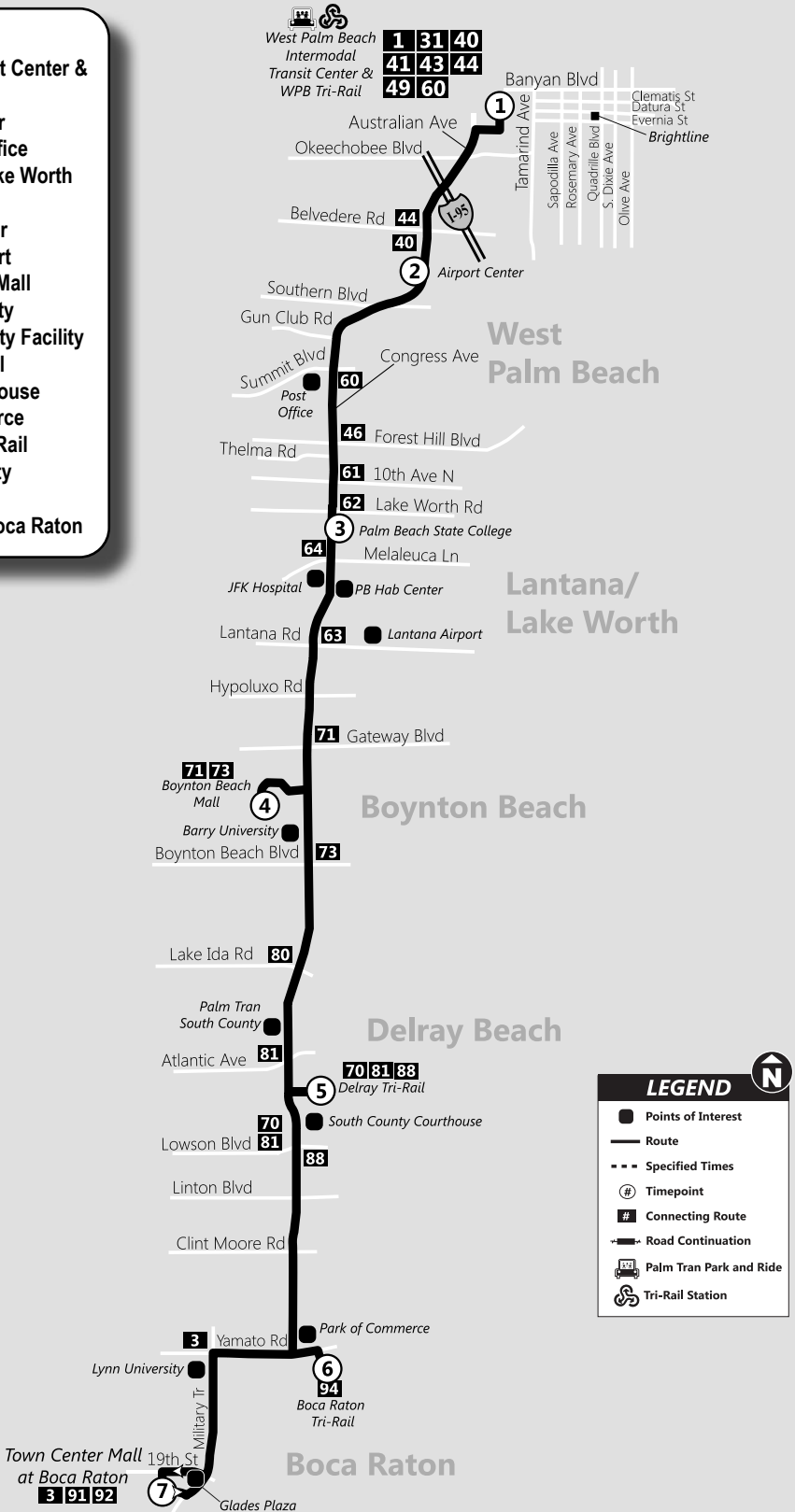
MAIN CORRIDOR

2

ROUTE 2 Ruta 2 / Rout 2

Via Congress Ave. — West Palm Beach To Boca Raton

- WPB Tri-Rail
- WPB Intermodal Transit Center & Park and Ride
- Airport Center
- Summit Post Office
- Palm Beach State Lake Worth
 - JFK Hospital
 - PB Hab Center
 - Lantana Airport
- Boynton Beach Mall
- Barry University
- Palm Tran South County Facility
 - Delray Tri-Rail
- S. County Courthouse
- Park of Commerce
- Boca Raton Tri-Rail
- Lynn University
- Glades Plaza
- Town Center Mall at Boca Raton



Route 2 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

1 Intermodal Transit Center <i>Bus Stop #602</i>	2 Airport Center <i>Bus Stop #623</i>	3 PB State & Congress <i>Bus Stop #651</i>	4 Boynton Beach Mall <i>Bus Stop #687</i>	5 Delray Tri-Rail <i>Bus Stop #706</i>	6 Boca Raton Tri-Rail <i>Bus Stop #729</i>	7 Town Center Mall at Boca Raton <i>Bus Stop #746</i>
5:16	5:22	5:16	5:38	6:00	6:20	6:35
5:40	5:46	5:41	6:08	6:30	6:50	7:05
6:10	6:16	6:05	6:32	6:54	7:14	7:29
6:40	6:46	6:35	7:02	7:24	7:44	7:59
7:10	7:16	7:05	7:32	7:54	8:14	8:29
7:40	7:46	7:35	8:02	8:24	8:44	8:59
8:10	8:16	8:05	8:32	8:54	9:14	9:29
8:40	8:46	8:35	9:02	9:24	9:44	9:59
9:10	9:17	9:05	9:32	9:54	10:14	10:29
9:40	9:47	9:38	10:07	10:32	10:50	11:05
10:10	10:17	10:08	10:37	11:02	11:20	11:35
10:40	10:47	10:38	11:07	11:32	11:50	12:05
11:10	11:17	11:08	11:37	12:02	12:20	12:35
11:40	11:47	11:38	12:07	12:32	12:50	1:05
12:10	12:17	12:08	12:37	1:02	1:20	1:35
12:40	12:47	12:38	1:07	1:32	1:50	2:05
1:10	1:17	1:08	1:37	2:02	2:20	2:35
1:40	1:47	1:38	2:07	2:32	2:50	3:05
2:10	2:17	2:08	2:37	3:02	3:20	3:35
2:40	2:47	2:38	3:07	3:32	3:50	4:05
3:10	3:17	3:08	3:37	4:02	4:20	4:35
3:40	3:47	3:39	4:08	4:33	4:51	5:06
4:10	4:17	4:09	4:38	5:03	5:21	5:36
4:40	4:47	4:39	5:08	5:33	5:51	6:06
5:10	5:17	5:09	5:38	6:03	6:21	6:36
5:40	5:47	5:39	6:08	6:33	6:51	7:06
6:10	6:17	6:09	6:38	7:03	7:21	7:36
6:55	7:02	6:34	6:58	7:15	7:30	7:45
7:40	7:47	7:19	7:43	8:00	8:15	8:30
8:25	8:32	8:04	8:28	8:45	9:00	9:15
9:10	9:17	8:49	9:08	9:25		
9:55	10:02	9:34	9:53	10:10		
		10:19	10:38	10:55		



Visit www.palmtran.org and let us know how wonderfully your Palm Tran driver treated you!
(561) 841-4BUS (4287)

Route 2 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Saturday / Sábado / Samdi

1 Intermodal Transit Center <i>Bus Stop #602</i>	2 Airport Center <i>Bus Stop #623</i>	3 PB State & Congress <i>Bus Stop #651</i>	4 Boynton Beach Mall <i>Bus Stop #687</i>	5 Delray Tri-Rail <i>Bus Stop #706</i>	6 Boca Raton Tri-Rail <i>Bus Stop #729</i>	7 Town Center Mall at Boca Raton <i>Bus Stop #746</i>
7:00	7:06	7:24	7:09	7:30	7:47	8:02
7:45	7:51	8:09	7:54	8:15	8:32	8:47
8:30	8:36	8:54	8:39	9:00	9:17	9:32
9:15	9:21	9:39	9:24	9:45	10:02	10:17
10:00	10:06	10:24	10:09	10:30	10:47	11:02
10:45	10:51	11:09	10:54	11:15	11:32	11:47
11:30	11:36	11:54	11:39	12:00	12:17	12:32
12:15	12:21	12:39	12:24	12:45	1:02	1:17
1:00	1:06	1:24	1:09	1:30	1:47	2:02
1:45	1:51	2:09	1:54	2:15	2:32	2:47
2:30	2:36	2:54	2:39	3:00	3:17	3:32
3:15	3:21	3:39	3:24	3:45	4:02	4:17
4:00	4:06	4:24	4:09	4:30	4:47	5:02
4:45	4:51	5:09	4:54	5:15	5:32	5:47
5:30	5:36	5:54	5:39	6:00	6:17	6:32
6:15	6:21	6:39	6:24	6:45	7:02	7:17
7:00	7:06	7:24	7:09	7:30	7:47	8:02
7:45	7:51	8:09	7:54	8:15	8:32	8:47
8:30	8:36	8:54	8:39	9:00	9:17	9:32

Sunday / Domingo / Dimanch

1 Intermodal Transit Center <i>Bus Stop #602</i>	2 Airport Center <i>Bus Stop #623</i>	3 PB State & Congress <i>Bus Stop #651</i>	4 Boynton Beach Mall <i>Bus Stop #687</i>	5 Delray Tri-Rail <i>Bus Stop #706</i>	6 Boca Raton Tri-Rail <i>Bus Stop #729</i>	7 Town Center Mall at Boca Raton <i>Bus Stop #746</i>
8:40	8:46	9:04	8:37	8:57	9:12	9:25
9:41	9:47	10:05	9:30	9:50	10:05	10:18
10:40	10:46	11:04	10:31	10:51	11:06	11:19
11:40	11:46	12:04	11:30	11:50	12:05	12:18
12:40	12:46	1:04	12:30	12:50	1:05	1:18
1:40	1:46	2:04	1:30	1:50	2:05	2:18
2:40	2:46	3:04	2:30	2:50	3:05	3:18
3:40	3:46	4:04	3:30	3:50	4:05	4:18
4:40	4:46	5:04	4:30	4:50	5:05	5:18
5:40	5:46	6:04	5:30	5:50	6:05	6:18
6:40	6:46	7:04	6:30	6:50		

FREE Wi-Fi
on all Palm
Tran buses!



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Route 2 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmen

7 Town Center Mall at Boca Raton <i>Bus Stop #746</i>	6 Boca Raton Tri-Rail <i>Bus Stop #729</i>	5 Delray Bch Tri-Rail <i>Bus Stop #706</i>	4 Boynton Beach Mall <i>Bus Stop #687</i>	3 PB State & Congress <i>Bus Stop #829</i>	2 Airport Center <i>Bus Stop #623</i>	1 Intermodal Transit Center <i>Bus Stop #602</i>
			5:39	6:00	6:15	6:20
		5:40	6:10	6:32	6:48	6:55
	5:48	6:10	6:40	7:02	7:18	7:25
6:09	6:22	6:40	7:10	7:32	7:48	7:55
6:39	6:52	7:10	7:40	8:02	8:18	8:25
7:09	7:22	7:40	8:10	8:32	8:48	8:55
7:39	7:52	8:10	8:40	9:02	9:18	9:25
8:09	8:22	8:40	9:10	9:32	9:48	9:55
8:39	8:52	9:10	9:40	10:02	10:18	10:25
9:05	9:18	9:34	10:05	10:30	10:48	10:55
9:35	9:48	10:04	10:35	11:00	11:18	11:25
10:05	10:18	10:34	11:05	11:30	11:48	11:55
10:35	10:48	11:04	11:35	12:00	12:18	12:25
11:05	11:18	11:34	12:05	12:30	12:48	12:55
11:35	11:48	12:04	12:35	1:00	1:18	1:25
12:05	12:18	12:34	1:05	1:30	1:48	1:55
12:35	12:48	1:04	1:35	2:00	2:18	2:25
1:05	1:18	1:34	2:05	2:30	2:48	2:55
1:34	1:47	2:07	2:38	3:00	3:18	3:25
2:04	2:17	2:37	3:08	3:30	3:48	3:55
2:34	2:47	3:07	3:38	4:00	4:18	4:25
3:04	3:17	3:37	4:08	4:30	4:48	4:55
3:34	3:47	4:07	4:38	5:00	5:18	5:25
4:04	4:17	4:37	5:08	5:30	5:48	5:55
4:32	4:45	5:07	5:38	6:00	6:16	6:23
5:06	5:19	5:41	6:12	6:34	6:50	6:57
5:36	5:49	6:11	6:42	7:04	7:20	7:27
6:06	6:19	6:41	7:12	7:34	7:50	7:57
6:51	7:04	7:26	7:57	8:19	8:35	8:42
7:46	7:59	8:21	8:52	9:14	9:30	9:37
8:36	8:49	9:11	9:42	10:04	10:20	10:27
9:20	9:33	9:53	10:18			



Shopping Centers
and Malls

Palm Tran offers curb-side service to
major malls and shopping centers

Boca Town Center Mall

2 3 91 92

Boynton Beach Mall

2 71 73

Cross County Plaza

3 33 43

Delray Square

3 80 81

Downtown Lake Worth

1 61 62 64

Gardens Mall

1 3 10 20 21 33

The Mall at Wellington
Green

40 43 46 52 62

Mizner Park

1 92 94

Palm Beach Outlets

20 33 49

River Bridge Centre

46 60 61 63

Route 2 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

7 Town Center Mall at Boca Raton <i>Bus Stop #746</i>	6 Boca Raton Tri-Rail <i>Bus Stop #729</i>	5 Delray Bch Tri-Rail <i>Bus Stop #706</i>	4 Boynton Beach Mall <i>Bus Stop #687</i>	3 PB State & Congress <i>Bus Stop #829</i>	2 Airport Center <i>Bus Stop #623</i>	1 Intermodal Transit Center <i>Bus Stop #602</i>
7:10	7:20	7:42	7:15	7:37	7:53	8:00
7:55	8:05	8:27	8:10	8:32	8:48	8:55
8:40	8:50	9:12	8:55	9:17	9:33	9:40
9:25	9:35	9:57	9:40	10:02	10:18	10:25
10:10	10:20	10:42	10:25	10:47	11:03	11:10
10:55	11:05	11:27	11:10	11:32	11:48	11:55
11:40	11:50	12:12	11:55	12:17	12:33	12:40
12:25	12:35	12:57	12:40	1:02	1:18	1:25
1:10	1:20	1:42	1:25	1:47	2:03	2:10
1:55	2:05	2:27	2:10	2:32	2:48	2:55
2:40	2:50	3:12	2:55	3:17	3:33	3:40
3:25	3:35	3:57	3:40	4:02	4:18	4:25
4:10	4:20	4:42	4:25	4:47	5:03	5:10
4:55	5:05	5:27	5:10	5:32	5:48	5:55
5:40	5:50	6:12	5:55	6:17	6:33	6:40
6:25	6:35	6:57	6:40	7:02	7:18	7:25
7:10	7:20	7:42	7:25	7:47	8:03	8:10
7:55	8:05	8:27	8:10	8:32	8:48	8:55
8:25	8:35	8:57	8:55	9:17	9:33	9:40
9:20	9:30	9:50	9:20	9:42	9:58	10:05
9:20	9:30	9:50	10:13			

Sunday / Domingo / Dimanch

7 Town Center Mall at Boca Raton <i>Bus Stop #746</i>	6 Boca Raton Tri-Rail <i>Bus Stop #729</i>	5 Delray Bch Tri-Rail <i>Bus Stop #706</i>	4 Boynton Beach Mall <i>Bus Stop #687</i>	3 PB State & Congress <i>Bus Stop #829</i>	2 Airport Center <i>Bus Stop #623</i>	1 Intermodal Transit Center <i>Bus Stop #602</i>
			7:44	8:04	8:20	8:27
			8:44	9:04	9:20	9:27
8:49	8:58	9:14	9:44	10:04	10:20	10:27
9:49	9:58	10:14	10:44	11:04	11:20	11:27
10:49	10:58	11:14	11:44	12:04	12:20	12:27
11:49	11:58	12:14	12:44	1:04	1:20	1:27
12:49	12:58	1:14	1:44	2:04	2:20	2:27
1:49	1:58	2:14	2:44	3:04	3:20	3:27
2:49	2:58	3:14	3:44	4:04	4:20	4:27
3:49	3:58	4:14	4:44	5:04	5:20	5:27
4:49	4:58	5:14	5:44	6:04	6:20	6:27
6:25	6:34	6:50	7:20	7:40	7:56	8:03



RISE TO RIDE

As the bus approaches, stand up and be visible so the bus operator knows you want to board.

PONTE DE PIE PARA ABORDAR EL BUS

Cuando el bus esté cerca ponte de pie y hazte visible para que el conductor sepa que estás esperando y quieres subir al bus.

LEVEE KOMANSE POU WOU LIB

Kòm otobis yo apwòch, leve kanpe pou yo ka wéw pou operate bis lan ka konen ké ou bezwen monté.

MAIN CORRIDOR

3

ROUTE 3 Ruta 3 / Rout 3

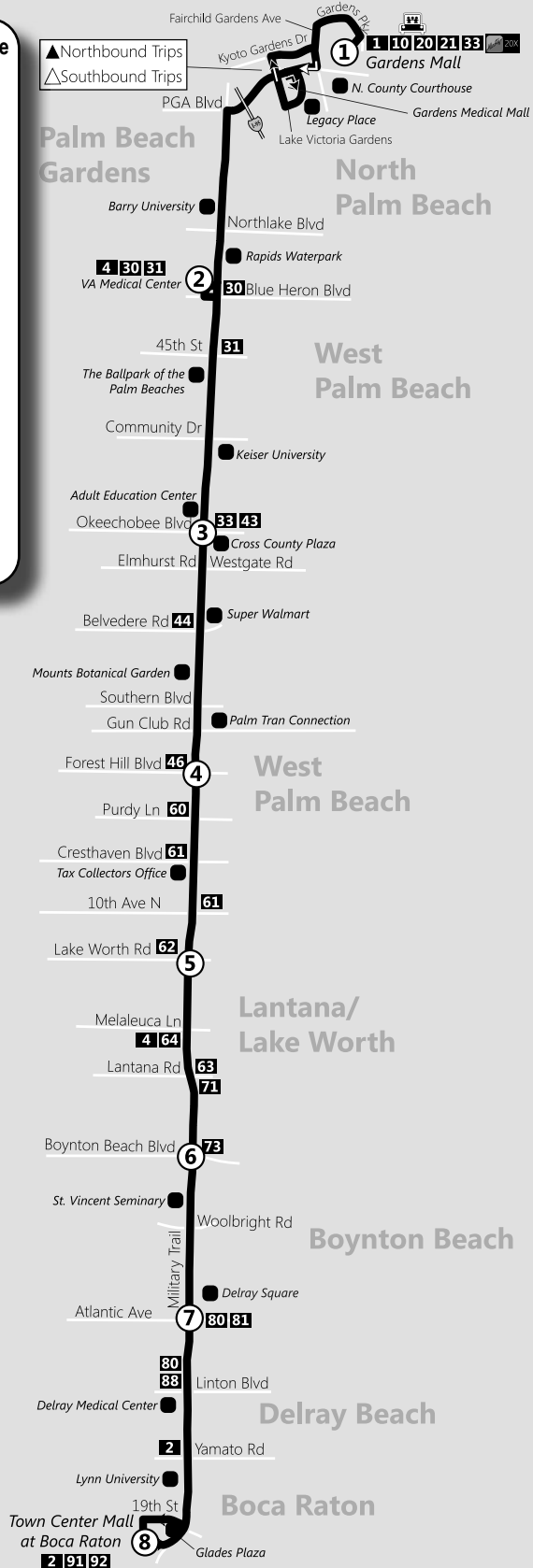
Via Military Trail — Palm Beach Gardens To Boca Raton

- Gardens Mall/ Palm Tran Park and Ride
- Gardens Medical Mall
- North County Courthouse
 - Barry University
 - VA Medical Center
 - The Ballpark of the Palm Beaches
 - Rapids Waterpark
 - Keiser University
 - Adult Education Ctr.
 - Cross County Plaza
 - Super Walmart
- Mounts Botanical Garden
- Palm Tran Connection
- St. Vincent Seminary
 - Delray Square
- Delray Medical Center
 - Lynn University
 - Glades Plaza
- Town Center Mall at Boca Raton

LEGEND

- Points of Interest
- Route
- Specified Times
- # Timepoint
- Connecting Route
- Road Continuation
- Palm Tran Park and Ride
- Tri-Rail Station

N



Route 3 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmen

① Gardens Mall <i>Bus Stop #37</i>	② Blue Heron & Military <i>Bus Stop #1015</i>	③ Okeechobee & Military <i>Bus Stop #1036</i>	④ Forest Hill & Military <i>Bus Stop #1051</i>	⑤ Lake Worth & Military <i>Bus Stop #1281</i>	⑥ Boynton Bch & Military <i>Bus Stop #1091</i>	⑦ Military & Atlantic <i>Bus Stop #1286</i>	⑧ Town Center Mall <i>Bus Stop #746</i>
	5:10	5:29	5:48	6:00	6:21	6:36	6:58
5:10	5:35	5:54	6:13	6:25	6:46	7:01	7:23
5:40	6:05	6:24	6:43	6:55	7:16	7:31	7:53
6:10	6:35	6:54	7:13	7:25	7:46	8:01	8:23
6:40	7:05	7:24	7:43	7:55	8:16	8:31	8:53
7:10	7:35	7:54	8:13	8:25	8:46	9:01	9:23
7:40	8:05	8:24	8:43	8:55	9:16	9:31	9:53
8:10	8:35	8:54	9:13	9:25	9:46	10:01	10:23
8:40	9:05	9:24	9:43	9:55	10:16	10:31	10:53
9:10	9:35	9:54	10:14	10:26	10:47	11:02	11:23
9:40	10:05	10:24	10:44	10:56	11:17	11:32	11:53
10:10	10:35	10:54	11:14	11:26	11:47	12:02	12:23
10:40	11:05	11:24	11:44	11:56	12:17	12:32	12:53
11:10	11:35	11:54	12:14	12:26	12:47	1:02	1:23
11:40	12:05	12:24	12:44	12:56	1:17	1:32	1:53
12:10	12:35	12:54	1:14	1:26	1:47	2:02	2:23
12:40	1:05	1:24	1:44	1:56	2:17	2:32	2:53
1:10	1:35	1:54	2:14	2:26	2:47	3:02	3:23
1:40	2:05	2:24	2:44	2:56	3:17	3:32	3:53
2:10	2:35	2:54	3:14	3:26	3:47	4:02	4:23
2:40	3:05	3:24	3:44	3:56	4:17	4:32	4:53
3:10	3:35	3:57	4:19	4:31	4:52	5:07	5:30
3:40	4:05	4:27	4:49	5:01	5:22	5:37	6:00
4:10	4:35	4:57	5:19	5:31	5:52	6:07	6:30
4:40	5:05	5:27	5:49	6:01	6:22	6:37	7:00
5:10	5:35	5:57	6:19	6:31	6:52	7:07	7:30
5:40	6:05	6:27	6:49	7:01	7:22	7:37	8:00
6:10	6:35	6:53	7:11	7:23	7:41	7:56	8:18
6:40	7:05	7:23	7:41	7:53	8:11	8:26	8:48
7:10	7:35	7:53	8:11	8:23	8:41	8:56	9:18
7:40	8:05	8:23	8:41	8:53	9:11	9:26	
8:10	8:35	8:53	9:11	9:23	9:41	9:56	
8:40	9:05	9:23	9:41	9:53	10:11	10:26	
9:10	9:27	9:45	10:03	10:15			
9:25	9:42	10:00	10:18	10:30			

PALM TRAN SERVICE BOARD

The Palm Tran Service Board (PTSB) is an advisory board to Palm Tran and the Board of County Commissioners regarding Palm Tran's fixed route and paratransit programs and services.

The mission of the PTSB is to make Palm Tran bus service more efficient and to serve as the ongoing mechanism for the participation of citizens in the continued development, implementation and assessment of all Palm Tran services.

The PTSB meets on the fourth Thursday of each month to review and discuss existing and proposed Palm Tran service. These meetings are designed to provide the public and interested parties with the opportunity to be heard in regard to existing or proposed services. Comments may also be submitted in writing in advance of these meetings.



Carmencita Mitchell,
PTSB Chair

For more information visit: www.palmtran.org

Route 3 Southbound Sur/Sid

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Saturday / Sábado / Samdi

① Gardens Mall <i>Bus Stop #37</i>	② Blue Heron & Military <i>Bus Stop #1015</i>	③ Okeechobee & Military <i>Bus Stop #1036</i>	④ Forest Hill & Military <i>Bus Stop #1051</i>	⑤ Lake Worth & Military <i>Bus Stop #1281</i>	⑥ Boynton Bch & Military <i>Bus Stop #1091</i>	⑦ Military & Atlantic <i>Bus Stop #1286</i>	⑧ Town Center Mall <i>Bus Stop #746</i>
	6:00	6:16	6:35	6:45	7:05	7:15	7:38
6:10	6:30	6:46	7:05	7:15	7:35	7:45	8:08
6:40	7:00	7:16	7:35	7:45	8:05	8:15	8:38
7:10	7:30	7:46	8:05	8:15	8:35	8:45	9:08
7:40	8:00	8:16	8:35	8:45	9:05	9:15	9:38
8:10	8:30	8:46	9:05	9:15	9:35	9:45	10:08
8:40	9:00	9:16	9:35	9:45	10:05	10:15	10:38
9:10	9:30	9:46	10:05	10:15	10:35	10:45	11:08
9:40	10:00	10:16	10:35	10:45	11:05	11:15	11:38
10:10	10:30	10:46	11:05	11:15	11:35	11:45	12:08
10:40	11:00	11:16	11:35	11:45	12:05	12:15	12:38
11:10	11:30	11:46	12:05	12:15	12:35	12:45	1:08
11:40	12:00	12:16	12:35	12:45	1:05	1:15	1:38
12:10	12:30	12:46	1:05	1:15	1:35	1:45	2:08
12:40	1:00	1:16	1:35	1:45	2:05	2:15	2:38
1:10	1:30	1:46	2:05	2:15	2:35	2:45	3:08
1:40	2:00	2:16	2:35	2:45	3:05	3:15	3:38
2:10	2:30	2:46	3:05	3:15	3:35	3:45	4:08
2:40	3:00	3:16	3:35	3:45	4:05	4:15	4:38
3:10	3:30	3:46	4:05	4:15	4:35	4:45	5:08
3:40	4:00	4:16	4:35	4:45	5:05	5:15	5:38
4:10	4:30	4:46	5:05	5:15	5:35	5:45	6:08
4:40	5:00	5:16	5:35	5:45	6:05	6:15	6:38
5:10	5:30	5:46	6:05	6:15	6:35	6:45	7:08
5:40	6:00	6:16	6:35	6:45	7:05	7:15	7:38
6:10	6:30	6:46	7:05	7:15	7:35	7:45	8:08
6:40	7:00	7:16	7:35	7:45	8:05	8:15	8:38
7:10	7:30	7:46	8:05	8:15	8:35	8:45	9:08
7:40	8:00	8:16	8:35	8:45	9:05	9:15	9:38
8:10	8:25	8:41	9:00	9:10	9:30	9:40	
8:40	8:55	9:11	9:30	9:40			
9:25	9:40	9:56	10:15	10:25			

Sunday / Domingo / Dimanch

① Gardens Mall <i>Bus Stop #37</i>	② Blue Heron & Military <i>Bus Stop #1015</i>	③ Okeechobee & Military <i>Bus Stop #1036</i>	④ Forest Hill & Military <i>Bus Stop #1051</i>	⑤ Lake Worth & Military <i>Bus Stop #1281</i>	⑥ Boynton Bch & Military <i>Bus Stop #1091</i>	⑦ Military & Atlantic <i>Bus Stop #1286</i>	⑧ Town Center Mall <i>Bus Stop #746</i>
		8:20	8:39	8:49	9:09	9:19	9:42
		9:20	9:39	9:49	10:09	10:19	10:42
9:45	10:05	10:21	10:40	10:50	11:10	11:20	11:43
10:45	11:05	11:21	11:40	11:50	12:10	12:20	12:43
11:45	12:05	12:21	12:40	12:50	1:10	1:20	1:43
12:45	1:05	1:21	1:40	1:50	2:10	2:20	2:43
1:45	2:05	2:21	2:40	2:50	3:10	3:20	3:43
2:45	3:05	3:21	3:40	3:50	4:10	4:20	4:43
3:45	4:05	4:21	4:40	4:50	5:10	5:20	5:43
4:45	5:05	5:21	5:40	5:50	6:10	6:20	6:43
5:45	6:00	6:16	6:35	6:45			
6:20	6:35	6:51	7:10	7:20			



Broward County Transit (BCT) provides fixed route bus, express and community buses and paratransit – door-to-door – services in Broward County.

Our mission is to provide safe and reliable transportation solutions that link people, connect communities, support employment and contribute to the overall economic growth of our region.

<http://www.broward.org/bct/Pages/default.aspx>
Tel: 954-357-8400 • TTY: 954-357-8302

Route 3 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

⑧ Town Center Mall <i>Bus Stop #746</i>	⑦ Military & Atlantic <i>Bus Stop #1156</i>	⑥ Boynton Bch & Military <i>Bus Stop #1178</i>	⑤ Lake Worth & Military <i>Bus Stop #1201</i>	④ Forest Hill & Military <i>Bus Stop #1214</i>	③ Okeechobee & Military <i>Bus Stop #1232</i>	② Blue Heron & Military <i>Bus Stop #1015</i>	① Gardens Mall <i>Bus Stop #37</i>
	5:06	5:24	5:43	5:57	6:15	6:39	7:00
5:09	5:28	5:46	6:05	6:19	6:37	7:03	7:24
5:39	5:58	6:16	6:35	6:49	7:07	7:33	7:54
6:09	6:28	6:46	7:05	7:19	7:37	8:03	8:24
6:39	6:58	7:16	7:35	7:49	8:07	8:33	8:54
7:09	7:28	7:46	8:05	8:19	8:37	9:03	9:24
7:39	7:58	8:16	8:35	8:49	9:07	9:33	9:54
8:09	8:28	8:46	9:05	9:19	9:37	10:03	10:24
8:39	8:58	9:16	9:35	9:49	10:07	10:33	10:54
9:08	9:28	9:48	10:07	10:21	10:39	11:03	11:21
9:38	9:58	10:18	10:37	10:51	11:09	11:33	11:51
10:08	10:28	10:48	11:07	11:21	11:39	12:03	12:21
10:38	10:58	11:18	11:37	11:51	12:09	12:33	12:51
11:08	11:28	11:48	12:07	12:21	12:39	1:03	1:21
11:38	11:58	12:18	12:37	12:51	1:09	1:33	1:51
12:08	12:28	12:48	1:07	1:21	1:39	2:03	2:21
12:38	12:58	1:18	1:37	1:51	2:09	2:33	2:51
1:08	1:28	1:48	2:07	2:21	2:39	3:03	3:21
1:38	1:58	2:18	2:37	2:51	3:09	3:33	3:51
2:08	2:28	2:48	3:07	3:21	3:39	4:03	4:21
2:38	2:58	3:18	3:37	3:51	4:09	4:33	4:51
3:05	3:28	3:50	4:11	4:25	4:43	5:07	5:27
3:35	3:58	4:20	4:41	4:55	5:13	5:37	5:57
4:05	4:28	4:50	5:11	5:25	5:43	6:07	6:27
4:35	4:58	5:20	5:41	5:55	6:13	6:37	6:57
5:05	5:28	5:50	6:11	6:25	6:43	7:07	7:27
5:35	5:58	6:20	6:41	6:55	7:13	7:37	7:57
6:08	6:28	6:48	7:06	7:20	7:35	7:58	8:18
6:38	6:58	7:18	7:36	7:50	8:05	8:28	8:48
7:08	7:28	7:48	8:06	8:20	8:35	8:58	9:18
7:38	7:58	8:18	8:36	8:50	9:05	9:22	
8:05	8:25	8:45	9:03	9:17	9:32	9:49	
8:35	8:55	9:15	9:33	9:47	10:02	10:19	
9:05	9:25	9:45	10:03				
9:30	9:50	10:10	10:28				

PROUD TOGETHER



Palm Tran partners with Compass and the Palm Beach County Human Rights Council to bring to celebrate LGBTQ+ pride awareness.

This year our fully-wrapped "Proud Together" bus headlined the Pride Parade!

Route 3 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

⑧ Town Center Mall <i>Bus Stop #746</i>	⑦ Military & Atlantic <i>Bus Stop #1156</i>	⑥ Boynton Bch & Military <i>Bus Stop #1178</i>	⑤ Lake Worth & Military <i>Bus Stop #1201</i>	④ Forest Hill & Military <i>Bus Stop #1214</i>	③ Okeechobee & Military <i>Bus Stop #1232</i>	② Blue Heron & Military <i>Bus Stop #1015</i>	① Gardens Mall <i>Bus Stop #37</i>
	6:00	6:10	6:30	6:40	6:55	7:15	7:35
6:10	6:30	6:40	7:00	7:10	7:25	7:45	8:05
6:40	7:00	7:10	7:30	7:40	7:55	8:15	8:35
7:10	7:30	7:40	8:00	8:10	8:25	8:45	9:05
7:40	8:00	8:10	8:30	8:40	8:55	9:15	9:35
8:10	8:30	8:40	9:00	9:10	9:25	9:45	10:05
8:40	9:00	9:10	9:30	9:40	9:55	10:15	10:35
9:10	9:30	9:40	10:00	10:10	10:25	10:45	11:05
9:40	10:00	10:10	10:30	10:40	10:55	11:15	11:35
10:10	10:30	10:40	11:00	11:10	11:25	11:45	12:05
10:40	11:00	11:10	11:30	11:40	11:55	12:15	12:35
11:10	11:30	11:40	12:00	12:10	12:25	12:45	1:05
11:40	12:00	12:10	12:30	12:40	12:55	1:15	1:35
12:10	12:30	12:40	1:00	1:10	1:25	1:45	2:05
12:40	1:00	1:10	1:30	1:40	1:55	2:15	2:35
1:10	1:30	1:40	2:00	2:10	2:25	2:45	3:05
1:40	2:00	2:10	2:30	2:40	2:55	3:15	3:35
2:10	2:30	2:40	3:00	3:10	3:25	3:45	4:05
2:40	3:00	3:10	3:30	3:40	3:55	4:15	4:35
3:10	3:30	3:40	4:00	4:10	4:25	4:45	5:05
3:40	4:00	4:10	4:30	4:40	4:55	5:15	5:35
4:10	4:30	4:40	5:00	5:10	5:25	5:45	6:05
4:40	5:00	5:10	5:30	5:40	5:55	6:15	6:35
5:10	5:30	5:40	6:00	6:10	6:25	6:45	7:05
5:40	6:00	6:10	6:30	6:40	6:55	7:15	7:35
6:10	6:30	6:40	7:00	7:10	7:25	7:45	8:05
6:40	7:00	7:10	7:30	7:40	7:55	8:15	8:35
7:10	7:30	7:40	8:00	8:10	8:25	8:45	9:05
7:40	8:00	8:10	8:30	8:40	8:55	9:15	9:35
8:05	8:25	8:35	8:55	9:05	9:20	9:35	
8:40	9:00	9:10	9:30	9:40	9:55	10:10	
9:20	9:40	9:50	10:10	10:20	10:35		

Sunday / Domingo / Dimanch

⑧ Town Center Mall <i>Bus Stop #746</i>	⑦ Military & Atlantic <i>Bus Stop #1156</i>	⑥ Boynton Bch & Military <i>Bus Stop #1178</i>	⑤ Lake Worth & Military <i>Bus Stop #1201</i>	④ Forest Hill & Military <i>Bus Stop #1214</i>	③ Okeechobee & Military <i>Bus Stop #1232</i>	② Blue Heron & Military <i>Bus Stop #1015</i>	① Gardens Mall <i>Bus Stop #37</i>
	7:45	7:55	8:12	8:22	8:37	8:57	9:15
8:22	8:42	8:52	9:12	9:22	9:37	9:57	10:15
9:22	9:42	9:52	10:12	10:22	10:37	10:57	11:15
10:22	10:42	10:52	11:12	11:22	11:37	11:57	12:15
11:22	11:42	11:52	12:12	12:22	12:37	12:57	1:15
12:22	12:42	12:52	1:12	1:22	1:37	1:57	2:15
1:22	1:42	1:52	2:12	2:22	2:37	2:57	3:15
2:22	2:42	2:52	3:12	3:22	3:37	3:57	4:15
3:22	3:42	3:52	4:12	4:22	4:37	4:57	5:15
4:22	4:42	4:52	5:12	5:22	5:37	5:57	6:15
5:22	5:42	5:52	6:12	6:22	6:37	6:52	
6:25	6:45	6:55	7:15	7:25	7:40	7:55	



MARTY operates an
Express Weekday Service Line to
Palm Beach County (Gardens Mall) with
limited pre-determined stops and times.
All vehicles and bus stops are ADA accessible.

Martin County Public Transit
772.463.2860 • martin.fl.us/transit

MAIN CORRIDOR

4

ROUTE 4 Ruta 4 / Rout 4

Via Haverhill Rd. — West Palm Beach to VA Medical Center

- VA Medical Center
- The Ballpark of the Palm Beaches
- Paradise Plaza Shopping Center
- West Palm Beach Century Village
 - Cross County Plaza
 - Summit Pines
- Palm Hill Apartments
- Military Crossing Shopping Center



Route 4 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

① Blue Heron & Military <i>Bus Stop #1015</i>	② Haverhill & 45th St <i>Bus Stop #1403</i>	③ Haverhill & Okeechobee <i>Bus Stop #1547</i>	④ Haverhill & Gun Club <i>Bus Stop #1434</i>	⑤ Haverhill & Forest Hill <i>Bus Stop #1462</i>	⑥ Haverhill & 10th Ave N <i>Bus Stop #1465</i>	⑧ Melaleuca & Military <i>Bus Stop #1065</i>
6:10	6:17	6:26	6:37	6:43	6:47	6:55
7:10	7:17	7:26	7:37	7:43	7:47	7:55
8:10	8:17	8:26	8:37	8:43	8:47	8:55
9:10	9:17	9:25	9:36	9:41	9:45	9:52
10:10	10:17	10:25	10:36	10:41	10:45	10:52
11:10	11:17	11:25	11:36	11:41	11:45	11:52
12:10	12:17	12:25	12:36	12:41	12:45	12:52
1:10	1:17	1:25	1:36	1:41	1:45	1:52
2:10	2:17	2:26	2:39	2:46	2:51	2:59
3:10	3:17	3:26	3:39	3:46	3:51	3:59
4:10	4:17	4:26	4:39	4:46	4:51	4:59
5:10	5:17	5:26	5:38	5:45	5:50	5:58
6:10	6:17	6:26	6:38	6:45	6:50	6:58
7:10	7:17	7:25	7:35	7:40	7:44	7:50

Saturday / Sábado / Samdi

① Blue Heron & Military <i>Bus Stop #1015</i>	② Haverhill & 45th St <i>Bus Stop #1403</i>	③ Haverhill & Okeechobee <i>Bus Stop #1547</i>	④ Haverhill & Gun Club <i>Bus Stop #1434</i>	⑤ Haverhill & Forest Hill <i>Bus Stop #1462</i>	⑥ Haverhill & 10th Ave N <i>Bus Stop #1465</i>	⑦ Melaleuca & Publix <i>Bus Stop #5756</i>	⑧ Melaleuca & Military <i>Bus Stop #1065</i>
7:30	7:37	7:45	7:56	8:01	8:05		8:12
8:30	8:37	8:45	8:56	9:01	9:05		9:12
9:30	9:37	9:45	9:56	10:01	10:05		10:12
10:30	10:37	10:45	10:56	11:01	11:05		11:12
11:30	11:37	11:45	11:56	12:01	12:05		12:12
12:30	12:37	12:45	12:56	1:01	1:05		1:12
1:30	1:37	1:45	1:56	2:01	2:05		2:12
2:30	2:37	2:45	2:56	3:01	3:05		3:12
3:30	3:37	3:45	3:56	4:01	4:05		4:12
4:30	4:37	4:45	4:56	5:01	5:05		5:12
5:30	5:37	5:45	5:56	6:01	6:05		6:12
6:30	6:37	6:45	6:56	7:01	7:05	7:12	

Sunday / Domingo / Dimanch

① Blue Heron & Military <i>Bus Stop #1015</i>	② Haverhill & 45th St <i>Bus Stop #1403</i>	③ Haverhill & Okeechobee <i>Bus Stop #1547</i>	④ Haverhill & Gun Club <i>Bus Stop #1434</i>	⑤ Haverhill & Forest Hill <i>Bus Stop #1462</i>	⑥ Haverhill & 10th Ave N <i>Bus Stop #1465</i>	⑦ Melaleuca & Publix <i>Bus Stop #5756</i>	⑧ Melaleuca & Military <i>Bus Stop #1065</i>
9:30	9:37	9:45	9:56	10:01	10:05	10:12	
10:30	10:37	10:45	10:56	11:01	11:05	11:12	
11:30	11:37	11:45	11:56	12:01	12:05	12:12	
12:30	12:37	12:45	12:56	1:01	1:05	1:12	Route 4 southbound does not stop at this location on Sundays
1:30	1:37	1:45	1:56	2:01	2:05	2:12	
2:30	2:37	2:45	2:56	3:01	3:05	3:12	
3:30	3:37	3:45	3:56	4:01	4:05	4:12	
4:30	4:37	4:45	4:56	5:01	5:05	5:12	
5:20	5:27	5:35	5:46	5:51	5:55	6:02	

Route 4 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

⑧ Melaleuca & Military <i>Bus Stop #5666</i>	⑥ Haverhill & 10th Ave N <i>Bus Stop #1509</i>	⑤ Haverhill & Forest Hill <i>Bus Stop #1512</i>	④ Haverhill & Gun Club <i>Bus Stop #1520</i>	③ Haverhill & Okeechobee <i>Bus Stop #1534</i>	② Haverhill & 45th St <i>Bus Stop #1570</i>	① Blue Heron & Military <i>Bus Stop #1015</i>
6:10	6:16	6:21	6:27	6:39	6:50	6:58
7:10	7:16	7:21	7:27	7:39	7:50	7:58
8:10	8:16	8:21	8:27	8:39	8:50	8:58
9:10	9:16	9:21	9:27	9:37	9:46	9:54
10:10	10:16	10:21	10:27	10:37	10:46	10:54
11:10	11:16	11:21	11:27	11:37	11:46	11:54
12:10	12:16	12:21	12:27	12:37	12:46	12:54
1:10	1:16	1:21	1:27	1:37	1:46	1:54
2:10	2:16	2:21	2:27	2:39	2:48	2:56
3:10	3:16	3:21	3:27	3:39	3:48	3:56
4:15	4:21	4:26	4:32	4:44	4:53	5:01
5:15	5:22	5:27	5:33	5:44	5:53	6:01
6:15	6:22	6:27	6:33	6:44	6:53	7:01
7:15	7:20	7:24	7:29	7:39	7:47	7:54

Saturday / Sábado / Samdi

⑧ Melaleuca & Military <i>Bus Stop #5666</i>	⑦ Melaleuca & Publix <i>Bus Stop #5756</i>	⑥ Haverhill & 10th Ave N <i>Bus Stop #1509</i>	⑤ Haverhill & Forest Hill <i>Bus Stop #1512</i>	④ Haverhill & Gun Club <i>Bus Stop #1520</i>	③ Haverhill & Okeechobee <i>Bus Stop #1534</i>	② Haverhill & 45th St <i>Bus Stop #1570</i>	① Blue Heron & Military <i>Bus Stop #1015</i>
7:30		7:36	7:41	7:46	7:56	8:06	8:13
8:30		8:36	8:41	8:46	8:56	9:06	9:13
9:30		9:36	9:41	9:46	9:56	10:06	10:13
10:30	Route 4 northbound does not stop at this location on Saturdays	10:36	10:41	10:46	10:56	11:06	11:13
11:30		11:36	11:41	11:46	11:56	12:06	12:13
12:30		12:36	12:41	12:46	12:56	1:06	1:13
1:30		1:36	1:41	1:46	1:56	2:06	2:13
2:30		2:36	2:41	2:46	2:56	3:06	3:13
3:30		3:36	3:41	3:46	3:56	4:06	4:13
4:30		4:36	4:41	4:46	4:56	5:06	5:13
5:30		5:36	5:41	5:46	5:56	6:06	6:13
6:33		6:39	6:44	6:49	6:59	7:09	7:16

Sunday / Domingo / Dimanch

⑧ Melaleuca & Military <i>Bus Stop #5666</i>	⑦ Melaleuca & Publix <i>Bus Stop #5756</i>	⑥ Haverhill & 10th Ave N <i>Bus Stop #1509</i>	⑤ Haverhill & Forest Hill <i>Bus Stop #1512</i>	④ Haverhill & Gun Club <i>Bus Stop #1520</i>	③ Haverhill & Okeechobee <i>Bus Stop #1534</i>	② Haverhill & 45th St <i>Bus Stop #1570</i>	① Blue Heron & Military <i>Bus Stop #1015</i>
9:30		9:36	9:41	9:46	9:56	10:06	10:13
	10:30	10:36	10:41	10:46	10:56	11:06	11:13
	11:30	11:36	11:41	11:46	11:56	12:06	12:13
	12:30	12:36	12:41	12:46	12:56	1:06	1:13
	1:30	1:36	1:41	1:46	1:56	2:06	2:13
	2:30	2:36	2:41	2:46	2:56	3:06	3:13
	3:30	3:36	3:41	3:46	3:56	4:06	4:13
	4:30	4:36	4:41	4:46	4:56	5:06	5:13
	5:30	5:36	5:41	5:46	5:56	6:06	6:13



NORTH COUNTY

10

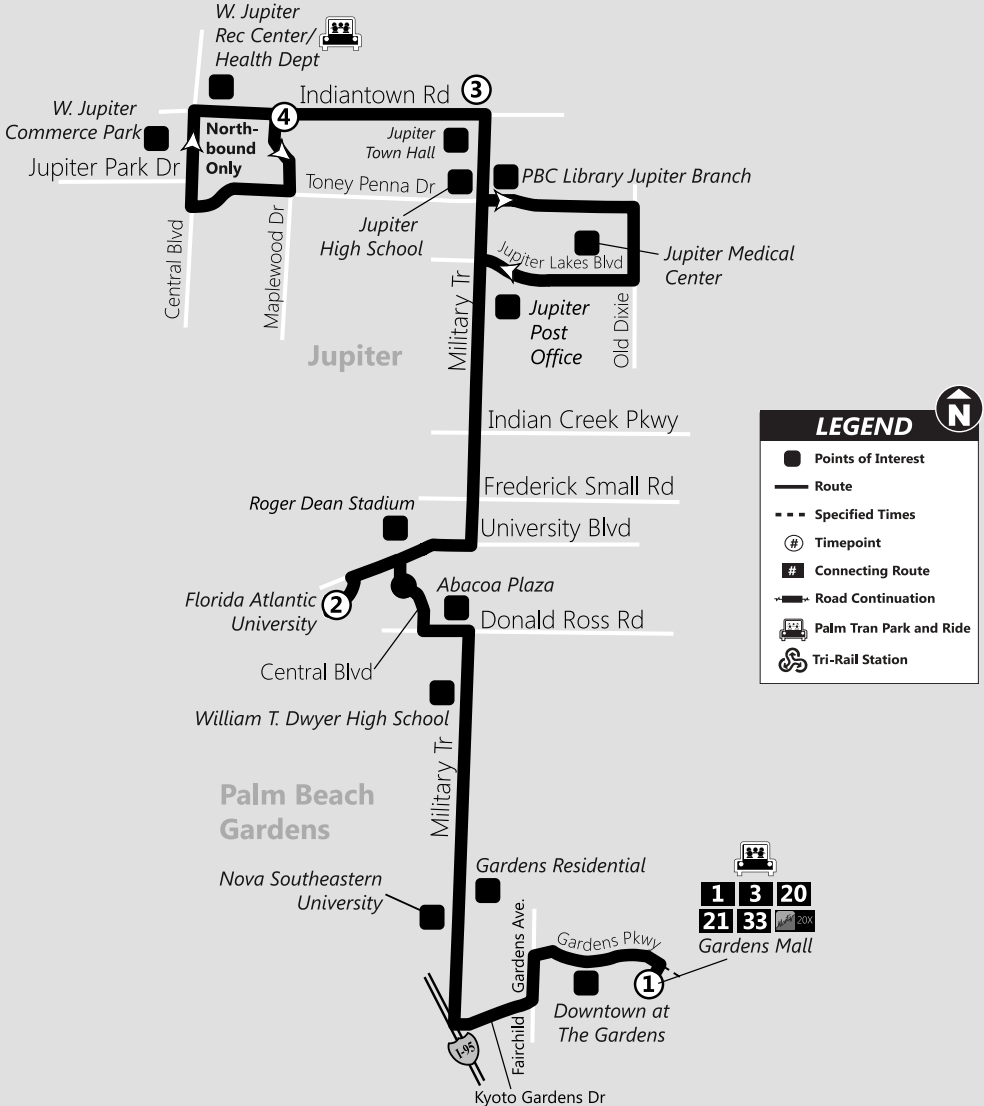
ROUTE 10 Ruta 10 / Rout 10 North County Crosstown

NO SUNDAY SERVICE

No hay servicio
el domingo/
Pa gin sèvis
dimanch

- W. Jupiter Commerce Park/
Palm Tran Park and Ride
- W. Jupiter Rec Center/Health Dept.
 - Jupiter Town Hall
 - Jupiter High School
 - Jupiter Branch Library
 - Jupiter Medical Center
 - Post Office
- Florida Atlantic University

- Roger Dean Stadium
 - Abacoa Plaza
 - Dwyer High School
 - Gardens Residential
- Nova Southeastern University
 - Downtown at the Gardens
 - Gardens Mall/
- Palm Tran Park and Ride



Route 10 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasemèn

① Gardens Mall Bus Stop #37	② FAU Bus Stop #1705	③ Indiantown & Military Bus Stop #1713	④ Maplewood & Indiantown Bus Stop #1716
6:10	6:27	6:44	6:50
7:10	7:27	7:44	7:50
8:10	8:27	8:44	8:50
9:10	9:27	9:44	9:50
10:10	10:27	10:44	10:50
11:10	11:27	11:44	11:50
12:10	12:27	12:44	12:50
1:10	1:27	1:44	1:50
2:10	2:27	2:44	2:50
3:10	3:29	3:46	3:52
4:10	4:29	4:46	4:52
5:10	5:29	5:46	5:52
6:10	6:28	6:43	6:47
7:10	7:28	7:43	7:47

Saturday / Sábado / Samdi

① Gardens Mall Bus Stop #37	② FAU Bus Stop #1705	③ Indiantown & Military Bus Stop #1713	④ Maplewood & Indiantown Bus Stop #1716
6:10	6:27	6:43	6:48
7:10	7:27	7:43	7:48
8:10	8:27	8:43	8:48
9:10	9:27	9:43	9:48
10:10	10:27	10:43	10:48
11:10	11:27	11:43	11:48
12:10	12:27	12:43	12:48
1:10	1:27	1:43	1:48
2:10	2:27	2:43	2:48
3:10	3:27	3:43	3:48
4:10	4:27	4:43	4:48
5:10	5:27	5:43	5:48
6:10	6:27	6:43	6:48
7:10	7:27	7:43	7:48

Three ways to get real-time bus info



TEXT to 561561
Message: Stop Number



DOWNLOAD our FREE app in the App Store or on Google Play



VISIT www.palmtran.org

Fixed Route Information Line: (561) 841-4BUS (4287)

Customer Service is available to answer your fixed-route questions

Monday - Friday from 6:00 a.m. - 6:00 p.m.

Saturday from 8:00 a.m. - 5:00 p.m.

Route 10 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasemèn

4 Maplewood & Indiantown <i>Bus Stop #1716</i>	3 Indiantown & Military <i>Bus Stop #1723</i>	2 FAU <i>Bus Stop #1705</i>	1 Gardens Mall <i>Bus Stop #37</i>
5:59	6:15	6:35	6:55
6:50	7:04	7:26	7:46
7:50	8:04	8:26	8:46
8:50	9:04	9:26	9:46
9:50	10:04	10:26	10:46
10:50	11:04	11:26	11:46
11:50	12:04	12:26	12:46
12:50	1:04	1:26	1:46
1:50	2:04	2:26	2:46
2:50	3:04	3:26	3:46
3:52	4:06	4:28	4:48
4:52	5:06	5:28	5:48
5:52	6:06	6:28	6:48
6:47	7:00	7:18	7:35

Saturday / Sábado / Samdi

4 Maplewood & Indiantown <i>Bus Stop #1716</i>	5 Indiantown & Military <i>Bus Stop #1723</i>	2 FAU <i>Bus Stop #1705</i>	1 Gardens Mall <i>Bus Stop #37</i>
6:02	6:15	6:31	6:49
6:48	7:01	7:17	7:35
7:48	8:01	8:17	8:35
8:48	9:01	9:17	9:35
9:48	10:01	10:17	10:35
10:48	11:01	11:17	11:35
11:48	12:01	12:17	12:35
12:48	1:01	1:17	1:35
1:48	2:01	2:17	2:35
2:48	3:01	3:17	3:35
3:48	4:01	4:17	4:35
4:48	5:01	5:17	5:35
5:48	6:01	6:17	6:35
6:48	7:01	7:17	7:35

Take Route 10 to Abacoa and Roger Dean Stadium!



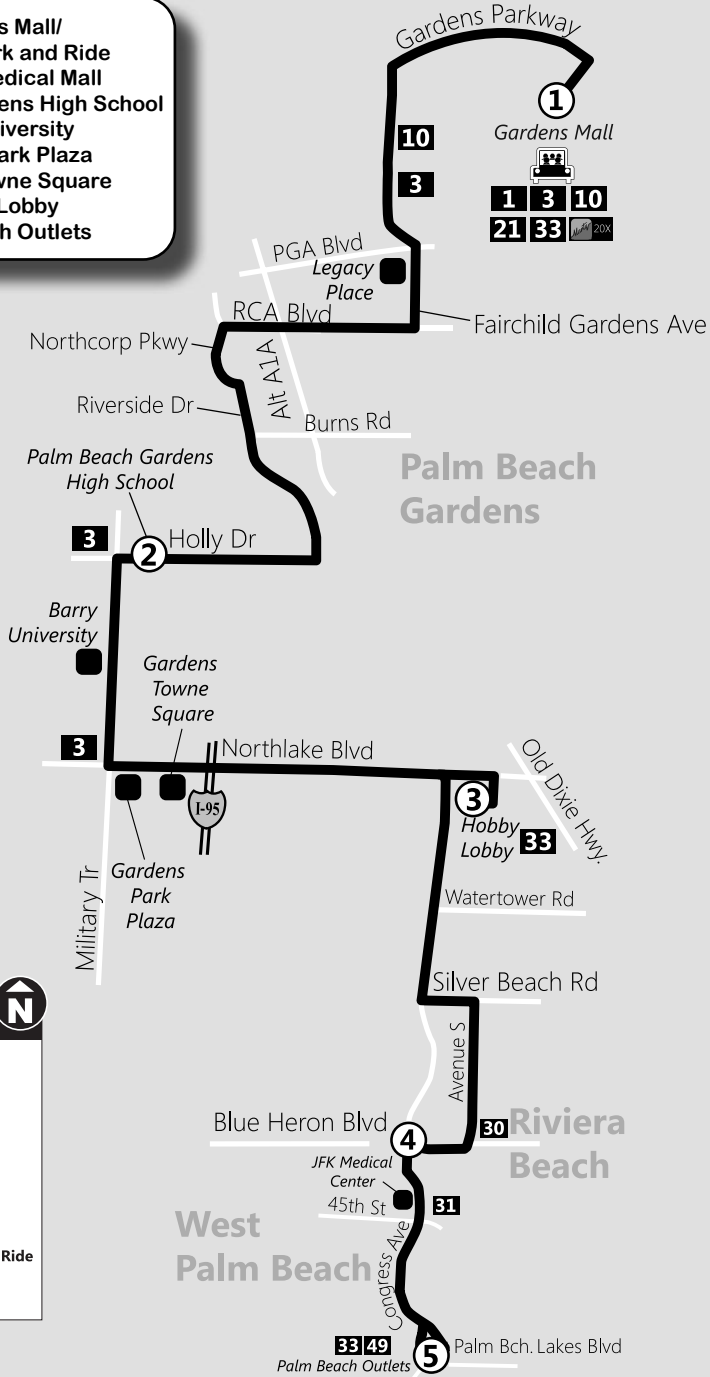
NORTH COUNTY

20

ROUTE 20 Ruta 20 / Rout 20

Via Northlake Blvd & Congress Ave. – Gardens Mall to WPB

- Gardens Mall/
Palm Tran Park and Ride
- Gardens Medical Mall
- Palm Beach Gardens High School
- Barry University
- Gardens Park Plaza
- Gardens Towne Square
- Hobby Lobby
- Palm Beach Outlets



Route 20 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

① Gardens Mall <i>Bus Stop #37</i>	② Palm Beach Gardens HS <i>Bus Stop #2220</i>	③ Northlake & Old Dixie <i>Bus Stop #2235</i>	④ Blue Heron & Congress <i>Bus Stop #3002</i>	⑤ Palm Beach Outlets <i>Bus Stop #603</i>
		5:12	5:24	5:36
		5:52	6:04	6:16
6:17	6:31	6:46	7:03	7:16
7:17	7:31	7:46	8:03	8:16
8:16	8:30	8:45	9:02	9:15
9:16	9:30	9:45	10:02	10:15
10:18	10:31	10:46	11:01	11:15
11:18	11:31	11:46	12:01	12:15
12:18	12:31	12:46	1:01	1:15
1:18	1:31	1:46	2:01	2:15
2:18	2:31	2:46	3:01	3:15
3:14	3:28	3:44	4:01	4:15
4:14	4:28	4:44	5:01	5:15
5:16	5:30	5:46	6:03	6:17
6:16	6:30	6:46	7:03	7:17
7:27	7:40	7:53	8:05	8:17
8:27	8:40	8:53	9:05	9:17

Saturday / Sábado / Samdi

① Gardens Mall <i>Bus Stop #37</i>	② Palm Beach Gardens HS <i>Bus Stop #2220</i>	③ Northlake & Old Dixie <i>Bus Stop #2235</i>	④ Blue Heron & Congress <i>Bus Stop #3002</i>	⑤ Palm Beach Outlets <i>Bus Stop #603</i>
7:20	7:30	7:45	7:57	8:11
8:20	8:30	8:45	8:57	9:11
9:20	9:30	9:45	9:57	10:11
10:20	10:30	10:45	10:57	11:11
11:20	11:30	11:45	11:57	12:11
12:20	12:30	12:45	12:57	1:11
1:20	1:30	1:45	1:57	2:11
2:20	2:30	2:45	2:57	3:11
3:20	3:30	3:45	3:57	4:11
4:20	4:30	4:45	4:57	5:11
5:20	5:30	5:45	5:57	6:11
6:20	6:30	6:45	6:57	7:11
7:20	7:30	7:25	7:57	8:11
		8:45	8:57	9:11

Sunday / Domingo / Dimanch

① Gardens Mall <i>Bus Stop #37</i>	② Palm Beach Gardens HS <i>Bus Stop #2220</i>	③ Northlake & Old Dixie <i>Bus Stop #2235</i>	④ Blue Heron & Congress <i>Bus Stop #3002</i>	⑤ Palm Beach Outlets <i>Bus Stop #603</i>
8:20	8:30	8:45	8:57	9:11
9:20	9:30	9:45	9:57	10:11
10:20	10:30	10:45	10:57	11:11
11:20	11:30	11:45	11:57	12:11
12:20	12:30	12:45	12:57	1:11
1:20	1:30	1:45	1:57	2:11
2:20	2:30	2:45	2:57	3:11
3:20	3:30	3:45	3:57	4:11
4:20	4:30	4:45	4:57	5:11
5:20	5:30	5:45	5:57	6:11
6:20	6:30	6:45	6:57	7:11

Route 20 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

5 Palm Beach Outlets <i>Bus Stop #603</i>	4 Blue Heron & Congress <i>Bus Stop #2822</i>	3 Northlake & Old Dixie <i>Bus Stop #2235</i>	2 Palm Beach Gardens HS <i>Bus Stop #2314</i>	1 Gardens Mall <i>Bus Stop #37</i>
6:22	6:34	6:46	6:56	7:08
7:02	7:15	7:30	7:42	7:57
8:02	8:15	8:30	8:42	8:57
9:02	9:15	9:30	9:42	9:57
10:04	10:17	10:31	10:42	10:57
11:04	11:17	11:31	11:42	11:57
12:04	12:17	12:31	12:42	12:57
1:04	1:17	1:31	1:42	1:57
2:04	2:17	2:32	2:46	3:01
3:04	3:17	3:32	3:46	4:01
4:04	4:17	4:32	4:46	5:01
5:04	5:17	5:32	5:46	6:01
6:04	6:17	6:32	6:46	7:01
7:02	7:15	7:29	7:38	7:53
8:02	8:15	8:29	8:38	8:53
9:02	9:14	9:26		
10:02	10:14	10:26		

Saturday / Sábado / Samdi

5 Palm Beach Outlets <i>Bus Stop #603</i>	4 Blue Heron & Congress <i>Bus Stop #2822</i>	3 Northlake & Old Dixie <i>Bus Stop #2235</i>	2 Palm Beach Gardens HS <i>Bus Stop #2314</i>	1 Gardens Mall <i>Bus Stop #37</i>
8:00	8:12	8:26	8:36	8:50
9:00	9:12	9:26	9:36	9:50
10:00	10:12	10:26	10:36	10:50
11:00	11:12	11:26	11:36	11:50
12:00	12:12	12:26	12:36	12:50
1:00	1:12	1:26	1:36	1:50
2:00	2:12	2:26	2:36	2:50
3:00	3:12	3:26	3:36	3:50
4:00	4:12	4:26	4:36	4:50
5:00	5:12	5:26	5:36	5:50
6:00	6:12	6:26	6:36	6:50
7:00	7:12	7:26		
8:00	8:12	8:26		
9:00	9:12	9:26		
10:00	10:12	10:26		

Sunday / Domingo / Dimanch

5 Palm Beach Outlets <i>Bus Stop #603</i>	4 Blue Heron & Congress <i>Bus Stop #2822</i>	3 Northlake & Old Dixie <i>Bus Stop #2235</i>	2 Palm Beach Gardens HS <i>Bus Stop #2314</i>	1 Gardens Mall <i>Bus Stop #37</i>
9:00	9:12	9:26	9:36	9:50
10:00	10:12	10:26	10:36	10:50
11:00	11:12	11:26	11:36	11:50
12:00	12:12	12:26	12:36	12:50
1:00	1:12	1:26	1:36	1:50
2:00	2:12	2:26	2:36	2:50
3:00	3:12	3:26	3:36	3:50
4:00	4:12	4:26	4:36	4:50
5:00	5:12	5:26	5:36	5:50
6:00	6:12	6:26		
7:00	7:12	7:26		

NORTH COUNTY

21

ROUTE 21 Ruta 21 / Rout 21

Via US1/Barack Obama Hwy – Gardens Mall to Mangonia Park Tri-Rail

NO SUNDAY SERVICE

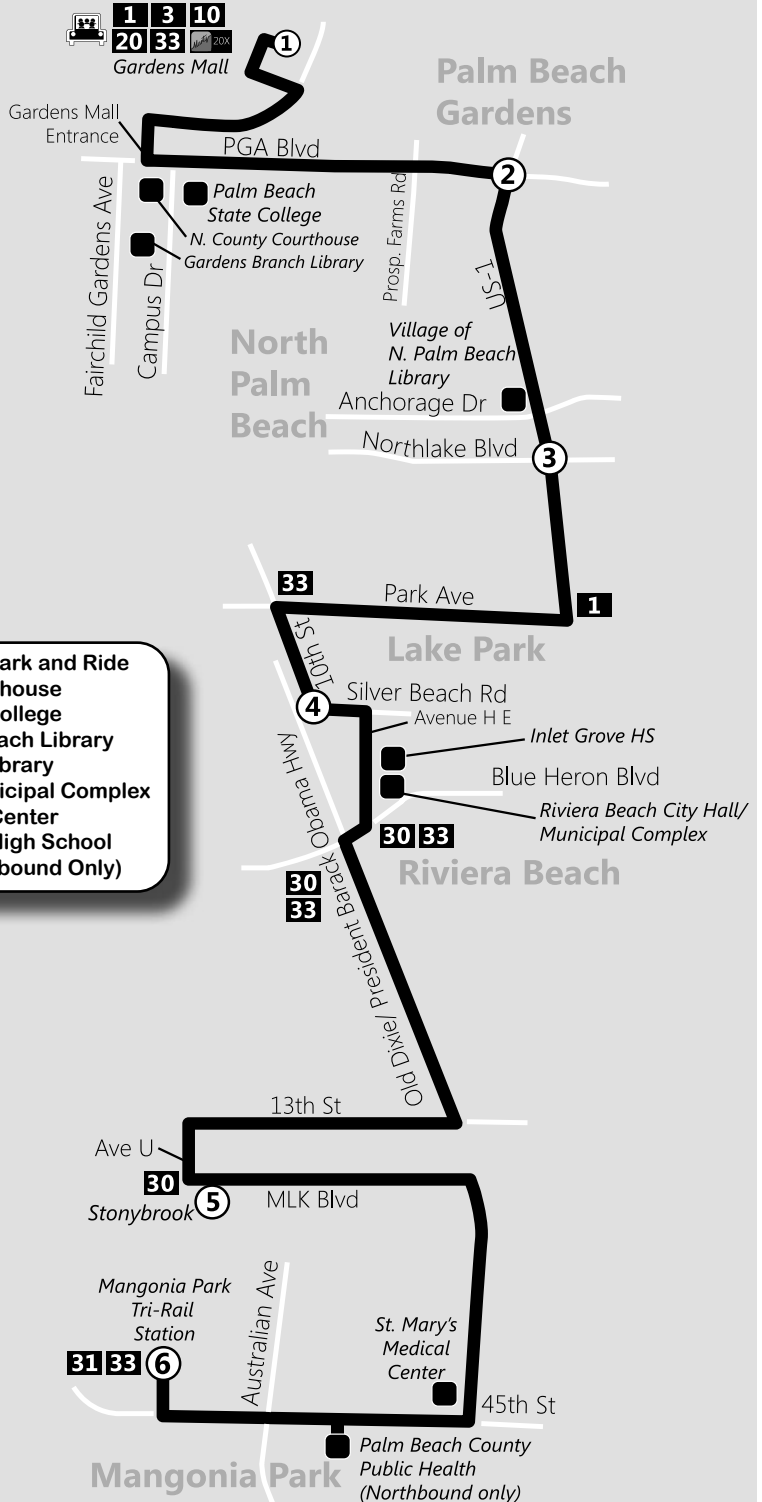
No hay servicio el domingo/
Pa gin sèvis dimanch

LEGEND



- Points of Interest
- Route
- Specified Times
- Timepoint
- Connecting Route
- Road Continuation
- Palm Tran Park and Ride
- Tri-Rail Station

- Gardens Mall/ Palm Tran Park and Ride
 - North County Courthouse
 - Palm Beach State College
- Village of North Palm Beach Library
 - Gardens Branch Library
- Riviera Beach City Hall/ Municipal Complex
 - St Mary's Medical Center
 - Inlet Grove Community High School
 - PBC Public Health (Northbound Only)



Route 21 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmen

① Gardens Mall <i>Bus Stop #37</i>	② PGA Blvd. & US1 <i>Bus Stop #44</i>	③ Northlake & US1 <i>Bus Stop #53</i>	④ 10th Street & Silver Beach <i>Bus Stop #2524</i>	⑤ Stonybrook Apartments <i>Bus Stop #2544</i>	⑥ Mangonia Park Tri-Rail <i>Bus Stop #3075</i>
6:03	6:08	6:15	6:24	6:38	6:52
8:03	8:08	8:15	8:24	8:38	8:52
10:03	10:08	10:15	10:23	10:37	10:51
12:03	12:08	12:15	12:23	12:37	12:51
2:03	2:08	2:15	2:23	2:37	2:51
4:03	4:08	4:14	4:22	4:37	4:52
6:03	6:08	6:14	6:20	6:34	6:48
8:03	8:08	8:14	8:20	8:34	8:48

Saturday / Sábado / Samdi

① Gardens Mall <i>Bus Stop #37</i>	② PGA Blvd. & US1 <i>Bus Stop #44</i>	③ Northlake & US1 <i>Bus Stop #53</i>	④ 10th Street & Silver Beach <i>Bus Stop #2524</i>	⑤ Stonybrook Apartments <i>Bus Stop #2544</i>	⑥ Mangonia Park Tri-Rail <i>Bus Stop #3075</i>
8:03	8:08	8:14	8:21	8:35	8:49
10:03	10:08	10:14	10:21	10:35	10:49
12:03	12:08	12:14	12:21	12:35	12:49
2:03	2:08	2:14	2:21	2:35	2:49
4:03	4:08	4:14	4:21	4:35	4:49
6:03	6:08	6:14	6:21	6:35	6:49

Route 21 Northbound Norte / Nò

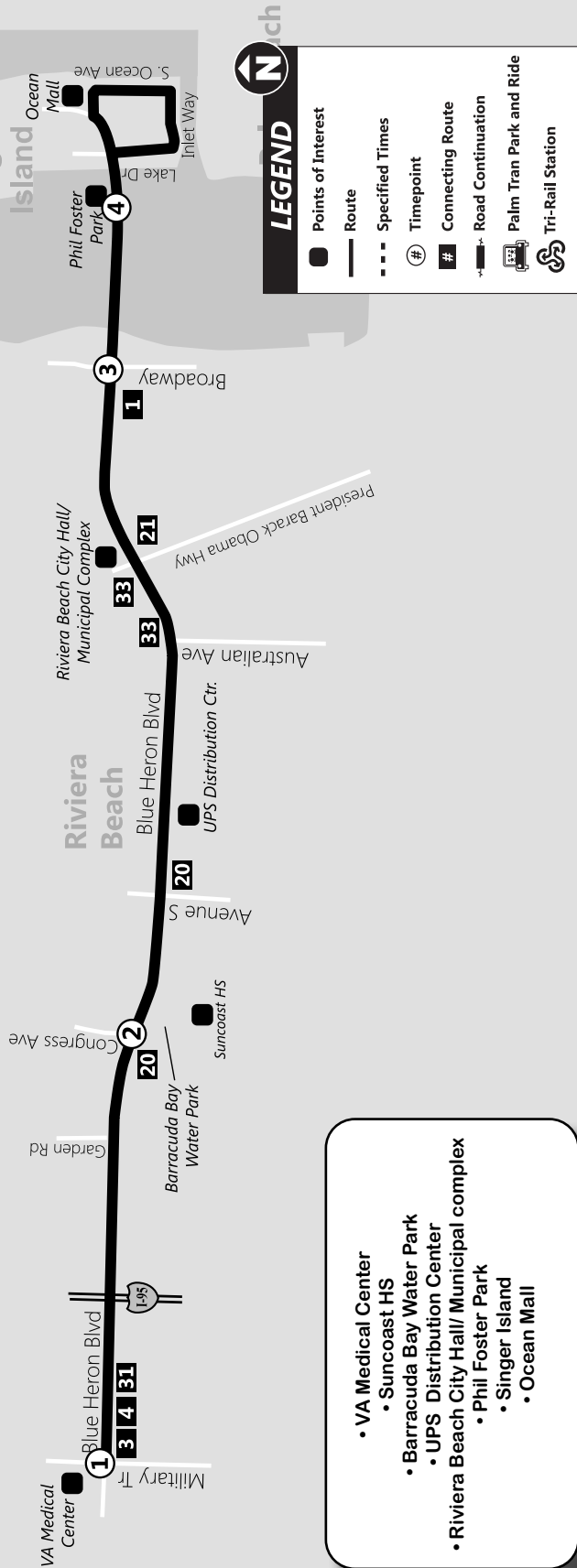
P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmen

⑥ Mangonia Park Tri-Rail <i>Bus Stop #3075</i>	⑤ Stonybrook Apartments <i>Bus Stop #2580</i>	④ 10th Street & Silver Beach <i>Bus Stop #2600</i>	③ Northlake & US1 <i>Bus Stop #460</i>	② PGA Blvd. & US1 <i>Bus Stop #30</i>	① Gardens Mall <i>Bus Stop #37</i>
7:00	7:14	7:28	7:36	7:42	7:49
9:00	9:14	9:28	9:36	9:42	9:49
11:00	11:14	11:28	11:36	11:42	11:49
1:00	1:14	1:28	1:36	1:42	1:49
3:00	3:14	3:28	3:36	3:42	3:49
5:00	5:14	5:28	5:36	5:42	5:49
7:00	7:13	7:26	7:32	7:37	7:44

Saturday / Sábado / Samdi

⑥ Mangonia Park Tri-Rail <i>Bus Stop #3075</i>	⑤ Stonybrook Apartments <i>Bus Stop #2580</i>	④ 10th Street & Silver Beach <i>Bus Stop #2600</i>	③ Northlake & US1 <i>Bus Stop #460</i>	② PGA Blvd. & US1 <i>Bus Stop #30</i>	① Gardens Mall <i>Bus Stop #37</i>
7:00	7:14	7:28	7:35	7:41	7:46
9:00	9:14	9:28	9:35	9:41	9:46
11:00	11:14	11:28	11:35	11:41	11:46
1:00	1:14	1:28	1:35	1:41	1:46
3:00	3:14	3:28	3:35	3:41	3:46
5:00	5:14	5:28	5:35	5:41	5:46



Route 30 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

① Blue Heron & Military <i>Bus Stop #1015</i>	② Blue Heron & Congress <i>Bus Stop #2822</i>	③ Blue Heron & Broadway <i>Bus Stop #2552</i>	④ Blue Heron at Phil Foster Park <i>Bus Stop #2570</i>
5:45	5:50	5:57	6:10
6:15	6:20	6:27	6:40
6:45	6:50	6:57	7:10
7:15	7:20	7:27	7:40
7:45	7:50	7:57	8:10
8:15	8:20	8:27	8:40
8:45	8:50	8:57	9:10
9:15	9:20	9:27	9:40
9:45	9:50	9:57	10:10
10:15	10:20	10:27	10:40
10:45	10:50	10:57	11:10
11:15	11:20	11:27	11:40
11:45	11:50	11:57	12:10
12:15	12:20	12:27	12:40
12:45	12:50	12:57	1:10
1:15	1:20	1:27	1:40
1:45	1:50	1:57	2:10
2:15	2:20	2:27	2:40
2:45	2:50	2:57	3:10
3:15	3:21	3:28	3:41
3:45	3:51	3:58	4:11
4:15	4:21	4:28	4:41
4:45	4:51	4:58	5:11
5:15	5:21	5:28	5:41
5:45	5:51	5:58	6:11
6:15	6:21	6:27	6:39
6:45	6:51	6:57	7:09
7:15	7:21	7:27	7:39

PALM TRAN'S BIKES ON BUSES

No Age Requirement • No Additional Charge • No Permit Needed



- Buses can accommodate 2 bikes and rack space is available on a first-come, first-served basis.
- Bus operators are not required to physically assist the customer.
- It is the rider's responsibility to ensure the bike is properly secured to the rack on the front of the bus.

When you are exiting the bus...

DON'T FORGET YOUR BIKE!

Remember to tell the driver that you are retrieving your bicycle and exit through the front doors.

FORGOT YOUR BIKE?

Call Lost and Found: (561) 841-4287 option #3

Please provide a description of the bicycle, first and last name, and phone number. You will only receive a returned call if your bicycle has been found.

Hours: Monday - Friday 9:00 a.m. to 4:00 p.m. (closed for lunch 12:30 - 1:30 p.m.) Closed on holidays.

Route 30 Eastbound Este / Lès

Saturday / Sábado / Samdi

① Blue Heron & Military <i>Bus Stop #1015</i>	② Blue Heron & Congress <i>Bus Stop #2822</i>	③ Blue Heron & Broadway <i>Bus Stop #2552</i>	④ Blue Heron at Phil Foster Park <i>Bus Stop #2570</i>
7:30	7:35	7:42	7:55
8:00	8:05	8:12	8:25
8:30	8:35	8:42	8:55
9:00	9:05	9:12	9:25
9:30	9:35	9:42	9:55
10:00	10:05	10:12	10:25
10:30	10:35	10:42	10:55
11:00	11:05	11:12	11:25
11:30	11:35	11:42	11:55
12:00	12:05	12:12	12:25
12:30	12:35	12:42	12:55
1:00	1:05	1:12	1:25
1:30	1:35	1:42	1:55
2:00	2:05	2:12	2:25
2:30	2:35	2:42	2:55
3:00	3:05	3:12	3:25
3:30	3:35	3:42	3:55
4:00	4:05	4:12	4:25
4:30	4:35	4:42	4:55
5:00	5:05	5:12	5:25
5:30	5:35	5:42	5:55

Sunday / Domingo / Dimanch

① Blue Heron & Military <i>Bus Stop #1015</i>	② Blue Heron & Congress <i>Bus Stop #2822</i>	③ Blue Heron & Broadway <i>Bus Stop #2552</i>	④ Blue Heron at Phil Foster Park <i>Bus Stop #2570</i>
8:30	8:35	8:42	8:55
9:00	9:05	9:12	9:25
9:30	9:35	9:42	9:55
10:00	10:05	10:12	10:25
10:30	10:35	10:42	10:55
11:00	11:05	11:12	11:25
11:30	11:35	11:42	11:55
12:00	12:05	12:12	12:25
12:30	12:35	12:42	12:55
1:00	1:05	1:12	1:25
1:30	1:35	1:42	1:55
2:00	2:05	2:12	2:25
2:30	2:35	2:42	2:55
3:00	3:05	3:12	3:25
3:30	3:35	3:42	3:55
4:00	4:05	4:12	4:25
4:30	4:35	4:42	4:55

Get up-to-the-minute
status of your bus
Text your bus stop number
to 561561



Route 30 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

④ Blue Heron at Phil Foster Park <i>Bus Stop #2570</i>	③ Blue Heron & Broadway <i>Bus Stop #2843</i>	② Blue Heron & Congress <i>Bus Stop #2853</i>	① Blue Heron & Military <i>Bus Stop #1015</i>
6:10	6:14	6:22	6:28
6:40	6:44	6:52	6:58
7:10	7:14	7:22	7:28
7:40	7:44	7:52	7:58
8:10	8:14	8:22	8:28
8:40	8:44	8:52	8:58
9:10	9:14	9:22	9:28
9:40	9:44	9:52	9:57
10:10	10:14	10:22	10:27
10:40	10:44	10:52	10:57
11:10	11:14	11:22	11:27
11:40	11:44	11:52	11:57
12:10	12:14	12:22	12:27
12:40	12:44	12:52	12:57
1:10	1:14	1:22	1:27
1:40	1:44	1:52	1:57
2:10	2:14	2:22	2:27
2:40	2:46	2:53	2:59
3:10	3:16	3:23	3:29
3:41	3:46	3:54	4:00
4:11	4:16	4:24	4:30
4:41	4:46	4:54	5:00
5:11	5:16	5:24	5:30
5:41	5:46	5:54	6:00
6:11	6:16	6:24	6:30
6:39	6:43	6:50	6:55
7:09	7:13	7:20	7:25
7:39	7:43	7:50	7:55



Palm Tran has 16 FREE Park and Ride locations

Belle Glade • West Tech

Boca Raton • Congress Ave. & 82nd St.

Boca Raton • Boca Raton Tri-Rail

Boynton Beach • Boynton Tri-Rail

Delray Beach • Delray Beach Tri-Rail

Lake Worth • Lake Worth Tri-Rail

Lake Worth • Florida's Turnpike

Mangonia Park • Mangonia Park Tri-Rail

Palm Beach Gardens • Gardens Mall

Royal Palm Beach • Shops at Southern Pines

Wellington • Palms West Hospital

Wellington • Wellington Green Mall

West Palm Beach • Fire Rescue Station #7

West Palm Beach • Okeechobee Blvd. and SR 7/US 441

West Palm Beach • Palm Beach Outlets

West Palm Beach • WPB Intermodal Center/ Tri-Rail

To find a Park and Ride near you visit:
<https://www.palmtran.org/park-and-ride/>

Route 30 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

④ Blue Heron at Phil Foster Park <i>Bus Stop #2570</i>	③ Blue Heron & Broadway <i>Bus Stop #2843</i>	② Blue Heron & Congress <i>Bus Stop #2853</i>	① Blue Heron & Military <i>Bus Stop #1015</i>
7:55	7:59	8:07	8:13
8:25	8:29	8:37	8:43
8:55	8:59	9:07	9:13
9:25	9:29	9:37	9:43
9:55	9:59	10:07	10:13
10:25	10:29	10:37	10:43
10:55	10:59	11:07	11:13
11:25	11:29	11:37	11:43
11:55	11:59	12:07	12:13
12:25	12:29	12:37	12:43
12:55	12:59	1:07	1:13
1:25	1:29	1:37	1:43
1:55	1:59	2:07	2:13
2:25	2:29	2:37	2:43
2:55	2:59	3:07	3:13
3:25	3:29	3:37	3:43
3:55	3:59	4:07	4:13
4:25	4:29	4:37	4:43
4:55	4:59	5:07	5:13
5:25	5:29	5:37	5:43
5:55	5:59	6:07	6:13

Sunday / Domingo / Dimanch

④ Blue Heron at Phil Foster Park <i>Bus Stop #2570</i>	③ Blue Heron & Broadway <i>Bus Stop #2843</i>	② Blue Heron & Congress <i>Bus Stop #2853</i>	① Blue Heron & Military <i>Bus Stop #1015</i>
8:55	8:59	9:07	9:13
9:25	9:29	9:37	9:43
9:55	9:59	10:07	10:13
10:25	10:29	10:37	10:43
10:55	10:59	11:07	11:13
11:25	11:29	11:37	11:43
11:55	11:59	12:07	12:13
12:25	12:29	12:37	12:43
12:55	12:59	1:07	1:13
1:25	1:29	1:37	1:43
1:55	1:59	2:07	2:13
2:25	2:29	2:37	2:43
2:55	2:59	3:07	3:13
3:25	3:29	3:37	3:43
3:55	3:59	4:07	4:13
4:25	4:29	4:37	4:43
4:55	4:59	5:07	5:13



**United Way
of Palm Beach County**

Palm Tran proudly supports the heart of our community!
Through fundraising efforts, Palm Tran employees collectively
donate more than \$30,000.

NORTH COUNTY

31

ROUTE 31

Ruta 31 / Rout 31

Via 45th St./Tamarind Ave — WPB Crosstown

- VA Medical Center
- Northpoint Center
- JFK Medical Center North Campus
- Gulfstream Goodwill
- Mangonia Park Tri-Rail
- 45th. St. Flea Market
- Palm Tran Administrative Office
- West Palm Beach Tri-Rail
- WPB Intermodal Transit Center & Park and Ride

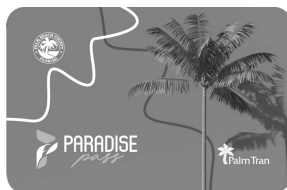


Route 31 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

① Blue Heron & Military <i>Bus Stop #1015</i>	② 45th & Military Trail <i>Bus Stop #1032</i>	③ Congress & 45th <i>Bus Stop #3009</i>	④ Mangonia Tri-Rail <i>Bus Stop #3075</i>	⑤ Palm Tran NC Facility <i>Bus Stop #3020</i>	⑥ Tamarind & Palm Bch Lks <i>Bus Stop #3031</i>	⑦ Intermodal Transit Center <i>Bus Stop #602</i>
			5:39	5:47	5:54	6:00
			5:59	6:07	6:14	6:20
6:01	6:06	6:14	6:19	6:27	6:34	6:40
6:21	6:26	6:34	6:39	6:47	6:54	7:00
6:41	6:46	6:54	6:59	7:07	7:14	7:20
7:01	7:06	7:14	7:19	7:27	7:34	7:40
7:21	7:26	7:34	7:39	7:47	7:54	8:00
7:41	7:46	7:54	7:59	8:07	8:14	8:20
8:01	8:06	8:14	8:19	8:27	8:34	8:40
8:21	8:26	8:34	8:39	8:47	8:54	9:00
8:41	8:46	8:54	8:59	9:07	9:14	9:20
9:01	9:05	9:12	9:17	9:25	9:32	9:38
9:21	9:25	9:32	9:37	9:45	9:52	9:58
9:41	9:45	9:52	9:57	10:05	10:12	10:18
10:01	10:05	10:12	10:17	10:25	10:32	10:38
10:21	10:25	10:32	10:37	10:45	10:52	10:58
10:41	10:45	10:52	10:57	11:05	11:12	11:18
11:01	11:05	11:12	11:17	11:25	11:32	11:38
11:21	11:25	11:32	11:37	11:45	11:52	11:58
11:41	11:45	11:52	11:57	12:05	12:12	12:18
12:01	12:05	12:12	12:17	12:25	12:32	12:38
12:21	12:25	12:32	12:37	12:45	12:52	12:58
12:41	12:45	12:52	12:57	1:05	1:12	1:18
1:01	1:05	1:12	1:17	1:25	1:32	1:38
1:21	1:25	1:32	1:37	1:45	1:52	1:58
1:41	1:45	1:52	1:57	2:05	2:12	2:18
2:01	2:05	2:12	2:17	2:25	2:32	2:38
2:21	2:25	2:32	2:37	2:45	2:52	2:58
2:41	2:45	2:52	2:57	3:05	3:12	3:18
3:01	3:06	3:15	3:20	3:28	3:35	3:41
3:21	3:26	3:35	3:40	3:48	3:55	4:01
3:41	3:46	3:55	4:00	4:08	4:15	4:21
4:01	4:06	4:15	4:20	4:28	4:35	4:41
4:21	4:26	4:35	4:40	4:48	4:55	5:01
4:41	4:46	4:55	5:00	5:08	5:15	5:21
5:01	5:06	5:15	5:20	5:28	5:35	5:41
5:21	5:26	5:35	5:40	5:48	5:55	6:01
5:41	5:46	5:55	6:00	6:08	6:15	6:21
6:01	6:05	6:13	6:18	6:25	6:32	6:38
6:21	6:25	6:33	6:38	6:45	6:52	6:58
7:01	7:05	7:13	7:18	7:25	7:32	7:38
7:46	7:50	7:58	8:03	8:10	8:17	8:23
8:21	8:25	8:33	8:36	8:43		



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MYPARADISEPASS.COM

Route 31 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Saturday / Sábado / Samdi

① Blue Heron & Military <i>Bus Stop #1015</i>	② 45th & Military Trail <i>Bus Stop #1032</i>	③ Congress & 45th <i>Bus Stop #3009</i>	④ Mangonia Tri-Rail <i>Bus Stop #3075</i>	⑤ Palm Tran NC Facility <i>Bus Stop #3020</i>	⑥ Tamarind & Palm Bch Lks <i>Bus Stop #3031</i>	⑦ Intermodal Transit Center <i>Bus Stop #602</i>
7:23	7:27	7:35	7:40	7:48	7:54	8:00
7:53	7:57	8:05	8:10	8:18	8:24	8:30
8:23	8:27	8:35	8:40	8:48	8:54	9:00
8:53	8:57	9:05	9:10	9:18	9:24	9:30
9:23	9:27	9:35	9:40	9:48	9:54	10:00
9:53	9:57	10:05	10:10	10:18	10:24	10:30
10:23	10:27	10:35	10:40	10:48	10:54	11:00
10:53	10:57	11:05	11:10	11:18	11:24	11:30
11:23	11:27	11:35	11:40	11:48	11:54	12:00
11:53	11:57	12:05	12:10	12:18	12:24	12:30
12:23	12:27	12:35	12:40	12:48	12:54	1:00
12:53	12:57	1:05	1:10	1:18	1:24	1:30
1:23	1:27	1:35	1:40	1:48	1:54	2:00
1:53	1:57	2:05	2:10	2:18	2:24	2:30
2:23	2:27	2:35	2:40	2:48	2:54	3:00
2:53	2:57	3:05	3:10	3:18	3:24	3:30
3:23	3:27	3:35	3:40	3:48	3:54	4:00
3:53	3:57	4:05	4:10	4:18	4:24	4:30
4:23	4:27	4:35	4:40	4:48	4:54	5:00
4:53	4:57	5:05	5:10	5:18	5:24	5:30
5:23	5:27	5:35	5:40	5:48	5:54	6:00
5:53	5:57	6:05	6:10	6:18	6:24	6:30
6:23	6:27	6:35	6:40	6:48	6:54	7:00
6:53	6:57	7:05	7:10	7:18	7:24	7:30
7:23	7:27	7:35	7:40	7:48	7:54	8:00

Sunday / Domingo / Dimanch

① Blue Heron & Military <i>Bus Stop #1015</i>	② 45th & Military Trail <i>Bus Stop #1032</i>	③ Congress & 45th <i>Bus Stop #3009</i>	④ Mangonia Tri-Rail <i>Bus Stop #3075</i>	⑤ Palm Tran NC Facility <i>Bus Stop #3020</i>	⑥ Tamarind & Palm Bch Lks <i>Bus Stop #3031</i>	⑦ Intermodal Transit Center <i>Bus Stop #602</i>
8:53	8:57	9:05	9:10	9:18	9:24	9:30
9:23	9:27	9:35	9:40	9:48	9:54	10:00
9:53	9:57	10:05	10:10	10:18	10:24	10:30
10:23	10:27	10:35	10:40	10:48	10:54	11:00
10:53	10:57	11:05	11:10	11:18	11:24	11:30
11:23	11:27	11:35	11:40	11:48	11:54	12:00
11:53	11:57	12:05	12:10	12:18	12:24	12:30
12:23	12:27	12:35	12:40	12:48	12:54	1:00
12:53	12:57	1:05	1:10	1:18	1:24	1:30
1:23	1:27	1:35	1:40	1:48	1:54	2:00
1:53	1:57	2:05	2:10	2:18	2:24	2:30
2:23	2:27	2:35	2:40	2:48	2:54	3:00
2:53	2:57	3:05	3:10	3:18	3:24	3:30
3:23	3:27	3:35	3:40	3:48	3:54	4:00
3:53	3:57	4:05	4:10	4:18	4:24	4:30
4:23	4:27	4:35	4:40	4:48	4:54	5:00
4:53	4:57	5:05	5:10	5:18	5:24	5:30
5:23	5:27	5:35	5:40	5:48	5:54	6:00p
5:53	5:57	6:05	6:08	6:16		

Route 31 Northbound Norte / Nô

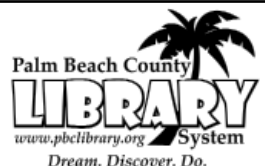
P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

⑦	⑥	⑤	④	③	②	①
Intermodal Transit Center <i>Bus Stop #602</i>	Tamarind & Palm Bch Lks <i>Bus Stop #3043</i>	PalmTran NC Facility <i>Bus Stop #3053</i>	Mangonia Tri-Rail <i>Bus Stop #3075</i>	Congress & 45th <i>Bus Stop #882</i>	45th & Military Trail <i>Bus Stop #1032</i>	Blue Heron & Military <i>Bus Stop #1015</i>
5:40	5:46	5:55	6:04	6:09	6:15	6:19
6:10	6:16	6:25	6:34	6:39	6:45	6:49
6:30	6:36	6:45	6:54	6:59	7:05	7:09
6:50	6:56	7:05	7:14	7:19	7:25	7:29
7:10	7:16	7:25	7:34	7:39	7:45	7:49
7:30	7:36	7:45	7:54	7:59	8:05	8:09
7:50	7:56	8:05	8:14	8:19	8:25	8:29
8:10	8:16	8:25	8:34	8:39	8:45	8:49
8:30	8:36	8:45	8:54	8:59	9:05	9:09
8:50	8:56	9:05	9:14	9:19	9:25	9:29
9:10	9:16	9:23	9:33	9:38	9:44	9:48
9:30	9:36	9:43	9:53	9:58	10:04	10:08
9:50	9:56	10:03	10:13	10:18	10:24	10:28
10:10	10:16	10:23	10:33	10:38	10:44	10:48
10:30	10:36	10:43	10:53	10:58	11:04	11:08
10:50	10:56	11:03	11:13	11:18	11:24	11:28
11:10	11:16	11:23	11:33	11:38	11:44	11:48
11:30	11:36	11:43	11:53	11:58	12:04	12:08
11:50	11:56	12:03	12:13	12:18	12:24	12:28
12:10	12:16	12:23	12:33	12:38	12:44	12:48
12:30	12:36	12:43	12:53	12:58	1:04	1:08
12:50	12:56	1:03	1:13	1:18	1:24	1:28
1:10	1:16	1:23	1:33	1:38	1:44	1:48
1:30	1:36	1:43	1:53	1:58	2:04	2:08
1:50	1:56	2:03	2:13	2:18	2:24	2:28
2:10	2:16	2:23	2:33	2:38	2:44	2:48
2:30	2:36	2:43	2:53	2:58	3:04	3:08
2:50	2:56	3:03	3:13	3:18	3:24	3:28
3:10	3:17	3:24	3:34	3:39	3:45	3:49
3:30	3:37	3:44	3:54	3:59	4:05	4:09
3:50	3:57	4:04	4:14	4:19	4:25	4:29
4:10	4:17	4:24	4:34	4:39	4:45	4:49
4:30	4:37	4:44	4:54	4:59	5:05	5:09
4:50	4:57	5:04	5:14	5:19	5:25	5:29
5:10	5:17	5:24	5:34	5:39	5:45	5:49
5:30	5:37	5:44	5:54	5:59	6:05	6:09
5:50	5:57	6:04	6:14	6:19	6:25	6:29
6:10	6:16	6:23	6:33	6:36	6:41	6:45
6:55	7:01	7:08	7:18	7:21	7:26	7:30
7:45	7:51	7:57	8:04	8:07	8:12	8:16
8:40	8:46	8:52				

Purchase your Paradise Pass at any Palm Beach County Library location!

Palm Beach County Library website: www.pbclibrary.org



Main Library, 3650 Summit Boulevard • West Palm Beach

Acreage Branch
Belle Glade Branch
Clarence E. Anthony Branch, South Bay
Gardens Branch
Glades Road Branch
Greenacres Branch
Hagen Ranch Road Branch
Jupiter Branch

Lantana Road Branch
Loula V. York Branch, Pahokee
Okeechobee Blvd. Branch
Royal Palm Beach Branch
Tequesta Branch
Wellington Branch
West Boca Branch
West Boynton Branch

Route 31 Northbound Norte / Nô

Saturday / Sábado / Samdi

⑦ Intermodal Transit Center Bus Stop #602	⑥ Tamarind & Palm Bch Lks Bus Stop #3043	⑤ PalmTran NC Facility Bus Stop #3053	④ Mangonia Tri-Rail Bus Stop #3075	③ Congress & 45th Bus Stop #882	② 45th & Military Trail Bus Stop #1273	① Blue Heron & Military Bus Stop #1015
		7:23	7:31	7:34	7:39	7:43
7:40	7:46	7:53	8:01	8:04	8:09	8:13
8:10	8:16	8:23	8:31	8:34	8:39	8:43
8:40	8:46	8:53	9:01	9:04	9:09	9:13
9:10	9:16	9:23	9:31	9:34	9:39	9:43
9:40	9:46	9:53	10:01	10:04	10:09	10:13
10:10	10:16	10:23	10:31	10:34	10:39	10:43
10:40	10:46	10:53	11:01	11:04	11:09	11:13
11:10	11:16	11:23	11:31	11:34	11:39	11:43
11:40	11:46	11:53	12:01	12:04	12:09	12:13
12:10	12:16	12:23	12:31	12:34	12:39	12:43
12:40	12:46	12:53	1:01	1:04	1:09	1:13
1:10	1:16	1:23	1:31	1:34	1:39	1:43
1:40	1:46	1:53	2:01	2:04	2:09	2:13
2:10	2:16	2:23	2:31	2:34	2:39	2:43
2:40	2:46	2:53	3:01	3:04	3:09	3:13
3:10	3:16	3:23	3:31	3:34	3:39	3:43
3:40	3:46	3:53	4:01	4:04	4:09	4:13
4:10	4:16	4:23	4:31	4:34	4:39	4:43
4:40	4:46	4:53	5:01	5:04	5:09	5:13
5:10	5:16	5:23	5:31	5:34	5:39	5:43
5:40	5:46	5:53	6:01	6:04	6:09	6:13
6:10	6:16	6:23	6:31	6:34	6:39	6:43
6:40	6:46	6:53	7:01	7:04	7:09	7:13
7:10	7:16	7:23	7:31	7:34	7:39	7:43
7:40	7:46	7:53	8:01	8:04	8:09	8:13

Sunday / Domingo / Dimanch

⑦ Intermodal Transit Center Bus Stop #602	⑥ Tamarind & Palm Bch Lks Bus Stop #3043	⑤ PalmTran NC Facility Bus Stop #3053	④ Mangonia Tri-Rail Bus Stop #3075	③ Congress & 45th Bus Stop #882	② 45th & Military Trail Bus Stop #1273	① Blue Heron & Military Bus Stop #1015
9:40	9:46	9:53	10:01	10:04	10:09	10:13
10:10	10:16	10:23	10:31	10:34	10:39	10:43
10:40	10:46	10:53	11:01	11:04	11:09	11:13
11:10	11:16	11:23	11:31	11:34	11:39	11:43
11:40	11:46	11:53	12:01	12:04	12:09	12:13
12:10	12:16	12:23	12:31	12:34	12:39	12:43
12:40	12:46	12:53	1:01	1:04	1:09	1:13
1:10	1:16	1:23	1:31	1:34	1:39	1:43
1:40	1:46	1:53	2:01	2:04	2:09	2:13
2:10	2:16	2:23	2:31	2:34	2:39	2:43
2:40	2:46	2:53	3:01	3:04	3:09	3:13
3:10	3:16	3:23	3:31	3:34	3:39	3:43
3:40	3:46	3:53	4:01	4:04	4:09	4:13
4:10	4:16	4:23	4:31	4:34	4:39	4:43
4:40	4:46	4:53	5:01	5:04	5:09	5:13
5:10	5:16	5:23	5:31	5:34	5:39	5:43

Palm Tran's Mission:

*To provide access to opportunity for everyone;
safely, efficiently and courteously.*



www.palmtran.org

NORTH COUNTY

33

ROUTE 33 Ruta 33/ Rout 33

Via Gardens Dr., Australian Ave. and Palm Beach Lakes Blvd. —
Gardens Mall to Cross County Plaza

- Gardens Mall
- Palm Beach State College
- Gardens Medical Center
- Northlake Blvd Hobby Lobby
- Mangonia Park Tri-Rail
- Mangonia Residences
- Palm Beach Outlets
- Cross County Plaza

LEGEND

- Points of Interest
- Route
- Specified Times
- Timepoint
- Connecting Route
- Road Continuation
- Palm Tran Park and Ride
- Tri-Rail Station



Route 33 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmen

① Gardens Mall <i>Bus Stop #37</i>	② Gardens Medical Center <i>Bus Stop #2204</i>	③ Northlake & Old Dixie <i>Bus Stop #2235</i>	④ Blue Heron & Australian <i>Bus Stop #2256</i>	⑤ Mangonia Park Tri-Rail <i>Bus Stop #3075</i>	⑥ Palm Beach Outlets <i>Bus Stop #603</i>	⑦ Cross County Plaza <i>Bus Stop #3289</i>
6:30	6:35	5:55	6:06	6:14	6:29	6:42
7:30	7:35	6:44	6:55	7:03	7:20	7:35
8:30	8:35	7:44	7:55	8:03	8:20	8:35
9:30	9:36	8:44	8:55	9:03	9:20	9:35
10:30	10:36	9:45	9:56	10:05	10:22	10:37
11:30	11:36	10:45	10:56	11:05	11:22	11:37
11:30	11:36	11:45	11:56	12:05	12:22	12:37
12:30	12:36	12:45	12:56	1:05	1:22	1:37
1:30	1:36	1:45	1:56	2:05	2:22	2:37
2:30	2:36	2:45	2:56	3:05	3:22	3:37
3:30	3:36	3:44	3:57	4:07	4:26	4:43
4:30	4:36	4:44	4:57	5:07	5:26	5:43
5:30	5:36	5:44	5:57	6:07	6:26	6:43
6:30	6:37	6:45	6:54	7:03	7:14	7:27
7:30	7:37	7:45	7:54	8:03	8:14	8:27
8:30	8:37	8:45	8:54	9:03	9:14	9:27
9:30	9:36	9:44	9:53	10:01	10:11	

Saturday / Sábado / Samdi

① Gardens Mall <i>Bus Stop #37</i>	② Gardens Medical Center <i>Bus Stop #2204</i>	③ Northlake & Old Dixie <i>Bus Stop #2235</i>	④ Blue Heron & Australian <i>Bus Stop #2256</i>	⑤ Mangonia Park Tri-Rail <i>Bus Stop #3075</i>	⑥ Palm Beach Outlets <i>Bus Stop #603</i>	⑦ Cross County Plaza <i>Bus Stop #3289</i>
7:40	7:46	7:54	8:04	8:13	8:31	8:44
8:40	8:46	8:54	9:04	9:13	9:31	9:43
9:40	9:46	9:54	10:04	10:13	10:31	10:44
10:40	10:46	10:54	11:04	11:13	11:31	11:44
11:40	11:46	11:54	12:04	12:13	12:31	12:44
12:40	12:46	12:54	1:04	1:13	1:31	1:44
1:40	1:46	1:54	2:04	2:13	2:31	2:44
2:40	2:46	2:54	3:04	3:13	3:31	3:44
3:40	3:46	3:54	4:04	4:13	4:31	4:44
4:40	4:46	4:54	5:04	5:13	5:31	5:44
5:40	5:46	5:54	6:04	6:13	6:31	6:44
6:40	6:46	6:53	7:04	7:13	7:31	7:44

Sunday / Domingo / Dimanch

① Gardens Mall <i>Bus Stop #37</i>	② Gardens Medical Center <i>Bus Stop #2204</i>	③ Northlake & Old Dixie <i>Bus Stop #2235</i>	④ Blue Heron & Australian <i>Bus Stop #2256</i>	⑤ Mangonia Park Tri-Rail <i>Bus Stop #3075</i>	⑥ Palm Beach Outlets <i>Bus Stop #603</i>	⑦ Cross County Plaza <i>Bus Stop #3289</i>
8:40	8:46	8:54	9:04	9:13	9:31	9:44
9:40	9:46	9:54	10:04	10:13	10:31	10:44
10:40	10:46	10:54	11:04	11:13	11:31	11:44
11:40	11:46	11:54	12:04	12:13	12:31	12:44
12:40	12:46	12:54	1:04	1:13	1:31	1:44
1:40	1:46	1:54	2:04	2:13	2:31	2:44
2:40	2:46	2:54	3:04	3:13	3:31	3:44
3:40	3:46	3:54	4:04	4:13	4:31	4:44
4:40	4:46	4:54	5:04	5:13	5:31	5:44

Route 33 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

7	6	5	4	3	2	1
Cross County Plaza	Palm Beach Outlets	Mangonia Park Tri-Rail	Blue Heron & Australian	Northlake & Old Dixie	Gardens Medical Center	Gardens Mall
Bus Stop #3289	Bus Stop #603	Bus Stop #3075	Bus Stop #2291	Bus Stop #2235	Bus Stop #2330	Bus Stop #37
5:59	6:10	6:26	6:36	6:48	6:55	7:01
6:52	7:03	7:25	7:36	7:48	7:55	8:01
7:52	8:03	8:25	8:36	8:48	8:55	9:01
8:52	9:03	9:25	9:36	9:48	9:55	10:01
9:52	10:03	10:24	10:35	10:49	10:56	11:02
10:52	11:03	11:24	11:35	11:49	11:56	12:02
11:52	12:03	12:24	12:35	12:49	12:56	1:02
12:52	1:03	1:24	1:35	1:49	1:56	2:02
1:52	2:03	2:24	2:35	2:49	2:56	3:02
2:52	3:03	3:24	3:35	3:49	3:56	4:02
3:52	4:05	4:25	4:36	4:50	4:57	5:03
4:52	5:05	5:25	5:36	5:50	5:57	6:03
5:52	6:05	6:25	6:36	6:50	6:57	7:03
6:52	7:03	7:24	7:33	7:47	7:54	8:00
7:52	8:03	8:24	8:33	8:47	8:54	9:00

Saturday / Sábado / Samdi

7	6	5	4	3	2	1
Cross County Plaza	Palm Beach Outlets	Mangonia Park Tri-Rail	Blue Heron & Australian	Northlake & Old Dixie	Gardens Medical Center	Gardens Mall
Bus Stop #3289	Bus Stop #603	Bus Stop #3075	Bus Stop #2291	Bus Stop #2235	Bus Stop #2330	Bus Stop #37
7:18	7:35	7:51	8:01	8:13	8:20	8:26
8:18	8:35	8:51	9:01	9:13	9:20	9:26
9:18	9:35	9:51	10:01	10:13	10:20	10:26
10:18	10:35	10:51	11:01	11:13	11:20	11:26
11:18	11:35	11:51	12:01	12:13	12:20	12:26
12:18	12:35	12:51	1:01	1:13	1:20	1:26
1:18	1:35	1:51	2:01	2:13	2:20	2:26
2:18	2:35	2:51	3:01	3:13	3:20	3:26
3:18	3:35	3:51	4:01	4:13	4:20	4:26
4:18	4:35	4:51	5:01	5:13	5:20	5:26
5:18	5:35	5:51	6:01	6:13	6:20	6:26
6:08	6:20	6:32	6:42	6:54		
7:00	7:12	7:24	7:34	7:46		
8:00	8:12	8:24	8:34	8:46		

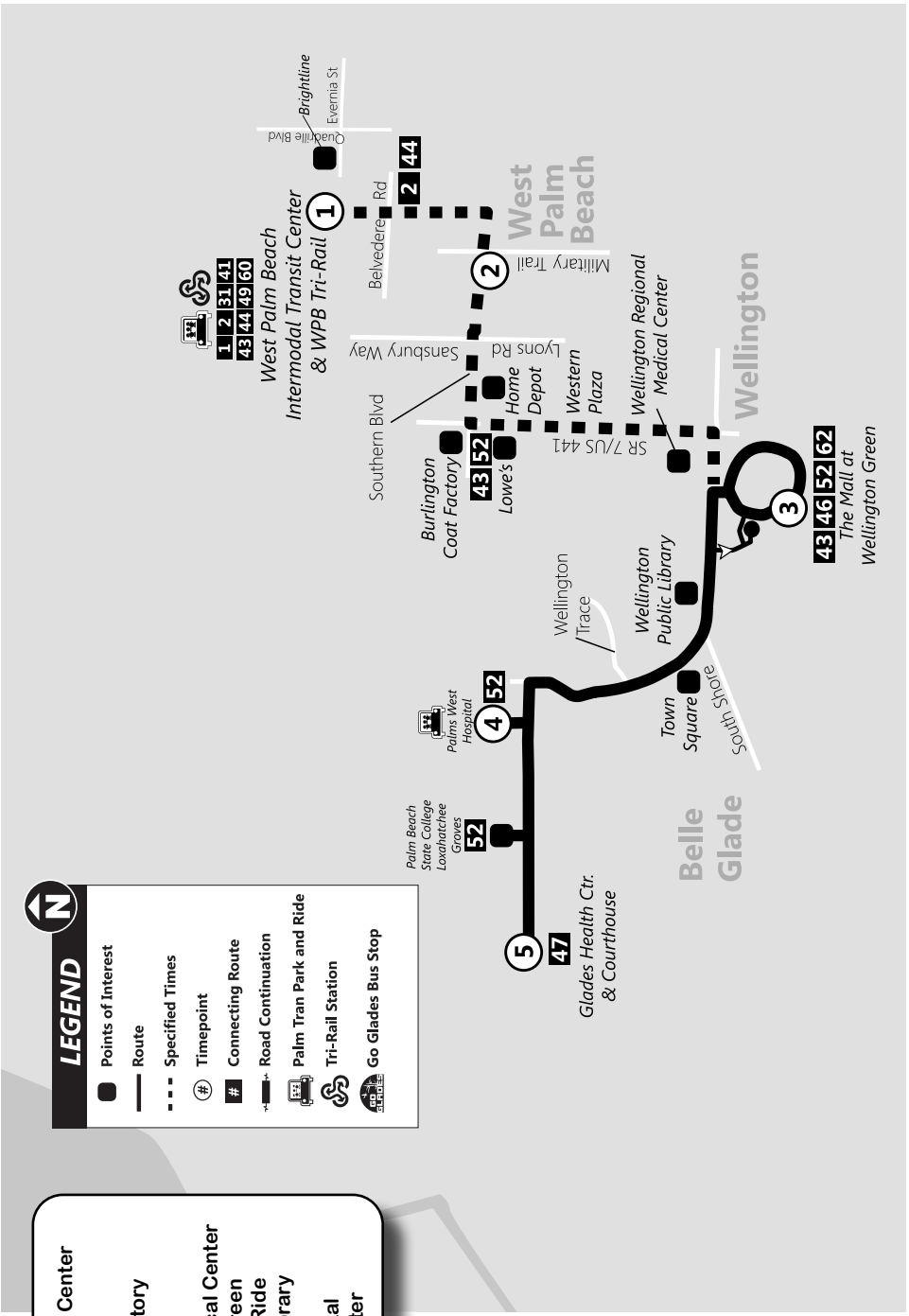
Sunday / Domingo / Dimanch

7	6	5	4	3	2	1
Cross County Plaza	Palm Beach Outlets	Mangonia Park Tri-Rail	Blue Heron & Australian	Northlake & Old Dixie	Gardens Medical Center	Gardens Mall
Bus Stop #3289	Bus Stop #603	Bus Stop #3075	Bus Stop #2291	Bus Stop #2235	Bus Stop #2330	Bus Stop #37
9:18	9:35	9:51	10:01	10:13	10:20	10:26
10:18	10:35	10:51	11:01	11:13	11:20	11:26
11:18	11:35	11:51	12:01	12:13	12:20	12:26
12:18	12:35	12:51	1:01	1:13	1:20	1:26
1:18	1:35	1:51	2:01	2:13	2:20	2:26
2:18	2:35	2:51	3:01	3:13	3:20	3:26
3:18	3:35	3:51	4:01	4:13	4:20	4:26
4:18	4:35	4:51	5:01	5:13	5:20	5:26
5:18	5:35	5:51	6:01	6:13	6:20	6:26

- WPB Intermodal Transit Center
 - WPB Tri-Rail
 - Western Plaza
- Burlington Coat Factory
 - Lowe's
 - Home Depot
- Wellington Regional Medical Center
 - Mall at Wellington Green
 - Palm Tran Park and Ride
- Wellington Public Library
 - Town Square
 - Palms West Hospital
 - Glades Health Center

LEGEND

- Points of Interest
- Route
- Specified Times
- Timepoint
- Connecting Route
- Road Continuation
- Palm Tran Park and Ride
- Tri-Rail Station
- Go Glades Bus Stop



Route 40 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasémèn

1 Intermodal Transit Center <i>Bus Stop #602</i>	2 Southern Blvd at Military Trail <i>Bus Stop #3391</i>	3 Mall at Wellington Green <i>Bus Stop #3742</i>	4 Palms West Hospital <i>Bus Stop #3243</i>	5 Glades Health Center <i>Bus Stop #3253</i>
		5:30	5:43	6:18
5:27	5:39	6:00	6:13	6:48
5:57	6:09	6:30	6:43	7:18
6:57	7:09	7:30	7:43	8:18
7:27	7:39	8:00	8:13	8:48
7:57	8:09	8:30	8:43	9:18
8:57	9:09	9:30	9:43	10:18
		10:30	10:43	11:18
		11:30	11:43	12:18
		12:30	12:43	1:18
		1:30	1:43	2:18
		2:30	2:43	3:18
2:57	3:09	3:30	3:43	4:18
3:57	4:09	4:30	4:43	5:18
4:57	5:09	5:30	5:43	6:18
5:57	6:09	6:30	6:43	7:18
6:57	7:09	7:30	7:43	8:18
		8:30	8:43	9:18
		9:30	9:43	10:18

Saturday / Sábado / Samdi

3 Mall at Wellington Green <i>Bus Stop #3742</i>	4 Palms West Hospital <i>Bus Stop #3243</i>	5 Glades Health Center <i>Bus Stop #3253</i>
7:10	7:23	7:56
8:10	8:23	8:56
9:10	9:23	9:56
10:10	10:23	10:56
11:10	11:23	11:56
12:10	12:23	12:56
1:10	1:23	1:56
2:10	2:23	2:56
3:10	3:23	3:56
4:10	4:23	4:56
5:10	5:23	5:56
6:10	6:23	6:56
7:10	7:23	7:56
8:10	8:23	8:56
9:10	9:23	9:56

Sunday / Domingo / Dimanch

3 Mall at Wellington Green <i>Bus Stop #3742</i>	4 Palms West Hospital <i>Bus Stop #3243</i>	5 Glades Health Center <i>Bus Stop #3253</i>
10:10	10:23	10:56
11:10	11:23	11:56
12:10	12:23	12:56
1:10	1:23	1:56
2:10	2:23	2:56
3:10	3:23	3:56
4:10	4:23	4:56
5:10	5:23	5:56
6:10	6:23	6:56

Route 40 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

5 Glades Health Center Bus Stop #3253	4 Palms West Hospital Bus Stop #3243	3 Mall at Wellington Green Bus Stop #3742	2 Southern Blvd at Military Trail Bus Stop #3385	1 Intermodal Transit Center Bus Stop #602
4:35	5:12	5:27		
5:25	6:02	6:17	6:39	6:52
5:55	6:32	6:47	7:09	7:22
6:25	7:02	7:17	7:39	7:52
6:55	7:32	7:47	8:09	8:22
7:25	8:02	8:17		
8:25	9:02	9:17		
9:25	10:02	10:17		
10:25	11:02	11:17		
11:25	12:02	12:17		
12:25	1:02	1:17		
1:25	2:02	2:17	2:39	2:52
1:35	2:12	2:27		
2:25	3:02	3:17	3:39	3:52
3:25	4:02	4:17	4:39	4:52
4:25	5:02	5:17	5:39	5:52
5:25	6:02	6:17	6:39	6:52
6:25	7:02	7:17		
7:25	8:02	8:17		
8:25	9:02	9:17		

Saturday / Sábado / Samdi

5 Glades Health Center Bus Stop #3253	4 Palms West Hospital Bus Stop #3243	3 Mall at Wellington Green Bus Stop #3742
7:10	7:43	7:56
8:10	8:43	8:56
9:10	9:43	9:56
10:10	10:43	10:56
11:10	11:43	11:56
12:10	12:43	12:56
1:10	1:43	1:56
2:10	2:43	2:56
3:10	3:43	3:56
4:10	4:43	4:56
5:10	5:43	5:56
6:10	6:43	6:56
7:10	7:43	7:56
8:10	8:43	8:56

Sunday / Domingo / Dimanch

5 Glades Health Center Bus Stop #3253	4 Palms West Hospital Bus Stop #3243	3 Mall at Wellington Green Bus Stop #3742
10:10	10:23	10:56
11:10	11:23	11:56
12:10	12:23	12:56
1:10	1:23	1:56
2:10	2:23	2:56
3:10	3:23	3:56
4:10	4:23	4:56
5:10	5:23	5:56

CENTRAL COUNTY

41

ROUTE 41

Ruta 41 / Rout 41

West Palm Beach to Palm Beach Inlet

NO SUNDAY SERVICE

No hay servicio el domingo/
Pa gin sèvis dimanch

LEGEND

- Points of Interest
- Route
- Specified Times
- Timepoint
- Connecting Route
- Road Continuation
- Palm Tran Park and Ride
- Tri-Rail Station



1 2 31 40
43 44 49 60
West Palm Beach
Intermodal Transit Center
& WPB Tri-Rail



- Palm Beach Publix
 - Post Office
- Palm Beach Library
 - PBAU
 - WPB City Hall
 - Gov't Center
 - Judicial Center
 - WPB Tri-Rail
- WPB Intermodal Transit Center & Park and Ride

Route 41 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

1 Palm Beach Inlet Bus Stop #3400	2 County Rd & Wells Rd Bus Stop #3418	3 Palm Beach Publix Bus Stop #3530 Bus Stop #3527	4 Royal Palm Way & County Rd Bus Stop #3425	5 Intermodal Transit Center Bus Stop #602
7:05	7:14	7:18	7:23	7:36
8:30	8:38	8:42	8:47	9:00
		9:31		9:43
		1:47		1:59
		2:37		2:49
3:34	3:42	3:46	3:51	4:04
4:54	5:02	5:06	5:11	5:26

Saturday / Sábado / Samdi

1 Palm Beach Inlet Bus Stop #3400	2 County Rd & Wells Rd Bus Stop #3418	3 Palm Beach Publix Bus Stop #3530 Bus Stop #3527	4 Royal Palm Way & County Rd Bus Stop #3425	5 Intermodal Transit Center Bus Stop #602
8:04	8:12	8:16	8:21	8:34
9:09	9:17	9:21	9:26	9:39
		2:18		2:30
3:06	3:14	3:18	3:23	3:36
4:11	4:19	4:23	4:28	4:41

Route 41 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

5 Intermodal Transit Center Bus Stop #602	4 Royal Palm Way & County Rd Bus Stop #3438	3 Palm Beach Publix Bus Stop #3527	2 County Rd & Wells Rd Bus Stop #3501	1 Palm Beach Inlet Bus Stop #3400
6:35	6:47	6:53	6:55	7:05
7:53	8:11	8:18	8:20	8:30
9:10	9:24	9:31		
1:20	1:34	1:41		
2:10	2:24	2:31		
3:00	3:15	3:22	3:24	3:34
4:20	4:35	4:42	4:44	4:54

Saturday / Sábado / Samdi

5 Intermodal Transit Center Bus Stop #602	4 Royal Palm Way & County Rd Bus Stop #3438	3 Palm Beach Publix Bus Stop #3527	2 County Rd & Wells Rd Bus Stop #3501	1 Palm Beach Inlet Bus Stop #3400
7:35	7:45	7:52	7:54	8:04
8:40	8:50	8:57	8:59	9:09
2:00	2:10	2:17		
2:35	2:47	2:54	2:56	3:06
3:40	3:52	3:59	4:01	4:11



Palm Beach County
**COMMUNITY
SERVICES**

Helping People Build Better Communities

Resources are available to help
enhance your quality of life
and build better communities.

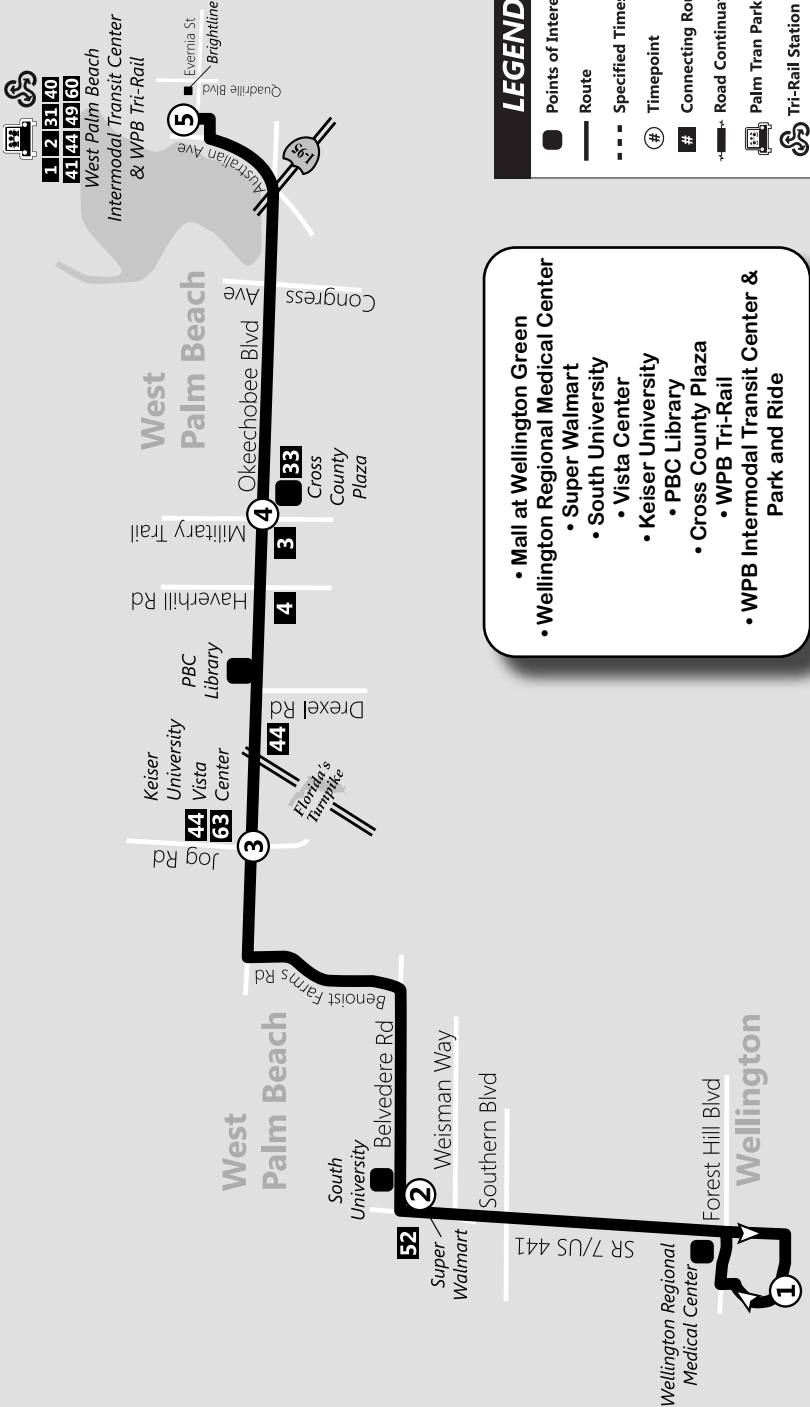
See what Palm Beach County's Community Services can do for you.
www.discover.pbcgov.org/communityservices

43

ROUTE 43 Ruta 43 / Route 43

Via Okeechobee Blvd. — West Palm Beach to Wellington

CENTRAL COUNTY



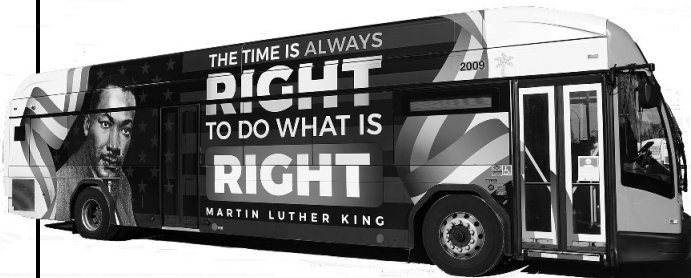
Route 43 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmen

1 Mall at Wellington Green <i>Bus Stop #3742</i>	2 Belvedere Rd at Walmart N. Entrance <i>Bus Stop #3796</i>	3 Vista Center <i>Bus Stop #3280</i>	4 Okeechobee & Military <i>Bus Stop #3289</i>	5 Intermodal Transit Center <i>Bus Stop #602</i>
5:40	5:54	6:02	6:12	6:24
6:10	6:24	6:32	6:42	6:54
6:33	6:47	6:55	7:05	7:20
6:53	7:07	7:15	7:25	7:40
7:13	7:27	7:35	7:45	8:00
7:33	7:47	7:55	8:05	8:20
7:53	8:07	8:15	8:25	8:40
8:13	8:27	8:35	8:45	9:00
8:33	8:47	8:55	9:05	9:20
8:53	9:07	9:15	9:25	9:40
9:10	9:24	9:33	9:45	10:00
9:30	9:44	9:53	10:05	10:20
9:50	10:04	10:13	10:25	10:40
10:10	10:24	10:33	10:45	11:00
10:30	10:44	10:53	11:05	11:20
10:50	11:04	11:13	11:25	11:40
11:10	11:24	11:33	11:45	12:00
11:30	11:44	11:53	12:05	12:20
11:50	12:04	12:13	12:25	12:40
12:10	12:24	12:33	12:45	1:00
12:30	12:44	12:53	1:05	1:20
12:50	1:04	1:13	1:25	1:40
1:10	1:24	1:33	1:45	2:00
1:30	1:44	1:53	2:05	2:20
1:50	2:04	2:13	2:25	2:40
2:10	2:24	2:33	2:45	3:00
2:30	2:44	2:53	3:05	3:20
2:50	3:04	3:13	3:25	3:40
3:08	3:23	3:34	3:45	4:00
3:28	3:43	3:54	4:05	4:20
3:48	4:03	4:14	4:25	4:40
4:08	4:23	4:34	4:45	5:00
4:28	4:43	4:54	5:05	5:20
4:48	5:03	5:14	5:25	5:40
5:08	5:23	5:34	5:45	6:00
5:28	5:43	5:54	6:05	6:20
5:48	6:03	6:14	6:25	6:40
6:19	6:31	6:40	6:50	7:00
6:49	7:01	7:10	7:20	7:30
7:19	7:31	7:40	7:50	8:00
7:49	8:01	8:10	8:20	8:30
8:19	8:31	8:40	8:50	9:00
8:49	9:01	9:10	9:20	9:30
9:25	9:37	9:46	9:56	10:06

Recognizing Black History month and the legacy of Dr. Martin Luther King Jr.



Palm Tran has a long-standing tradition of honoring Dr. Martin Luther King Jr and Black History Month.

Route 43 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

① Mall at Wellington Green <i>Bus Stop #3742</i>	② Belvedere Rd at Walmart N. Entrance <i>Bus Stop #3796</i>	③ Vista Center <i>Bus Stop #3280</i>	④ Okeechobee & Military <i>Bus Stop #3289</i>	⑤ Intermodal Transit Center <i>Bus Stop #602</i>
7:10	7:24	7:33	7:42	7:57
8:10	8:24	8:33	8:42	8:57
9:10	9:24	9:33	9:42	9:57
9:40	9:54	10:03	10:12	10:27
10:10	10:24	10:33	10:42	10:57
10:40	10:54	11:03	11:12	11:27
11:10	11:24	11:33	11:42	11:57
11:40	11:54	12:03	12:12	12:27
12:10	12:24	12:33	12:42	12:57
12:40	12:54	1:03	1:12	1:27
1:10	1:24	1:33	1:42	1:57
1:40	1:54	2:03	2:12	2:27
2:10	2:24	2:33	2:42	2:57
2:40	2:54	3:03	3:12	3:27
3:10	3:24	3:33	3:42	3:57
3:40	3:54	4:03	4:12	4:27
4:10	4:24	4:33	4:42	4:57
4:40	4:54	5:03	5:12	5:27
5:10	5:24	5:33	5:42	5:57
5:40	5:54	6:03	6:12	6:27
6:10	6:24	6:33	6:42	6:57
6:40	6:54	7:03	7:12	7:27
7:10	7:24	7:33	7:42	7:57
8:10	8:24	8:33	8:42	8:57
9:25	9:39	9:48	9:57	10:12

Sunday / Domingo / Dimanch

① Mall at Wellington Green <i>Bus Stop #3742</i>	② Belvedere Rd at Walmart N. Entrance <i>Bus Stop #3796</i>	③ Vista Center <i>Bus Stop #3280</i>	④ Okeechobee & Military <i>Bus Stop #3289</i>	⑤ Intermodal Transit Center <i>Bus Stop #602</i>
8:10	8:24	8:33	8:42	8:57
9:10	9:24	9:33	9:42	9:57
9:40	9:54	10:03	10:12	10:27
10:10	10:24	10:33	10:42	10:57
10:40	10:54	11:03	11:12	11:27
11:10	11:24	11:33	11:42	11:57
11:40	11:54	12:03	12:12	12:27
12:10	12:24	12:33	12:42	12:57
12:40	12:54	1:03	1:12	1:27
1:10	1:24	1:33	1:42	1:57
1:40	1:54	2:03	2:12	2:27
2:10	2:24	2:33	2:42	2:57
2:40	2:54	3:03	3:12	3:27
3:10	3:24	3:33	3:42	3:57
3:40	3:54	4:03	4:12	4:27
4:10	4:24	4:33	4:42	4:57
4:40	4:54	5:03	5:12	5:27
5:10	5:24	5:33	5:42	5:57
5:40	5:54	6:03	6:12	6:27
6:25	6:39	6:48	6:57	7:12

Route 43 Westbound Oeste / Louès

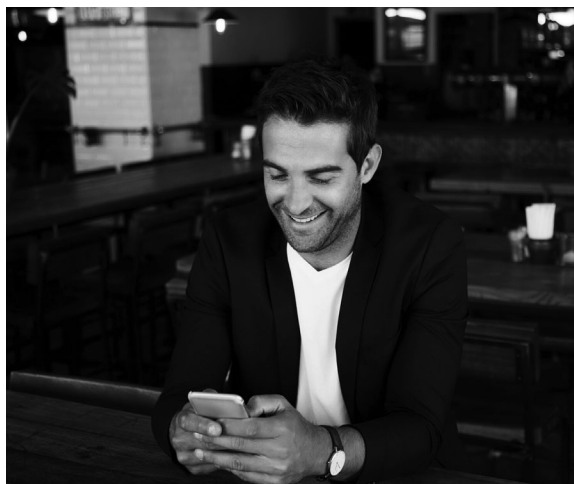
P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

5 Intermodal Transit Center <i>Bus Stop #602</i>	4 Okeechobee & Military <i>Bus Stop #3212</i>	3 Vista Center <i>Bus Stop #3220</i>	2 Belvedere Rd at Walmart N. Entrance <i>Bus Stop #3788</i>	1 Mall at Wellington Green <i>Bus Stop #3742</i>
5:40	5:50	5:59	6:12	6:24
6:10	6:24	6:33	6:46	6:58
6:30	6:44	6:53	7:06	7:18
6:50	7:04	7:13	7:26	7:38
7:10	7:24	7:33	7:46	7:58
7:30	7:44	7:53	8:06	8:18
7:50	8:04	8:13	8:26	8:38
8:10	8:24	8:33	8:46	8:58
8:30	8:44	8:53	9:06	9:18
8:50	9:04	9:13	9:26	9:38
9:10	9:25	9:34	9:47	9:59
9:30	9:45	9:54	10:07	10:19
9:50	10:05	10:14	10:27	10:39
10:10	10:25	10:34	10:47	10:59
10:30	10:45	10:54	11:07	11:19
10:50	11:05	11:14	11:27	11:39
11:10	11:25	11:34	11:47	11:59
11:30	11:45	11:54	12:07	12:19
11:50	12:05	12:14	12:27	12:39
12:10	12:25	12:34	12:47	12:59
12:30	12:45	12:54	1:07	1:19
12:50	1:05	1:14	1:27	1:39
1:10	1:25	1:34	1:47	1:59
1:30	1:45	1:54	2:07	2:19
1:50	2:05	2:14	2:27	2:39
2:10	2:25	2:34	2:47	2:59
2:30	2:45	2:54	3:07	3:19
2:50	3:05	3:14	3:27	3:39
3:10	3:24	3:33	3:46	4:00
3:30	3:44	3:53	4:06	4:20
3:50	4:04	4:13	4:26	4:40
4:10	4:24	4:33	4:46	5:00
4:30	4:44	4:53	5:06	5:20
4:50	5:04	5:13	5:26	5:40
5:10	5:24	5:33	5:46	6:00
5:30	5:44	5:53	6:06	6:20
5:50	6:04	6:13	6:26	6:40
6:10	6:24	6:32	6:44	6:56
6:30	6:44	6:52	7:04	7:16
6:50	7:04	7:12	7:24	7:36
7:10	7:24	7:32	7:44	7:56
7:40	7:54	8:02	8:14	8:26
8:10	8:24	8:32	8:44	8:56
8:40	8:54	9:02	9:14	9:26
9:10	9:24	9:32	9:44	9:56



GET YOURS NOW AT
MYPARADISEPASS.COM



Route 43 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Saturday / Sábado / Samdi

5 Intermodal Transit Center <i>Bus Stop #602</i>	4 Okeechobee & Military <i>Bus Stop #3212</i>	3 Vista Center <i>Bus Stop #3220</i>	2 Belvedere Rd at Walmart N. Entrance <i>Bus Stop #3788</i>	1 Mall at Wellington Green <i>Bus Stop #3742</i>
7:10	7:22	7:31	7:41	7:53
8:10	8:22	8:31	8:41	8:53
8:40	8:52	9:01	9:11	9:23
9:10	9:22	9:31	9:41	9:53
9:40	9:52	10:01	10:11	10:23
10:10	10:22	10:31	10:41	10:53
10:40	10:52	11:01	11:11	11:23
11:10	11:22	11:31	11:41	11:53
11:40	11:52	12:01	12:11	12:23
12:10	12:22	12:31	12:41	12:53
12:40	12:52	1:01	1:11	1:23
1:10	1:22	1:31	1:41	1:53
1:40	1:52	2:01	2:11	2:23
2:10	2:22	2:31	2:41	2:53
2:40	2:52	3:01	3:11	3:23
3:10	3:22	3:31	3:41	3:53
3:40	3:52	4:01	4:11	4:23
4:10	4:22	4:31	4:41	4:53
4:40	4:52	5:01	5:11	5:23
5:10	5:22	5:31	5:41	5:53
5:40	5:52	6:01	6:11	6:23
6:10	6:22	6:31	6:41	6:53
7:10	7:22	7:31	7:41	7:53
8:10	8:22	8:31	8:41	8:53

Sunday / Domingo / Dimanch

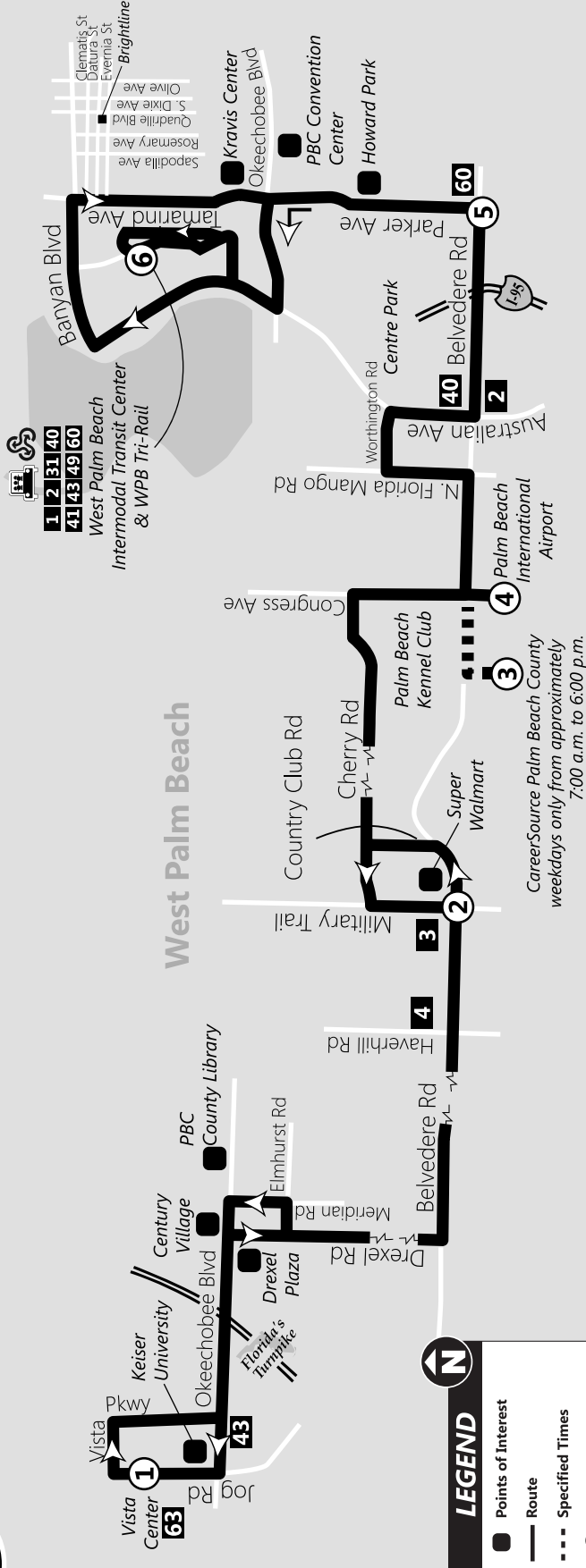
5 Intermodal Transit Center <i>Bus Stop #602</i>	4 Okeechobee & Military <i>Bus Stop #3212</i>	3 Vista Center <i>Bus Stop #3220</i>	2 Belvedere Rd at Walmart N. Entrance <i>Bus Stop #3788</i>	1 Mall at Wellington Green <i>Bus Stop #3742</i>
8:10	8:22	8:31	8:41	8:53
8:40	8:52	9:01	9:11	9:23
9:10	9:22	9:31	9:41	9:53
9:40	9:52	10:01	10:11	10:23
10:10	10:22	10:31	10:41	10:53
10:40	10:52	11:01	11:11	11:23
11:10	11:22	11:31	11:41	11:53
11:40	11:52	12:01	12:11	12:23
12:10	12:22	12:31	12:41	12:53
12:40	12:52	1:01	1:11	1:23
1:10	1:22	1:31	1:41	1:53
1:40	1:52	2:01	2:11	2:23
2:10	2:22	2:31	2:41	2:53
2:40	2:52	3:01	3:11	3:23
3:10	3:22	3:31	3:41	3:53
3:40	3:52	4:01	4:11	4:23
4:10	4:22	4:31	4:41	4:53
4:40	4:52	5:01	5:11	5:23
5:10	5:22	5:31	5:41	5:53
5:40	5:52	6:01	6:11	6:23

44

ROUTE 44 Ruta 44 / Rout 44

Via Belvedere Rd. — West Palm Beach Crosstown

CENTRAL COUNTY



LEGEND

- Points of Interest
- Route
- Specified Times
- Timepoint
- Connecting Route
- Road Continuation
- Palm Tran Park and Ride
- Tri-Rail Station

- Vista Center/ Keiser University
 - Drexel Plaza
 - Century Village
 - PBC Library
 - Super Walmart
 - Palm Beach Kennel Club
 - PBIA
- Centre Park
- Howard Park
- PBC Convention Center
- Kravis Center
- West Palm Beach Tri-Rail
- WPB Intermodal Transit Center & Park and Ride

Route 44 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasemèn

1 Vista Center Bus Stop #3852	2 Belvedere & Military Bus Stop #4020	3 CareerSource PBC Bus Stop #4999	4 Palm Beach International Airport Bus Stop #4008	5 Belvedere & Parker Bus Stop #4653	6 Intermodal Transit Center Bus Stop #602
6:33	6:48	7:01	7:06	7:17	7:25
8:38	8:53	9:06	9:11	9:22	9:30
10:38	10:53	11:06	11:11	11:22	11:30
12:38	12:53	1:06	1:11	1:22	1:30
2:38	2:53	3:06	3:11	3:22	3:30
4:38	4:53	5:06	5:11	5:22	5:30
6:45	7:00		7:11	7:22	7:30

Saturday / Sábado / Samdi

1 Vista Center Bus Stop #3852	2 Belvedere & Military Bus Stop #4020	4 Palm Beach International Airport Bus Stop #4008	5 Belvedere & Parker Bus Stop #4653	6 Intermodal Transit Center Bus Stop #602
6:44	6:59	7:12	7:22	7:30
8:44	8:59	9:12	9:22	9:30
10:44	10:59	11:12	11:22	11:30
12:44	12:59	1:12	1:22	1:30
2:44	2:59	3:12	3:22	3:30
4:44	4:59	5:12	5:22	5:30
6:44	6:59	7:12	7:22	7:30

Sunday / Domingo / Dimanch

1 Vista Center Bus Stop #3852	2 Belvedere & Military Bus Stop #4020	4 Palm Beach International Airport Bus Stop #4008	5 Belvedere & Parker Bus Stop #4653	6 Intermodal Transit Center Bus Stop #602
8:44	8:59	9:12	9:22	9:30
10:44	10:59	11:12	11:22	11:30
12:44	12:59	1:12	1:22	1:30
2:44	2:59	3:12	3:22	3:30
4:34	4:49	5:02	5:12	5:20



Download the **FREE**
Palm Tran App!



Find your route



Plan and save your trips



Get important push alerts

Search "Palm Tran" in



Route 44 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasémèn

6 Intermodal Transit Center <i>Bus Stop #602</i>	5 Belvedere & Parker <i>Bus Stop #4003</i>	4 Palm Beach International Airport <i>Bus Stop #4008</i>	3 CareerSource PBC <i>Bus Stop #4999</i>	2 Belvedere & Military <i>Bus Stop #4081</i>	1 Vista Center <i>Bus Stop #3852</i>
5:40	5:50	6:00		6:13	6:28
7:30	7:40	7:50	7:55	8:08	8:23
9:40	9:50	10:00	10:05	10:18	10:33
11:40	11:50	12:00	12:05	12:18	12:33
1:40	1:50	2:00	2:05	2:18	2:33
3:40	3:50	4:00	4:05	4:18	4:33
5:40	5:50	6:00	6:05	6:18	6:33
7:40	7:50	8:00		8:13	8:28

Saturday / Sábado / Samdi

6 Intermodal Transit Center <i>Bus Stop #602</i>	5 Belvedere & Parker <i>Bus Stop #4003</i>	4 Palm Beach International Airport <i>Bus Stop #4008</i>	2 Belvedere & Military <i>Bus Stop #4081</i>	1 Vista Center <i>Bus Stop #3852</i>
7:40	7:50	8:00	8:13	8:28
9:40	9:50	10:00	10:13	10:28
11:40	11:50	12:00	12:13	12:28
1:40	1:50	2:00	2:13	2:28
3:40	3:50	4:00	4:13	4:28
5:40	5:50	6:00	6:13	6:28

Sunday / Domingo / Dimanch

6 Intermodal Transit Center <i>Bus Stop #602</i>	5 Belvedere & Parker <i>Bus Stop #4003</i>	4 Palm Beach International Airport <i>Bus Stop #4008</i>	2 Belvedere & Military <i>Bus Stop #4081</i>	1 Vista Center <i>Bus Stop #3852</i>
7:40	7:50	8:00	8:13	8:28
9:40	9:50	10:00	10:13	10:28
11:40	11:50	12:00	12:13	12:28
1:40	1:50	2:00	2:13	2:28
3:40	3:50	4:00	4:13	4:28
5:40	5:50	6:00	6:13	6:28

FOR YOUR SAFETY



Hand
sanitizer is
provided on
every bus.

LEGEND

- Points of Interest
- Route
- Specified Times
- Timepoint
- Connecting Route
- Road Continuation
- Palm Tran Park and Ride
- Tri-Rail Station

- Lake Clarke Shores Town Hall
- PBC School Board
- Palm Hill Apartments
- River Bridge Centre
- Okecheelee Park
- Palm Beach Central H.S.
- Wellington Regional Medical Center
- Mall at Wellington Green



Route 46 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

1 Dixie & Summa <i>Bus Stop #370</i>	2 Florida Mango & Forest Hill <i>Bus Stop #4533</i>	3 Forest Hill & Military <i>Bus Stop #4542</i>	4 Forest Hill & Jog <i>Bus Stop #4667</i>	5 Mall at Wellington Green <i>Bus Stop #3742</i>
5:55	6:04	6:12	6:23	6:35
6:25	6:34	6:42	6:53	7:05
6:55	7:04	7:12	7:23	7:35
7:25	7:34	7:42	7:53	8:05
7:55	8:04	8:12	8:23	8:35
8:25	8:34	8:42	8:53	9:05
8:55	9:04	9:12	9:23	9:35
9:25	9:33	9:41	9:50	10:02
9:55	10:03	10:11	10:20	10:32
10:25	10:33	10:41	10:50	11:02
10:55	11:03	11:11	11:20	11:32
11:25	11:33	11:41	11:50	12:02
11:55	12:03	12:11	12:20	12:32
12:25	12:33	12:41	12:50	1:02
12:55	1:03	1:11	1:20	1:32
1:25	1:33	1:41	1:50	2:02
1:55	2:03	2:11	2:20	2:32
2:25	2:33	2:41	2:50	3:02
2:55	3:03	3:11	3:20	3:32
3:30	3:41	3:53	4:04	4:16
4:05	4:16	4:28	4:39	4:51
4:35	4:46	4:58	5:09	5:21
5:05	5:16	5:28	5:39	5:51
5:35	5:46	5:58	6:09	6:21
6:05	6:13	6:21	6:30	6:42
6:35	6:43	6:51	7:00	7:12
7:05	7:15	7:21	7:30	7:42
7:35	7:13	7:51	8:00	8:12
8:05	8:13	8:21	8:30	8:42
8:35	8:13	8:51	9:00	9:12

Colleges and Universities

Palm Tran serves all colleges and universities in Palm Beach County.

Listed below are the Palm Tran routes that will take you there.



Barry University 3 20

Florida Atlantic University

- Boca Raton 91 94
- Jupiter 10

Keiser University 3 43 44

Lynn University 2 3

Nova Southeastern University 10

Palm Beach Atlantic University 1 41

Palm Beach State College

- Belle Glade 47
- Boca Raton 94
- Lake Worth 2 61 62 64
- Loxahatchee Groves 40 52
- Palm Beach Gardens 1 21 33

South University 43 52

St. Vincent de Paul Seminary 3

Route 46 Westbound Oeste / Louès

Saturday / Sábado / Samdi

① Dixie & Summa Bus Stop #370	② Florida Mango & Forest Hill Bus Stop #4533	③ Forest Hill & Military Bus Stop #4542	④ Forest Hill & Jog Bus Stop #4667	⑤ Mall at Wellington Green Bus Stop #3742
7:10	7:17	7:25	7:34	7:46
7:55	8:02	8:10	8:19	8:31
8:40	8:47	8:55	9:04	9:16
9:25	9:32	9:40	9:49	10:01
10:10	10:17	10:25	10:34	10:46
10:55	11:02	11:10	11:19	11:31
11:40	11:47	11:55	12:04	12:16
12:25	12:32	12:40	12:49	1:01
1:10	1:17	1:25	1:34	1:46
1:55	2:02	2:10	2:19	2:31
2:40	2:47	2:55	3:04	3:16
3:25	3:32	3:40	3:49	4:01
4:10	4:17	4:25	4:34	4:46
4:55	5:02	5:10	5:19	5:31
5:40	5:47	5:55	6:04	6:16
6:25	6:32	6:40	6:49	7:01
7:10	7:17	7:25	7:34	7:46
7:55	8:02	8:10	8:19	8:31
8:40	8:47	8:55	9:04	9:16

Sunday / Domingo / Dimanch

① Dixie & Summa Bus Stop #370	② Florida Mango & Forest Hill Bus Stop #4533	③ Forest Hill & Military Bus Stop #4542	④ Forest Hill & Jog Bus Stop #4667	⑤ Mall at Wellington Green Bus Stop #3742
8:40	8:47	8:55	9:04	9:16
9:25	9:32	9:40	9:49	10:01
10:10	10:17	10:25	10:34	10:46
10:55	11:02	11:10	11:19	11:31
11:40	11:47	11:55	12:04	12:16
12:25	12:32	12:40	12:49	1:01
1:10	1:17	1:25	1:34	1:46
1:55	2:02	2:10	2:19	2:31
2:40	2:47	2:55	3:04	3:16
3:25	3:32	3:40	3:49	4:01
4:10	4:17	4:25	4:34	4:46
4:55	5:02	5:10	5:19	5:31
5:40	5:47	5:55	6:04	6:16

Thank you to our frontline workers!
We appreciate our heroes transporting yours.



Route 46 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

5 Mall at Wellington Green Bus Stop #3742	4 Forest Hill & Jog Bus Stop #4679	3 Forest Hill & Military Bus Stop #4616	2 Florida Mango & Forest Hill Bus Stop #4627	1 Dixie & Summa Bus Stop #370
6:10	6:22	6:04	6:10	6:20
6:40	6:52	6:31	6:39	6:49
7:10	7:22	7:01	7:09	7:19
7:40	7:52	7:31	7:39	7:49
8:10	8:22	8:01	8:09	8:19
8:40	8:52	8:31	8:39	8:49
9:10	9:21	9:01	9:09	9:19
9:40	9:51	9:30	9:38	9:48
10:10	10:21	10:00	10:08	10:18
10:40	10:51	10:30	10:38	10:48
11:10	11:21	11:00	11:08	11:18
11:40	11:51	11:30	11:38	11:48
12:10	12:21	12:00	12:08	12:18
12:40	12:51	12:30	12:38	12:48
1:10	1:21	1:00	1:08	1:18
1:40	1:51	1:30	1:38	1:48
2:10	2:21	2:00	2:08	2:18
2:40	2:51	2:30	2:38	2:48
3:10	3:25	3:00	3:08	3:18
3:40	3:55	3:37	3:46	3:56
4:10	4:25	4:07	4:16	4:26
4:40	4:55	4:37	4:46	4:56
5:10	5:25	5:07	5:16	5:26
5:40	5:55	5:37	5:46	5:56
6:10	6:22	6:07	6:16	6:26
6:50	7:02	6:31	6:39	6:49
7:20	7:32	7:11	7:19	7:29
7:50	8:02	7:41	7:49	7:59
8:20	8:32	8:11	8:19	8:29
8:50	9:02	8:41	8:49	8:59
9:20	9:32	9:11	9:19	9:29
9:50	9:32	9:41	9:49	9:59

A Salute for Success

Palm Tran hosts commencement ceremonies to mark the achievements of new bus operators and officially welcome them to the team. Operators must complete weeks of training that puts to the test their knowledge of road rules, customer service expectations and the highest standards of safety.



Among many past keynotes are Palm Beach County Fire Rescue Chief Reginald Duren, County Mayor Dave Kerner, County Engineer David Ricks, County Attorney Denise Nieman and County Commissioner Maria Sachs, pictured.

Route 46 Eastbound Este / Lès

Saturday / Sábado / Samdi

5 Mall at Wellington Green <i>Bus Stop #3742</i>	4 Forest Hill & Jog <i>Bus Stop #4679</i>	3 Forest Hill & Military <i>Bus Stop #4616</i>	2 Florida Mango & Forest Hill <i>Bus Stop #4627</i>	1 Dixie & Summa <i>Bus Stop #370</i>
7:55	8:06	7:30	7:38	7:48
8:40	8:51	8:15	8:23	8:33
9:25	9:36	9:00	9:08	9:18
10:10	10:21	9:45	9:53	10:03
10:55	11:06	10:30	10:38	10:48
11:40	11:51	11:15	11:23	11:33
12:25	12:36	12:00	12:08	12:18
1:10	1:21	12:45	12:53	1:03
1:55	2:06	1:30	1:38	1:48
2:40	2:51	2:15	2:23	2:33
3:25	3:36	3:00	3:08	3:18
4:10	4:21	3:45	3:53	4:03
4:55	5:06	4:30	4:38	4:48
5:40	5:51	5:15	5:23	5:33
6:25	6:36	6:00	6:08	6:18
7:10	7:21	6:45	6:53	7:03
7:55	8:06	7:30	7:38	7:48
8:40	8:51	8:15	8:23	8:33
9:25	9:36	9:00	9:08	9:18
		9:45	9:53	10:03

Sunday / Domingo / Dimanch

5 Mall at Wellington Green <i>Bus Stop #3742</i>	4 Forest Hill & Jog <i>Bus Stop #4679</i>	3 Forest Hill & Military <i>Bus Stop #4616</i>	2 Florida Mango & Forest Hill <i>Bus Stop #4627</i>	1 Dixie & Summa <i>Bus Stop #370</i>
8:40	8:51	9:00	9:08	9:18
9:25	9:36	9:45	9:53	10:03
10:10	10:21	10:30	10:38	10:48
10:55	11:06	11:15	11:23	11:33
11:40	11:51	12:00	12:08	12:18
12:25	12:36	12:45	12:53	1:03
1:10	1:21	1:30	1:38	1:48
1:55	2:06	2:15	2:23	2:33
2:40	2:51	3:00	3:08	3:18
3:25	3:36	3:45	3:53	4:03
4:10	4:21	4:30	4:38	4:48
4:55	5:06	5:15	5:23	5:33
5:40	5:51	6:00	6:08	6:18
6:25	6:36	6:45	6:53	7:03

Palm Tran Is Improving Bus Shelters



Artist Rendition

A strategic effort will be made throughout Palm Beach County to assess the state of bus stops and identify which shelters need improvement. Many new shelters will also be added along highly traveled routes and riders will benefit by having a clean, shaded area to wait for the bus. The additional curb appeal of new street furniture will also be used to attract new riders.

CENTRAL COUNTY

47

ROUTE 47

Ruta 47 / Rout 47

Via SR 15 — South Bay to Canal Point

- Canal Point
- Pahokee City Hall
- Eisenhower Dr.
- Padgett Circle
- Fremd Village
- Glades Health Center & Courthouse
- Lakeside Medical Center
- Glades Diamond
- Clarence E. Anthony Library
- Okeechobee Center

Points of Interest

Route

Specified Times

Timepoint

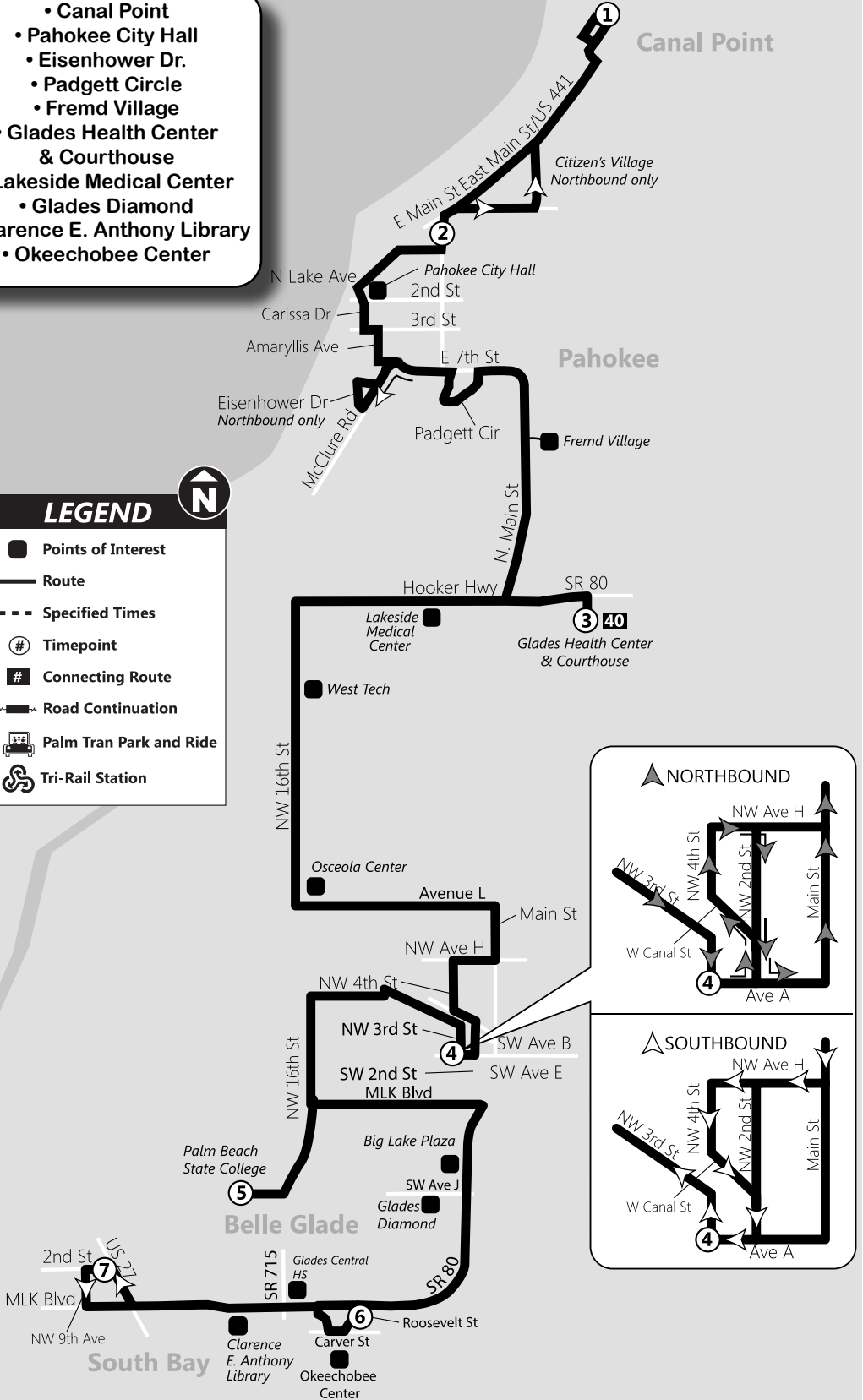
Connecting Route

Road Continuation

Palm Tran Park and Ride

Tri-Rail Station

N



Route 47 Southbound Sur/Sid

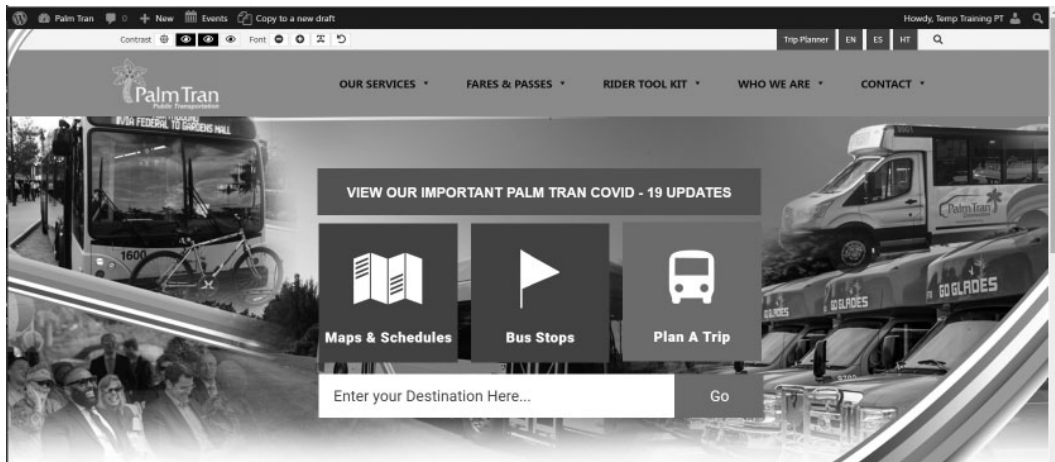
P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmen

① Canal Point <i>Bus Stop #5000</i>	② Pahokee <i>Bus Stop #4800</i>	③ Glades Health Ctr <i>Bus Stop #3253</i>	④ NW 3rd & SW Ave A <i>Bus Stop #4853</i>	⑤ PBSC Belle Glade <i>Bus Stop #5036</i>	⑥ Okeechobee Center <i>Bus Stop #4865</i>	⑦ South Bay <i>Bus Stop #5149</i>
4:49	4:56	5:20	5:32	5:40	5:52	5:59
5:19	5:26	5:50	6:02	6:10	6:22	6:29
5:49	5:56	6:20	6:32	6:40	6:52	6:59
6:19	6:26	6:50	7:02	7:10	7:22	7:29
6:49	6:56	7:20	7:32	7:40	7:52	7:59
7:14	7:21	7:50	8:02	8:10	8:22	8:29
7:44	7:51	8:20	8:32	8:40	8:52	8:59
8:14	8:21	8:50	9:02	9:10	9:22	9:29
8:44	8:51	9:20	9:32	9:40	9:52	9:59
9:14	9:21	9:50	10:02	10:10	10:22	10:29
9:44	9:51	10:20	10:32	10:40	10:52	10:59
10:14	10:21	10:50	11:02	11:10	11:22	11:29
10:44	10:51	11:20	11:32	11:40	11:52	11:59
11:14	11:21	11:50	12:02	12:10	12:22	12:29
11:44	11:51	12:20	12:32	12:40	12:52	12:59
12:14	12:21	12:50	1:02	1:10	1:22	1:29
12:44	12:51	1:20	1:32	1:40	1:52	1:59
1:14	1:21	1:50	2:02	2:10	2:22	2:29
1:44	1:51	2:20	2:32	2:40	2:52	2:59
2:14	2:21	2:50	3:02	3:10	3:22	3:29
2:44	2:51	3:20	3:32	3:40	3:52	3:59
3:14	3:21	3:50	4:03	4:11	4:23	4:30
3:44	3:51	4:20	4:33	4:41	4:53	5:00
4:14	4:21	4:50	5:03	5:11	5:23	5:30
4:44	4:51	5:20	5:33	5:41	5:53	6:00
5:14	5:21	5:50	6:03	6:11	6:23	6:30
5:44	5:51	6:20	6:33	6:41	6:53	7:00
6:48	6:54	7:20	7:32	7:40	7:52	7:59
7:48	7:54	8:20	8:32	8:40	8:52	8:59
8:13	8:19	9:20	9:32	9:40	9:52	9:59

Check out our website!

The Palm Tran website features enhanced trip planning technology! Enter your origin and destination and you will receive easy instructions for riding the bus.



Visit: www.palmtran.org

Route 47 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

1 Canal Point <i>Bus Stop #5000</i>	2 Pahokee <i>Bus Stop #4800</i>	3 Glades Health Ctr <i>Bus Stop #3253</i>	4 NW 3rd & SW Ave A <i>Bus Stop #4853</i>	5 PBSC Belle Glade <i>Bus Stop #5036</i>	6 Okeechobee Center <i>Bus Stop #4865</i>	7 South Bay <i>Bus Stop #5149</i>
7:30	7:37	8:01	8:13	8:19	8:29	8:36
8:30	8:37	9:01	9:13	9:19	9:29	9:36
9:30	9:37	10:01	10:13	10:19	10:29	10:36
10:30	10:37	11:01	11:13	11:19	11:29	11:36
11:30	11:37	12:01	12:13	12:19	12:29	12:36
12:30	12:37	1:01	1:13	1:19	1:29	1:36
1:30	1:37	2:01	2:13	2:19	2:29	2:36
2:30	2:37	3:01	3:13	3:19	3:29	3:36
3:30	3:37	4:01	4:13	4:19	4:29	4:36
4:30	4:37	5:01	5:13	5:19	5:29	5:36
5:30	5:37	6:01	6:13	6:19	6:29	6:36
6:30	6:37	7:01	7:13	7:19	7:29	7:36
7:30	7:37	8:01	8:13	8:19	8:29	8:36
8:30	8:37	9:01	9:13	9:19	9:29	9:36

Sunday / Domingo / Dimanch

1 Canal Point <i>Bus Stop #5000</i>	2 Pahokee <i>Bus Stop #4800</i>	3 Glades Health Ctr <i>Bus Stop #3253</i>	4 NW 3rd & SW Ave A <i>Bus Stop #4853</i>	5 PBSC Belle Glade <i>Bus Stop #5036</i>	6 Okeechobee Center <i>Bus Stop #4865</i>	7 South Bay <i>Bus Stop #5149</i>
9:30	9:37	9:06	9:18	9:24	9:34	9:41
10:30	10:37	10:01	10:13	10:19	10:29	10:36
11:30	11:37	11:01	11:13	11:19	11:29	11:36
12:30	12:37	12:01	12:13	12:19	12:29	12:36
1:30	1:37	1:01	1:13	1:19	1:29	1:36
2:30	2:37	2:01	2:13	2:19	2:29	2:36
3:30	3:37	3:01	3:13	3:19	3:29	3:36
4:30	4:37	4:01	4:13	4:19	4:29	4:36
5:30	5:37	5:01	5:13	5:19	5:29	5:36
6:30	6:37	6:01	6:13	6:19	6:29	6:36
7:30	7:37	7:01	7:13	7:19	7:29	7:36

Download the Free GO GLADES APP to schedule your trip



Search "Palm Tran Go Glades"



Go Glades is a pilot program, and continued service will be based on actual use.

Route 47 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

7	6	5	4	3	2	1
South Bay	Okeechobee Center	PBSC Belle Glade	NW 3rd & SW Ave A	Glades Health Ctr	Pahokee	Canal Point
<i>Bus Stop #5149</i>	<i>Bus Stop #4865</i>	<i>Bus Stop #5036</i>	<i>Bus Stop #4854</i>	<i>Bus Stop #3253</i>	<i>Bus Stop #5143</i>	<i>Bus Stop #5149</i>
4:36	4:43	4:55	5:02	5:19	5:50	5:58
5:06	5:13	5:25	5:32	5:49	6:20	6:28
5:36	5:43	5:55	6:02	6:19	6:50	6:58
6:10	6:17	6:29	6:36	6:53	7:24	7:32
6:40	6:47	6:59	7:06	7:23	7:54	8:02
7:10	7:17	7:29	7:36	7:53	8:24	8:32
7:40	7:47	7:59	8:06	8:23	8:54	9:02
8:10	8:17	8:29	8:36	8:53	9:24	9:32
8:40	8:47	8:59	9:06	9:23	9:54	10:02
9:09	9:16	9:29	9:36	9:53	10:24	10:32
9:39	9:46	9:59	10:06	10:23	10:54	11:02
10:09	10:16	10:29	10:36	10:53	11:24	11:32
10:39	10:46	10:59	11:06	11:23	11:54	12:02
11:09	11:16	11:29	11:36	11:53	12:24	12:32
11:39	11:46	11:59	12:06	12:23	12:54	1:02
12:09	12:16	12:29	12:36	12:53	1:24	1:32
12:39	12:46	12:59	1:06	1:23	1:54	2:02
1:09	1:16	1:29	1:36	1:53	2:24	2:32
1:39	1:46	1:59	2:06	2:23	2:54	3:02
2:09	2:16	2:29	2:36	2:53	3:24	3:32
2:39	2:46	2:59	3:06	3:23	3:54	4:02
3:09	3:16	3:29	3:36	3:53	4:24	4:33
3:39	3:46	3:59	4:06	4:23	4:54	5:03
4:09	4:16	4:29	4:36	4:53	5:24	5:33
4:39	4:46	4:59	5:06	5:23	5:54	6:03
5:09	5:16	5:29	5:36	5:53	6:24	6:33
5:39	5:46	5:59	6:06	6:23	6:54	7:03
6:10	6:17	6:29	6:36	6:53	7:24	7:33
6:40	6:47	6:59	7:06	7:23	7:54	8:03
7:40	7:47	7:59	8:06	8:23	8:54	9:03
8:40	8:47	8:59	9:06	9:23	9:49	



When it comes to security, we can always use an extra pair of eyes.

Look around. Be aware.

If something does not look right, let us know.

Let's count on each other for a safe ride...

Call 855-FLA-SAFE (855-352-7233)



Route 47 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

7 South Bay <i>Bus Stop #5149</i>	6 Okeechobee Center <i>Bus Stop #4865</i>	5 PBSC Belle Glade <i>Bus Stop #5036</i>	4 NW 3rd & SW Ave A <i>Bus Stop #4854</i>	3 Glades Health Ctr <i>Bus Stop #3253</i>	2 Pahokee <i>Bus Stop #5143</i>	1 Canal Point <i>Bus Stop #5049</i>
6:59	7:06	7:17	7:23	7:40	8:06	8:14
7:59	8:06	8:17	8:23	8:40	9:06	9:14
8:59	9:06	9:17	9:23	9:40	10:06	10:14
9:59	10:06	10:17	10:23	10:40	11:06	11:14
10:59	11:06	11:17	11:23	11:40	12:06	12:14
11:59	12:06	12:17	12:23	12:40	1:06	1:14
12:59	1:06	1:17	1:23	1:40	2:06	2:14
1:59	2:06	2:17	2:23	2:40	3:06	3:14
2:59	3:06	3:17	3:23	3:40	4:06	4:14
3:59	4:06	4:17	4:23	4:40	5:06	5:14
4:59	5:06	5:17	5:23	5:40	6:06	6:14
5:59	6:06	6:17	6:23	6:40	7:06	7:14
6:59	7:06	7:17	7:23	7:40	8:06	8:14
8:19	8:26	8:37	8:43	9:00	9:26	

Sunday / Domingo / Dimanch

7 South Bay <i>Bus Stop #5149</i>	6 Okeechobee Center <i>Bus Stop #4865</i>	5 PBSC Belle Glade <i>Bus Stop #5036</i>	4 NW 3rd & SW Ave A <i>Bus Stop #4854</i>	3 Glades Health Ctr <i>Bus Stop #3253</i>	2 Pahokee <i>Bus Stop #5143</i>	1 Canal Point <i>Bus Stop #5049</i>
				8:40	9:06	9:14
				9:40	10:06	10:14
9:59	10:06	10:17	10:23	10:40	11:06	11:14
10:59	11:06	11:17	11:23	11:40	12:06	12:14
11:59	12:06	12:17	12:23	12:40	1:06	1:14
12:59	1:06	1:17	1:23	1:40	2:06	2:14
1:59	2:06	2:17	2:23	2:40	3:06	3:14
2:59	3:06	3:17	3:23	3:40	4:06	4:14
3:59	4:06	4:17	4:23	4:40	5:06	5:14
4:59	5:06	5:17	5:23	5:40	6:06	6:14
6:19	6:26	6:37	6:43	7:00	7:26	

Service on Holidays

To better serve you, Palm Tran, Palm Tran Connection and Go Glades now offer service on these major holidays:

- New Year's Day
- Easter Sunday
- Memorial Day
- Juneteenth
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day



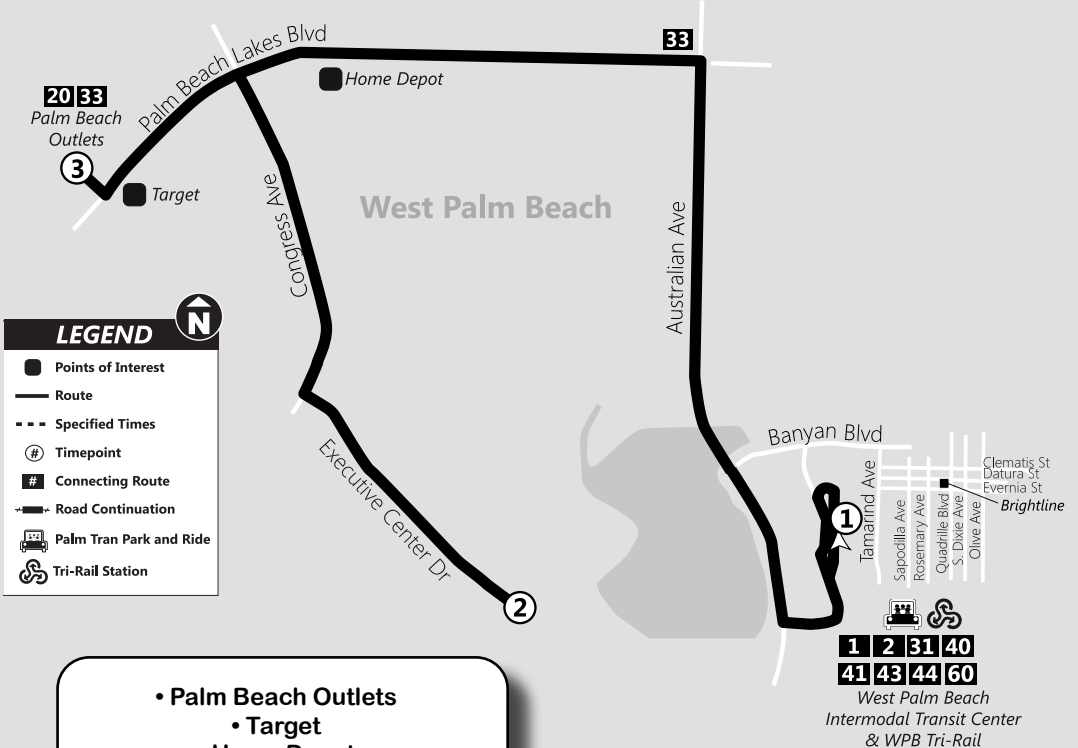
CENTRAL COUNTY

49

ROUTE 49 Ruta 49 / Rout 49

Via Palm Beach Lakes Blvd. —

WPB Crosstown - Palm Beach Outlet Mall



- Palm Beach Outlets
- Target
- Home Depot
- WPB Intermodal Transit Center & Park and Ride

Route 49 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasémèn

③	②	①
Palm Beach Outlets <i>Bus Stop #603</i>	Executive Center Dr <i>Bus Stop #3707</i>	Intermodal Transit Center <i>Bus Stop #602</i>
5:36	5:42	5:55
6:16	6:22	6:35
7:16	7:22	7:35
8:16	8:22	8:35
9:15	9:22	9:35
10:15	10:22	10:35
11:15	11:22	11:35
12:15	12:22	12:35
1:15	1:22	1:35
2:15	2:22	2:35
3:15	3:22	3:35
4:15	4:22	4:35
5:15	5:22	5:35
6:17	6:23	6:35
7:17	7:23	7:35
8:17	8:23	8:35
9:17	9:23	9:35

Saturday / Sábado / Samdi

③	②	①
Palm Beach Outlets <i>Bus Stop #603</i>	Executive Center Dr <i>Bus Stop #3707</i>	Intermodal Transit Center <i>Bus Stop #602</i>
8:13	8:18	8:30
9:13	9:18	9:30
10:13	10:18	10:30
11:13	11:18	11:30
12:13	12:18	12:30
1:13	1:18	1:30
2:13	2:18	2:30
3:13	3:18	3:30
4:13	4:18	4:30
5:13	5:18	5:30
6:13	6:18	6:30
7:13	7:18	7:30
8:13	8:18	8:30
9:13	9:18	9:30

Sunday / Domingo / Dimanch

③	②	①
Palm Beach Outlets <i>Bus Stop #603</i>	Executive Center Dr <i>Bus Stop #3707</i>	Intermodal Transit Center <i>Bus Stop #602</i>
9:13	9:18	9:30
10:13	10:18	10:30
11:13	11:18	11:30
12:13	12:18	12:30
1:13	1:18	1:30
2:13	2:18	2:30
3:13	3:18	3:30
4:13	4:18	4:30
5:13	5:18	5:30
6:13	6:18	6:30
7:13	7:18	7:30

Route 49 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasémèn

① Intermodal Transit Center <i>Bus Stop #602</i>	② Executive Center <i>Bus Stop #3707</i>	③ Palm Beach Outlets <i>Bus Stop #603</i>
6:00	6:15	6:22
6:40	6:55	7:02
7:40	7:55	8:02
8:40	8:55	9:02
9:40	9:56	10:04
10:40	10:56	11:04
11:40	11:56	12:04
12:40	12:56	1:04
1:40	1:56	2:04
2:40	2:56	3:04
3:40	3:57	4:04
4:40	4:57	5:04
5:40	5:57	6:04
6:40	6:55	7:02
7:40	7:55	8:02
8:40	8:55	9:02
9:40	9:55	10:02

Saturday / Sábado / Samdi

① Intermodal Transit Center <i>Bus Stop #602</i>	② Executive Center <i>Bus Stop #3707</i>	③ Palm Beach Outlets <i>Bus Stop #603</i>
7:40	7:51	7:57
8:40	8:51	8:57
9:40	9:51	9:57
10:40	10:51	10:57
11:40	11:51	11:57
12:40	12:51	12:57
1:40	1:51	1:57
2:40	2:51	2:57
3:40	3:51	3:57
4:40	4:51	4:57
5:40	5:51	5:57
6:40	6:51	6:57
7:40	7:51	7:57
8:40	8:51	8:57
9:40	9:51	9:57

Sunday / Domingo / Dimanch

① Intermodal Transit Center <i>Bus Stop #602</i>	② Executive Center <i>Bus Stop #3707</i>	③ Palm Beach Outlets <i>Bus Stop #603</i>
8:40	8:51	8:57
9:40	9:51	9:57
10:40	10:51	10:57
11:40	11:51	11:57
12:40	12:51	12:57
1:40	1:51	1:57
2:40	2:51	2:57
3:40	3:51	3:57
4:40	4:51	4:57
5:40	5:51	5:57
6:40	6:51	6:57

CENTRAL COUNTY

52

ROUTE 52 Ruta 52 / Rout 52

Via Okeechobee Blvd./SR-7 Royal Palm Beach Crosstown

NO SUNDAY SERVICE

No hay servicio el domingo/
Pa gin sèvis dimanch

PBSC
Loxahatchee Groves

Palms West
Hospital

5 40

4 40



- PBSC Loxahatchee Groves
- Palms West Hospital
- Veterans Park
- Village Hall
- RPB High School
- Regal 18 Cinemas
- South University
- South Florida Fairgrounds
- Super Walmart
- Lowe's
- Western Plaza
- Shoppes at Isla Verde
- Wellington Regional Medical Center
- Mall at Wellington Green

LEGEND

- Points of Interest
- Route
- Specified Times
- Timepoint
- Connecting Route
- Road Continuation
- Palm Tran Park and Ride
- Tri-Rail Station

Route 52 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

1 Mall at Wellington Green <i>Bus Stop #3742</i>	2 Belvedere Rd @ Walmart N Entrance <i>Bus Stop #3788</i>	3 Royal Palm & Okeechobee <i>Bus Stop #3445</i>	4 Palms West Hospital <i>Bus Stop #3243</i>	5 Palm Beach State Lox. Groves <i>Bus Stop #3390</i>
6:40	6:56	7:08	7:17	7:23
7:40	7:56	8:08	8:17	8:23
8:40	8:56	9:08	9:17	9:23
9:40	9:56	10:08	10:17	10:23
10:40	10:56	11:08	11:17	11:23
11:40	11:56	12:08	12:17	12:23
12:40	12:56	1:08	1:17	1:23
1:40	1:56	2:08	2:17	2:23
2:40	2:56	3:08	3:17	3:23
3:40	3:56	4:08	4:17	4:23
4:40	4:56	5:08	5:17	5:23
5:40	5:56	6:08	6:17	6:23
6:40	6:56	7:08	7:16	7:22

Saturday / Sábado / Samdi

1 Mall at Wellington Green <i>Bus Stop #3742</i>	2 Belvedere Rd @ Walmart N Entrance <i>Bus Stop #3788</i>	3 Royal Palm & Okeechobee <i>Bus Stop #3445</i>	4 Palms West Hospital <i>Bus Stop #3243</i>	5 Palm Beach State Lox. Groves <i>Bus Stop #3390</i>
7:40	7:56	8:08	8:17	8:27
8:40	8:56	9:08	9:17	9:27
9:40	9:56	10:08	10:17	10:27
10:40	10:56	11:08	11:17	11:27
11:40	11:56	12:08	12:17	12:27
12:40	12:56	1:08	1:17	1:27
1:40	1:56	2:08	2:17	2:27
2:40	2:56	3:08	3:17	3:27
3:40	3:56	4:08	4:17	4:27
4:40	4:56	5:08	5:17	5:27
5:40	5:56	6:08	6:17	6:27
6:40	6:56	7:08	7:17	7:27

Route 52 Southbound Sur/Sid

Weekday / Semana / Lasèmèn

5 Palm Beach State Lox. Groves <i>Bus Stop #3390</i>	4 Palms West Hospital <i>Bus Stop #3243</i>	3 Royal Palm & Okeechobee <i>Bus Stop #4235</i>	2 Belvedere Rd @ Walmart N Entrance <i>Bus Stop #3796</i>	1 Mall at Wellington Green <i>Bus Stop #3742</i>
5:43	5:50	6:00	6:12	6:30
6:43	6:50	7:00	7:12	7:30
7:43	7:50	8:00	8:12	8:30
8:43	8:50	9:00	9:12	9:30
9:44	9:50	10:00	10:12	10:30
10:44	10:50	11:00	11:12	11:30
11:44	11:50	12:00	12:12	12:30
12:44	12:50	1:00	1:12	1:30
1:44	1:50	2:00	2:12	2:30
2:44	2:50	3:00	3:12	3:30
3:43	3:50	4:00	4:12	4:30
4:43	4:50	5:00	5:12	5:30
5:43	5:50	6:00	6:12	6:30

Saturday / Sábado / Samdi

5 Palm Beach State Lox. Groves <i>Bus Stop #3390</i>	4 Palms West Hospital <i>Bus Stop #3243</i>	3 Royal Palm & Okeechobee <i>Bus Stop #4235</i>	2 Belvedere Rd @ Walmart N Entrance <i>Bus Stop #3796</i>	1 Mall at Wellington Green <i>Bus Stop #3742</i>
7:44	7:50	8:00	8:12	8:30
8:44	8:50	9:00	9:12	9:30
9:44	9:50	10:00	10:12	10:30
10:44	10:50	11:00	11:12	11:30
11:44	11:50	12:00	12:12	12:30
12:44	12:50	1:00	1:12	1:30
1:44	1:50	2:00	2:12	2:30
2:44	2:50	3:00	3:12	3:30
3:44	3:50	4:00	4:12	4:30
4:44	4:50	5:00	5:12	5:30
5:44	5:50	6:00	6:12	6:30

CENTRAL COUNTY

60

ROUTE 60 Ruta 60 / Rout 60

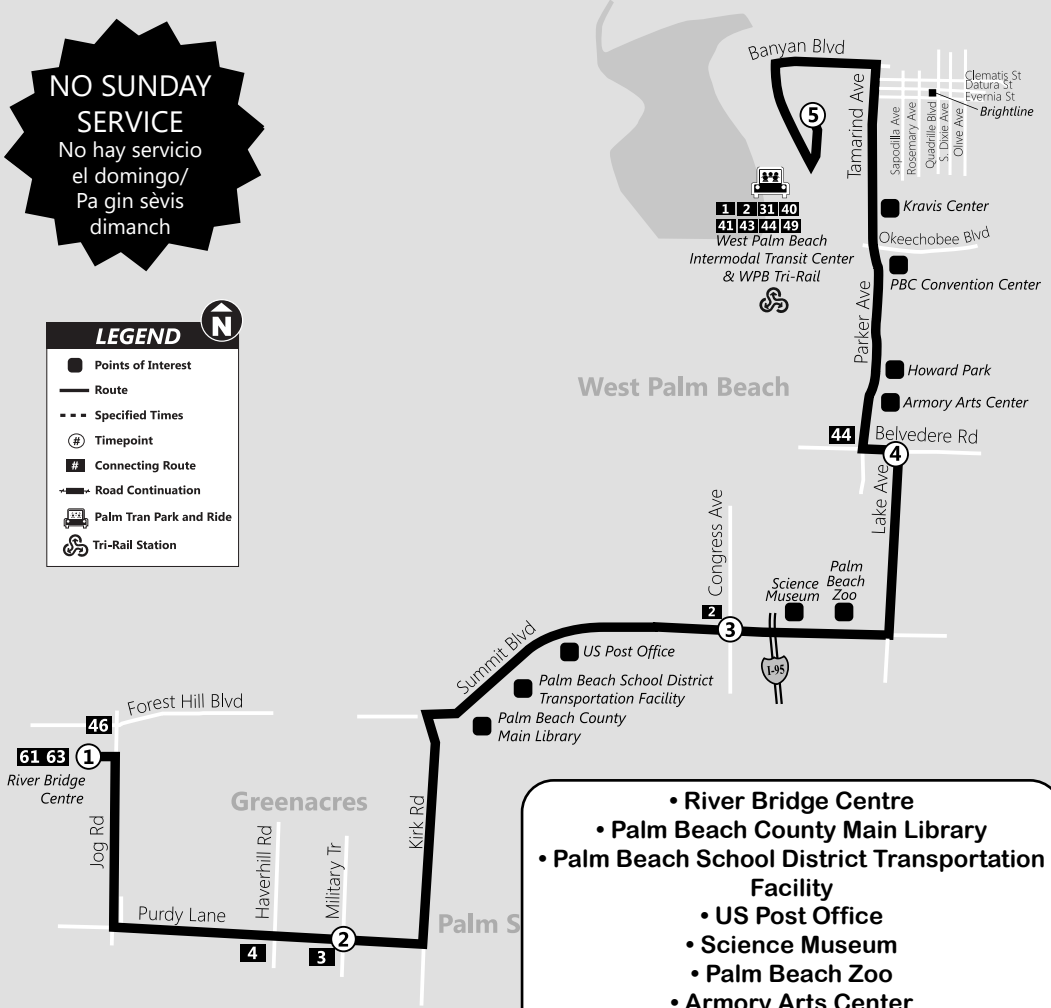
Via Parker Ave., Summit Blvd., Kirk Rd. and Purdy Ln. - WPB to River Bridge Centre

NO SUNDAY SERVICE

No hay servicio el domingo/
Pa gin sèvis dimanch

LEGEND

- Points of Interest
- Route
- Specified Times
- Timepoint
- Connecting Route
- Road Continuation
- Palm Tran Park and Ride
- Tri-Rail Station



- River Bridge Centre
- Palm Beach County Main Library
- Palm Beach School District Transportation Facility
- US Post Office
- Science Museum
- Palm Beach Zoo
- Armory Arts Center
- Howard Park
- PBC Convention Center
- Kravis Center
- WPB Tri-Rail
- WPB Intermodal Transit Center & Park and Ride

Route 60 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

1 River Bridge Centre <i>Bus Stop #1472</i>	2 Purdy & Military <i>Bus Stop #5313</i>	3 Summit & Congress <i>Bus Stop #912</i>	4 Lake & Belvedere <i>Bus Stop #4652</i>	5 Intermodal Transit Center <i>Bus Stop #602</i>
6:11	6:21	6:32	6:45	6:55
8:11	8:21	8:32	8:45	8:55
10:13	10:23	10:33	10:46	10:55
12:13	12:23	12:33	12:46	12:55
2:13	2:23	2:33	2:46	2:55
4:12	4:22	4:32	4:44	4:55
6:10	6:20	6:29	6:41	6:50
8:10	8:20	8:29	8:41	8:50

Saturday / Sábado / Samdi

1 River Bridge Centre <i>Bus Stop #1472</i>	2 Purdy & Military <i>Bus Stop #5313</i>	3 Summit & Congress <i>Bus Stop #912</i>	4 Lake & Belvedere <i>Bus Stop #4652</i>	5 Intermodal Transit Center <i>Bus Stop #602</i>
6:14	6:24	6:34	6:46	6:55
8:14	8:24	8:34	8:46	8:55
10:14	10:24	10:34	10:46	10:55
12:14	12:24	12:34	12:46	12:55
2:14	2:24	2:34	2:46	2:55
4:14	4:24	4:34	4:46	4:55
6:10	6:20	6:30	6:42	6:51

Transfers to 9 Routes:

1 2 31 40 41 43 44 49 60

Palm Tran’s
Intermodal Transit Center, 150 Clearwater Drive
Downtown West Palm Beach



Lighted and covered
bus benches

Convenient passenger
drop-off area

Bus pass sales kiosk

Park and Ride Lot

Connections to:

• Tri-Rail • West Palm Beach Downtown Trolley • Amtrak • Greyhound

Route 60 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

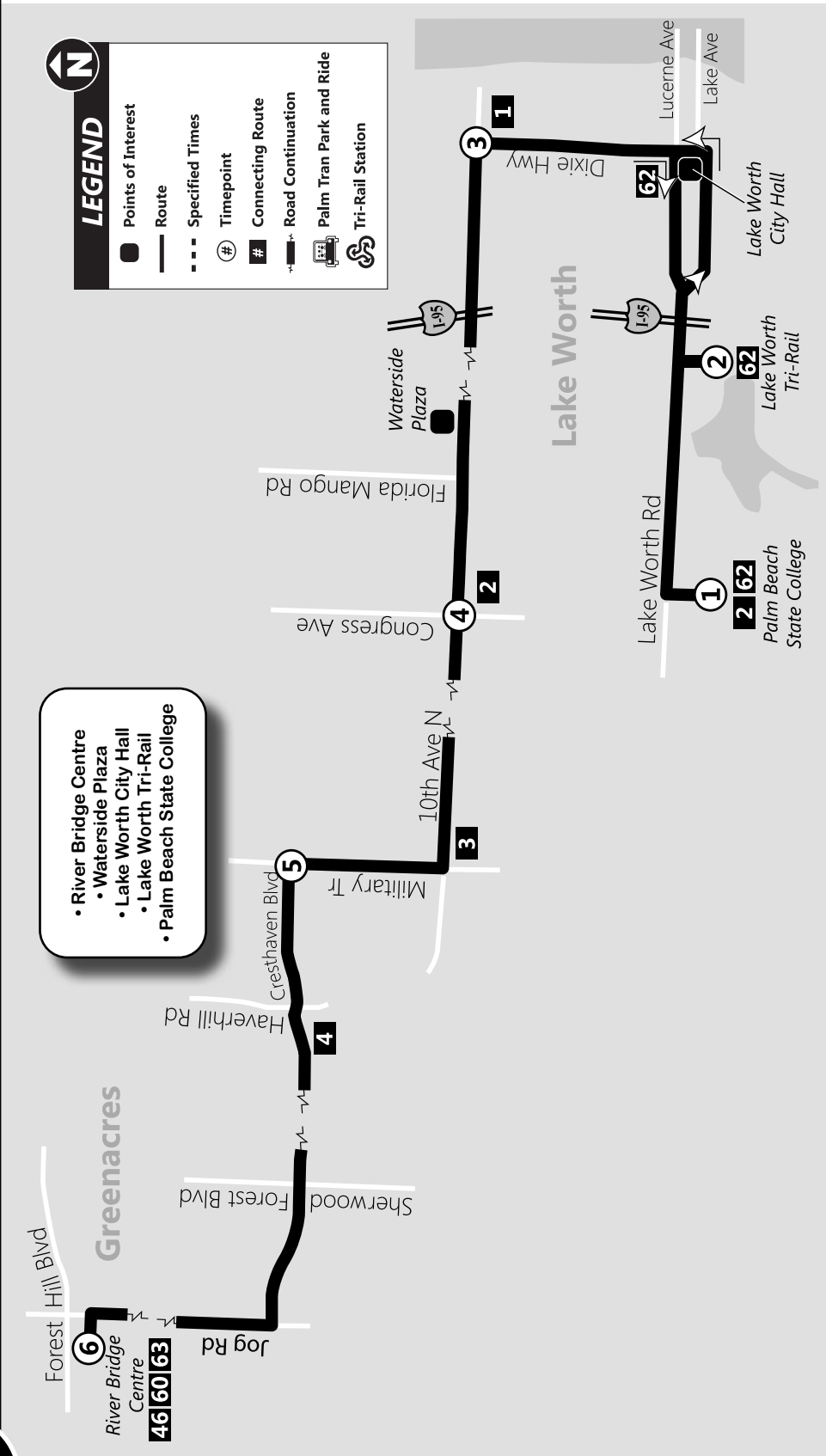
5 Intermodal Transit Center <i>Bus Stop #602</i>	4 Lake & Belvedere <i>Bus Stop #4509</i>	3 Summit & Congress <i>Bus Stop #626</i>	2 Purdy & Military <i>Bus Stop #5405</i>	1 River Bridge Centre <i>Bus Stop #1472</i>
7:10	7:21	7:33	7:43	7:54
9:10	9:20	9:32	9:42	9:53
11:10	11:20	11:32	11:42	11:53
1:10	1:20	1:32	1:42	1:53
3:10	3:21	3:33	3:44	3:55
5:10	5:21	5:33	5:44	5:55
7:10	7:20	7:31	7:39	7:50

Saturday / Sábado / Samdi

5 Intermodal Transit Center <i>Bus Stop #602</i>	4 Lake & Belvedere <i>Bus Stop #4509</i>	3 Summit & Congress <i>Bus Stop #626</i>	2 Purdy & Military <i>Bus Stop #5405</i>	1 Riverbridge Center <i>Bus Stop #1472</i>
7:10	7:20	7:32	7:42	7:53
9:10	9:20	9:32	9:42	9:53
11:10	11:20	11:32	11:42	11:53
1:10	1:20	1:32	1:42	1:53
3:10	3:20	3:32	3:42	3:53
5:10	5:20	5:32	5:42	5:53
7:10	7:20	7:32	7:42	7:53

Check out our
social pages!





Route 61 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasémèn

① Palm Beach State Lake Worth <i>Bus Stop #5905</i>	② Lake Worth Tri-Rail <i>Bus Stop #5969</i>	③ 10th Ave N & Dixie <i>Bus Stop #5716</i>	④ 10th Ave N & Congress <i>Bus Stop #5724</i>	⑤ Cresthaven & Military <i>Bus Stop #5733</i>	⑥ River Bridge Centre <i>Bus Stop #1472</i>
6:15	6:20	6:28	6:38	6:46	6:55
7:15	7:20	7:28	7:38	7:46	7:55
8:15	8:20	8:28	8:38	8:46	8:55
9:15	9:20	9:27	9:36	9:44	9:54
10:15	10:20	10:27	10:36	10:44	10:54
11:15	11:20	11:27	11:36	11:44	11:54
12:15	12:20	12:27	12:36	12:44	12:54
1:15	1:20	1:27	1:36	1:44	1:54
2:15	2:20	2:27	2:36	2:44	2:54
3:15	3:20	3:28	3:38	3:47	3:58
4:15	4:20	4:28	4:38	4:47	4:58
5:15	5:20	5:28	5:38	5:47	5:58
6:15	6:19	6:26	6:35	6:43	6:52
7:15	7:19	7:26	7:35	7:43	7:52
8:10	8:14	8:20	8:29		

Saturday / Sábado / Samdi

① Palm Beach State Lake Worth <i>Bus Stop #5905</i>	② Lake Worth Tri-Rail <i>Bus Stop #5969</i>	③ 10th Ave N & Dixie <i>Bus Stop #5716</i>	④ 10th Ave N & Congress <i>Bus Stop #5724</i>	⑤ Cresthaven & Military <i>Bus Stop #5733</i>	⑥ River Bridge Centre <i>Bus Stop #1472</i>
7:15	7:20	7:26	7:35	7:42	7:51
8:15	8:20	8:26	8:35	8:42	8:51
9:15	9:20	9:26	9:35	9:42	9:51
10:15	10:20	10:26	10:35	10:42	10:51
11:15	11:20	11:26	11:35	11:42	11:51
12:15	12:20	12:26	12:35	12:42	12:51
1:15	1:20	1:26	1:35	1:42	1:51
2:15	2:20	2:26	2:35	2:42	2:51
3:15	3:20	3:26	3:35	3:42	3:51
4:15	4:20	4:26	4:35	4:42	4:51
5:15	5:20	5:26	5:35	5:42	5:51
6:15	6:20	6:26	6:35	6:42	6:51

Sunday / Domingo / Dimanch

① Palm Beach State Lake Worth <i>Bus Stop #5905</i>	② Lake Worth Tri-Rail <i>Bus Stop #5969</i>	③ 10th Ave N & Dixie <i>Bus Stop #5716</i>	④ 10th Ave N & Congress <i>Bus Stop #5724</i>	⑤ Cresthaven & Military <i>Bus Stop #5733</i>	⑥ River Bridge Centre <i>Bus Stop #1472</i>
8:15	8:20	8:26	8:35	8:42	8:51
9:15	9:20	9:26	9:35	9:42	9:51
10:15	10:20	10:26	10:35	10:42	10:51
11:15	11:20	11:26	11:35	11:42	11:51
12:15	12:20	12:26	12:35	12:42	12:51
1:15	1:20	1:26	1:35	1:42	1:51
2:15	2:20	2:26	2:35	2:42	2:51
3:15	3:20	3:26	3:35	3:42	3:51
4:15	4:20	4:26	4:35	4:42	4:51
5:15	5:20	5:26	5:35	5:42	5:51
6:15	6:20	6:26	6:33		

Route 61 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

6 River Bridge Centre <i>Bus Stop #1472</i>	5 Cresthaven & Military <i>Bus Stop #5617</i>	4 10th Ave N & Congress <i>Bus Stop #5625</i>	3 10th Ave N & Dixie <i>Bus Stop #5633</i>	2 Lake Worth Tri-Rail <i>Bus Stop #5969</i>	1 Palm Beach State Lake Worth <i>Bus Stop #5905</i>
5:35	5:44	5:52	6:00	6:07	6:11
6:15	6:24	6:35	6:45	6:54	6:58
7:15	7:24	7:35	7:45	7:54	7:58
8:15	8:24	8:35	8:45	8:54	8:58
9:15	9:24	9:35	9:44	9:52	9:56
10:15	10:24	10:35	10:44	10:52	10:56
11:15	11:24	11:35	11:44	11:52	11:56
12:15	12:24	12:35	12:44	12:52	12:56
1:15	1:24	1:35	1:44	1:52	1:56
2:15	2:24	2:35	2:44	2:52	2:56
3:15	3:25	3:36	3:45	3:53	3:57
4:15	4:25	4:36	4:45	4:53	4:57
5:15	5:25	5:36	5:45	5:53	5:57
6:15	6:24	6:33	6:41	6:48	6:52
7:15	7:24	7:33	7:41	7:48	7:52
8:07	8:15	8:23	8:31		

Saturday / Sábado / Samdi

6 River Bridge Centre <i>Bus Stop #1472</i>	5 Cresthaven & Military <i>Bus Stop #5617</i>	4 10th Ave N & Congress <i>Bus Stop #5625</i>	3 10th Ave N & Dixie <i>Bus Stop #5633</i>	2 Lake Worth Tri-Rail <i>Bus Stop #5969</i>	1 Palm Beach State Lake Worth <i>Bus Stop #5905</i>
6:15	6:24	6:32	6:40	6:48	6:52
7:15	7:24	7:32	7:40	7:48	7:52
8:15	8:24	8:32	8:40	8:48	8:52
9:15	9:24	9:32	9:40	9:48	9:52
10:15	10:24	10:32	10:40	10:48	10:52
11:15	11:24	11:32	11:40	11:48	11:52
12:15	12:24	12:32	12:40	12:48	12:52
1:15	1:24	1:32	1:40	1:48	1:52
2:15	2:24	2:32	2:40	2:48	2:52
3:15	3:24	3:32	3:40	3:48	3:52
4:15	4:24	4:32	4:40	4:48	4:52
5:15	5:24	5:32	5:40	5:48	5:52
6:15	6:24	6:32	6:40	6:48	6:52
7:15	7:24	7:32	7:40		

Sunday / Domingo / Dimanch

6 River Bridge Centre <i>Bus Stop #1472</i>	5 Cresthaven & Military <i>Bus Stop #5617</i>	4 10th Ave N & Congress <i>Bus Stop #5625</i>	3 10th Ave N & Dixie <i>Bus Stop #5633</i>	2 Lake Worth Tri-Rail <i>Bus Stop #5969</i>	1 Palm Beach State Lake Worth <i>Bus Stop #5905</i>
8:15	8:24	8:32	8:40	8:48	8:52
9:15	9:24	9:32	9:40	9:48	9:52
10:15	10:24	10:32	10:40	10:48	10:52
11:15	11:24	11:32	11:40	11:48	11:52
12:15	12:24	12:32	12:40	12:48	12:52
1:15	1:24	1:32	1:40	1:48	1:52
2:15	2:24	2:32	2:40	2:48	2:52
3:15	3:24	3:32	3:40	3:48	3:52
4:15	4:24	4:32	4:40	4:48	4:52
5:15	5:24	5:32	5:40	5:48	5:52
6:15	6:24	6:32	6:40		

- Mall at Wellington Green
- Wellington Regional Medical Center
 - Nassau Square
- Greenacres Post Office
- Greenacres Library
 - Target
- Palm Beach State College
 - Lake Worth Tri-Rail
 - Lake Worth City Hall
 - Lake Worth Beach

LEGEND

Points of Interest

Route

Specified Times

#

Timepoint

#

Connecting Route

Road Continuation

Palm Tran Park and Ride

Tri-Rail Station

The map shows Route 62 starting at the intersection of SR 7/US 441 and Forest Hill Blvd in Wellington. It proceeds south through the city, passing the Wellington Regional Medical Center, Nassau Square, Greenacres Library, Target, Greenacres Post Office, and Palm Beach State College. The route continues through Lake Worth, passing Lake Worth Tri-Rail, Lake Worth City Hall, Lake Worth Beach, and Lake Worth State College. The route ends at the Intracoastal Waterway in Lake Worth. Key landmarks and locations along the route include: Wellington Regional Medical Center, Nassau Square, Greenacres Library, Target, Greenacres Post Office, Palm Beach State College, Lake Worth Tri-Rail, Lake Worth City Hall, Lake Worth Beach, Lake Worth State College, and the Intracoastal Waterway. The map also shows major roads like Forest Hill Blvd, Lake Worth Rd, and US 441. A legend in the bottom right corner defines symbols for points of interest, routes, specified times, timepoints, connecting routes, road continuations, Palm Tran Park and Ride, and Tri-Rail Stations.

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Route 62 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

① Mall at Wellington Green <i>Bus Stop #3742</i>	② Lake Worth & Jog <i>Bus Stop #1493</i>	③ Lake Worth & Military <i>Bus Stop #5944</i>	④ Palm Beach State Lake Worth <i>Bus Stop #5905</i>	⑤ Lake Worth Tri-Rail <i>Bus Stop #5969</i>	⑥ Lucerne & Dixie <i>Bus Stop #5355</i>	⑦ Lake & Dixie <i>Bus Stop #5364</i>	⑧ Lake Worth Beach <i>Bus Stop #5962</i>
5:40	5:58	6:08	6:16	6:22		6:26	6:31
6:00	6:18	6:28	6:36	6:42		6:46	6:51
6:20	6:38	6:48	6:56	7:02		7:06	7:11
6:40	6:59	7:09	7:17	7:23		7:27	7:32
7:00	7:19	7:29	7:37	7:43		7:47	7:52
7:20	7:39	7:49	7:57	8:03		8:07	8:12
7:40	7:59	8:09	8:17	8:23		8:27	8:32
8:00	8:19	8:29	8:37	8:43		8:47	8:52
8:20	8:39	8:49	8:57	9:03		9:07	9:12
8:40	8:59	9:09	9:17	9:23		9:27	9:32
9:00	9:19	9:29	9:37	9:43		9:47	9:52
9:20	9:39	9:49	9:57	10:03		10:07	10:12
9:40	9:58	10:08	10:16	10:21		10:25	10:31
10:00	10:18	10:28	10:36	10:41		10:45	10:51
10:20	10:38	10:48	10:56	11:01		11:05	11:11
10:40	10:58	11:08	11:16	11:21		11:25	11:31
11:00	11:18	11:28	11:36	11:41		11:45	11:51
11:20	11:38	11:48	11:56	12:01		12:05	12:11
11:40	11:58	12:08	12:16	12:21		12:25	12:31
12:00	12:18	12:28	12:36	12:41		12:45	12:51
12:20	12:38	12:48	12:56	1:01		1:05	1:11
12:40	12:58	1:08	1:16	1:21		1:25	1:31
1:00	1:18	1:28	1:36	1:41		1:45	1:51
1:20	1:38	1:48	1:56	2:01		2:05	2:11
1:40	1:58	2:08	2:16	2:21		2:25	2:31
2:00	2:22	2:33	2:41	2:47		2:52	2:58
2:20	2:42	2:53	3:01	3:07		3:12	3:18
2:40	3:02	3:13	3:21	3:27		3:32	3:38
3:00	3:22	3:33	3:41	3:47		3:52	3:58
3:20	3:42	3:53	4:01	4:07		4:12	4:18
3:40	4:02	4:13	4:21	4:27		4:32	4:38
4:00	4:22	4:33	4:41	4:47		4:52	4:58
4:20	4:42	4:53	5:01	5:07		5:12	5:18
4:40	5:02	5:13	5:21	5:27		5:32	5:38
5:00	5:22	5:33	5:41	5:47		5:52	5:58
5:20	5:42	5:53	6:01	6:07		6:12	6:18
5:40	6:02	6:13	6:21	6:27		6:32	6:38
6:00	6:22	6:33	6:41	6:47		6:52	6:58
6:30	6:48	6:58	7:05	7:10		7:14	7:20
7:00	7:18	7:28	7:35	7:40		7:44	7:50
7:30	7:48	7:58	8:05	8:10		8:14	8:20
8:00	8:18	8:28	8:35	8:40		8:44	8:50
8:30	8:47	8:57	9:06	9:11	9:16		
9:00	9:17	9:27	9:36	9:41	9:46		
9:25	9:42	9:52	10:01	10:06	10:11		

TAKE THE BEACH BUS!

Route 62 goes to
Lake Worth Beach
7 days a week!



Palm Tran offers free park and ride locations. Park your car at Florida's Turnpike interchange at Lake Worth Rd. or Lake Worth Tri-Rail and hop on Route 62!

Route 62 connects to Palm Tran Routes 1, 2, 3, 4, 40, 43, 46, 52, 61, 63 & 64

Cash fare is \$2.00 each way.

Route 62 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

① Mall at Wellington Green <i>Bus Stop #3742</i>	② Lake Worth & Jog <i>Bus Stop #1493</i>	③ Lake Worth & Military <i>Bus Stop #5944</i>	④ Palm Beach State Lake Worth <i>Bus Stop #5905</i>	⑤ Lake Worth Tri-Rail <i>Bus Stop #5969</i>	⑥ Lucerne & Dixie <i>Bus Stop #5355</i>	⑦ Lake & Dixie <i>Bus Stop #5364</i>	⑧ Lake Worth Beach <i>Bus Stop #5962</i>
7:25	7:43	7:53	8:01	8:06		8:10	8:16
7:55	8:13	8:23	8:31	8:36		8:40	8:46
8:25	8:43	8:53	9:01	9:06		9:10	9:16
8:55	9:13	9:23	9:31	9:36		9:40	9:46
9:25	9:43	9:53	10:01	10:06		10:10	10:16
9:55	10:13	10:23	10:31	10:36		10:40	10:46
10:25	10:43	10:53	11:01	11:06		11:10	11:16
10:55	11:13	11:23	11:31	11:36		11:40	11:46
11:25	11:43	11:53	12:01	12:06		12:10	12:16
11:55	12:13	12:23	12:31	12:36		12:40	12:46
12:25	12:43	12:53	1:01	1:06		1:10	1:16
12:55	1:13	1:23	1:31	1:36		1:40	1:46
1:25	1:43	1:53	2:01	2:06		2:10	2:16
1:55	2:13	2:23	2:31	2:36		2:40	2:46
2:25	2:43	2:53	3:01	3:06		3:10	3:16
2:55	3:13	3:23	3:31	3:36		3:40	3:46
3:25	3:43	3:53	4:01	4:06		4:10	4:16
3:55	4:13	4:23	4:31	4:36		4:40	4:46
4:25	4:43	4:53	5:01	5:06		5:10	5:16
4:55	5:13	5:23	5:31	5:36		5:40	5:46
5:25	5:43	5:53	6:01	6:06		6:10	6:16
5:55	6:13	6:23	6:31	6:36		6:40	6:46
6:25	6:43	6:53	7:01	7:06		7:10	7:16
6:55	7:13	7:23	7:31	7:36		7:40	7:46
7:25	7:43	7:53	8:01	8:06		8:10	8:16
7:55	8:13	8:23	8:31	8:36		8:40	8:46
8:25	8:43	8:53	9:02	9:07	9:12		
8:55	9:13	9:23	9:32	9:37	9:42		
9:25	9:43	9:53	10:02	10:07	10:12		

Sunday / Domingo / Dimanch

① Mall at Wellington Green <i>Bus Stop #3742</i>	② Lake Worth & Jog <i>Bus Stop #1493</i>	③ Lake Worth & Military <i>Bus Stop #5944</i>	④ Palm Beach State Lake Worth <i>Bus Stop #5905</i>	⑤ Lake Worth Tri-Rail <i>Bus Stop #5969</i>	⑦ Lake & Dixie <i>Bus Stop #5364</i>	⑧ Lake Worth Beach <i>Bus Stop #5962</i>
8:55	9:13	9:23	9:31	9:36	9:40	9:46
9:25	9:43	9:53	10:01	10:06	10:10	10:16
9:55	10:13	10:23	10:31	10:36	10:40	10:46
10:25	10:43	10:53	11:01	11:06	11:10	11:16
10:55	11:13	11:23	11:31	11:36	11:40	11:46
11:25	11:43	11:53	12:01	12:06	12:10	12:16
11:55	12:13	12:23	12:31	12:36	12:40	12:46
12:25	12:43	12:53	1:01	1:06	1:10	1:16
12:55	1:13	1:23	1:31	1:36	1:40	1:46
1:25	1:43	1:53	2:01	2:06	2:10	2:16
1:55	2:13	2:23	2:31	2:36	2:40	2:46
2:25	2:43	2:53	3:01	3:06	3:10	3:16
2:55	3:13	3:23	3:31	3:36	3:40	3:46
3:25	3:43	3:53	4:01	4:06	4:10	4:16
3:55	4:13	4:23	4:31	4:36	4:40	4:46
4:25	4:43	4:53	5:01	5:06	5:10	5:16
4:55	5:13	5:23	5:31	5:36	5:40	5:46
5:25	5:43	5:53	6:01	6:06	6:10	6:16
5:55	6:13	6:23	6:31	6:36	6:40	6:46
6:25	6:43	6:53	7:01	7:06	7:10	7:16

Route 62 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

8 Lake Worth Beach <i>Bus Stop #5962</i>	6 Lucerne & Dixie <i>Bus Stop #5355</i>	5 Lake Worth Tri-Rail <i>Bus Stop #5969</i>	4 Palm Beach State Lake Worth <i>Bus Stop #5905</i>	3 Lake Worth & Military <i>Bus Stop #5913</i>	2 Lake Worth & Jog <i>Bus Stop #1482</i>	1 Mall at Wellington Green <i>Bus Stop #3742</i>
	6:07	6:13	6:19	6:29	6:37	6:53
	6:32	6:38	6:44	6:54	7:02	7:18
6:53	7:00	7:06	7:12	7:21	7:30	7:46
7:13	7:20	7:26	7:32	7:41	7:50	8:06
7:33	7:40	7:46	7:52	8:01	8:10	8:26
7:53	8:00	8:06	8:12	8:21	8:30	8:46
8:13	8:20	8:26	8:32	8:41	8:50	9:06
8:33	8:40	8:46	8:52	9:01	9:10	9:26
8:53	9:00	9:06	9:12	9:21	9:30	9:46
9:13	9:20	9:26	9:32	9:41	9:50	10:06
9:33	9:39	9:44	9:50	9:59	10:07	10:23
9:53	9:59	10:04	10:10	10:19	10:27	10:43
10:13	10:19	10:24	10:30	10:39	10:47	11:03
10:33	10:39	10:44	10:50	10:59	11:07	11:23
10:53	10:59	11:04	11:10	11:19	11:27	11:43
11:13	11:19	11:24	11:30	11:39	11:47	12:03
11:33	11:39	11:44	11:50	11:59	12:07	12:23
11:53	11:59	12:04	12:10	12:19	12:27	12:43
12:13	12:19	12:24	12:30	12:39	12:47	1:03
12:33	12:39	12:44	12:50	12:59	1:07	1:23
12:53	12:59	1:04	1:10	1:19	1:27	1:43
1:13	1:19	1:24	1:30	1:39	1:47	2:03
1:33	1:39	1:44	1:50	1:59	2:07	2:23
1:53	1:59	2:04	2:10	2:19	2:27	2:43
2:13	2:19	2:24	2:31	2:41	2:50	3:06
2:33	2:39	2:44	2:51	3:01	3:10	3:26
2:53	2:59	3:04	3:11	3:21	3:30	3:46
3:13	3:19	3:24	3:31	3:41	3:50	4:06
3:33	3:39	3:44	3:51	4:01	4:10	4:26
3:53	3:59	4:04	4:11	4:21	4:30	4:46
4:13	4:19	4:24	4:31	4:41	4:50	5:06
4:33	4:39	4:44	4:51	5:01	5:10	5:26
4:53	4:59	5:04	5:11	5:21	5:30	5:46
5:13	5:19	5:24	5:31	5:41	5:50	6:06
5:33	5:39	5:44	5:51	6:01	6:10	6:26
5:53	5:59	6:04	6:11	6:21	6:30	6:46
6:13	6:19	6:24				
6:33	6:39	6:44	6:49	6:58	7:06	7:19
6:48	6:54	6:59				
7:05	7:11	7:16	7:21	7:30	7:38	7:51
7:30	7:36	7:41	7:46	7:55	8:03	8:16
8:00	8:06	8:11	8:16	8:25	8:33	8:46
8:30	8:36	8:41	8:46	8:55	9:03	9:16
9:00	9:06	9:11				



Providing Your Continued Safety

State-of-the-art technology that uses UV lights to neutralize viruses and other bacteria from circulating the air have been installed in all buses and paratransit vehicles. The lights are able to kill such harmful substances before reaching the air filter.

Route 62 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

8 Lake Worth Beach <i>Bus Stop #5962</i>	6 Lucerne & Dixie <i>Bus Stop #5355</i>	5 Lake Worth Tri-Rail <i>Bus Stop #5969</i>	4 Palm Beach State Lake Worth <i>Bus Stop #5905</i>	3 Lake Worth & Military <i>Bus Stop #5913</i>	2 Lake Worth & Jog <i>Bus Stop #1482</i>	1 Mall at Wellington Green <i>Bus Stop #3742</i>
	7:12	7:17	7:23	7:32	7:40	7:56
	7:52	7:57	8:03	8:12	8:20	8:36
8:25	8:31	8:36	8:42	8:51	8:59	9:15
8:55	9:01	9:06	9:12	9:21	9:29	9:45
9:25	9:31	9:36	9:42	9:51	9:59	10:15
9:55	10:01	10:06	10:12	10:21	10:29	10:45
10:25	10:31	10:36	10:42	10:51	10:59	11:15
10:55	11:01	11:06	11:12	11:21	11:29	11:45
11:25	11:31	11:36	11:42	11:51	11:59	12:15
11:55	12:01	12:06	12:12	12:21	12:29	12:45
12:25	12:31	12:36	12:42	12:51	12:59	1:15
12:55	1:01	1:06	1:12	1:21	1:29	1:45
1:25	1:31	1:36	1:42	1:51	1:59	2:15
1:55	2:01	2:06	2:12	2:21	2:29	2:45
2:25	2:31	2:36	2:42	2:51	2:59	3:15
2:55	3:01	3:06	3:12	3:21	3:29	3:45
3:25	3:31	3:36	3:42	3:51	3:59	4:15
3:55	4:01	4:06	4:12	4:21	4:29	4:45
4:25	4:31	4:36	4:42	4:51	4:59	5:15
4:55	5:01	5:06	5:12	5:21	5:29	5:45
5:25	5:31	5:36	5:42	5:51	5:59	6:15
5:55	6:01	6:06	6:12	6:21	6:29	6:45
6:25	6:31	6:36	6:42	6:51	6:59	7:15
6:55	7:01	7:06	7:12	7:21	7:29	7:45
7:25	7:31	7:36	7:42	7:51	7:59	8:15
7:55	8:01	8:06	8:12	8:21	8:29	8:45
8:25	8:31	8:36	8:42	8:51	8:59	9:15
9:05	9:11	9:16				

Sunday / Domingo / Dimanch

8 Lake Worth Beach <i>Bus Stop #5962</i>	6 Lucerne & Dixie <i>Bus Stop #5355</i>	5 Lake Worth Tri-Rail <i>Bus Stop #5969</i>	4 Palm Beach State Lake Worth <i>Bus Stop #5905</i>	3 Lake Worth & Military <i>Bus Stop #5913</i>	2 Lake Worth & Jog <i>Bus Stop #1482</i>	1 Mall at Wellington Green <i>Bus Stop #3742</i>
	9:01	9:06	9:12	9:21	9:29	9:45
	9:31	9:36	9:42	9:51	9:59	10:15
9:55	10:01	10:06	10:12	10:21	10:29	10:45
10:25	10:31	10:36	10:42	10:51	10:59	11:15
10:55	11:01	11:06	11:12	11:21	11:29	11:45
11:25	11:31	11:36	11:42	11:51	11:59	12:15
11:55	12:01	12:06	12:12	12:21	12:29	12:45
12:25	12:31	12:36	12:42	12:51	12:59	1:15
12:55	1:01	1:06	1:12	1:21	1:29	1:45
1:25	1:31	1:36	1:42	1:51	1:59	2:15
1:55	2:01	2:06	2:12	2:21	2:29	2:45
2:25	2:31	2:36	2:42	2:51	2:59	3:15
2:55	3:01	3:06	3:12	3:21	3:29	3:45
3:25	3:31	3:36	3:42	3:51	3:59	4:15
3:55	4:01	4:06	4:12	4:21	4:29	4:45
4:25	4:31	4:36	4:42	4:51	4:59	5:15
4:55	5:01	5:06	5:12	5:21	5:29	5:45
5:25	5:31	5:36	5:42	5:51	5:59	6:15
5:55	6:01	6:06	6:12	6:21	6:29	6:45
6:25	6:31	6:36				
6:55	7:01	7:06				
7:25	7:31	7:36				

CENTRAL COUNTY

63

ROUTE 63

Ruta 63 / Rout 63

Via Lantana Rd. and Jog Rd. - Lantana to Vista Center



Route 63 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

①	②	③	④	⑤	⑥	⑦	⑧
Vista Center	Forest Hill & Jog	Lake Worth & Jog	Lantana & Jog	Lantana & Military	Lantana & Congress	Lantana at Andrew Redding	Hypoluxo & US1
<i>Bus Stop #3582</i>	<i>Bus Stop #1473</i>	<i>Bus Stop #4572</i>	<i>Bus Stop #6700</i>	<i>Bus Stop #6191</i>	<i>Bus Stop #6117</i>	<i>Bus Stop #6515</i>	<i>Bus Stop #173</i>
5:45	6:00	6:06	6:12	6:20	6:24	6:30	6:35
6:45	7:00	7:06	7:12	7:20	7:24	7:30	7:35
7:45	8:00	8:06	8:12	8:20	8:24	8:30	8:35
8:45	9:00	9:06	9:12	9:20	9:24	9:30	9:35
9:45	9:59	10:04	10:11	10:17	10:21	10:27	10:32
10:45	10:59	11:04	11:11	11:17	11:21	11:27	11:32
11:45	11:59	12:04	12:11	12:17	12:21	12:27	12:32
12:45	12:59	1:04	1:11	1:17	1:21	1:27	1:32
1:45	1:59	2:04	2:11	2:17	2:21	2:27	2:32
2:45	2:59	3:04	3:11	3:17	3:21	3:27	3:32
3:45	4:03	4:09	4:16	4:23	4:27	4:34	4:40
4:45	5:03	5:09	5:16	5:23	5:27	5:34	5:40
5:45	6:03	6:09	6:16	6:23	6:27	6:34	6:40
6:45	6:59	7:04	7:11	7:17	7:21	7:26	7:31
7:45	7:59	8:04	8:11	8:17	8:21	8:26	8:31

Saturday / Sábado / Samdi

①	②	③	④	⑤	⑥	⑦	⑧
Vista Center	Forest Hill & Jog	Lake Worth & Jog	Lantana & Jog	Lantana & Military	Lantana & Congress	Lantana at Andrew Redding	Hypoluxo & US1
<i>Bus Stop #3582</i>	<i>Bus Stop #1473</i>	<i>Bus Stop #4572</i>	<i>Bus Stop #6700</i>	<i>Bus Stop #6191</i>	<i>Bus Stop #6117</i>	<i>Bus Stop #6515</i>	<i>Bus Stop #173</i>
7:45	7:59	8:04	8:11	8:17	8:21	8:27	8:32
8:45	8:59	9:04	9:11	9:17	9:21	9:27	9:32
9:45	9:59	10:04	10:11	10:17	10:21	10:27	10:32
10:45	10:59	11:04	11:11	11:17	11:21	11:27	11:32
11:45	11:59	12:04	12:11	12:17	12:21	12:27	12:32
12:45	12:59	1:04	1:11	1:17	1:21	1:27	1:32
1:45	1:59	2:04	2:11	2:17	2:21	2:27	2:32
2:45	2:59	3:04	3:11	3:17	3:21	3:27	3:32
3:45	3:59	4:04	4:11	4:17	4:21	4:27	4:32
4:45	4:59	5:04	5:11	5:17	5:21	5:27	5:32
5:45	5:59	6:04	6:11	6:17	6:21	6:27	6:32

Sunday / Domingo / Dimanch

①	②	③	④	⑤	⑥	⑦	⑧
Vista Center	Forest Hill & Jog	Lake Worth & Jog	Lantana & Jog	Lantana & Military	Lantana & Congress	Lantana at Andrew Redding	Hypoluxo & US1
<i>Bus Stop #3582</i>	<i>Bus Stop #1473</i>	<i>Bus Stop #4572</i>	<i>Bus Stop #6700</i>	<i>Bus Stop #6191</i>	<i>Bus Stop #6117</i>	<i>Bus Stop #6515</i>	<i>Bus Stop #173</i>
9:45	9:59	10:04	10:11	10:17	10:21	10:27	10:32
10:45	10:59	11:04	11:11	11:17	11:21	11:27	11:32
11:45	11:59	12:04	12:11	12:17	12:21	12:27	12:32
12:45	12:59	1:04	1:11	1:17	1:21	1:27	1:32
1:45	1:59	2:04	2:11	2:17	2:21	2:27	2:32
2:45	2:59	3:04	3:11	3:17	3:21	3:27	3:32
3:45	3:59	4:04	4:11	4:17	4:21	4:27	4:32
4:45	4:59	5:04	5:11	5:17	5:21	5:27	5:32

Route 63 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmen

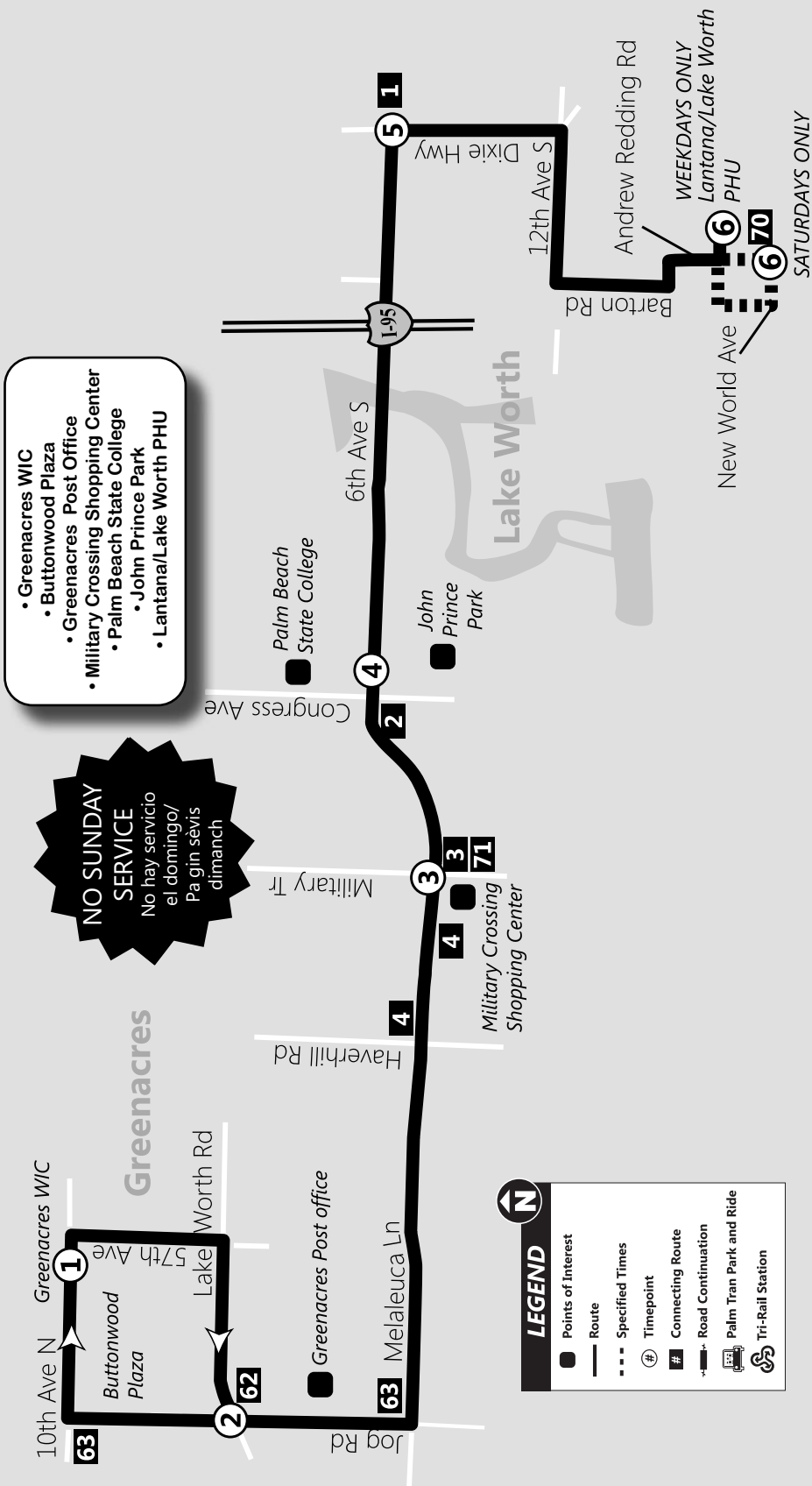
⑧	⑦	⑥	⑤	④	③	②	①
Hypoluxo & US1	Lantana Public Health	Lantana & Congress	Lantana & Military	Lantana & Jog	Lake Worth & Jog	Forest Hill & Jog	Vista Center
<i>Bus Stop #335</i>	<i>Bus Stop #6516</i>	<i>Bus Stop #6192</i>	<i>Bus Stop #6799</i>	<i>Bus Stop #6411</i>	<i>Bus Stop #4587</i>	<i>Bus Stop #6419</i>	<i>Bus Stop #3852</i>
5:45	5:51	5:57	5:59	6:05	6:10	6:18	6:30
6:45	6:57	7:03	7:05	7:11	7:16	7:24	7:36
7:45	7:57	8:03	8:05	8:11	8:16	8:24	8:36
8:45	8:57	9:03	9:05	9:11	9:16	9:24	9:36
9:45	9:52	9:58	10:00	10:05	10:09	10:17	10:29
10:45	10:52	10:58	11:00	11:05	11:09	11:17	11:29
11:45	11:52	11:58	12:00	12:05	12:09	12:17	12:29
12:45	12:52	12:58	1:00	1:05	1:09	1:17	1:29
1:45	1:52	1:58	2:00	2:05	2:09	2:17	2:29
2:45	2:52	2:58	3:00	3:05	3:09	3:17	3:29
3:45	3:53	4:01	4:04	4:10	4:15	4:24	4:36
4:45	4:53	5:01	5:04	5:10	5:15	5:24	5:36
5:45	5:53	6:01	6:04	6:10	6:15	6:24	6:36
6:45	6:52	6:58	7:00	7:05	7:09	7:16	7:28
7:45	7:52	7:58	8:00	8:05	8:09	8:16	8:28

Saturday / Sábado / Samdi

⑧	⑦	⑥	⑤	④	③	②	①
Hypoluxo & US1	Lantana Public Health	Lantana & Congress	Lantana & Military	Lantana & Jog	Lake Worth & Jog	Forest Hill & Jog	Vista Center
<i>Bus Stop #335</i>	<i>Bus Stop #6516</i>	<i>Bus Stop #6192</i>	<i>Bus Stop #6799</i>	<i>Bus Stop #6411</i>	<i>Bus Stop #4587</i>	<i>Bus Stop #6419</i>	<i>Bus Stop #3852</i>
7:45	7:52	7:58	8:00	8:05	8:09	8:16	8:28
8:45	8:52	8:58	9:00	9:05	9:09	9:16	9:28
9:45	9:52	9:58	10:00	10:05	10:09	10:16	10:28
10:45	10:52	10:58	11:00	11:05	11:09	11:16	11:28
11:45	11:52	11:58	12:00	12:05	12:09	12:16	12:28
12:45	12:52	12:58	1:00	1:05	1:09	1:16	1:28
1:45	1:52	1:58	2:00	2:05	2:09	2:16	2:28
2:45	2:52	2:58	3:00	3:05	3:09	3:16	3:28
3:45	3:52	3:58	4:00	4:05	4:09	4:16	4:28
4:45	4:52	4:58	5:00	5:05	5:09	5:16	5:28
5:45	5:52	5:58	6:00	6:05	6:09	6:16	6:28

Sunday / Domingo / Dimanch

⑧	⑦	⑥	⑤	④	③	②	①
Hypoluxo & US1	Lantana Public Health	Lantana & Congress	Lantana & Military	Lantana & Jog	Lake Worth & Jog	Forest Hill & Jog	Vista Center
<i>Bus Stop #335</i>	<i>Bus Stop #6516</i>	<i>Bus Stop #6192</i>	<i>Bus Stop #6799</i>	<i>Bus Stop #6411</i>	<i>Bus Stop #4587</i>	<i>Bus Stop #6419</i>	<i>Bus Stop #3852</i>
9:45	9:52	9:58	10:00	10:05	10:09	10:16	10:28
10:45	10:52	10:58	11:00	11:05	11:09	11:16	11:28
11:45	11:52	11:58	12:00	12:05	12:09	12:16	12:28
12:45	12:52	12:58	1:00	1:05	1:09	1:16	1:28
1:45	1:52	1:58	2:00	2:05	2:09	2:16	2:28
2:45	2:52	2:58	3:00	3:05	3:09	3:16	3:28
3:45	3:52	3:58	4:00	4:05	4:09	4:16	4:28
4:45	4:52	4:58	5:00	5:05	5:09	5:16	5:28



Route 64 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

① Greenacres WIC Center <i>Bus Stop #4581</i>	② Lake Worth & Jog <i>Bus Stop #4572</i>	③ Melaleuca & Military <i>Bus Stop #5687</i>	④ Palm Beach St Lake Worth <i>Bus Stop #5696</i>	⑤ 6th Ave S & Dixie <i>Bus Stop #5701</i>	⑥ Lantana Public Health Unit <i>Bus Stop #6186</i>
5:15	5:21	5:31	5:37	5:42	5:50
6:00	6:07	6:17	6:23	6:29	6:37
6:45	6:52	7:02	7:08	7:14	7:22
7:30	7:37	7:47	7:53	7:59	8:07
8:15	8:22	8:32	8:38	8:44	8:52
9:00	9:06	9:16	9:22	9:28	9:36
9:55	10:01	10:11	10:17	10:23	10:31
10:40	10:46	10:56	11:02	11:08	11:16
11:25	11:31	11:41	11:47	11:53	12:01
12:10	12:16	12:26	12:32	12:38	12:46
12:55	1:01	1:11	1:17	1:23	1:31
1:40	1:46	1:56	2:02	2:08	2:16
2:25	2:31	2:41	2:47	2:53	3:01
3:10	3:17	3:28	3:34	3:40	3:49
3:55	4:02	4:13	4:19	4:25	4:34
4:40	4:47	4:58	5:04	5:10	5:19
5:25	5:32	5:43	5:49	5:55	6:04
6:20	6:27	6:37	6:43	6:49	6:57
7:05	7:12	7:22	7:28	7:34	7:42
7:50	7:57	8:07	8:13	8:19	8:27

Saturday / Sábado / Samdi

① Greenacres WIC Center <i>Bus Stop #4581</i>	② Lake Worth & Jog <i>Bus Stop #4572</i>	③ Melaleuca & Military <i>Bus Stop #5687</i>	④ Palm Beach St Lake Worth <i>Bus Stop #5696</i>	⑤ 6th Ave S & Dixie <i>Bus Stop #5701</i>	⑥ Andrew Redding Rd @ New World Ave <i>Bus Stop #6511</i>
6:00	6:06	6:16	6:22	6:28	6:34
6:45	6:51	7:01	7:07	7:13	7:19
7:30	7:36	7:46	7:52	7:58	8:04
8:15	8:21	8:31	8:37	8:43	8:49
9:00	9:06	9:16	9:22	9:28	9:34
9:55	10:01	10:11	10:17	10:23	10:29
10:40	10:46	10:56	11:02	11:08	11:14
11:25	11:31	11:41	11:47	11:53	11:59
12:10	12:16	12:26	12:32	12:38	12:44
12:55	1:01	1:11	1:17	1:23	1:29
1:40	1:46	1:56	2:02	2:08	2:14
2:25	2:31	2:41	2:47	2:53	2:59
3:10	3:16	3:26	3:32	3:38	3:44
3:55	4:01	4:11	4:17	4:23	4:29
4:40	4:46	4:56	5:02	5:08	5:14
5:25	5:31	5:41	5:47	5:53	5:59
6:20	6:26	6:36	6:42	6:48	6:54

PROUD TOGETHER



Route 64 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasémèn

⑥ Lantana Public Health Unit <i>Bus Stop #6186</i>	⑤ 6th Ave S & Dixie <i>Bus Stop #6546</i>	④ Palm Beach State Lake Worth <i>Bus Stop #5655</i>	③ Melaleuca & Military <i>Bus Stop #5666</i>	② Lake Worth & Jog <i>Bus Stop #4574</i>	① Greenacres WIC Center <i>Bus Stop #4581</i>
5:19	5:26	5:32	5:39	5:46	5:51
6:04	6:14	6:20	6:27	6:35	6:40
6:49	6:59	7:05	7:12	7:20	7:25
7:34	7:44	7:50	7:57	8:05	8:10
8:19	8:29	8:35	8:42	8:50	8:55
9:14	9:22	9:28	9:35	9:43	9:48
9:59	10:07	10:13	10:20	10:28	10:33
10:44	10:52	10:58	11:05	11:13	11:18
11:29	11:37	11:43	11:50	11:58	12:03
12:14	12:22	12:28	12:35	12:43	12:48
12:59	1:07	1:13	1:20	1:28	1:33
1:44	1:52	1:58	2:05	2:13	2:18
2:29	2:37	2:43	2:50	2:58	3:03
3:14	3:23	3:29	3:36	3:45	3:50
3:59	4:08	4:14	4:21	4:30	4:35
4:44	4:53	4:59	5:06	5:15	5:20
5:39	5:48	5:54	6:01	6:10	6:15
6:24	6:31	6:37	6:43	6:51	6:56
7:09	7:16	7:22	7:28	7:36	7:41

Saturday / Sábado / Samdi

⑥ Andrew Redding Rd @ New World Ave <i>Bus Stop #6511</i>	⑤ 6th Ave S & Dixie <i>Bus Stop #6546</i>	④ Palm Beach State Lake Worth <i>Bus Stop #5655</i>	③ Melaleuca & Military <i>Bus Stop #5666</i>	② Lake Worth & Jog <i>Bus Stop #4574</i>	① Greenacres WIC Center <i>Bus Stop #4581</i>
6:04	6:14	6:18	6:23	6:31	6:37
6:49	6:59	7:03	7:08	7:16	7:22
7:34	7:44	7:48	7:53	8:01	8:07
8:19	8:29	8:33	8:38	8:46	8:52
9:14	9:24	9:28	9:33	9:41	9:47
9:59	10:09	10:13	10:18	10:26	10:32
10:44	10:54	10:58	11:03	11:11	11:17
11:29	11:39	11:43	11:48	11:56	12:02
12:14	12:24	12:28	12:33	12:41	12:47
12:59	1:09	1:13	1:18	1:26	1:32
1:44	1:54	1:58	2:03	2:11	2:17
2:29	2:39	2:43	2:48	2:56	3:02
3:14	3:24	3:28	3:33	3:41	3:47
3:59	4:09	4:13	4:18	4:26	4:32
4:44	4:54	4:58	5:03	5:11	5:17
5:39	5:49	5:53	5:58	6:06	6:12
6:14	6:24	6:28	6:33	6:41	6:47



SOUTH COUNTY

70

ROUTE 70 Ruta 70 / Rout 70

Via Seacrest Blvd.—Lantana Rd. to Delray Beach Tri-Rail

- Lantana/ Lake Worth Public Health Unit
- Lantana Shopping Center
 - Lantana City Hall
- Boynton Beach Tri-Rail
- Boynton Beach Post Office
- Boynton Beach City Hall
- Boynton Beach Library
 - Bethesda Hospital
 - Life Skills School
 - Delray Courthouse
- Delray Beach Tri-Rail Station
- Delray Beach Public Library

LEGEND

- Points of Interest
- Route
- - - Specified Times
- # Timepoint
- # Connecting Route
- Road Continuation
- 🚏 Palm Tran Park and Ride
- 🚆 Tri-Rail Station



Route 70 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

1 Lantana Public Health Unit <i>Bus Stop #6186</i>	2 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	3 Bethesda Hospital <i>Bus Stop #6522</i>	4 Atlantic Ave @ SW 2nd Ave <i>Bus Stop #7619</i>	5 Delray Beach Tri-Rail <i>Bus Stop #706</i>
	5:13a	5:27a	5:36a	5:46a
5:28a	5:47a	6:05a	6:14a	6:26a
6:09a	6:28a	6:46a	6:55a	7:07a
6:58a	7:17a	7:35a	7:44a	7:56a
7:45a	8:04a	8:22a	8:31a	8:43a
8:30a	8:49a	9:07a	9:16a	9:28a
9:15a	9:35a	9:50a	9:59a	10:10a
10:00a	10:20a	10:35a	10:44a	10:55a
10:45a	11:05a	11:20a	11:29a	11:40a
11:30a	11:50a	12:05p	12:14p	12:25p
12:15p	12:35p	12:50p	12:59p	1:10p
1:00p	1:20p	1:35p	1:44p	1:55p
1:45p	2:05p	2:20p	2:29p	2:40p
2:30p	2:50p	3:05p	3:14p	3:25p
3:15p	3:34p	3:50p	4:00p	4:12p
4:00p	4:19p	4:35p	4:45p	4:57p
4:58p	5:17p	5:33p	5:43p	5:55p
5:47p	6:06p	6:22p	6:32p	6:44p
6:31p	6:48p	7:02p	7:11p	7:21p
	7:28p	7:42p	7:51p	8:01p

Saturday / Sábado / Samdi

1 Andrew Redding Rd @ Pine Place <i>Bus Stop #6518</i>	2 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	3 Bethesda Hospital <i>Bus Stop #6522</i>	4 Atlantic Ave @ SW 2nd Ave <i>Bus Stop #7619</i>	5 Delray Beach Tri-Rail <i>Bus Stop #706</i>
7:30	7:50	8:05	8:14	8:25
8:15	8:35	8:50	8:59	9:10
9:00	9:20	9:35	9:44	9:55
9:45	10:05	10:20	10:29	10:40
10:30	10:50	11:05	11:14	11:25
11:15	11:35	11:50	11:59	12:10
12:00	12:20	12:35	12:44	12:55
12:45	1:05	1:20	1:29	1:40
1:30	1:50	2:05	2:14	2:25
2:15	2:35	2:50	2:59	3:10
3:00	3:20	3:35	3:44	3:55
3:45	4:05	4:20	4:29	4:40
4:30	4:50	5:05	5:14	5:25
5:15	5:35	5:50	5:59	6:10
6:00	6:20	6:35	6:44	6:55

Sunday / Domingo / Dimanch

1 Andrew Redding Rd @ Pine Place <i>Bus Stop #6518</i>	2 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	3 Bethesda Hospital <i>Bus Stop #6522</i>	4 Atlantic Ave @ SW 2nd Ave <i>Bus Stop #7619</i>	5 Delray Beach Tri-Rail <i>Bus Stop #706</i>
	8:45	9:00	9:09	9:21
9:35	10:00	10:15	10:24	10:36
10:50	11:15	11:30	11:39	11:51
12:05	12:30	12:45	12:54	1:06
1:20	1:45	2:00	2:09	2:21
2:35	3:00	3:15	3:24	3:36
3:50	4:15	4:30	4:39	4:51
5:05	5:30	5:45	5:54	6:06

Route 70 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

5 Delray Beach Tri-Rail <i>Bus Stop #706</i>	4 Atlantic Ave @ SW 2nd Ave <i>Bus Stop #7677</i>	3 Bethesda Hospital <i>Bus Stop #6470</i>	2 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	1 Lantana Public Health Unit <i>Bus Stop #6186</i>
5:55	6:05	6:17	6:32	6:51
6:40	6:50	7:02	7:17	7:36
7:25	7:35	7:47	8:02	8:21
8:10	8:20	8:32	8:47	9:06
8:55	9:05	9:17	9:32	9:51
9:40	9:50	10:02	10:20	10:38
10:25	10:35	10:47	11:05	11:23
11:10	11:20	11:32	11:50	12:08
11:55	12:05	12:17	12:35	12:53
12:40	12:50	1:02	1:20	1:38
1:25	1:35	1:47	2:05	2:23
2:10	2:20	2:32	2:50	3:08
2:55	3:05	3:17	3:35	3:53
3:50	4:01	4:14	4:32	4:51
4:39	4:50	5:03	5:21	5:40
5:24	5:35	5:48	6:06	6:25
6:05	6:15	6:28	6:43	6:59
6:48	6:58	7:11	7:26	

Saturday / Sábado / Samdi

5 Delray Beach Tri-Rail <i>Bus Stop #706</i>	4 Atlantic Ave @ SW 2nd Ave <i>Bus Stop #7677</i>	3 Bethesda Hospital <i>Bus Stop #6470</i>	2 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	1 Andrew Redding Rd @ Pine Place <i>Bus Stop #6514</i>
6:58	7:08	7:20	7:38	7:56
7:50	8:00	8:12	8:30	8:48
8:35	8:45	8:57	9:15	9:33
9:20	9:30	9:42	10:00	10:18
10:05	10:15	10:27	10:45	11:03
10:50	11:00	11:12	11:30	11:48
11:35	11:45	11:57	12:15	12:33
12:20	12:30	12:42	1:00	1:18
1:05	1:15	1:27	1:45	2:03
1:50	2:00	2:12	2:30	2:48
2:35	2:45	2:57	3:15	3:33
3:20	3:30	3:42	4:00	4:18
4:05	4:15	4:27	4:45	5:03
4:50	5:00	5:12	5:30	5:48
5:35	5:45	5:57	6:15	6:33
6:15	6:25	6:37	6:52	

Sunday / Domingo / Dimanch

5 Delray Beach Tri-Rail <i>Bus Stop #706</i>	4 Atlantic Ave @ SW 2nd Ave <i>Bus Stop #7677</i>	3 Bethesda Hospital <i>Bus Stop #6470</i>	2 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	1 Andrew Redding Rd @ Pine Place <i>Bus Stop #6514</i>
9:35	9:45	9:57	10:22	10:40
10:50	11:00	11:12	11:37	11:55
12:05	12:15	12:27	12:52	1:10
1:20	1:30	1:42	2:07	2:25
2:35	2:45	2:57	3:22	3:40
3:50	4:00	4:12	4:37	4:55
5:05	5:15	5:27	5:52	6:10

SOUTH COUNTY

71

ROUTE 71

Ruta 71 / Rout 71

Via Lawrence Rd. — Boynton Beach Crosstown

• Walmart

- Royal Palm School
- Santaluces High School
- Catalina Center
- Shoppes of Boynton
- Boynton Beach High School
- Boynton Beach Tri-Rail
- Boynton Beach Mall

NO SUNDAY SERVICE

No hay servicio el domingo/
Pa gin sèvis dimanch

1 Melaleuca Ln

3
4
64

Military Tr

2

Lantana Rd

63

Lawrence Rd

Boynton Beach



Royal Palm School



Santaluces High School



Hypoluxo Rd

3

3

Lawrence Rd

Gateway Blvd

2

Shoppes of Boynton

Boynton Beach

Catalina Center

2 73

Boynton Beach Mall

5

Old Boynton Rd

Congress Ave

Boynton Beach High School

70 73

Boynton Beach Tri-Rail

4



LEGEND



Points of Interest

Route

Specified Times



Timepoint



Connecting Route



Road Continuation



Palm Tran Park and Ride



Tri-Rail Station

Route 71 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

① Melaleuca & Military <i>Bus Stop #1065</i>	② Lantana & Military <i>Bus Stop #6191</i>	③ Hypoluxo & Lawrence <i>Bus Stop #6716</i>	④ Boynton Beach Tri-Rail <i>Bus Stop #679</i>	⑤ Boynton Beach Mall <i>Bus Stop #687</i>
5:55	6:00	6:05	6:18	6:28
6:55	7:00	7:05	7:18	7:28
7:55	8:00	8:05	8:18	8:28
8:55	9:00	9:05	9:18	9:28
9:52	9:56	10:01	10:13	10:23
10:52	10:56	11:01	11:13	11:23
11:52	11:56	12:01	12:13	12:23
12:52	12:56	1:01	1:13	1:23
1:52	1:56	2:01	2:13	2:23
2:59	3:04	3:09	3:23	3:34
3:59	4:04	4:09	4:23	4:34
4:59	5:04	5:09	5:23	5:34
5:58	6:03	6:08	6:22	6:33
6:58	7:03	7:08	7:22	7:33

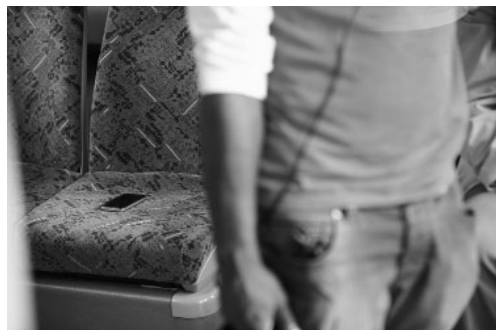
Saturday / Sábado / Samdi

① Melaleuca & Military <i>Bus Stop #1065</i>	② Lantana & Military <i>Bus Stop #6191</i>	③ Hypoluxo & Lawrence <i>Bus Stop #6716</i>	④ Boynton Beach Tri-Rail <i>Bus Stop #679</i>	⑤ Boynton Beach Mall <i>Bus Stop #687</i>
7:12	7:17	7:22	7:34	7:44
8:12	8:17	8:22	8:34	8:44
9:12	9:17	9:22	9:34	9:44
10:12	10:17	10:22	10:34	10:44
11:12	11:17	11:22	11:34	11:44
12:12	12:17	12:22	12:34	12:44
1:12	1:17	1:22	1:34	1:44
2:12	2:17	2:22	2:34	2:44
3:12	3:17	3:22	3:34	3:44
4:12	4:17	4:22	4:34	4:44
5:12	5:17	5:22	5:34	5:44

Lost and Found

***Did you lose something on a
Palm Tran vehicle?***

***Provide the following information:
description of the lost item(s),
first and last name, phone number***



Palm Tran fixed-route bus riders: Call customer service (561) 841-4287

Monday through Friday, 6:00 a.m. – 6:00 p.m. and Saturday, 8:00 a.m. – 5:00 p.m.

When you call, be ready with information that can help us identify your lost item, such as a detailed description or a unique characteristic of an item. Knowing the route number, the number of the bus, the stops at where you boarded or got off, the time of day you traveled, and the direction of travel can help.

Connection riders: Call customer service at (561) 649-9838, option #6 if you have left something behind. Connection Customer Service hours are Monday thru Friday, 8:00 a.m. – 5:00 p.m. Closed on holidays.

*Palm Tran does not assume responsibility for lost items.
Always check your packages and personal belongings before leaving the vehicle.*

Route 71 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

5	4	3	2	1
Boynton Beach Mall Bus Stop #687	Boynton Beach Tri-Rail Bus Stop #679	Hypoluxo & Lawrence Bus Stop #6790	Lantana & Military Bus Stop #1194	Melaleuca & Military Bus Stop #5666
6:37	6:47	6:59	7:06	7:10
7:37	7:47	7:59	8:06	8:10
8:37	8:48	8:59	9:06	9:10
9:37	9:48	9:59	10:06	10:10
10:37	10:48	10:59	11:06	11:10
11:37	11:48	11:59	12:06	12:10
12:37	12:48	12:59	1:06	1:10
1:36	1:48	1:59	2:06	2:10
2:36	2:48	2:59	3:06	3:10
3:41	3:53	4:04	4:11	4:15
4:41	4:53	5:04	5:11	5:15
5:41	5:53	6:04	6:11	6:15
6:41	6:53	7:04	7:11	7:15
7:41	7:53	8:04	8:11	8:15

Saturday / Sábado / Samdi

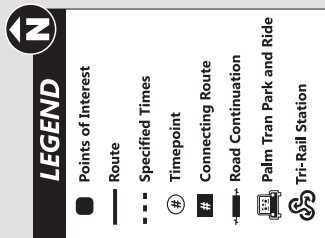
5	4	3	2	1
Boynton Beach Mall Bus Stop #687	Boynton Beach Tri-Rail Bus Stop #679	Hypoluxo & Lawrence Bus Stop #6790	Lantana & Military Bus Stop #1194	Melaleuca & Military Bus Stop #5666
7:57	8:08	8:19	8:26	8:30
8:57	9:08	9:19	9:26	9:30
9:57	10:08	10:19	10:26	10:30
10:57	11:08	11:19	11:26	11:30
11:57	12:08	12:19	12:26	12:30
12:57	1:08	1:19	1:26	1:30
1:57	2:08	2:19	2:26	2:30
2:57	3:08	3:19	3:26	3:30
3:57	4:08	4:19	4:26	4:30
4:57	5:08	5:19	5:26	5:30
6:00	6:11	6:22	6:29	6:33

TEXT "RIDE" TO

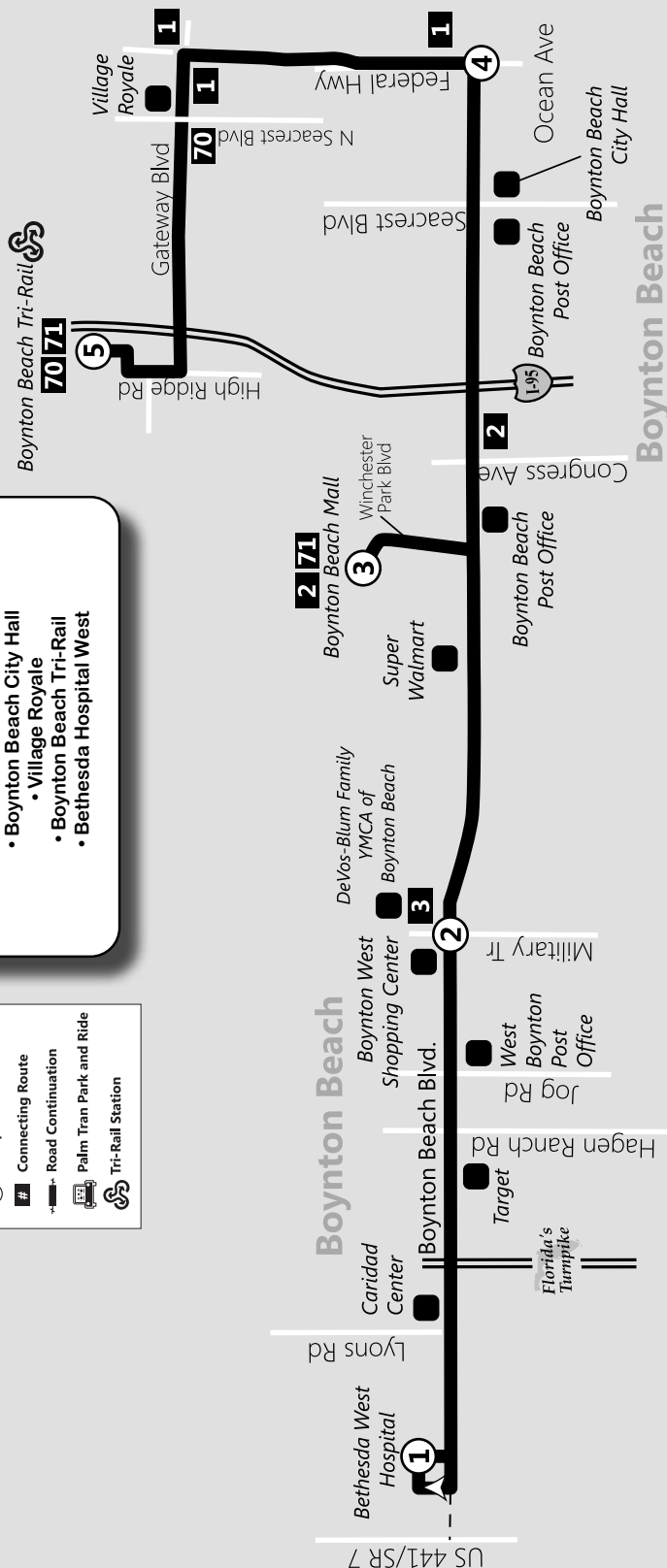
797979



*for info on special events,
offers and giveaways!*



- Caridad Center
 - Boynton West Shopping Center
- DeVos-Blum Family YMCA of Boynton Beach**
- Super Walmart
 - Boynton Beach Mall
 - Boynton Beach Post Office
 - Boynton Beach City Hall
 - Village Royale
 - Boynton Beach Tri-Rail
 - Bethesda Hospital West



Route 73 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

① Bethesda Hospital West <i>Bus Stop #6791</i>	② Boynton Beach & Military <i>Bus Stop #6742</i>	③ Boynton Beach Mall <i>Bus Stop # 687</i>	④ Boynton Beach & Federal <i>Bus Stop #6741</i>	⑤ Boynton Beach Tri-Rail <i>Bus Stop #679</i>
6:03	6:18	5:32	5:45	5:57
7:03	7:18	6:25	6:35	6:47
8:03	8:18	7:30	7:40	7:52
9:00	9:15	8:30	8:40	8:52
10:00	10:15	9:30	9:43	9:55
11:00	11:15	10:30	10:43	10:55
12:00	12:15	11:30	11:43	11:55
1:00	1:15	12:30	12:43	12:55
2:00	2:15	1:30	1:43	1:55
3:00	3:17	2:30	2:43	2:55
3:58	4:15	3:32	3:45	3:57
4:58	5:15	4:30	4:43	4:55
5:58	6:15	5:30	5:43	5:55
6:58	7:10	6:30	6:43	6:55
7:58	8:10	7:25	7:38	7:50
		8:25	8:38	8:50

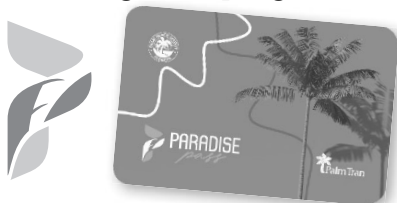
Saturday / Sábado / Samdi

① Bethesda Hospital West <i>Bus Stop #6791</i>	② Boynton Beach & Military <i>Bus Stop #6742</i>	③ Boynton Beach Mall <i>Bus Stop # 687</i>	④ Boynton Beach & Federal <i>Bus Stop #6741</i>	⑤ Boynton Beach Tri-Rail <i>Bus Stop #679</i>
8:15	8:27	8:42	8:55	9:07
9:15	9:27	9:42	9:55	10:07
10:15	10:27	10:42	10:55	11:07
11:15	11:27	11:42	11:55	12:07
12:15	12:27	12:42	12:55	1:07
1:15	1:27	1:42	1:55	2:07
2:15	2:27	2:42	2:55	3:07
3:15	3:27	3:42	3:55	4:07
4:15	4:27	4:42	4:55	5:07
5:15	5:27	5:42	5:55	6:07
6:15	6:27	6:42	6:55	7:07

Sunday / Domingo / Dimanch

① Bethesda Hospital West <i>Bus Stop #6791</i>	② Boynton Beach & Military <i>Bus Stop #6742</i>	③ Boynton Beach Mall <i>Bus Stop # 687</i>	④ Boynton Beach & Federal <i>Bus Stop #6741</i>	⑤ Boynton Beach Tri-Rail <i>Bus Stop #679</i>
9:15	9:27	9:42	9:55	10:07
10:15	10:27	10:42	10:55	11:07
11:15	11:27	11:42	11:55	12:07
12:15	12:27	12:42	12:55	1:07
1:15	1:27	1:42	1:55	2:07
2:15	2:27	2:42	2:55	3:07
3:15	3:27	3:42	3:55	4:07
4:15	4:27	4:42	4:55	5:07
5:15	5:27	5:42	5:55	6:07
6:15	6:27	6:42	6:55	7:07

**Your CONTACTLESS
way to pay**



Get yours now at myparadisepass.com



Route 73 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

5 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	4 Boynton Beach & Federal <i>Bus Stop #6763</i>	3 Boynton Beach Mall <i>Bus Stop # 687</i>	2 Boynton Beach & Military <i>Bus Stop #6753</i>	1 Bethesda Hospital West <i>Bus Stop #6791</i>
6:00	5:27	5:37	5:45	5:57
7:00	6:11	6:30	6:38	6:54
8:00	7:11	7:30	7:38	7:54
9:01	8:11	8:30	8:38	8:54
9:01	9:12	9:30	9:39	9:56
10:01	10:12	10:30	10:39	10:56
11:01	11:12	11:30	11:39	11:56
12:01	12:12	12:30	12:39	12:56
1:01	1:12	1:30	1:39	1:56
2:01	2:12	2:30	2:39	2:56
3:01	3:12	3:30	3:38	3:55
4:01	4:12	4:30	4:38	4:55
5:01	5:12	5:30	5:38	5:55
6:02	6:13	6:30	6:38	6:50
7:02	7:13	7:30	7:38	7:50

Saturday / Sábado / Samdi

5 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	4 Boynton Beach & Federal <i>Bus Stop #6763</i>	3 Boynton Beach Mall <i>Bus Stop # 687</i>	2 Boynton Beach & Military <i>Bus Stop #6753</i>	1 Bethesda Hospital West <i>Bus Stop #6791</i>
8:20	8:31	8:49	8:57	9:11
9:20	9:31	9:49	9:57	10:11
10:20	10:31	10:49	10:57	11:11
11:20	11:31	11:49	11:57	12:11
12:20	12:31	12:49	12:57	1:11
1:20	1:31	1:49	1:57	2:11
2:20	2:31	2:49	2:57	3:11
3:20	3:31	3:49	3:57	4:11
4:20	4:31	4:49	4:57	5:11
5:20	5:31	5:49	5:57	6:11
6:20	6:31	6:44	6:52	7:06

Sunday / Domingo / Dimanch

5 Boynton Beach Tri-Rail <i>Bus Stop #679</i>	4 Boynton Beach & Federal <i>Bus Stop #6763</i>	3 Boynton Beach Mall <i>Bus Stop # 687</i>	2 Boynton Beach & Military <i>Bus Stop #6753</i>	1 Bethesda Hospital West <i>Bus Stop #6791</i>
9:05	9:16	9:29	9:37	9:51
10:20	10:31	10:44	10:52	11:06
11:20	11:31	11:44	11:52	12:06
12:20	12:31	12:44	12:52	1:06
1:20	1:31	1:44	1:52	2:06
2:20	2:31	2:44	2:52	3:06
3:20	3:31	3:44	3:52	4:06
4:20	4:31	4:44	4:52	5:06
5:20	5:31	5:44	5:52	6:06
6:20	6:31	6:44	6:52	7:06



STUFF—the—BUS

Each year during the holidays Palm Tran and the Palm Beach County League of Cities help fill a Palm Tran Bus with new and unwrapped toys. County agencies distribute the toys to underprivileged children from Belle Glade, South Bay and Pahokee.

For info on how you can donate a toy contact:
pt-pr@pbcgov.org

SOUTH COUNTY

80

ROUTE 80

Ruta 80 / Rout 80

Via Lake Ida Rd.&SW 4th Ave.—Delray Sq to Plaza Delray

- Delray Square
- Delray Beach City Hall
- Delray Beach Public Works
- The Plaza at Delray
- Carver Middle School



Route 80 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmen

① Military & Atlantic <i>Bus Stop #1156</i>	② Lake Ida & Congress <i>Bus Stop #7316</i>	③ Atlantic & 5th Ave <i>Bus Stop #7324</i>	④ Plaza at Delray <i>Bus Stop #6367</i>
6:30	6:40	6:46	6:55
7:30	7:40	7:46	7:55
8:30	8:40	8:46	8:55
9:30	9:40	9:46	9:56
10:30	10:40	10:46	10:56
11:30	11:40	11:46	11:56
12:30	12:40	12:46	12:56
1:30	1:40	1:46	1:56
2:30	2:40	2:46	2:56
3:30	3:40	3:46	3:56
4:30	4:40	4:46	4:56
5:30	5:40	5:46	5:56
6:30	6:38	6:44	6:53

Saturday / Sábado / Samdi

① Military & Atlantic <i>Bus Stop #1156</i>	② Lake Ida & Congress <i>Bus Stop #7316</i>	③ Atlantic & 5th Ave <i>Bus Stop #7324</i>	④ Plaza at Delray <i>Bus Stop #6367</i>
7:30	7:38	7:44	7:54
8:30	8:38	8:44	8:54
9:30	9:38	9:44	9:54
10:30	10:38	10:44	10:54
11:30	11:38	11:44	11:54
12:30	12:38	12:44	12:54
1:30	1:38	1:44	1:54
2:30	2:38	2:44	2:54
3:30	3:38	3:44	3:54
4:30	4:38	4:44	4:54
5:30	5:38	5:44	5:54

Sunday / Domingo / Dimanch

① Military & Atlantic <i>Bus Stop #1156</i>	② Lake Ida & Congress <i>Bus Stop #7316</i>	③ Atlantic & 5th Ave <i>Bus Stop #7324</i>	④ Plaza at Delray <i>Bus Stop #6367</i>
9:30	9:38	9:44	9:54
10:30	10:38	10:44	10:54
11:30	11:38	11:44	11:54
12:30	12:38	12:44	12:54
1:30	1:38	1:44	1:54
2:30	2:38	2:44	2:54
3:30	3:38	3:44	3:54

Palm Tran's Vision:

*To be the premier transportation choice in
Palm Beach County.*



Palm Tran
Public Transportation



www.palmtran.org

Route 80 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasémèn

④ Plaza at Delray <i>Bus Stop #6367</i>	③ Atlantic & 5th Ave <i>Bus Stop #7381</i>	② Lake Ida & Congress <i>Bus Stop #7389</i>	① Military & Atlantic <i>Bus Stop #1156</i>
6:59	7:10	7:17	7:27
7:59	8:10	8:17	8:27
8:59	9:10	9:16	9:26
9:59	10:10	10:16	10:26
10:59	11:10	11:16	11:26
11:59	12:10	12:16	12:26
12:59	1:10	1:16	1:26
1:59	2:10	2:16	2:26
2:59	3:10	3:17	3:27
3:59	4:10	4:17	4:27
4:59	5:10	5:17	5:27
5:59	6:09	6:15	6:25
6:59	7:09	7:15	7:25

Saturday / Sábado / Samdi

④ Plaza at Delray <i>Bus Stop #6367</i>	③ Atlantic & 5th Ave <i>Bus Stop #7381</i>	② Lake Ida & Congress <i>Bus Stop #7389</i>	① Military & Atlantic <i>Bus Stop #1156</i>
7:59	8:10	8:17	8:25
8:59	9:10	9:17	9:25
9:59	10:10	10:17	10:25
10:59	11:10	11:17	11:25
11:59	12:10	12:17	12:25
12:59	1:10	1:17	1:25
1:59	2:10	2:17	2:25
2:59	3:10	3:17	3:25
3:59	4:10	4:17	4:25
4:59	5:10	5:17	5:25
5:59	6:10	6:17	6:25

Sunday / Domingo / Dimanch

④ Plaza at Delray <i>Bus Stop #6367</i>	③ Atlantic & 5th Ave <i>Bus Stop #7381</i>	② Lake Ida & Congress <i>Bus Stop #7389</i>	① Military & Atlantic <i>Bus Stop #1156</i>
8:59	9:10	9:17	9:25
9:59	10:10	10:17	10:25
10:59	11:10	11:17	11:25
11:59	12:10	12:17	12:25
12:59	1:10	1:17	1:25
1:59	2:10	2:17	2:25
2:59	3:10	3:17	3:25
3:59	4:10	4:17	4:25

Palm Tran provides you access
to dozens of family friendly
outdoor recreational locations.

*Let Palm Tran take you to a
park near you!*



81

ROUTE 81

Ruta 81 / Rout 81

Via Atlantic Ave. — Delray Beach Crosstown

NO SUNDAY SERVICE
No hay servicio el domingo/
Pa gin sèvis di manch

- PBC Library
- Oriole Plaza
- Lakes of Delray
- Flea Market
- Delray Square
- Carver M.S.
- Congress Square
- Atlantic HS
- Palm Tran S. County Facility
- PBC Health Dept.
- Delray Tri-Rail
- S. County Administrative Complex
- South County Courthouse
- City Library
- Old School Square

LEGEND

Points of Interest

Route

Specified Times

Timepoint

Connecting Route

Road Continuation

Palm Tran Park and Ride

Tri-Rail Station



Route 81 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

① Library Hagen Ranch <i>Bus Stop #7659</i>	② Lakes of Delray <i>Bus Stop #6541</i>	③ Military & Atlantic <i>Bus Stop #7115</i>	④ Delray Tri-Rail <i>Bus Stop #706</i>	⑤ Federal Hwy & SE 2nd St <i>Bus Stop #292</i>
6:05	6:20	6:28	6:38	6:55
7:05	7:20	7:28	7:38	7:55
8:05	8:20	8:28	8:38	8:55
9:05	9:20	9:28	9:38	9:55
10:05	10:20	10:28	10:38	10:55
11:05	11:20	11:28	11:38	11:55
12:05	12:20	12:28	12:38	12:55
1:05	1:20	1:28	1:38	1:55
2:05	2:20	2:28	2:38	2:55
3:05	3:20	3:29	3:39	3:56
4:05	4:20	4:29	4:39	4:56
5:05	5:20	5:29	5:39	5:56
6:05	6:19	6:27	6:37	6:54
6:55	7:09	7:17	7:27	7:44

Saturday / Sábado / Samdi

① Library Hagen Ranch <i>Bus Stop #7659</i>	② Lakes of Delray <i>Bus Stop #6541</i>	③ Military & Atlantic <i>Bus Stop #7115</i>	④ Delray Tri-Rail <i>Bus Stop #706</i>	⑤ Federal Hwy & SE 2nd St <i>Bus Stop #292</i>
8:05	8:20	8:28	8:38	8:55
9:05	9:20	9:28	9:38	9:55
10:05	10:20	10:28	10:38	10:55
11:05	11:20	11:28	11:38	11:55
12:05	12:20	12:28	12:38	12:55
1:05	1:20	1:28	1:38	1:55
2:05	2:20	2:28	2:38	2:55
3:05	3:20	3:28	3:38	3:55
4:05	4:20	4:28	4:38	4:55
5:05	5:20	5:28	5:38	5:55
5:55	6:10	6:18	6:28	6:45

Route 81 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

⑤ Federal Hwy & SE 2nd St <i>Bus Stop #292</i>	④ Delray Tri-Rail <i>Bus Stop #706</i>	③ Military & Atlantic <i>Bus Stop #7431</i>	② Lakes of Delray <i>Bus Stop #6541</i>	① Library Hagen Ranch <i>Bus Stop #7659</i>
6:08	6:23	6:31	6:39	6:54
7:08	7:23	7:31	7:39	7:54
8:08	8:23	8:31	8:39	8:54
9:08	9:23	9:33	9:42	9:58
10:08	10:23	10:33	10:42	10:58
11:08	11:23	11:33	11:42	11:58
12:08	12:23	12:33	12:42	12:58
1:08	1:23	1:33	1:42	1:58
2:08	2:23	2:33	2:42	2:58
3:08	3:23	3:35	3:44	4:00
4:08	4:23	4:35	4:44	5:00
5:08	5:23	5:35	5:44	6:00
6:08	6:23	6:31	6:39	6:55
7:08	7:23	7:31	7:39	7:55

Saturday / Sábado / Samdi

⑤ Federal Hwy & SE 2nd St <i>Bus Stop #292</i>	④ Delray Tri-Rail <i>Bus Stop #706</i>	③ Military & Atlantic <i>Bus Stop #7431</i>	② Lakes of Delray <i>Bus Stop #6541</i>	① Library Hagen Ranch <i>Bus Stop #7659</i>
7:05	7:20	7:28	7:37	7:51
8:05	8:20	8:28	8:37	8:51
9:05	9:20	9:28	9:37	9:51
10:05	10:20	10:28	10:37	10:51
11:05	11:20	11:28	11:37	11:51
12:05	12:20	12:28	12:37	12:51
1:05	1:20	1:28	1:37	1:51
2:05	2:20	2:28	2:37	2:51
3:05	3:20	3:28	3:37	3:51
4:05	4:20	4:28	4:37	4:51
5:05	5:20	5:28	5:37	5:51
6:05	6:20	6:28	6:37	6:51

SOUTH COUNTY

88

ROUTE 88 Ruta 88 / Rout 88

Via Jog Rd. & Linton Blvd.—Delray Beach Crosstown

- Lakes of Delray
- Atlantic Plaza
- Kings Point
- Delray Medical Center
- Delray Tri-Rail Station
- The Plaza at Delray

LEGEND

- Points of Interest
- Route
- - - Specified Times
- # Timepoint
- # Connecting Route
- Road Continuation
- 🚗 Palm Tran Park and Ride
- 🚆 Tri-Rail Station



Route 88 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasemèn

①	②	③	④
Lakes of Delray Bus Stop #6541	Delray Medical Center Bus Stop #6425	Delray Beach Tri-Rail Bus Stop #706	Plaza at Delray Bus Stop #216
6:30	6:45	7:00	7:25
7:30	7:45	8:00	8:25
8:30	8:45	9:00	9:25
9:30	9:44	9:59	10:29
10:30	10:44	10:59	11:29
11:30	11:44	11:59	12:29
12:30	12:44	12:59	1:29
1:30	1:44	1:59	2:29
2:30	2:44	2:59	3:29
3:30	3:45	4:01	4:29
4:30	4:45	5:01	5:29
5:30	5:45	6:01	6:29
6:30	6:42	6:54	7:18
7:30	7:42	7:54	8:18

Saturday / Sábado / Samdi

①	②	③	④
Lakes of Delray Bus Stop #6541	Delray Medical Center Bus Stop #6425	Delray Beach Tri-Rail Bus Stop #706	Plaza at Delray Bus Stop #216
7:30	7:42	7:54	8:22
8:30	8:42	8:54	9:22
9:30	9:42	9:54	10:22
10:30	10:42	10:54	11:22
11:30	11:42	11:54	12:22
12:30	12:42	12:54	1:22
1:30	1:42	1:54	2:22
2:30	2:42	2:54	3:22
3:30	3:42	3:54	4:22
4:30	4:42	4:54	5:22
5:30	5:42	5:54	6:22
6:30	6:42	6:54	7:22

Sunday / Domingo / Dimanch

①	②	③	④
Lakes of Delray Bus Stop #6541	Delray Medical Center Bus Stop #6425	Delray Beach Tri-Rail Bus Stop #706	Plaza at Delray Bus Stop #216
9:30	9:42	9:54	10:18
11:00	11:12	11:24	11:48
12:30	12:42	12:54	1:18
2:00	2:12	2:24	2:48
3:30	3:42	3:54	4:18
5:00	5:12	5:24	5:48

Palm Tran has three convenient apps!



Palm Tran App: Fixed-route schedules, bus arrival information and service alerts



Paradise Pass App: Set up an account, register your card, manage funds, board the bus using best fare (fare capping)



Go Glades App: Reserve a pickup day and time

Download the **FREE** apps



Route 88 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

④ Plaza at Delray Bus Stop #216	③ Delray Beach Tri-Rail Bus Stop #706	② Delray Medical Center Bus Stop #6425	① Lakes of Delray Bus Stop #6541
6:38	6:56	7:10	7:22
7:38	7:56	8:10	8:22
8:38	8:56	9:10	9:22
9:38	9:56	10:10	10:22
10:38	10:56	11:10	11:22
11:38	11:56	12:10	12:22
12:38	12:56	1:10	1:22
1:38	1:56	2:10	2:22
2:38	2:56	3:10	3:22
3:38	3:56	4:10	4:25
4:38	4:56	5:10	5:25
5:38	5:56	6:10	6:25
6:38	6:56	7:08	7:20
7:38	7:56	8:08	8:20

Saturday / Sábado / Samdi

④ Plaza at Delray Bus Stop #216	③ Delray Beach Tri-Rail Bus Stop #706	② Delray Medical Center Bus Stop #6425	① Lakes of Delray Bus Stop #6541
7:38	7:56	8:08	8:20
8:38	8:56	9:08	9:20
9:38	9:56	10:08	10:20
10:38	10:56	11:08	11:20
11:38	11:56	12:08	12:20
12:38	12:56	1:08	1:20
1:38	1:56	2:08	2:20
2:38	2:56	3:08	3:20
3:38	3:56	4:08	4:20
4:38	4:56	5:08	5:20
5:38	5:56	6:08	6:20
6:38	6:56	7:08	7:20

Sunday / Domingo / Dimanch

④ Plaza at Delray Bus Stop #216	③ Delray Beach Tri-Rail Bus Stop #706	② Delray Medical Center Bus Stop #6425	① Lakes of Delray Bus Stop #6541
8:53	9:09	9:19	9:29
10:23	10:39	10:49	10:59
11:53	12:09	12:19	12:29
1:23	1:39	1:49	1:59
2:53	3:09	3:19	3:29
4:23	4:39	4:49	4:59

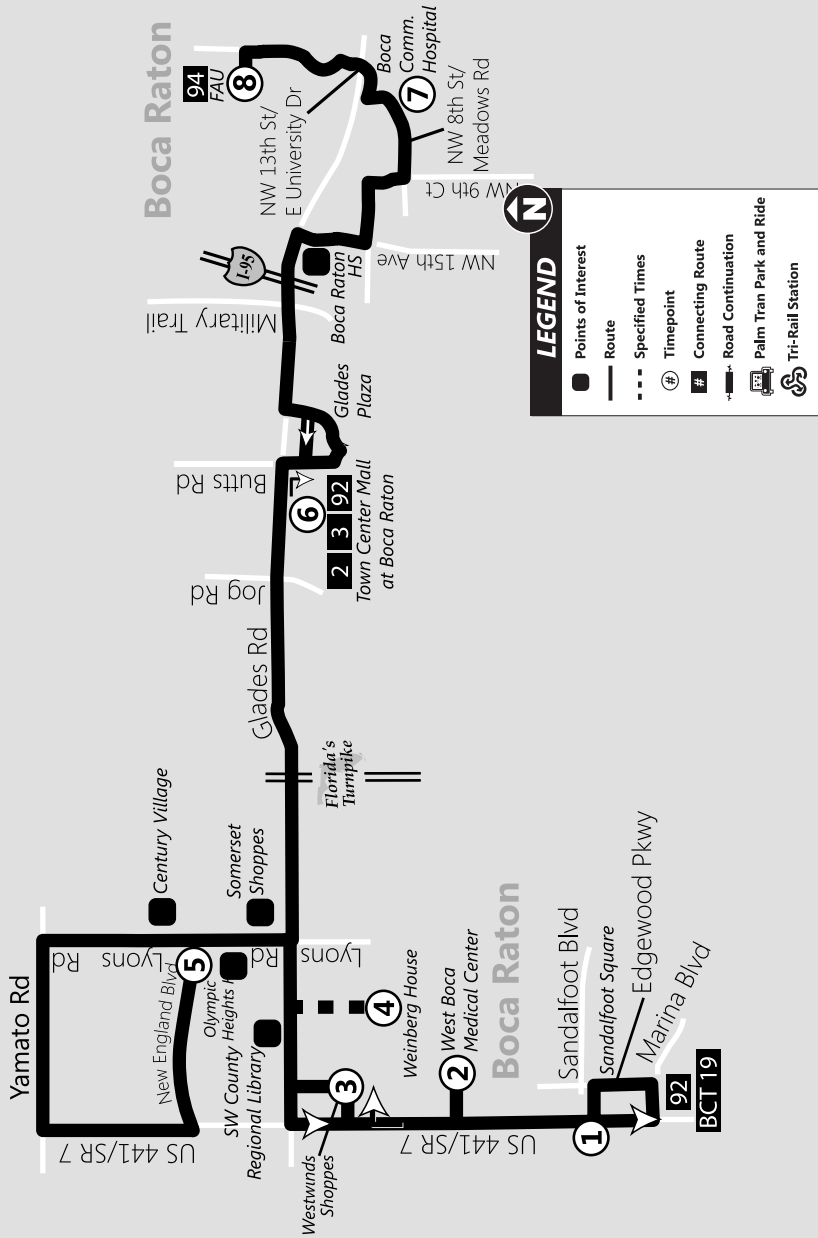
Susan G. Komen More Than Pink

Each year, Palm Tran partners with Susan G. Komen to bring you a pink bus to help raise awareness for early prevention and treatment options for breast cancer.



Visit [komen.org](https://www.komen.org) for more information

- Sandalford Square
- West Boca Medical Center
- Westwinds Shoppes
- SW County Regional Library
- Olympic Heights HS
- Century Village
- Somerset Shoppes
- Town Center Mall
- Glades Plaza
- Boca High School
- Boca Community Hospital
- FAU



Route 91 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasèmen

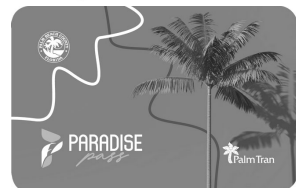
① Sandalfot Square <i>Bus Stop #8350</i>	② West Boca Medical Center <i>Bus Stop #8343</i>	③ Westwinds Shopping Center <i>Bus Stop #8363</i>	④ Weinberg House <i>Bus Stop #8389</i>	⑤ Lyons & New England <i>Bus Stop #8142</i>	⑥ Town Center Mall <i>Bus Stop #746</i>	⑦ Boca Hospital <i>Bus Stop #8315</i>	⑧ Florida Atlantic University <i>Bus Stop #1134</i>
5:42	5:54	5:57		6:15	6:00	6:09	6:15
7:42	7:54	7:57		8:15	6:41	6:51	6:57
9:12	9:24	9:27	9:30	9:49	8:41	8:51	8:57
10:42	10:54	10:57	11:00	11:19	10:13	10:23	10:29
12:12	12:24	12:27	12:30	12:49	11:43	11:53	11:59
1:42	1:52	1:57		2:17	1:13	1:23	1:29
3:12	3:24	3:27		3:45	2:45	2:54	3:00
4:47	4:59	5:02	5:05	5:24	4:13	4:23	4:29
6:12	6:24	6:27		6:44	5:48	5:58	6:04
7:42	7:54	7:57		8:14	7:08	7:18	7:24
					8:38	8:48	8:54

Saturday / Sábado / Samdi

① Sandalfot Square <i>Bus Stop #8350</i>	② West Boca Medical Center <i>Bus Stop #8343</i>	③ Westwinds Shopping Center <i>Bus Stop #8363</i>	④ Weinberg House <i>Bus Stop #8389</i>	⑤ Lyons & New England <i>Bus Stop #8142</i>	⑥ Town Center Mall <i>Bus Stop #746</i>	⑦ Boca Hospital <i>Bus Stop #8315</i>	⑧ Florida Atlantic University <i>Bus Stop #1134</i>
7:43	7:54	7:57		8:14	8:41	8:50	8:56
9:13	9:24	9:27	9:30	9:48	10:11	10:20	10:26
10:43	10:54	10:57	11:00	11:18	11:41	11:50	11:56
12:13	12:24	12:27		12:44	1:11	1:20	1:26
1:43	1:54	1:57	2:00	2:18	2:41	2:50	2:56
3:13	3:24	3:27		3:44	4:11	4:20	4:26
4:43	4:54	4:57	5:00	5:18	5:41	5:50	5:56
6:13	6:24	6:27		6:44	7:11	7:20	7:26

Sunday / Domingo / Dimanch

① Sandalfot Square <i>Bus Stop #8350</i>	② West Boca Medical Center <i>Bus Stop #8343</i>	③ Westwinds Shopping Center <i>Bus Stop #8363</i>	④ Weinberg House <i>Bus Stop #8389</i>	⑤ Lyons & New England <i>Bus Stop #8142</i>	⑥ Town Center Mall <i>Bus Stop #746</i>	⑦ Boca Hospital <i>Bus Stop #8315</i>	⑧ Florida Atlantic University <i>Bus Stop #1134</i>
9:03	9:14	9:17	9:20	9:38	10:01	10:10	10:16
10:33	10:44	10:47	10:50	11:08	11:31	11:40	11:46
12:03	12:14	12:17		12:34	1:01	1:10	1:16
1:33	1:44	1:47	1:50	2:08	2:31	2:40	2:46
3:03	3:14	3:17		3:34	4:01	4:10	4:16
4:33	4:44	4:47		5:04	5:31	5:40	5:46



GET YOURS NOW AT
MYPARADISEPASS.COM

Route 91 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Weekday / Semana / Lasemèn

8 Florida Atlantic University <i>Bus Stop #1134</i>	7 Boca Hospital <i>Bus Stop #8217</i>	6 Town Center Mall <i>Bus Stop #746</i>	5 Lyons & New England <i>Bus Stop #8142</i>	4 Weinberg House <i>Bus Stop #8389</i>	3 Westwinds Shopping Center <i>Bus Stop #8363</i>	2 West Boca Medical Center <i>Bus Stop #8343</i>	1 Sandalfort Square <i>Bus Stop #8350</i>
6:15	6:21	6:43	7:10		7:22	7:29	7:35
7:45	7:51	8:13	8:40		8:52	8:59	9:05
9:15	9:21	9:39	10:05	10:15	10:21	10:28	10:35
10:45	10:51	11:09	11:35	11:45	11:51	11:58	12:05
12:15	12:21	12:39	1:05	1:15	1:21	1:28	1:35
1:45	1:51	2:13	2:39		2:52	2:59	3:06
3:15	3:21	3:45	4:12		4:26	4:33	4:41
4:45	4:51	5:09	5:35	5:45	5:51	5:58	6:05
6:15	6:20	6:42	7:06		7:18	7:24	7:31
7:45	7:50	8:12	8:36		8:48	8:54	9:01

Saturday / Sábado / Samdi

8 Florida Atlantic University <i>Bus Stop #1134</i>	7 Boca Hospital <i>Bus Stop #8217</i>	6 Town Center Mall <i>Bus Stop #746</i>	5 Lyons & New England <i>Bus Stop #8142</i>	4 Weinberg House <i>Bus Stop #8389</i>	3 Westwinds Shopping Center <i>Bus Stop #8363</i>	2 West Boca Medical Center <i>Bus Stop #8343</i>	1 Sandalfort Square <i>Bus Stop #8350</i>
7:37	7:43	8:05	8:31		8:44	8:51	8:58
9:07	9:13	9:35	10:01	10:11	10:17	10:24	10:31
10:37	10:43	11:05	11:31	11:41	11:47	11:54	12:01
12:07	12:13	12:35	1:01	1:11	1:17	1:24	1:31
1:37	1:43	2:05	2:31		2:44	2:51	2:58
3:07	3:13	3:35	4:01	4:11	4:17	4:24	4:31
4:37	4:43	5:05	5:31		5:44	5:51	5:58
6:07	6:16	6:35	7:01		7:14	7:21	7:28

Sunday / Domingo / Dimanch

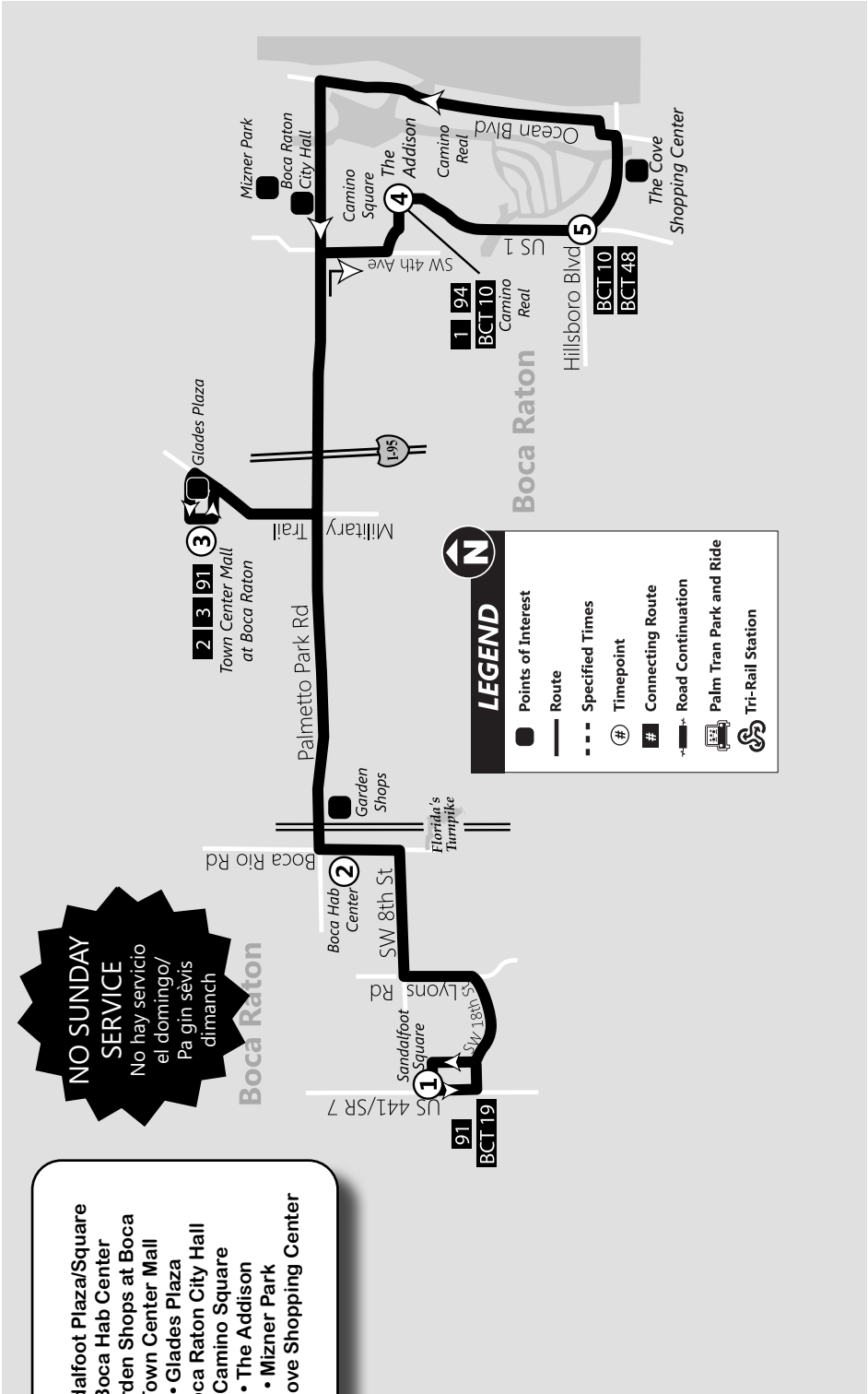
8 Florida Atlantic University <i>Bus Stop #1134</i>	7 Boca Hospital <i>Bus Stop #8217</i>	6 Town Center Mall <i>Bus Stop #746</i>	5 Lyons & New England <i>Bus Stop #8142</i>	4 Weinberg House <i>Bus Stop #8389</i>	3 Westwinds Shopping Center <i>Bus Stop #8363</i>	2 West Boca Medical Center <i>Bus Stop #8343</i>	1 Sandalfort Square <i>Bus Stop #8350</i>
8:55	9:01	9:23	9:49	9:59	10:05	10:12	10:19
10:27	10:33	10:55	11:21		11:34	11:41	11:48
11:57	12:03	12:25	12:51	1:01	1:07	1:14	1:21
1:27	1:33	1:55	2:21	2:31	2:37	2:44	2:51
2:27	3:03	3:25	3:51		4:04	4:11	4:18
4:27	4:33	4:55	5:21		5:34	5:41	5:48

Get up-to-the-minute
status of your bus

Text your bus stop number
to 561561

- Sandalfoot Plaza/Square
- Boca Hab Center
- Garden Shops at Boca
- Town Center Mall
- Glades Plaza
- Boca Raton City Hall
- Camino Square
- The Addison
- Mizner Park
- The Cove Shopping Center

NO SUNDAY SERVICE
No hay servicio el domingo/
Pasajero s'èis dimanch



Route 92 Eastbound Este / Lès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

① Sandalfot Square Bus Stop #8350	② Boca Rio Hab Ctr Bus Stop #8608	③ Town Center Mall Bus Stop #746	④ Camino Real Bus Stop #251	⑤ Hillsboro & Federal Bus Stop #8665
6:25	6:35	7:00	6:15	6:20
7:25	7:35	8:00	7:15	7:20
8:25	8:35	9:00	8:15	8:20
9:25	9:35	10:00	9:15	9:20
10:25	10:35	11:00	10:15	10:20
11:25	11:35	12:00	11:15	11:20
12:25	12:35	1:00	12:15	12:20
1:25	1:35	2:00	1:15	1:20
2:25	2:35	3:00	2:15	2:20
3:25	3:35	4:00	3:15	3:20
4:26	4:36	5:01	4:15	4:21
5:27	5:37	5:52	5:16	5:22

Saturday / Sábado / Samdi

① Sandalfot Square Bus Stop #8350	② Boca Rio Hab Ctr Bus Stop #8608	③ Town Center Mall Bus Stop #746	④ Camino Real Bus Stop #251	⑤ Hillsboro & Federal Bus Stop #8665
7:25	7:35	8:00	8:15	8:20
8:25	8:35	9:00	9:15	9:20
9:25	9:35	10:00	10:15	10:20
10:25	10:35	11:00	11:15	11:20
11:25	11:35	12:00	12:15	12:20
12:25	12:35	1:00	1:15	1:20
1:25	1:35	2:00	2:15	2:20
2:25	2:35	3:00	3:15	3:20
3:25	3:35	4:00	4:15	4:20
4:25	4:35	4:50	5:05	
5:25	5:35	5:50	6:05	

Route 92 Westbound Oeste / Louès

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

⑤ Hillsboro & Federal Bus Stop #8665	③ Town Center Mall Bus Stop #746	② Boca Rio Hab Ctr Bus Stop #8556	① Sandalfot Square Bus Stop #8350
	6:00	6:10	6:24
6:20	7:00	7:11	7:25
7:20	8:00	8:11	8:25
8:20	9:00	9:11	9:25
9:20	10:00	10:11	10:24
10:20	11:00	11:11	11:24
11:20	12:00	12:11	12:24
12:20	1:00	1:11	1:24
1:20	2:00	2:11	2:24
2:20	3:00	3:11	3:24
3:20	4:00	4:12	4:26
4:21	5:01	5:13	5:27
5:22	5:52		

Saturday / Sábado / Samdi

⑤ Hillsboro & Federal Bus Stop #8665	③ Town Center Mall Bus Stop #746	② Boca Rio Hab Ctr Bus Stop #8556	① Sandalfot Square Bus Stop #8350
	7:00	7:10	7:23
	8:00	8:10	8:23
8:20	9:00	9:10	9:23
9:20	10:00	10:10	10:23
10:20	11:00	11:10	11:23
11:20	12:00	12:10	12:23
12:20	1:00	1:10	1:23
1:20	2:00	2:10	2:23
2:20	3:00	3:10	3:23
3:20	4:00	4:10	4:23
4:20	5:00	5:10	5:23

SOUTH COUNTY

94

ROUTE 94 Ruta 94 / Rout 94

Via FAU/20th St. - Boca Raton Tri-Rail to Camino Real



Route 94 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasémèn

① Boca Raton Tri-Rail <i>Bus Stop #729</i>	② Florida Atlantic University <i>Bus Stop #1134</i>	③ 20th St & Federal Highway <i>Bus Stop #245</i>	④ Camino Real <i>Bus Stop #251</i>
6:05	6:13	6:18	6:25
6:30	6:38	6:43	6:50
6:43	6:51		
7:02	7:11	7:19	7:27
7:13	7:22		
7:30	7:39	7:47	7:55
7:43	7:52		
8:09	8:18	8:26	8:34
8:13	8:22		
8:43	8:52		
8:45	8:54	9:02	9:13
9:13	9:22		
9:25	9:34	9:42	9:53
9:43	9:52		
10:05	10:14	10:22	10:33
10:13	10:22		
10:43	10:52		
10:45	10:54	11:02	11:13
11:13	11:22		
11:25	11:34	11:42	11:53
11:43	11:52		
12:05	12:14	12:22	12:33
12:13	12:22		
12:43	12:52		
12:45	12:54	1:02	1:13
1:13	1:22		
1:25	1:34	1:42	1:53
1:43	1:52		
2:05	2:14	2:22	2:33
2:13	2:22		
2:43	2:52		
2:45	2:54	3:02	3:13
3:13	3:22		
3:25	3:34	3:42	3:53
3:43	3:52		
4:05	4:14	4:24	4:35
4:13	4:22		
4:43	4:52		
4:45	4:54	5:04	5:15
5:14	5:23		
5:25	5:34	5:44	5:55
5:48	5:57		
6:05	6:14	6:24	6:35
6:18	6:27		
6:35	6:43	6:49	6:58
6:48	6:57		
7:12	7:20	7:26	7:35
7:18	7:27		
7:35	7:43	7:49	7:58
7:48	7:57		
8:07	8:15	8:21	8:30
8:18	8:27		
8:25	8:33	8:39	8:48
8:48	8:57		
9:10	9:18	9:24	9:33

Route 94 Southbound Sur/Sid

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Saturday / Sábado / Samdi

① Boca Raton Tri-Rail <i>Bus Stop #729</i>	② Florida Atlantic University <i>Bus Stop #1134</i>	③ 20th St & Federal Highway <i>Bus Stop #245</i>	④ Camino Real <i>Bus Stop #251</i>
8:20	8:28	8:34	8:43
9:20	9:28	9:34	9:43
10:20	10:28	10:34	10:43
11:20	11:28	11:34	11:43
12:20	12:28	12:34	12:43
1:20	1:28	1:34	1:43
2:20	2:28	2:34	2:43
3:20	3:28	3:34	3:43
4:20	4:28	4:34	4:43
5:20	5:28	5:34	5:43
6:20	6:28	6:34	6:43
7:20	7:28	7:34	7:43

Sunday / Domingo / Dimanch

① Boca Raton Tri-Rail <i>Bus Stop #729</i>	② Florida Atlantic University <i>Bus Stop #1134</i>	③ 20th St & Federal Highway <i>Bus Stop #245</i>	④ Camino Real <i>Bus Stop #251</i>
9:10	9:18	9:24	9:33
10:10	10:18	10:24	10:33
11:10	11:18	11:24	11:33
12:10	12:18	12:24	12:33
1:10	1:18	1:24	1:33
2:10	2:18	2:24	2:33
3:10	3:18	3:24	3:33
4:10	4:18	4:24	4:33

For the safety of our customers and operators, Palm Tran's hurricane policy requires bus service to be discontinued if:

- Winds reach a sustained level of 40-45 miles per hour.
- Emergency operations personnel deem driving conditions unsafe.


**HURRICANE
SEASON**

June 1 to November 30

*Have an emergency transportation plan in place to get you safely to your destination in the event that Palm Tran is required to implement this policy.
Once roads are safe to travel, service will resume as quickly as possible.*

Route 94 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apremidi yo prezante an **fonse**

Weekday / Semana / Lasèmèn

④ Camino Real Bus Stop #251	③ 20th St & Federal Highway Bus Stop #1130	② Florida Atlantic University Bus Stop #1134	① Boca Tri-Rail Bus Stop #729
6:10	6:16	6:22	6:32
6:30	6:36	6:42	6:52
		6:52	7:03
6:55	7:04	7:14	7:25
		7:22	7:33
		7:52	8:03
7:34	7:43	7:53	8:04
8:02	8:11	8:21	8:32
		8:22	8:33
		8:52	9:03
8:42	8:52	9:00	9:11
		9:22	9:33
9:22	9:32	9:40	9:51
		9:52	10:03
10:02	10:12	10:20	10:31
		10:22	10:33
		10:52	11:03
10:42	10:52	11:00	11:11
		11:22	11:33
11:22	11:32	11:40	11:51
		11:52	12:03
12:02	12:12	12:20	12:31
		12:22	12:33
		12:52	1:03
12:42	12:53	1:01	1:12
		1:22	1:33
1:22	1:33	1:41	1:52
		1:52	2:03
2:02	2:13	2:21	2:32
		2:22	2:33
		2:52	3:03
2:42	2:53	3:01	3:12
		3:22	3:33
3:22	3:33	3:41	3:52
		3:52	4:03
4:02	4:13	4:21	4:32
		4:22	4:33
		4:53	5:04
4:42	4:53	5:01	5:12
		5:27	5:38
5:22	5:33	5:41	5:52
		5:57	6:08
6:00	6:11	6:19	6:30
		6:27	6:38
6:40	6:47	6:53	7:03
		6:57	7:08
7:01	7:08	7:14	7:24
		7:27	7:38
7:40	7:47	7:53	8:03
		7:57	8:08
8:00	8:07	8:13	8:23
		8:27	8:38
8:34	8:41	8:47	8:57
		8:57	9:08
8:54	9:01	9:07	9:17

Route 94 Northbound Norte / Nô

P.M. times are shown in **bold**/Los horarios de P.M. se muestran en **negrilla**/Lè nan apre midi yo prezante an **fonse**

Saturday / Sábado / Samdi

4	3	2	1
Camino Real Bus Stop #251	20th St & Federal Highway Bus Stop #1130	Florida Atlantic University Bus Stop #1134	Boca Raton Tri-Rail Bus Stop #729
7:51	7:59	8:07	8:15
8:51	8:59	9:07	9:15
9:51	9:59	10:07	10:15
10:51	10:59	11:07	11:15
11:51	11:59	12:07	12:15
12:51	12:59	1:07	1:15
1:51	1:59	2:07	2:15
2:51	2:59	3:07	3:15
3:51	3:59	4:07	4:15
4:51	4:59	5:07	5:15
5:51	5:59	6:07	6:15
6:51	6:59	7:07	7:15
7:51	7:59	8:07	8:15

Sunday / Domingo / Dimanch

4	3	2	1
Camino Real Bus Stop #251	20th St & Federal Highway Bus Stop #1130	Florida Atlantic University Bus Stop #1134	Boca Raton Tri-Rail Bus Stop #729
9:34	9:42	9:50	9:58
10:34	10:42	10:50	10:58
11:34	11:42	11:50	11:58
12:34	12:42	12:50	12:58
1:34	1:42	1:50	1:58
2:34	2:42	2:50	2:58
3:34	3:42	3:50	3:58
4:34	4:42	4:50	4:58

SCAN FOR ROUTES AND SCHEDULES

Escanee aquí para obtener información sobre rutas y horarios

Fè enspeksyon isit la pou enfòmasyon sou wout ak orè



DOWNLOAD
DESCARGUE
TÉLÉCHAGÉ

Download on the
App Store

GET IT ON
Google Play

VISIT
VISITE / VIZITE

www.palmtran.org

CALL
LLAMADA/RELE

(561) 841-4BUS (4287)

Palm Tran's Non-Discrimination Policy

Federal Title VI Civil Rights Assurance Notice under the Americans with Disabilities Act

Palm Tran operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Palm Tran is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services, or be subjected to discrimination because of an individual's disability in compliance with the Americans with Disabilities Act (ADA).

Any person who believes she or he has been subjected to discrimination under Title VI or ADA may file a Discrimination Complaint Form by contacting:

**Palm Tran, Attn: Customer Service Administrator
50 South Military Trail, Suite 101
West Palm Beach, FL 33415**

• **Call: 877-930-4287 • Email: PT-ADA@pbcgov.org • www.palmtran.org**

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with:

**Office of Civil Rights
Attention: Title VI Program Coordinator
East Building, 5th Floor-TCR
1200 New Jersey Ave., SE, Washington, DC 20590**

Modifications to Policies and Procedures: Palm Tran will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services and activities.

The ADA does not require Palm Tran to take any action that would fundamentally alter the nature of its programs or services, or impose any undue financial or administrative burden. Whenever feasible, requests for modifications should be made in advance. The request from the individual with a disability should be as specific as possible and include information on why the requested modification is needed in order to allow the individual to use Palm Tran's services.

Política de No Discriminación de Palm Tran

Título VI Garantía de los Derechos Civiles Ley para personas con discapacidades (ADA)

Palm Tran opera sus programas y servicios sin que importe su raza, color u origen nacional de acuerdo a el Título VI del Acta de los Derechos Civiles. Palm Tran está comprometida a asegurar que ninguna persona sea excluida de la participación en, o negado los beneficios de sus servicios, o sometida a discriminación debido a una discapacidad (Ley ADA).

Cualquier persona que crea que ha sido sometida a discriminación bajo el Título VI o ADA, puede comenzar el proceso de queja comunicándose con:

Palm Tran, Attn: Customer Service Administrator

50 South Military Trail, Suite 101

West Palm Beach, FL 33415

Llamar: 877-930-4287 • Email: PT-ADA@pbcgov.org • www.palmtran.org

Una persona con una querrela puede presentarla directamente con la Administración Federal de Transito sometiendo una queja a:

Office of Civil Rights, Attention: Title VI Program Coordinator

East Building, 5th Floor-TCR

1200 New Jersey Ave., SE, Washington, DC 20590

Modificaciones a Regulaciones y Procedimientos: Palm Tran hará modificaciones razonables a sus regulaciones y programas para asegurarse que personas con discapacidades tengan igual oportunidad de disfrutar de todos sus programas, servicios y actividades.

La Ley ADA no requiere que Palm Tran acoja ninguna acción que cambie fundamentalmente la naturaleza de sus programas o servicios, o que imponga un costo administrativo o financiero excesivo. Cuando sea posible, las peticiones para modificaciones deben hacerse por adelantado. La petición de una persona con discapacidades debe ser lo más específica posible y debe explicar por qué la modificación es necesaria para poder usar los servicios de Palm Tran.

Palm Tran's Pa fè diskriminasyon politik Tit Federal VI Dwa Sivil Asirians

Tit Federal Vi Asirans Dwa Sivil Anba Ameriken Yo Ak Lwa Andikap

Palm Tran opere pwogram li yo ak sevis yo san yo pa konsidere nan ras, koule, ak orijin nasyonal nan ako avek Tit VI nan lwa sou dwa sivil yo. Palm Tran angaje pou asire ke pa gen moun ki eskli nan patisipasyon nan, oswa refize benefis sevis li yo, oswa pou yo kapab sibi diskriminasyon akòz andikap yon moun nan konfòmite Ameriken ak lwa andikap (ADA).

Nenpot moun ki kwe li oswa li te sibi diskriminasyon anba Tit VI oswa ADA, kapab depoze yon fòm plent diskriminasyon pa kontakte:

Palm Tran, Attn: Customer Service Administrator

50 South Military Trail, Suite 101 • West Palm Beach, FL 33415

Rele: 877-930-4287 • Imel: PT-ADA@pbcgov.org • www.palmtran.org

Yon plentif kapab depoze yon plent direkteman avek administrasyon transpo federal la le ou ap depoze yon plent avek biwo dwa sivil la, atansyon:

Office of Civil Rights, Attention: Title VI Program Coordinator

East Building, 5th Floor-TCR

1200 New Jersey Ave., SE, Washington, DC 20590

Modifikasyon pou politik ak pwosedi: Palm Tran pral fe chanjman rezonab nan politik ak pwogram yo asire ke moun ki gen andikap gen yon opotinite egal yo jwi tout pwogram li yo, sevis ak aktivite.

ADA a pa mande pou Palm Tran pran nenpot ki aksyon ki ta fondamantalman chanje nati a nan pwogram li yo oswa sevis yo, oswa enpoze nenpot ki soufwans finansye oswa responsabilite administratif. Chak fwa posib, demann pou modifikasyon ta dwe fet davans. Demann ki soti nan men moun ki gen yon andikap yo ta dwe kom espesifik ke posib epi ki gen ladan yo enfòmasyon sou Poukisa modifikasyon yo bezwen yo nan lòd yo pemet moun nan sevi ak sevis tran Palm.

Appendix J: New Employee Orientation Agenda

New Employee Orientation

AGENDA

Tuesday, June 21, 2022

ALL EMPLOYEES

(South County Administrative Office, 100 North Congress Avenue, Delray Beach)

8:30 AM – 10:00 AM	Welcome / Organizational Overview / Palm Tran History <i>Recruitment Team</i>
10:00 AM – 10:30 AM	Employee Assistance Program (EAP) Overview Continuous Education/Library <i>Belkis Abaroa, Organizational Developmental Coordinator</i>
10:30 AM – 11:00 AM	Americans with Disability Act (ADA) <i>Nicole Fincham-Shehan, Disability Accessibility Specialist</i>
11:00 AM – 12:00 PM	Benefits: Life Insurance / Retirement Plan / Dental Medical & Vision / Flexible Spending Account <i>Susy Iglesias, Human Resources Specialist II</i>
12:00 PM – 1:00 PM	LUNCH BREAK
1:00 PM – 1:15 PM	Safety & Training Department: Meet & Greet <i>Safety & Training Personnel</i>
1:15 PM – 1:30 PM	Operations Department: Meet & Greet <i>Charlie Boettiger, Sr. Manager Of Fixed Route Operations (or designee)</i>
1:30 PM – 1:45 PM	Non-Discrimination Requirements in the Provision of Services to the Public <i>Claudia Salazar, Grants & Capital Project Analyst (or designee)</i>
1:45 PM – 2:15 PM	Equal Employment Opportunity (EEO)/Anti-Harassment & Sexual Harassment /Anti-Discrimination/Diversity <i>Levi McCollum, Director of Transit Planning/EEO Officer (or designee)</i>
2:15 PM – 2:30 PM	Payroll Department: Introduction to Your Pay Check <i>Johanna Zephirin, Payroll Supervisor (or designee)</i>
2:30 PM – 2:45 PM	Workplace Security <i>Ashley Buchanan, Facilities Manager</i>
2:45 PM – 4:30 PM	Risk Management – Blood borne Pathogens & Hazcom Trainings <i>Jean Heald, Manager Loss Control</i>
4:30 PM – 5:30 PM	Policies / Acknowledgement Forms / Closing Remarks / Reminders <i>Recruitment Team</i>

New Employee Orientation

AGENDA

Wednesday, June 22, 2022

ADMINISTRATIVE STAFF/NON-BARGAINING (Assigned Workstation)

8:30 AM – 12:00 PM

Watch Videos

- Ethics Training (42 minutes)
- Leave – Hide Out – Take Action/Active Shooter Training (24 minutes)
- Human Trafficking Awareness Training (28 minutes)
- A Hero's Journey (40 minutes)

PLEASE NOTE:

Administrative Staff/Non Bargaining Employees will "Watch Videos" at their designated workstations.

BARGAINING ONLY

(South County Administrative Office, 100 North Congress Avenue, Delray Beach)

8:00 AM – 8:15 AM

Welcome / Updates

Human Resources Personnel

8:15 AM – 10:15 AM

Overview of ATU, Labor Management Agreement

Dwight Mattingly, Union President (or designee)

10:15 AM – 12:00 PM

Drug & Alcohol Training and Substance Abuse Policy Overview

Veronica Bellamy, HR Specialist II

12:00 PM – 1:00 PM

LUNCH BREAK

1:00 PM – 4:30 PM

Watch Videos

- Ethics Training (42 minutes)
- Leave – Hide Out – Take Action/Active Shooter Training (24 minutes)
- Human Trafficking Awareness Training (28 minutes)
- A Hero's Journey (40 minutes)

Appendix K: PTSB Member Recruitment Ads

The PTSB appointment advertisement was on Palm Trans website, as well as the buses.

READY TO MAKE A DIFFERENCE?



Do you have

A passion for

Public Transit?

**JOIN THE PALM TRAN
SERVICE BOARD!**

**We are seeking applications for the following
vacancies on the Palm Tran Service Board:**

Seat #2 - Disability Advocate

Seat #4 - Elected Municipal Official

Seat #8 - Certified Paratransit User

Seat #11 - Citizen at Large

Meetings are held on the fourth Thursday of each month.

**If you are interested in joining this voluntary (NOT PAID)
service board, please contact dpseyblocker@pbcgov.org for more information.**

Revised 7/2022 G-MARKETING/PTSB

PALM BEACH COUNTY LEAGUE OF CITIES WEEKLY UPDATE

July 18, 2022



The Palm Tran Service Board has an Elected Municipal Official opening (Seat #4) and their meetings are held every fourth Thursday of the month.

If you are interested, please contact the League office as soon as possible.

561-355-4484

**Join us for our next General Membership Meeting
Wednesday July 27, 2022 11:30am**

**Guest Speaker: Joseph Abruzzo
"PBC Clerk & Comptroller
with New & Expanded Services for your Community."**

**Location: Royal Palm Beach Cultural Center
151 Civic Center, Royal Palm Beach, FL**

RSVP REQUIRED

Appendix L: TDP Transit Needs Online Survey

TRANSIT NEEDS ONLINE SURVEY MATERIALS



Accelerate 2031 - Palm Tran's 10-Year Transit Development Plan

Our Transit Today

Please take a few moments to answer some questions about transit in your community. Your input will be used to develop Accelerate 2031, Palm Tran's plan for transit over the next 10 years. For more information on this plan and to register for an upcoming public workshop, visit <https://www.palmtran.org/transit-development/>.

1. How important is providing transit services in Palm Beach County?

- ☐ It must be provided
- ☐ It might be useful
- ☐ It does not matter to me
- ☐ It is not needed

2. Have you used Palm Tran? If yes, check all services you have used.

- ☐ Yes, Palm Tran fixed route bus
- ☐ Yes, Palm Tran Connection
- ☐ Yes, Go Glades
- ☐ No



Accelerate 2031 - Palm Tran's 10-Year Transit Development Plan

Our Transit Today

3. What bus fare do you typically use?

- ☐ \$2 cash fare
- ☐ Quick Pass – 1 Trip
- ☐ Quick Pass – Unlimited 1-Day
- ☐ Quick Pass – Unlimited 1-Day Reduced fare
- ☐ Quick Pass – Unlimited 31-Day
- ☐ Quick Pass – Unlimited 31-Day Reduced fare

4. Do you think the current Palm Tran bus fare is affordable?

- ☐ Yes
- ☐ No
- ☐ I don't know



Accelerate 2031 - Palm Tran's 10-Year Transit Development Plan

Our Transit Today

5. How often did you use Palm Tran services prior to the start of the COVID-19 pandemic (mid-March 2020 or earlier)?

- ☐ Infrequently
- ☐ 1-3 round trips per week
- ☐ Frequently or daily

6. Since the COVID-19 pandemic started in mid-March 2020, I:

- ☐ Ride Palm Tran more often compared to before the pandemic.
- ☐ Ride Palm Tran about the same.
- ☐ Ride Palm Tran less often.
- ☐ Have not ridden Palm Tran but, plan to again in the future.
- ☐ Have not ridden Palm Tran and do not plan to even after the pandemic is over. Please specify why below.

Please briefly explain why below.

7. Which best describes why you ride Palm Tran?

- ☐ I don't have a car or I can't drive
- ☐ To save money
- ☐ I can read or do other things that I can't do while driving or stuck in traffic
- ☐ Bus is safer/less stressful than driving
- ☐ Other (please specify)



Accelerate 2031 - Palm Tran's 10-Year Transit Development Plan

Our Transit Today

8. Are you aware of Palm Tran and the services offered?

☐ Yes

☐ No

9. Why have you not ridden Palm Tran? (select all that apply)

☐ It is too hard to get to/from the bus and where I need to go

☐ It takes too long compared to driving

☐ Hours of service the buses run do not meet my needs

☐ There are no bus stops near my home or where I need to go

☐ The fare is too expensive

☐ I do not think the bus is safe

☐ I prefer to use other shared ride services like Uber or Lyft

☐ Other (please specify)



Accelerate 2031 - Palm Tran's 10-Year Transit Development Plan

Our Transit Today

10. Palm Tran is investing in technology to make it easier to get information and ride the bus.

Did you know the following are available?

	Yes	No
Palm Tran Trip Planner where you are able to input your starting and ending locations and the day/time of your trip in the mobile app.	<input type="radio"/>	<input type="radio"/>
Track your bus in real time using the Palm Tran Trip Planner app.	<input type="radio"/>	<input type="radio"/>
Receive real time bus arrival info via text message by texting the bus stop number on the sign to 561561.	<input type="radio"/>	<input type="radio"/>
Subscribe to rider alerts for a specific route on Palm Tran's website.	<input type="radio"/>	<input type="radio"/>
Free Wi-Fi is available on all Palm Tran fixed route buses.	<input type="radio"/>	<input type="radio"/>



Accelerate 2031 - Palm Tran's 10-Year Transit Development Plan

Where We Want To Go

11. For each statement, rate on a scale of how much you agree or disagree.

Transit is going to be more important in the next 10 years than now because....

	Definitely Agree	Somewhat Agree	Neutral	Somewhat Disagree	Definitely Disagree
The aging adult population will need more transit choices.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More people are moving here and traffic congestion will get much worse.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The cost of living will be too high for the average person to afford both housing and a car.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Palm Beach County will need it to attract younger people who may not want to own a car or have to drive everywhere.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. For each statement, rate on a scale of how much you agree or disagree:

I would ride the bus more if.....

	Definitely Agree	Somewhat Agree	Neutral	Somewhat Disagree	Definitely Disagree
It came more often – every 15-30 minutes (instead of every 30 minutes or longer).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There was more weekend service.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There was bus service in my area. Please say where in the comment box below.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There were more regional express/commuter routes to easily get me to jobs or events in other areas of Palm Beach County or to nearby counties.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There was an easy way to get to/from the bus stop that is too far/unsafe to walk or bike to.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus operated in its own lanes where I could get to places faster than driving.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The buses ran either earlier or later because I do not work traditional daytime hours.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking was either more expensive or not as available where I often go to for work, errands, or fun.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There were more/better amenities at the bus stop(s). Please say where in the comment box below.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)



Accelerate 2031 - Palm Tran's 10-Year Transit Development Plan

How We Get There

13. I would be willing to support long-term sustainable local funding for transit if.....

	Definitely Agree	Somewhat Agree	Neutral	Somewhat Disagree	Definitely Disagree
Everyone helped contribute, like tourists and visitors, instead of only local residents and property owners.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The funding would be used to primarily support improving the current system (increasing hours of service, how often the buses come, etc.).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The funding would be used to make transit more attractive to new users by expanding the type of services and technology offered.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. In November 2018, Broward County voters passed a penny (1%) for transportation sales tax to financially support transit and other mobility projects over the next 30 years. It is estimated that the average Broward County household will spend an additional \$173.96 each year – or 47 cents per day – for the transportation sales tax. ([Click for Source](#))

Does this statement surprise you?

- ☐ Yes, I thought this amount would be higher than stated.
- ☐ Yes. I thought this amount would be lower than stated.
- ☐ No, this is about what I would expect.
- ☐ I don't know

15. Would more information like this help you to consider supporting a long-term dedicated funding source for transit in Palm Beach County?

- ☐ Yes
- ☐ No
- ☐ I don't know



Accelerate 2031 - Palm Tran's 10-Year Transit Development Plan

About Yourself

16. My age is.....

- ☐ 17 years or younger
- ☐ 18-24 years
- ☐ 25-40 years
- ☐ 41-60 years
- ☐ 60+ years

17. My annual household income is.....

- ☐ Less than \$10,000
- ☐ \$10,000 to \$24,999
- ☐ \$25,000 to \$49,999
- ☐ \$50,000 to \$74,999
- ☐ \$75,000 to \$99,999
- ☐ \$100,000 or more

18. The following best describes me (select all that apply)

- ☐ Full-time worker
- ☐ Part-time worker
- ☐ Stay-at-home parent
- ☐ Student
- ☐ Retired
- ☐ Seasonal resident
- ☐ Visitor

19. My race is:

- ☐ White or Caucasian
- ☐ Black or African American
- ☐ Asian or Asian American
- ☐ American Indian or Alaska Native
- ☐ Native Hawaiian or other Pacific Islander
- ☐ Another race

20. I am Hispanic/Latino:

- ☐ Yes
- ☐ No

21. My home ZIP code is:

22. My work ZIP code is:

Other Comments

23. Are there any other comments you would like to provide?



Accelerate 2031 - Plan de Desarrollo de Tránsito de 10 Años de Palm Tran

Nuestro Tránsito Hoy

Tómese unos minutos para responder algunas preguntas sobre el tránsito en su comunidad. Su opinión se utilizará para desarrollar *Accelerate 2031*, el plan de tránsito de Palm Tran durante los próximos 10 años. Para obtener más información sobre este plan y registrarse para un próximo taller público, visite <https://www.palmtran.org/transit-development/>.

1. ¿Qué importancia tiene brindar servicios de tránsito en el condado de Palm Beach County?

- ☐ Debe ser proporcionado
- ☐ Puede ser útil
- ☐ No es importante para mi
- ☐ No es necesario

2. ¿Ha utilizado Palm Tran? En caso afirmativo, marque todos los servicios que ha utilizado.

- ☐ Sí, autobús de ruta fija Palm Tran
- ☐ Sí, Palm Tran Connection
- ☐ Sí, Go Glades
- ☐ No



Accelerate 2031 - Plan de Desarrollo de Tránsito de 10 Años de Palm Tran

Nuestro Tránsito Hoy

3. ¿Típicamente, que tarifa de autobús utilizas?

- ☐ Tarifa en efectivo de \$ 2
- ☐ Pase QUIK – 1 Viaje
- ☐ Pase QUIK – 1 Día Ilimitado
- ☐ Pase QUIK – 1 Día Ilimitado Tarifa Reducida
- ☐ Pase QUIK – 31 Días Ilimitados
- ☐ Pase QUIK – 31 Días Ilimitados Tarifa Reducida

4. ¿Crees que la tarifa actual del autobús de Palm Tran es accesible?

- ☐ sí
- ☐ No
- ☐ No sé



Accelerate 2031 - Plan de Desarrollo de Tránsito de 10 Años de Palm Tran

Nuestro Tránsito Hoy

5. ¿Con que frecuencia utilizaste los servicios de Palm Tran antes del inicio de la pandemia COVID-19 (mediados de marzo de 2020 o antes)?

- ☐ Con poca frecuencia
- ☐ 1-3 viajes de ida y vuelta por semana
- ☐ Con frecuencia o diariamente

6. Desde que comenzó la pandemia de COVID-19 a mediados de marzo de 2020, yo:

- ☐ Viajo en Palm Tran con más frecuencia que antes de la pandemia.
- ☐ Viajo en Palm Tran casi de la misma manera.
- ☐ Viajo en Palm Tran con menos frecuencia.
- ☐ No he viajado en Palm Tran, pero tengo planes de hacerlo en el futuro.
- ☐ No he viajado en Palm Tran y no planeo hacerlo incluso después de que la pandemia haya terminado. Especifique el motivo a continuación.

Explique brevemente por qué a continuación.

7. ¿Cuál describe mejor por qué viajas en Palm Tran?

- ☐ No tengo carro o no puedo conducir
- ☐ Para ahorrar dinero
- ☐ Puedo leer o hacer otras cosas que no puedo hacer mientras conduzco o estoy atrapado en el tráfico.
- ☐ El autobús es más seguro / menos estresante que conducir
- ☐ Otro (por favor especifique)



Accelerate 2031 - Plan de Desarrollo de Tránsito de 10 Años de Palm Tran

Nuestro Tránsito Hoy

8. ¿Conoces Palm Tran y los servicios que ofrece?

- ☐ sí
- ☐ No

9. ¿Por qué no has viajado en Palm Tran? (seleccione todas las que correspondan)

- ☐ Es demasiado difícil ir y venir del autobús
- ☐ Es demasiado difícil ir a donde tengo que ir utilizando el autobús
- ☐ Lleva demasiado tiempo en comparación con conducir
- ☐ Los horarios de servicio de los autobuses no satisfacen mis necesidades
- ☐ No hay paradas de autobús cerca de mi casa o donde debo ir
- ☐ La tarifa es demasiado cara
- ☐ No creo que el bus sea seguro
- ☐ Prefiero usar otros servicios de viaje compartido como Uber o Lyft
- ☐ Otro (por favor especifique)



Accelerate 2031 - Plan de Desarrollo de Tránsito de 10 Años de Palm Tran

Nuestro Tránsito Hoy

10. Palm Tran está invirtiendo en tecnología para facilitar viajar en autobús y la obtención de información

¿Sabías que están disponibles los siguientes?

	sí	No
Palm Tran Trip Planner, donde puede ingresar sus ubicaciones de inicio y finalización y el día / hora de su viaje en la aplicación móvil.	<input type="radio"/>	<input type="radio"/>
Rastree su autobús en tiempo real usando la aplicación Palm Tran Trip Planner.	<input type="radio"/>	<input type="radio"/>
Reciba información sobre la llegada del autobús en tiempo real a través de un mensaje de texto enviando un mensaje de texto con el número de la parada del autobús al 561561.	<input type="radio"/>	<input type="radio"/>
Suscríbase a las alertas de usuario para una ruta específica en el sitio web de Palm Tran.	<input type="radio"/>	<input type="radio"/>
Hay conexión Wi-Fi gratuita disponible en todos los autobuses de ruta fija de Palm Tran.	<input type="radio"/>	<input type="radio"/>



Accelerate 2031 - Plan de Desarrollo de Tránsito de 10 Años de Palm Tran

A Donde Queremos Ir

11. Para cada afirmación, califique en una escala de cuánto estas de acuerdo o en desacuerdo.

El tránsito será más importante en los próximos 10 años que ahora porque....

	Definitivamente de Acuerdo	Parcialmente de Acuerdo	Neutral	Parcialmente en Desacuerdo	Definitivamente en Desacuerdo
La población adulta que envejece necesitará más opciones de transporte.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Más gente se está moviendo aquí y la congestión del tráfico empeorará.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El costo de vida será demasiado alto para que una persona promedio pueda pagar tanto una vivienda como un automóvil.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El condado de Palm Beach lo necesitará para atraer a personas más jóvenes que no quieran tener un automóvil o tengan que conducir a todas partes.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Para cada afirmación, califique en una escala de cuánto estas de acuerdo o en desacuerdo:

Viajaría más en autobús si.....

	Definitivamente de Acuerdo	Parcialmente de Acuerdo	Neutral	Parcialmente en Desacuerdo	Definitivamente en Desacuerdo
Llegara con más frecuencia, cada 15-30 minutos (en lugar de cada 30 minutos o más).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hubiera más servicio de fin de semana.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hubiera servicio de autobús en mi área. Por favor, diga dónde en el cuadro de comentarios a continuación.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hubiera más rutas regionales expresas / de cercanías para llevarme fácilmente a trabajos o eventos en otras áreas del condado de Palm Beach o condados cercanos.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hubiera una manera fácil de llegar a / desde la parada de autobús que está demasiado lejos / insegura para caminar o andar en bicicleta.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El autobús operara en sus propios carriles donde podía llegar a lugares más rápido que conduciendo.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Los autobuses salieran antes o después porque yo no trabajo en las horas diurnas tradicionales.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El estacionamiento fuera más caro o no estuviera tan disponible donde a menudo voy para trabajar, hacer recados o divertirme.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hubiera más / mejores servicios en la (s) parada (s) de autobús. Por favor, diga dónde en el cuadro de comentarios a continuación.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Otra (especifique)



Accelerate 2031 - Plan de Desarrollo de Tránsito de 10 Años de Palm Tran

Cómo Llegamos Allí

13. Estaría dispuesto a apoyar la financiación local sostenible a largo plazo para el transporte público si.....

	Definitivamente de Acuerdo	Parcialmente de Acuerdo	Neutral	Parcialmente en Desacuerdo	Definitivamente en Desacuerdo
Todos ayudaran a contribuir, como turistas y visitantes, en lugar de solo los residentes locales y los propietarios.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Los fondos se utilizarían principalmente para mejorar del sistema actual (aumentar las horas de servicio, la frecuencia con la que llegan los autobuses, etc.).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El financiamiento se utilizaría para hacer que el tránsito sea más atractivo para los nuevos usuarios al expandir el tipo de servicios y tecnología ofrecidos.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. En noviembre de 2018, los votantes del condado de Broward aprobaron un centavo (1%) para el impuesto a las ventas de transporte para apoyar financieramente el tránsito y otros proyectos de movilidad durante los próximos 30 años. Se estima que el hogar promedio del condado de Broward gastará \$ 173.96 adicionales cada año, o 47 centavos por día, para el impuesto a las ventas de transporte. ([Haga clic para ver la fuente](#))

¿Esta declaración le sorprende?

- ☐ Sí, pensé que esta cantidad sería superior a la indicada.
- ☐ Si, pensé que esta cantidad sería menor que la indicada.
- ☐ No, esto es lo que esperaba.
- ☐ No sé

15. ¿Más información como esta le ayudaría a considerar apoyar una fuente de financiación dedicada a largo plazo para el transporte público en el condado de Palm Beach?

- ☐ sí
- ☐ No
- ☐ No sé



Accelerate 2031 - Plan de Desarrollo de Tránsito de 10 Años de Palm Tran

Acerca De Ti

16. Mi edad es.....

- ☐ 17 años o menor
- ☐ 18-24 años
- ☐ 25-40 años
- ☐ 41-60 años
- ☐ 60+ años

17. Mi ingreso familiar anual es.....

- ☐ Menos de \$ 10,000
- ☐ \$10,000 a \$24,999
- ☐ \$25,000 a \$49,999
- ☐ \$50,000 a \$74,999
- ☐ \$75,000 a \$99,999
- ☐ \$ 100,000 o más

18. Lo siguiente me describe mejor (seleccione todo lo que corresponda)

- ☐ Trabajador de tiempo completo
- ☐ Trabajador de medio tiempo
- ☐ Padre que se queda en casa
- ☐ Estudiante
- ☐ Retirado
- ☐ Residente de temporada
- ☐ Visitante

19. Mi raza es:

- ☐ Blanco o Caucásico
- ☐ Negro o Afroamericano
- ☐ Asiático o Asiático Americano
- ☐ Indio Americano o Nativo de Alaska
- ☐ Nativo de Hawai u otra isla del Pacífico
- ☐ Otra raza

20. Soy hispano / latino:

- ☐ sí
- ☐ No

21. El código postal de mi casa es:

22. El código postal de mi trabajo es:

Otros Comentarios

23. ¿Hay algún otro comentario que le gustaría proporcionar?



Akselere 2031 - Plan Devlopman Transpò Palm Tran sou 10 Ane

Transpò Nou Jodi a

Tanpri pran kèk minit pou reponn kèk kesyon sou transpò nan kominote nou an. Opinyon ou pral itilize pou devlope plan Palm Tran, Akselere 2031 pou transpò nan 10 ane k ap vini yo. Pou plis enfòmasyon sou plan sa a ak pou enskri pou yon atelye piblik ki gen pou fèt, ale sou <https://www.palmtran.org/transit-development/>.

1. Kijan bay sèvis transpò nan Konte Palm Beach enpòtan?

- ☐ Li dwe bay
- ☐ Li ka itil
- ☐ Sa pa enpòtan pou mwen
- ☐ Li pa nesèsè

2. Èske ou te itilize Palm Tran? Si wi, tcheke tout sèvis ou te itilize yo.

- ☐ Wi, bis itinerè fiks Palm Tran
- ☐ Wi, Palm Tran Connection
- ☐ Wi, Go Glades
- ☐ Non



Akselere 2031 - Plan Devlopman Transpò Palm Tran sou 10 Ane

Transpò Nou Jodi a

3. Ki tarif bis ou abitye itilize?

- ☐ \$2 frè lajan kach
- ☐ Lese pase rapid – 1 Vwayaj
- ☐ Lese pase rapid – Ilimite 1 jou
- ☐ Lese pase rapid – Ilimite 1 jou ak frè redui
- ☐ Lese pase – Ilimite 31 jou
- ☐ Lese pase rapid – Ilimite 31 jou ak frè redui

4. Èske ou panse frè bis aktyèl Palm Tran lan nan pri abòdab?

- ☐ Wi
- ☐ Non
- ☐ Mwen pa konnen



Akselere 2031 - Plan Devlopman Transpò Palm Tran sou 10 Ane

Transpò Nou Jodi a

5. Konbyen fwa ou te itilize sèvis Palm Tran anvan kòmansman pandemi COVID-19 la (mitan mas 2020 oswa anvan)?

- ☐ Pa souvan
- ☐ 1-3 vwayaj ale retou chak semèn
- ☐ Souvan oswa chak jou

6. Depi pandemi COVID-19 la te kòmanse nan mitan mas 2020, mwen:

- ☐ Vwayaje nan Palm Tran pi souvan konpare ak anvan pandemi an.
- ☐ Vwayaje nan Palm Tran sanse menm jan an.
- ☐ Vwayaje nan Palm Tran mwen souvan.
- ☐ Pa te vwayaje nan Palm Tran men konte fè sa ankò alavni.
- ☐ Pa te vwayaje nan Palm Tran epi pa konte fè sa menm apre pandemi an pase. Presize poukisa anba a.

Eksplike byen kout poukisa anba a.

7. Kiyès ki pi byen dekri poukisa ou vwayaje nan Palm Tran?

- ☐ Mwen pa gen machin oswa mwen pa kapab kondui
- ☐ Pou ekonomize lajan
- ☐ Mwe kapab li oswa fèt lòt bagay mwen pa kapab fè pandan m ap kondui oswa bloke nan sikilasyon
- ☐ Bis pi sekritè/mwens estresan pase kondui
- ☐ Lòt (presize)



Akselere 2031 - Plan Devlopman Transpò Palm Tran sou 10 Ane

Transpò Nou Jodi a

8. Èske ou konnen Palm Tran ak sèvis li ofri yo?

- ☐ Wi
- ☐ Non

9. Poukisa ou pa te wwayaje nan Palm Tran? (seleksyone tout sa ki aplike)

- ☐ Li twò difisil pou ale/tounen nan bis epi kote mwen bezwen ale
- ☐ Li pran twòp tan konpare ak kondui
- ☐ Lè sèvis bis yo fonksyone pa satisfè bezwen mwen
- ☐ Pa gen arè bis toupre kay mwen oswa kote mwen vle ale a
- ☐ Tarif la twò wo
- ☐ Mwen pa panse bis la sekirite
- ☐ Mwen prefere itilize lòt sèvis transpò pataje tankou Uber oswa Lyft
- ☐ Lòt (presize)



Akselere 2031 - Plan Devlopman Transpò Palm Tran sou 10 Ane

Transpò Nou Jodi a

10. Palm Tran ap envesti nan teknoloji pou rann li pi fasil pou jwenn enfòmasyon ak vwayaje nan bis la.

Èske ou te konnen sa anba yo disponib?

	Wi	Non
Palm Tran Trip Planner kote ou kapab ajoute lokal depa ak rive yo ak jou/lè vwayaj ou nan aplikasyon mobil la.	<input type="radio"/>	<input type="radio"/>
Swiv bis ou an tan reyèl apati aplikasyon Palm Tran Trip Planner.	<input type="radio"/>	<input type="radio"/>
Resevwa enfòmasyon sou arive bis la an tan reyèl atravè mesaj tèks lè ou voye mesaj nimewo arè bis la sou pano a nan 561561.	<input type="radio"/>	<input type="radio"/>
Abone nan alèt pasaje pou jwenn yon itinerè espesifik sou sitwèb Palm Tran lan.	<input type="radio"/>	<input type="radio"/>
Wi-Fi gratis disponib nan tout bis a itinerè fiks Palm Tran yo.	<input type="radio"/>	<input type="radio"/>



Akselere 2031 - Plan Devlopman Transpò Palm Tran sou 10 Ane

Kote Nou Vle Ale

11. Pou chak deklarasyon, evalye sou yon echèl nan ki nivo ou dakò oswa pa dakò.

Transpò pral pi enpòtan nan 10 ane pwochen yo pase kounye a akòz....

	Toutafè Dakò	Yon jan Dakò	Net	Yon jan Pa dakò	Toutafè Pa dakò
Popilasyon granmoun aje yo pral bezwen plis opsyon transpò.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Plis moun ap vini isit la epi blokis nan sikilasyon ap vin pi mal.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kou lavi a pral twò wo pou yon moun ki gen nivo mwayen rive pèmèt li lwe yon lojman ak yon machin.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Konte Palm Beach pral bezwen li pou atire pi jèn moun yo ki ka pa vle posede yon machin oswa pa vle kondui tout kote.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Pou chak deklarasyon, evalye sou yon echèl nan ki nivo ou dakò oswa pa dakò:

Mwen t ap pran bis plis si.....

	Toutafè Dakò	Yon jan Dakò	Net	Yon jan Pa dakò	Toutafè Pa dakò
It came more often – every 15-30 minutes (instead of every 30 minutes or longer).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There was more weekend service.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Li te vini pi souvan - chak 15-30 minit (olye chak 30 minit oswa pi long).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Te gen sèvis pou bis nan zòn mwen. Di ki kote nan bwat kòmantè anba a.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Te gen plis itinerè ekspres/rejyonal pou mennen m ale byen fasil nan travay oswa aktivite nan lòt zòn nan Konte Palm Beach oswa konte ki toupre yo.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Te gen yon fason fasil pou ale/soti nan arè bis ki twò lwen/pa sekirite pou mache oswa pedale pou ale.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bis la te fonksyone sou pwòp vwa li kote m te ka ale nan lokal yo pi vit olye m kondui.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bis yo te fonksyone swa pi bonè oswa pi ta akòz mwen pa travay nan lè tradisyonèl nan jounen an.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paking swa te pi chè oswa pa te disponib kote mwen souvan ale pou travay, pwomennen oswa amize mwen.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Te gen plis/pi bon ekipman nan arè bis la(yo). Di ki kote nan bwat kòmantè anba a.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Lòt (presize)



Akselere 2031 - Plan Devlopman Transpò Palm Tran sou 10 Ane

Kijan N ap Rive La

13. Mwen t ap volontè pou sipòte finansman lokal dirab alontèm pou transpò si....

	Toutafè Dakò	Yon jan Dakò	Net	Yon jan Pa dakò	Toutafè Pa dakò
Tout moun te ede kontribiye, tankou touris ak vizitè, olye rezidan lokal sèlman ak mèt pwopriyete	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finansman an t ap itilize prensipalman pou sipòte amelyorasyon nan sistèm aktyèl la (ogmante lè sèvis, konbyen fwa bis yo vini, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finansman an t ap itilize pou rann transpò pi atiran pou nouvo itilizatè yo nan elaji kalite sèvis ak teknoloji ki ofri.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. Nan novanm 2018, elektè Konte Broward yo te adopte yon santim (1%) pou taks vant sou transpò pou sipòte finansyèman transpò ak lòt pwojè depasman pandan 30 ane k ap vini yo. Yo prevwa fwaye mwayèn nan Konte Broward yo pral depanse \$173.96 anplis chak ane – oswa 47 santim chak jou – pou taks vant sou transpò. ([Klike pou Sous](#))

Èske deklarasyon sa a etone ou?

- ☐ Wi, mwen te panse montan sa t ap pi wo pase sa ki endike a.
- ☐ Wi. Wi mwen te panse montan sa t ap pi ba pase sa ki endike a.
- ☐ Non, se apeprè sa mwen te atann.
- ☐ Mwen pa konnen

15. Èske plis enfòmasyon tankou sa yo t ap ede ou konsidere sipòte yon sous finansman alontèm ki konsakre pou transpò nan Konte Palm Beach?

- ☐ Wi
- ☐ Non
- ☐ Mwen pa konnen



Akselere 2031 - Plan Devlopman Transpò Palm Tran sou 10 Ane

Konsènan Ou Menm

16. Laj mwen se....

- ☐ 17 ane oswa mwens
- ☐ 18-24 ane
- ☐ 25-40 ane
- ☐ 41-60 ane
- ☐ 60+ ane

17. Revni fwaye mwen chak ane se.....

- ☐ Mwens pase \$10,000
- ☐ \$10,000 pou \$24,999
- ☐ \$25,000 pou \$49,999
- ☐ \$50,000 pou \$74,999
- ☐ \$75,000 pou \$99,999
- ☐ \$100,000 oswa plis

18. Sa anba yo pi byen dekri mwen (seleksyone tout sa ki aplike)

- ☐ Travayè a tan plen
- ☐ Travayè a tan pasyèl
- ☐ Paran ki rete nan kay
- ☐ Elèv
- ☐ Retrete
- ☐ Rezidan sezonye
- ☐ Vizitè

19. Ras mwen se:

- ☐ Blan oswa Kokazyen
- ☐ Nwa oswa Afwo-Ameriken
- ☐ Azyatik oswa Ameriken Azyatik
- ☐ Endyen Ameriken oswa Natif Natal Alaska
- ☐ Natif Natal Awayi oswa lòt Abitan Zile Pasifik
- ☐ Yon lòt ras

20. Mwen se Ispanik/Latino:

- ☐ Wi
- ☐ Non

21. Kòd postal lakay mwen se:

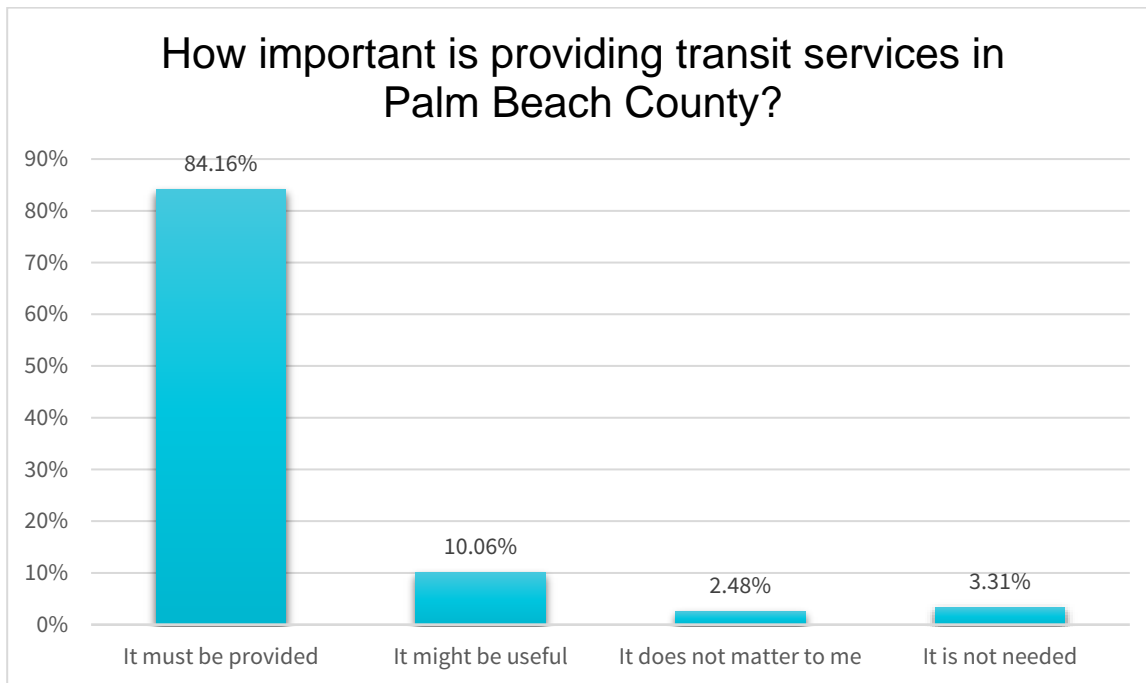
22. Kòd postal travay mwen se:

Lòt Kòmantè

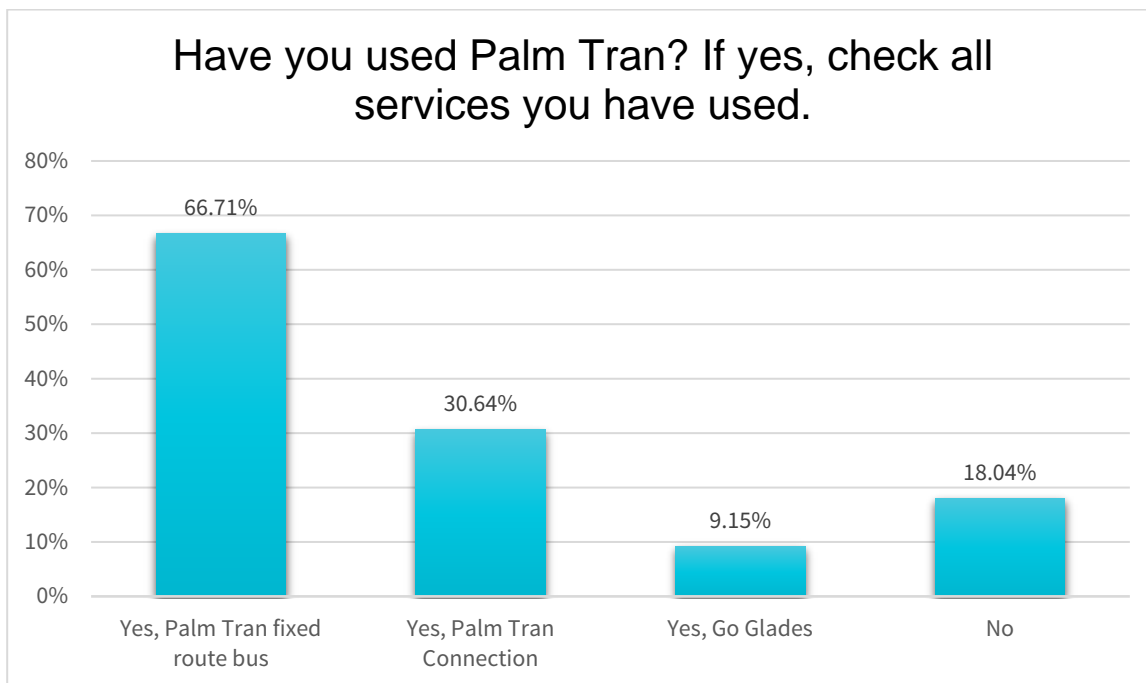
23. Èske gen nenpòt lòt kòmantè ou ta renmen fè?

Transit Needs Online Survey – Full Results

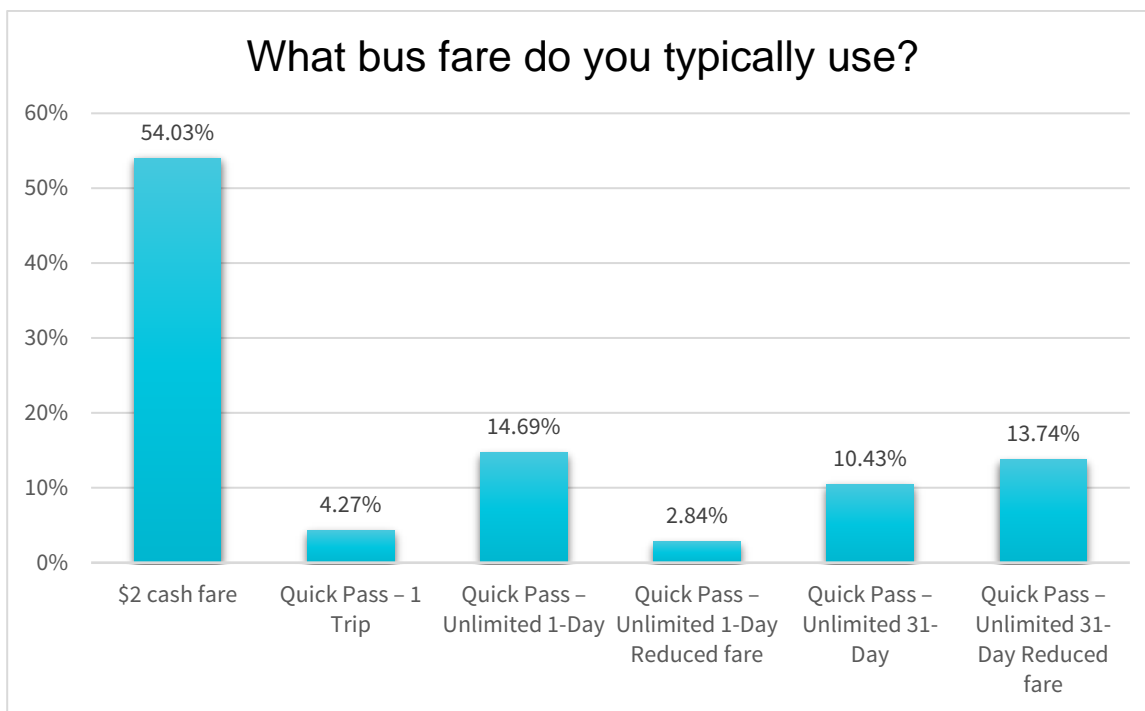
Question #1 – 726 Responses



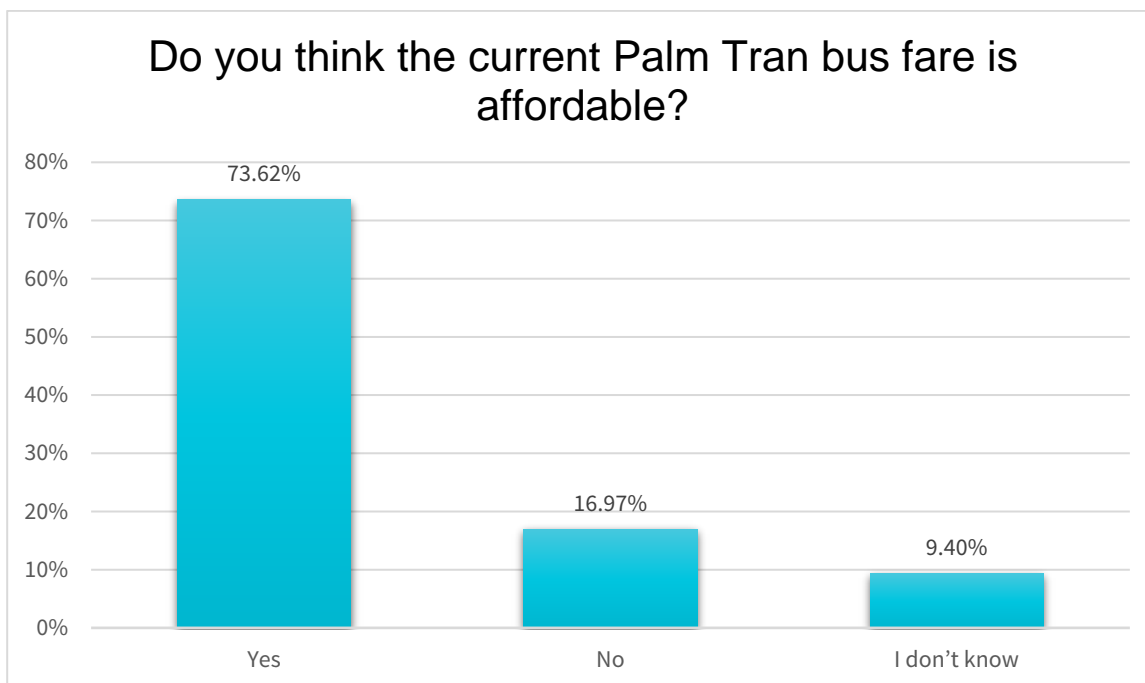
Question #2 – 754 Responses



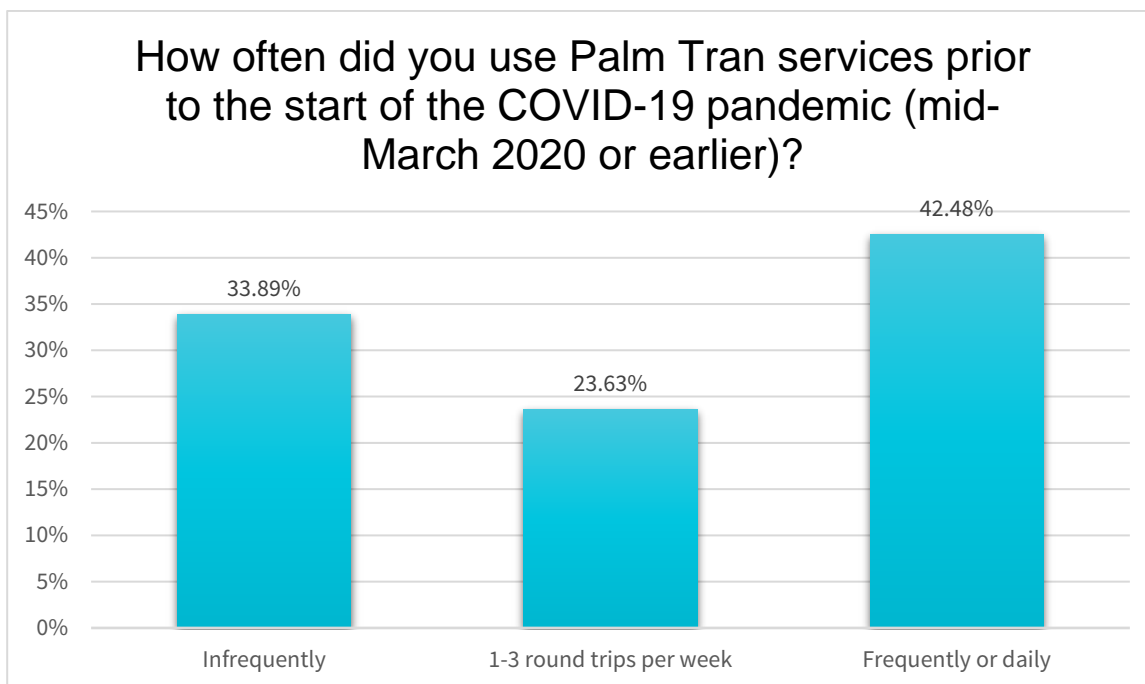
Question #3 – 422 Responses



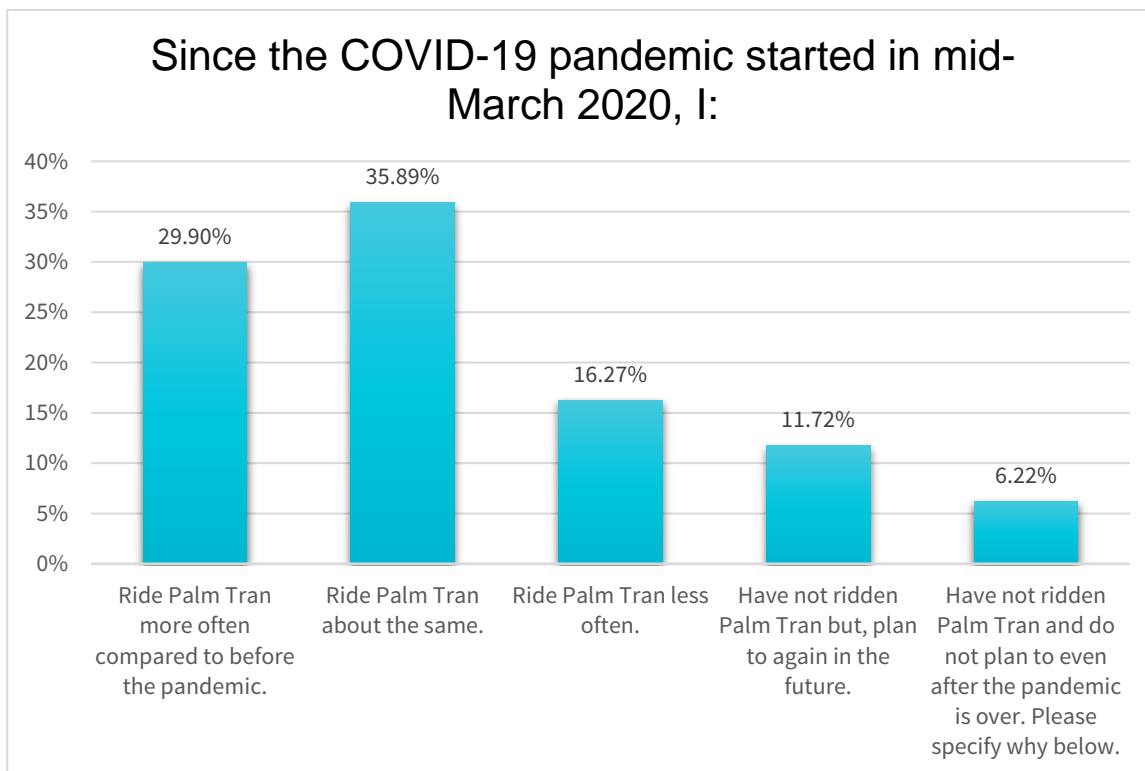
Question #4 – 436 Responses



Question #5 – 419 Responses



Question #6 – 418 Responses



Specified Reasons for Not Using Palm Tran After the Pandemic is Over

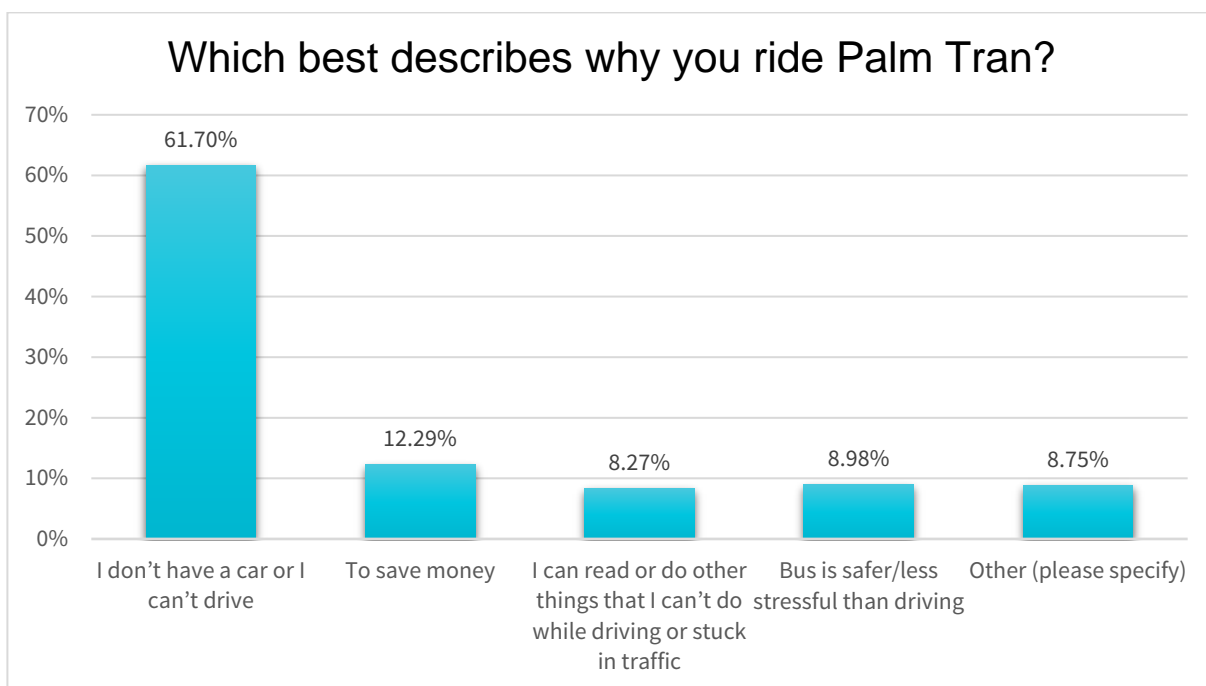
I have not ridden Palm Tran and do not plan to even after the pandemic is over because:
quarantining myself at home. I cannot afford to get sick for the sake of my dog and cats. Otherwise, I've bought a bike which I intend to use to get me to bus stops and my destinations.
It's convenient
Because I had started college
COVID
Before the pandemic, I was in school and did not need self transportation beyond the school bus.
Have a Car
School
Idk
I notice the buses are always in schedule.
The trirail runs less frequently due to covid. I need to get around between this county and broward so it would be better to have a trans regional pass.
I don't know
Hopefully COVID-19 did not affect my work routine
it was next after walking.
limited spaces on bus. just uses the connection.
Employed by essential business that my work schedule kept the same.
get to school and back
I did not need to because my school was not in person, however, many people still need it daily (especially essential workers).
Because I didn't want you o get Covid-19
I am an avid bicycle rider and for very long trips I use PalmTran service
Covid strains
Covid-19
I have a job in Loxahatchee, therefore I need the palm tram to make it there
Cause my car broke down
Gjs
Daily round-trip commute to work, essential to work.
I moved from NJ, and I take the Palm Tran to work everyday, and I think the buses are very nice, I just don't like how loud they are. They are always clean, operators are nice, especially the lady who drives the 91 E late at night
Necessary for work.
New job so I need the bus to get to work.
stayung safe as possible
Good
Service started slowing down at the time and I couldn't get to and from work
My circumstances for riding the bus are irrelevant to the pandemic.
Retired
I utilize multiple doctors, all of which I use Palm Tran to visit doctors and bloodwork.
No longer have a car
Precautions



I have not ridden Palm Tran and do not plan to even after the pandemic is over because:
I'm not going to do it because they tried to charge me with a
Diagnosed with cancer Sept 2020. Have not had the strength to walk to and from bus stops. no I ride Palm Tran Connection. Thank God it's available.
I no longer own a car since January 2020
I use the buses to get back and forth from work. So basically im still using the buses same amount.
I am a student. Before the pandemic, I lived on campus. Now I don't and use it to commute to school.
My activity has not changed nor has my work
Health safety
Car broke down can't afford to fix
I get a ride to work however I take palm tran home
Health reasons.
I will not put a useless facemask on to ride Palm Tran. I'd rather walk, run, or ride my bike.
I was a student and took the school bus. I did not need transportation prior to covid.
Covid-19 concerns
My commute has changed, so it has become necessary to ride Palm Tran
masks on the bus are ridiculous, plus making people get off the bus so the bus can be "wiped down" for a disease that's not transmitted through surfaces is a waste of time and idiotic.
Working less days
Palm Tran never got me anywhere on time. Now the buses don't go as far west as I live, I'd have to get a ride to a station 15 mins away. The buses constantly broke down, are dirty, inconvenient, inconsistent, you cannot rely on public transportation in Palm Beach County.
Covid fear
No longer need it
No longer need it
Simply because o stay far from my job
Covid
Pandemic
Necessary for work & shoppin loo
Because it was unsafe to ride and services are not reliable l
Other transportation options
Because i have gotten rides from friends.
Bus is easier to ride
Lost my job
Thank you
Job
I have no car now and no funds to get a new car because I'm a student who attends school during day time hours. I honestly think the fare sometimes is ridiculous and these employees work tooo hard because they all be worried about the wrong things. Considering I ride from BOYNTON to Good Sam in WPB and that's everyday, twice a day, considering that, it's a huge hassle
College
Still had to go the store for essentials still had to go to doctor appointments
I'm not commuting to work as often as before.
Only transportation I have

I have not ridden Palm Tran and do not plan to even after the pandemic is over because:
The only way to get around
cheaper to get to work
It is how I get to my place of employment
Disabled due to assault.
Better transportation
I'm employed and I use the bus frequently to work and home
I prefer Uber and lyft
I try to limit making multiple trips for errands.
I'm disabled and cannot walk between stops.
I started dialysis in may 2021, and started using connections to take me in my wheelchair
Other passengers sometimes refuse to wear masks or wear them to board the bus then remove them immediately after. It makes me feel unsafe.
Stay at home
Not frequent enough service
Porque deje de tener carro (Because I stopped having a car)
I have a car now.
I have not ridden palm tran as I personally have been out of the area. However, I do appreciate the efforts of palm tran to provide affordable public transit for palm beach county and want to see expanded and improved service in the future.
I have a car and taking Palm Tran takes too long - routes aren't as direct as I would like.
I ride to get to work .
Due to fear of enclosed enviroment

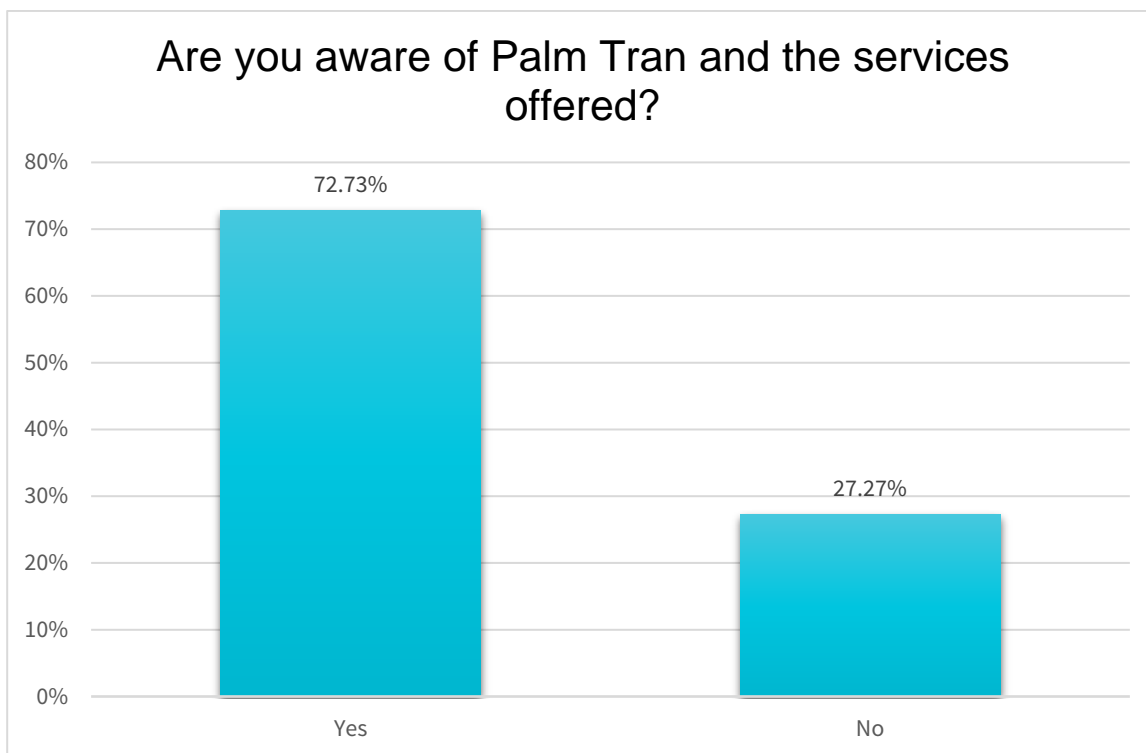
Question #7 – 423 Responses



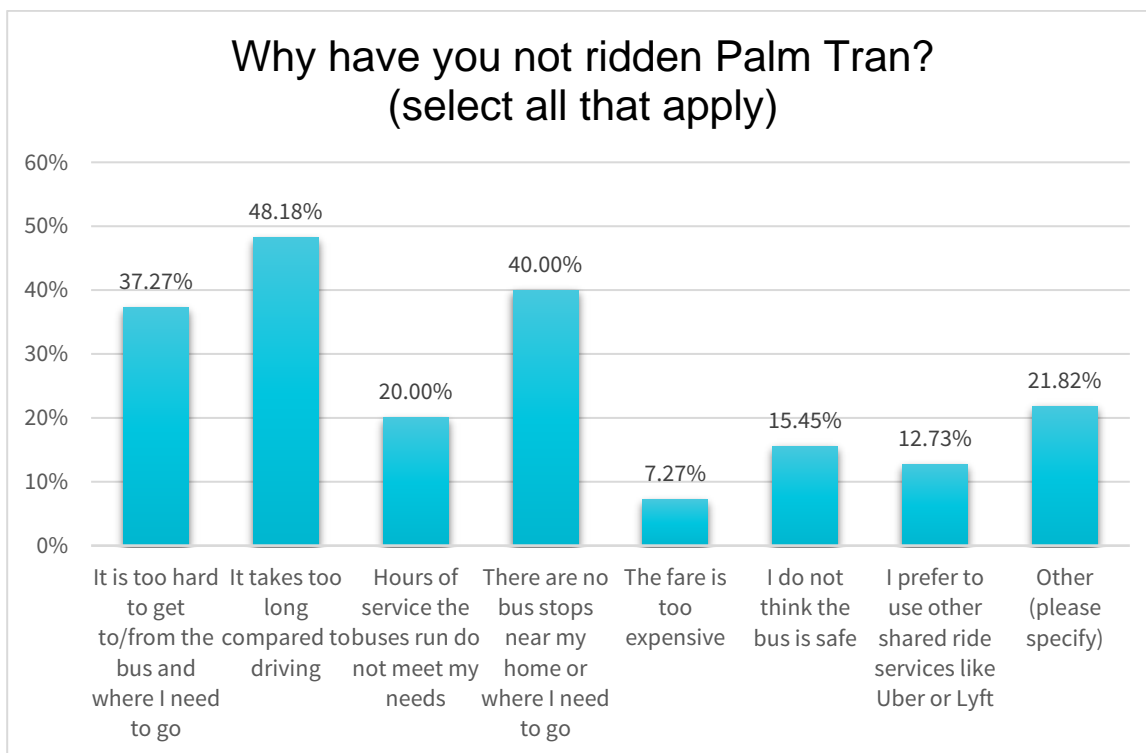
Specified 'Other' Reasons for Using Palm Tran

I ride Palm Tran because:
less stressful than driving, and is cost effective for me.
Hhhh
I don't have a car, it's cheaper than Uber and Lyft, and it's safer.
All of the above. My car is broken down.
Car in the shop
Cars not working
I am an avid bicycle rider
I have a job in Loxahatchee
He
Good
Yes
reduce personal car usage, backup during bad weather if commuted by bicycle
Retired
I don't have a car.
I don't like the service
Handicapped..not allowed to drive
Cheaper
Handicapped
Public transportation is better for the environment.
Convenience if I have car issues .
Yurrrrrrrrrrr
Sometimes my car breaks down.
Enviroment
I used it when i didnt have a car
I don't currently need it but I think it would be great as my children get older to give them freedom to get around without the dangers of teen driving and texting or drinking
Car broke down.
All the above
Car is not in service
better for the environment; time to read and wind down on the way home
Saving up for a car
Get picked up
Disable
I'm in a wheelchair
Car not available.
my car is in the shop
Typically use when going to the airport or to Tri Rail
I like riding transit when convenient and efficient - don't have to worry about driving, parking, gas, etc. And it's better for the environment.

Question #8 – 110 Responses



Question #9 – 110 Responses



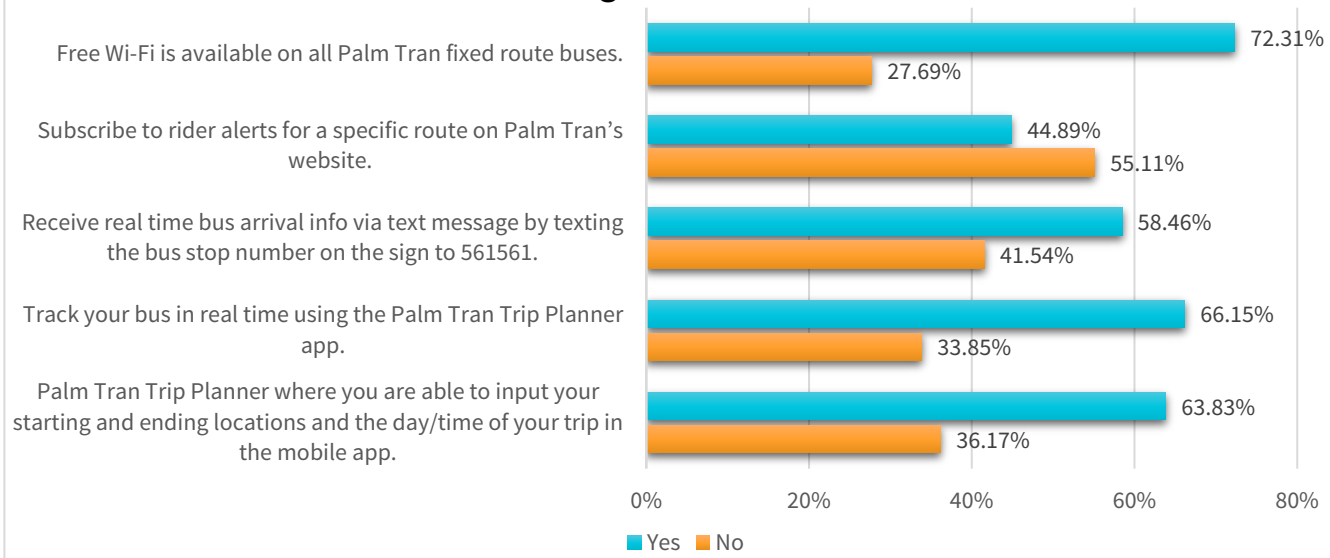


Specified 'Other' Reasons for Not Using Palm Tran

I have not ridden Palm Tran because:
just moved here
Before we used car but we don't have a car now
Buses come too infrequently on my route that I live on. Need quicker time intervals.
Pandemic
Bus stops have no shade or shelter from rain.
Bus stop infrastructure like rain cover
1. No tracking of bus location via an app to show me that it's coming on time 2. No tracking of location at bus stop 3. No infrastructure at bus stop. 4. Confusing to plan trips
A1A has Little to none bus stops in Boca Raton
I don't use it but my son does
I prefer to drive
There's not many places for me to go for fun anymore and I don't use it for appointment either boca raton west I have a bus stop though is it a lot with medicare card bye elizabeth culligan
This is Florida. Over 99% of the producers here have cars.
Live in Broward
211 PBTC provide transport information to callers
Most of my travel is within a short distance from my home.
I still have my own car and drive myself, but would like to ditch the car and use Palm Tran within the next 5 years.
Still able to drive
I'd prefer to use the train over the busses, the busses sysem I've never been able to figure out how to use.
no need for myself
I have a car. I looked into Palm Tran for my dad.
I work at 12300 Forest Hill Blvd. in Wellington. I've Googled the time to walk home (7 miles) vs. Palm Tran at 5:00. It's the same amount of time.
Still able to drive myself.
exact change cash only option (I do not ever have exact change)
Bus stops near me have no seats or shelters, you are just exposed to the elements

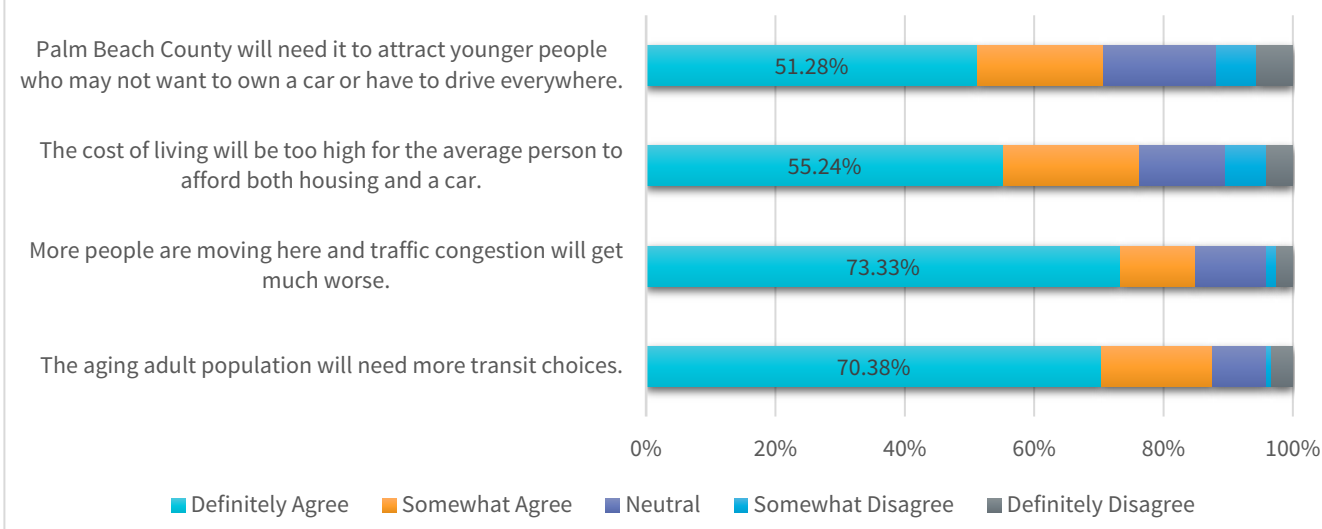
Question #10 – 462 Responses

Palm Tran is investing in technology to make it easier to get information and ride the bus. Did you know the following are available?



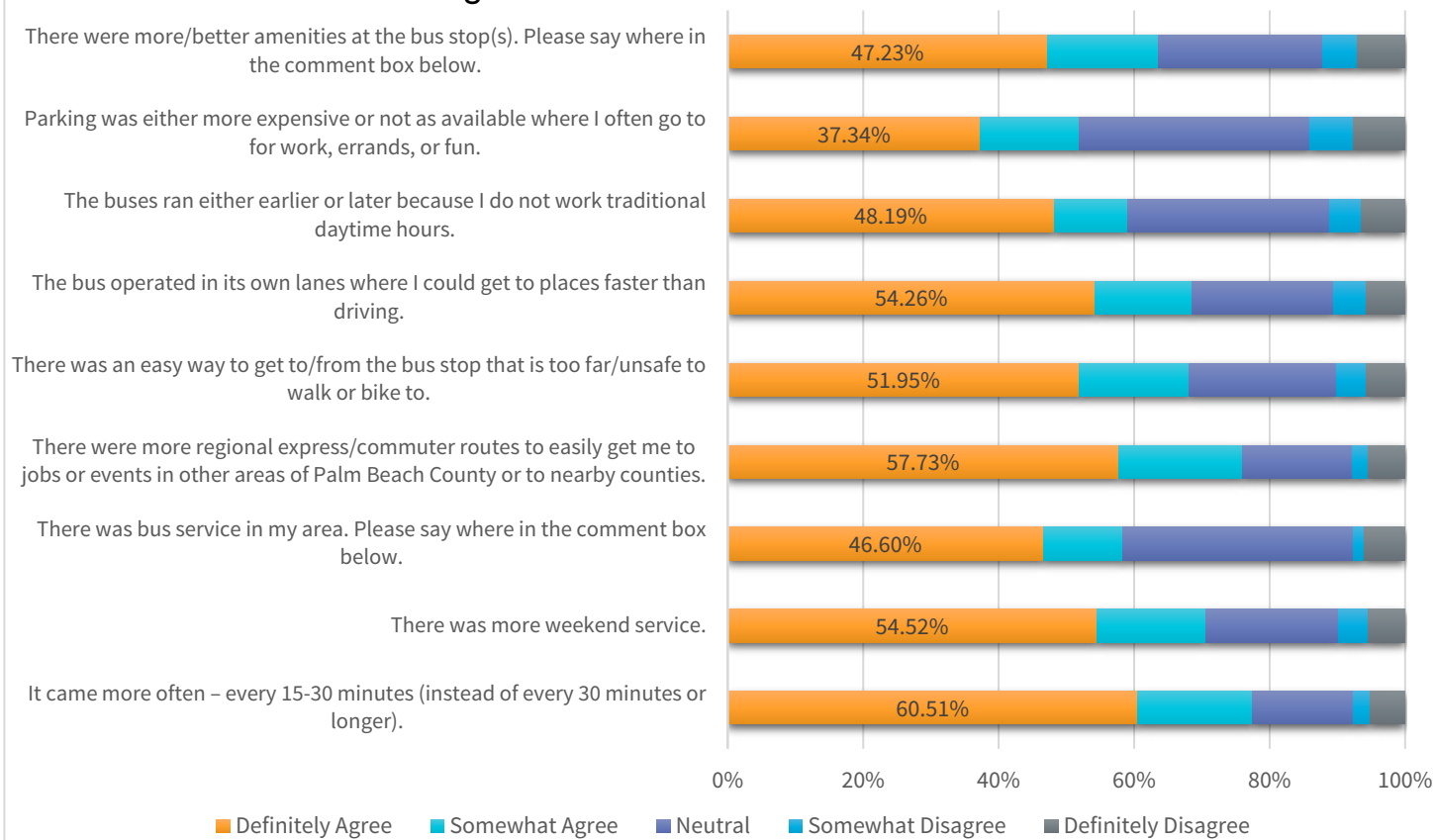
Question #11 – 397 Responses

For each statement, rate on a scale of how much you agree or disagree. Transit is going to be more important in the next 10 years than now because....



Question #12 – 392 Responses

For each statement, rate on a scale of how much you agree or disagree: I would ride the bus more if.....



Specified 'Other' Reasons for Potential Increased Transit Usage

I would ride Palm Tran more if:
Sun shade. This is the factor that decides whether I want to wait for a bus, or just take an Uber. If PalmTran decides to approach this issue, whatever means you use, the aspect of the bus stop relative to the sun - from sun-up to sun-down must be taken into account. A cookie-cutter solution won't work. I dislike, very much, having to find shade behind a lamp post; it's degrading.
Palmtran needs a express bus Route 95 and route 50! rt 50 runs from WPB brightline station to belle glade! rt 95 runs from WPB brightline to congress ave park n ride or town center at boca ration
We need more crosstown routes with a longer schedule... it is hard to give up a car when you have to wait an hour for a crosstown - east/west route - because you missed it. Get rid of the bike racks, they cause a horrible delay for the vast majority of us..
I wish there was more protection from the sun at stops, but not too much protection that I can't feel the wind. I wish the bus had a more direct route to the Boynton Tri rail station. I wish all the routes ran more frequently.
Rain/sun shelter needed at more stops



I would ride Palm Tran more if:
District Clinics for Adults and bus stops "SIGNS" are missing at benches on Lake Ave between E Street and F Street and Between Lucerne St E Street. It shows on google mapping to go to that bus stop but since no sign the new bus driver do not stop there because there is no SIGN, BUS STOP SIGN>
Lake park
Bus stops are uncovered/unsheltered. There should be an awning or something to protect passengers from sun and rain while waiting.
Toilets(portables) at least at some major hubs or connection routes
Advertise on recording and on the smart screens inside the 43 bus & all the busses in Creole, English, Hindi, Arabic & Spanish inside all Busses, Palm Tran Is Hiring. Also: Instead of the penny tax, mail to every Palm Beach County Resident a book of Forever Stamps. Deduct one (1) cent from the price for the penny tax then use the balance on such things as education tax, self help court fees (since it is always broke), business tax receipt for welfare Parents who join the SBA for free if they attend the SBA Symposium held yearly in Riviera Beach (check with Mrs. Angie Whitaker, SBA). And increase the money given for jury duty to more than \$15.00 since we are asked to donate the \$15.00 to the PBC Orphanage, make it were we can donate some & take some home because after all we are the ones chosen for jury duty. The rest can pay off County Debt. Also invest in for pay self defense training and First Responder Training to include how to convert the bus into a makeshift mobile medical vehicle utilizing a fire rescue vehicle on both ends of the bus. (I witnessed a Palm Tran Operator do this but her training came from outside Palm Tran. Also use some of the generated funding from a book of stamps issued to every Palm Beach resident for PTSD mental health down time for each Palm Tran Operator because of the danger of operating these buses and dealing with the mental health of patrons. Also use some of this stamp money for Palm Tran Fitness Classes because they sit in those bus seats way to many hours per year not to have "paid exercise training for weight & health. Lastly the book of stamps issuance paid by ever Palm Beach Resident can give all Palm Tran Vendors and Employees a yearly bonus for driving during all the construction. Thank you Palm Tran. ps: for questions on the next screen reference penny tax, provide a comment box at the end because it is misleading. I already answered those questions in this comment box.
Advertise Palm Tran Is Hiring on the recorder "inside" the bus in English, Spanish & Crole languages. Also on the 43 you are advertising new bus routes, please advertise Palm Tran Is Now Hiring on those smart screens also.
I think that buses should overall be more convenient, but always more practical, and stylistic. More bus routes/more busses/better wait times would definitely be easier. Also multiple transit types(especially light rail/new trains/subway) but offering buses that going to places of fun's and leisure is also important. But having easy transitions bus to bus is vital. Practical, also in terms of more care to bus stops, trash cans next to bus stops, and other simple things. Lastly. Style. Stylistic, bus stops, sings, buses. And you guys will be good
Good
Bus on time. Clean. Well maintained running to and from shopping malls. And commercial strips etc....That would definitely be progress. Lighter traffic. Improved quality of life. Even for Seniors.
I live in Meadowland Cove in Wellington and it's a far walk from the publix .
Over heads in case it is raining
Hood
I live in the middle of Wellington and It drops me off at Publix which is a very far walk to my house which is in Meadowland Cove.
BUS STOPS NEED SHADE AND PROTECTION FROM RAIN, consider adding air-conditioned shelters at key locations
I live downtown near Flagler - the bus station is too far away
Need more covered bus stops it rains to much no to



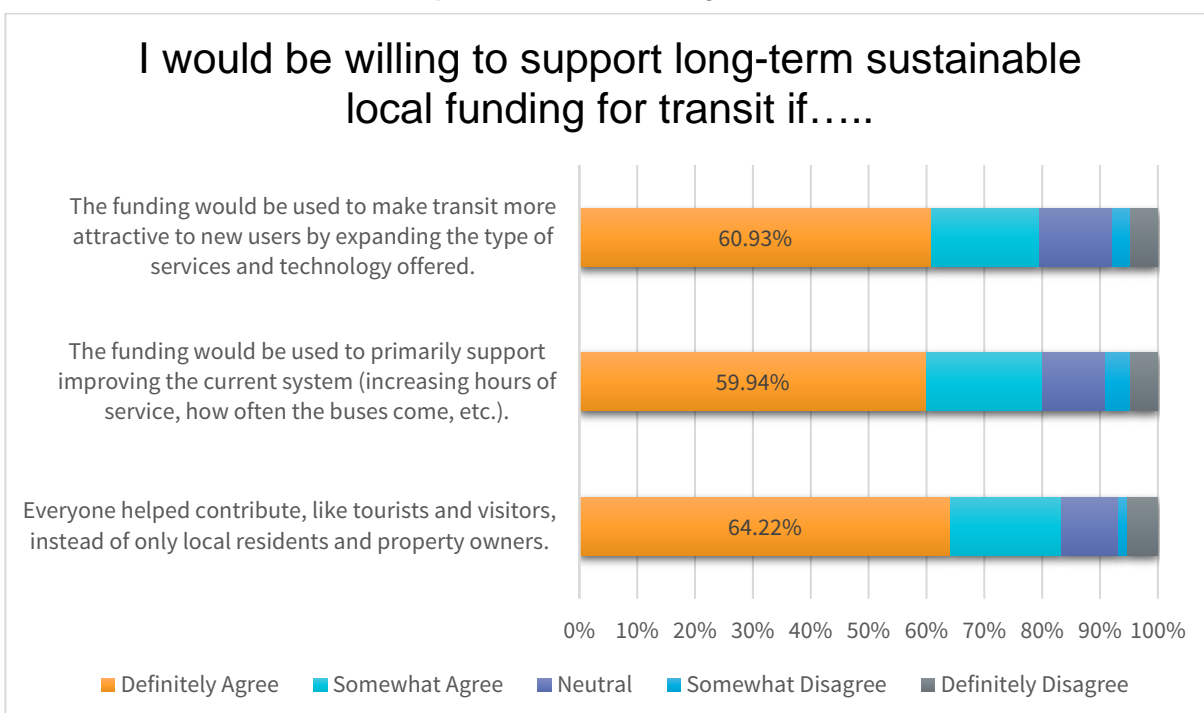
I would ride Palm Tran more if:
We could use new bus routes along the 441 corridor and west of it as there's many neighborhoods that don't have bus stops close by..
Seating, shelters and stop indicators to let the bus driver know that people are waiting.
More covered bus shelters.
Needs to be benches at list on every stop on Atlantic in Delray past Military, which there are not. Also, there needs to be buses past 441, I work off of palmetto west of 441 and there are not any buses that run there.
Over head roof to stay out of rain.
Congress Avenue south of Linton in DelRay Beach
Covered Bus stops with a roof to protect from the elements would be great.
Route 4
Stops 1235, 1022, and the intermodle
Having buses run later; having shades at bus stops so it helps with the heat and when it rains
Need a shaded place to wait.
Westlake
Bus shelters
I wasn't forced to wear a useless mask that doesn't stop the spread of COVID.
stop 1013 Woodbine and military
Palm Beach, (and S FL in general) needs ROUTELESS bussing. Small regional busses that pick you up wherever you're at and meet up at places like shopping centers and regional transit centers for connections with longer distance busses and rail. A transit system that truly gets you from Point A to B.
Acreage
There are no close bus stops near my house. The closest one is 2.5 miles away.
There should be a "hut" (roof) to protect from sun and rain everywhere. There should be Express routes up and down US1, e.g. from Juno Beach or Jupiter to the Palm Beach Gardens Mall, Outlets, Downtown at the Gardens Shopping Center plus to Downtown West Palm Beach. All of these cannot be easily and efficiently reached from Juno Beach and Jupiter.
Shade and protection from rain at the bus stop
If bus stops had bench and shade
Need more east to west routes
Question 7 - transport every 15 mins is a maximum if you want more ridership by those who can afford to drive or prioritize driving. Even 15 mins is too long to wait. Id say you need to get the wait times down to 5-10 mins. Taking public transport must be as fast or faster of a commute for these people to take it. I took Trirail for years but it was a pain having to drive to the station in fll and bike from the station in wpb. Bus service in my area - singer island. Also, it would be nice if there was an east/west express bus here like the 595 express bus in Broward. If it dropped off in a hub area and connected to Trirail and Brightline. Don't be afraid to have these with nicer amenities and charge more. You can have two classes of ridership like brightline. Finally, when I rode Trirail it did not have WiFi. I hope it does now. That is a basic minimum service that should be provided.
we live in Florida, bus shelters are a must
Clean up the nasty bus stops, there are many!
No service in the acreage
The bus stops are hot boxes that should be used only as a punishment. They're ridiculous and insulting for south Florida.



I would ride Palm Tran more if:
I believe the bus stops have to figure out a way to keep the homeless from sleeping on the benches
Closer roots in my neighborhood.
PGA National
Jupiter
Covered bus shelters and concrete pillars/ poles in front of bus stops on major or busy roads to keep Riders Safe from cars
Lake worth beach
Palm Beach Gardens
Not enough shelters from rain and sunNredorevrrash cand P Im
Palm tran services sucks we need more routes and buses to run at least till 1200 midnight. Services on the weekend are horrible. Improve services we need more buses more routes and buses to come frequently
Buses need to pull off the main road. Stopping the busses on the main road is totally insane and dangerous.
getting to if it was safer my mother would let me take them and if there was better lights too at some are to dark at night time I'm disabled so it use to be fun but so these days how much would it cost with id card thank you Elizabeth culligan I hope it helps others
Boynton Beach, I live steps from Route 2 - convenient service. shade/seat would be nice to have. More East-West routes fall in the need to have category. SouthTech Academy moved a year ago, during covid with 1100 students, end Sept still no school bus routes. Both Route 43 and Route 3 run miles from the school - nobody saw an opportunity here?!
jupiter
More bus shelters with canopies (for rain or extreme heat, A sign post barely counts as a bus stop). Greenacres/Palm Springs/Lake Worth area.
A frequent trolley up and down Dixie Hwy
You need to have earlier and late night routes for the people who work overnight such as security guards in all of the routes not just a few!!!
Need more covered bus stops and more bus stops in particular and palm beach gardens and Jupiter need more available buses going in different directions for sure and they must run more often! Look at NJTransit for help
Need more bus routes in the Acreage/Lox area. Need shelters at bus stops (Sun is too hot). Really appreciate that there are more seats and trash cans at bus stops.
you guys can install plugs outlets that run on Solar
Please provide shade at every bus stop. It's is exponentially hotter when standing direct sunlight and riders would appreciate being able to shield themselves from sun damage.
Palm Springs to Boynton Beach
Cleaner
Shade and a place to sit are basic needs of all bus stops.
I live near Federal and Mizner, good spot for buses. We could use more shelters.
More shade and cool down areas
Need covered bus stops for heat/rain. Some benches would be nice. All bus stops should have at least a route map and the bigger ones should have system maps and timetables.
Sombra (Shade)
More covered bus stops
Need better transportation connections to and from PBIA and Tri Rail stations
Amenities - make sure they are patrolled so they are safe, and provide shelter from the weather

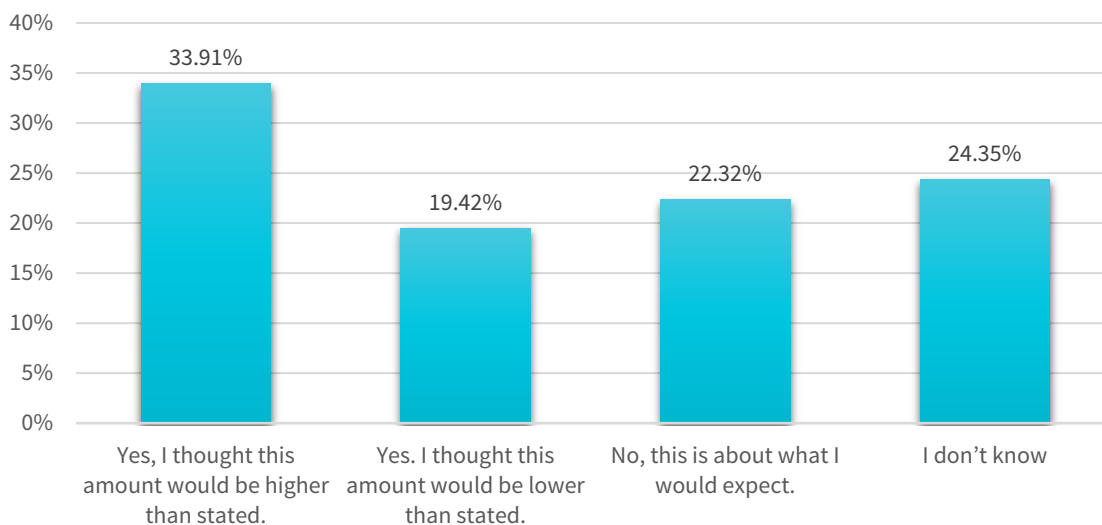
I would ride Palm Tran more if:
better rain protection and lighting for safety at bus stops.
Mostly the bus stops in Belle Glade do not have a shelter nor a seat. Just a sign
Would ride more if busses went to where I'm going. For example, I walked from PBIA to the Hilton to catch Rt 2 bus which goes past PBIA but doesn't stop at the airport. This wasn't easy without a sidewalk at the airport. Bus to intermodal center too inconvenient and added an hour to the trip
We could use more busses to the libraries and train stations. Out west there are shit bus lines.
I see a lot of bus stops without seating or coverage. Florida is hot.
Service Area: West Central County, West Boca Raton. Better bus shelters that are comfortable to use.
I still like my car, but if the bus were more convenient I would probably ride it.
A need for clean and safe bus stops
Bus services need to be expanded in suburban areas such as Jupiter to connect portions of towns that are not directly on main roads.
Riding transit needs to be safe, comfortable, intuitive, frequent and efficient. It should serve the most amount of people in a direct way and make connections to the rest of the urbanized area in the region. There should be priority corridors for light rail and BRT routes that are reliable and equal or better experience than driving. Transit shelters should be clean, provide shade + lighting, feel safe and a place to sit and lock your bike.
Regarding where bus service could be provided for my immediate neighborhood..yamato/Cain blvd area..
Palm Beach Gardens and Jupiter needs more bus routes, and expanded times. In addition, fixed bus shelters are needed, or moved to places that are not dangerous, such as areas without sidewalks
Since I ride route one most often, they are supposed to leave the mall at a certain time however they are continuously late. There is no need for them to be late since most of the routes sit at the mall for a great amount of time.

Question #13 – 343 Responses



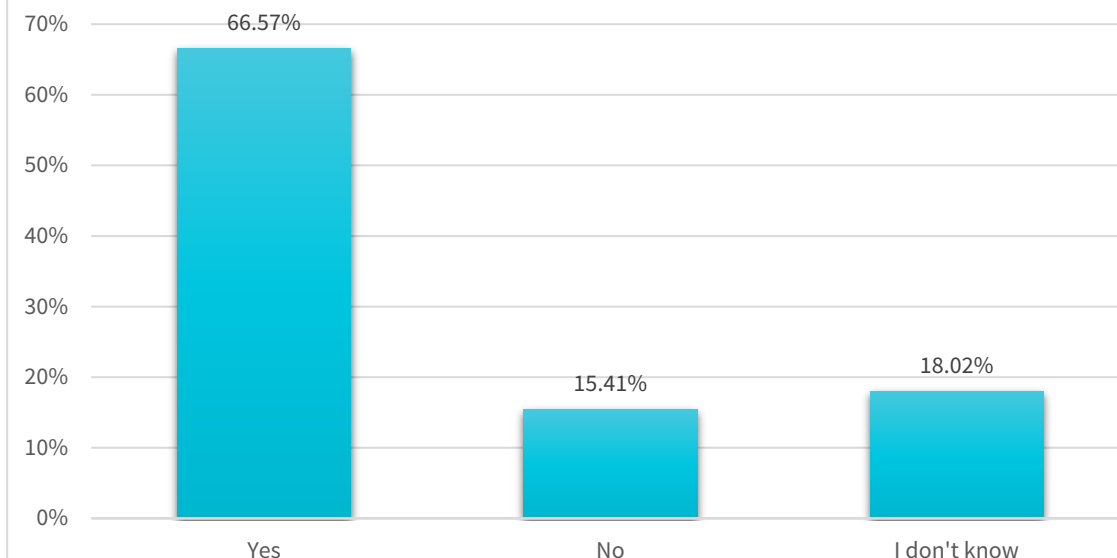
Question #14 – 345 Responses

In November 2018, Broward County voters passed a penny (1%) for transportation sales tax to financially support transit and other mobility projects over the next 30 years. Does this statement surprise you?

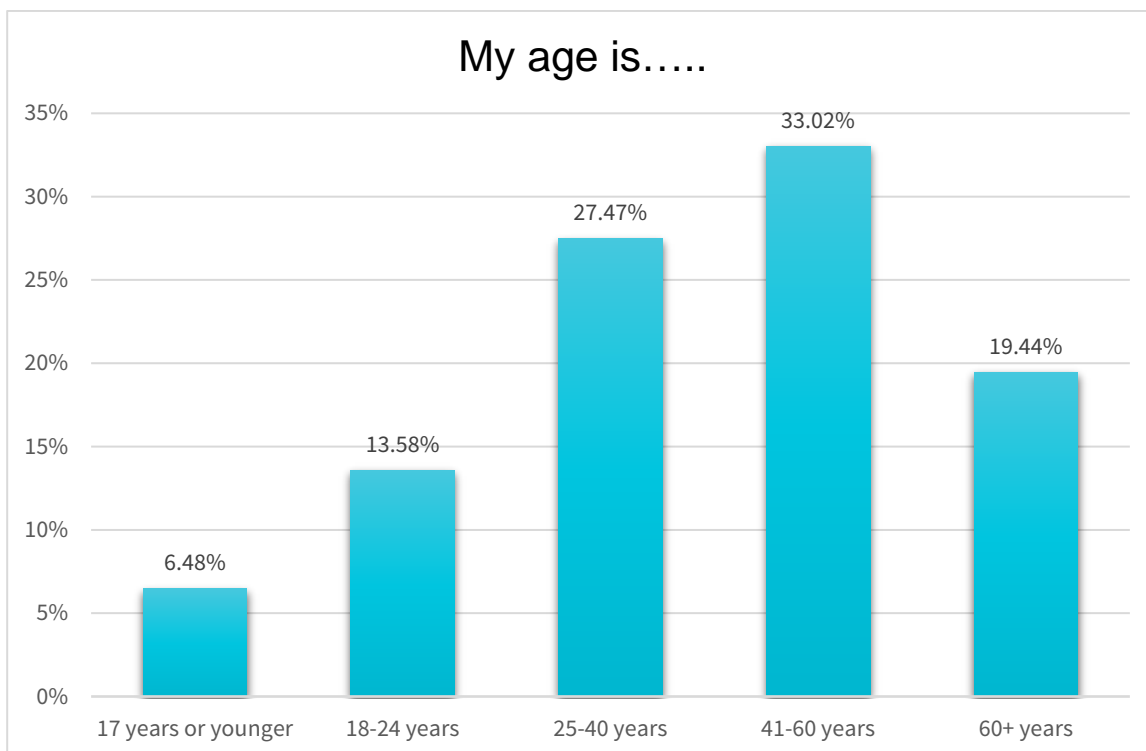


Question #15 – 344 Responses

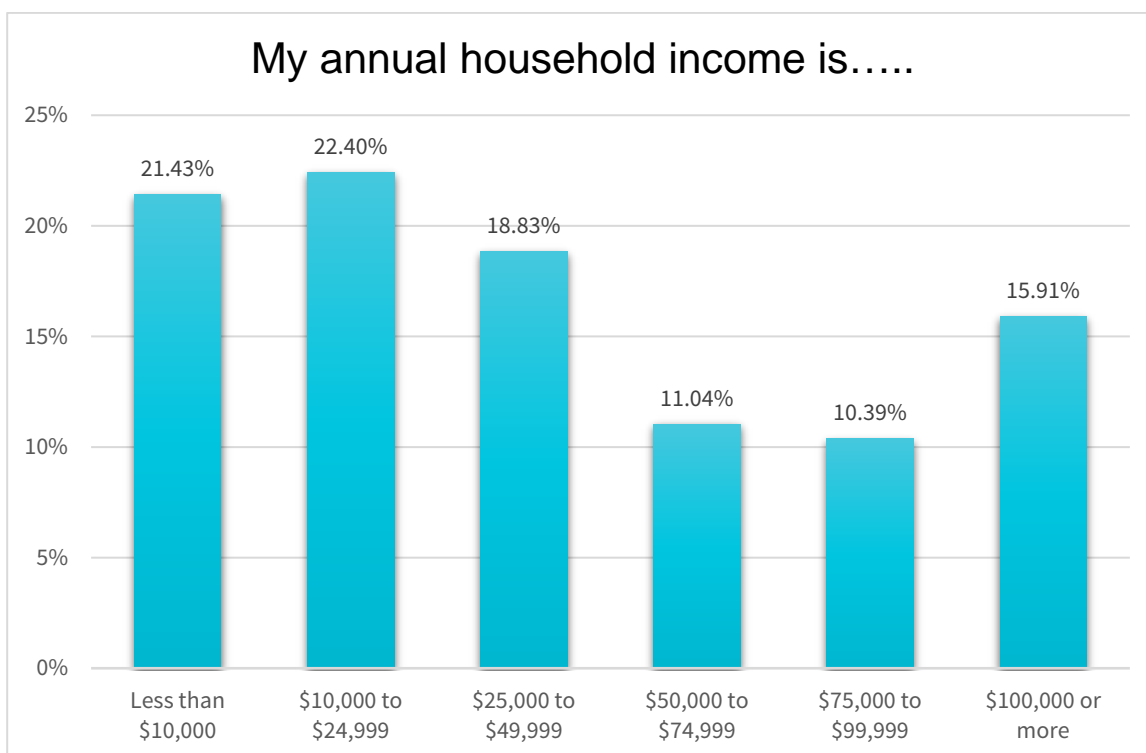
Would more information like this help you to consider supporting a long-term dedicated funding source for transit in Palm Beach County?



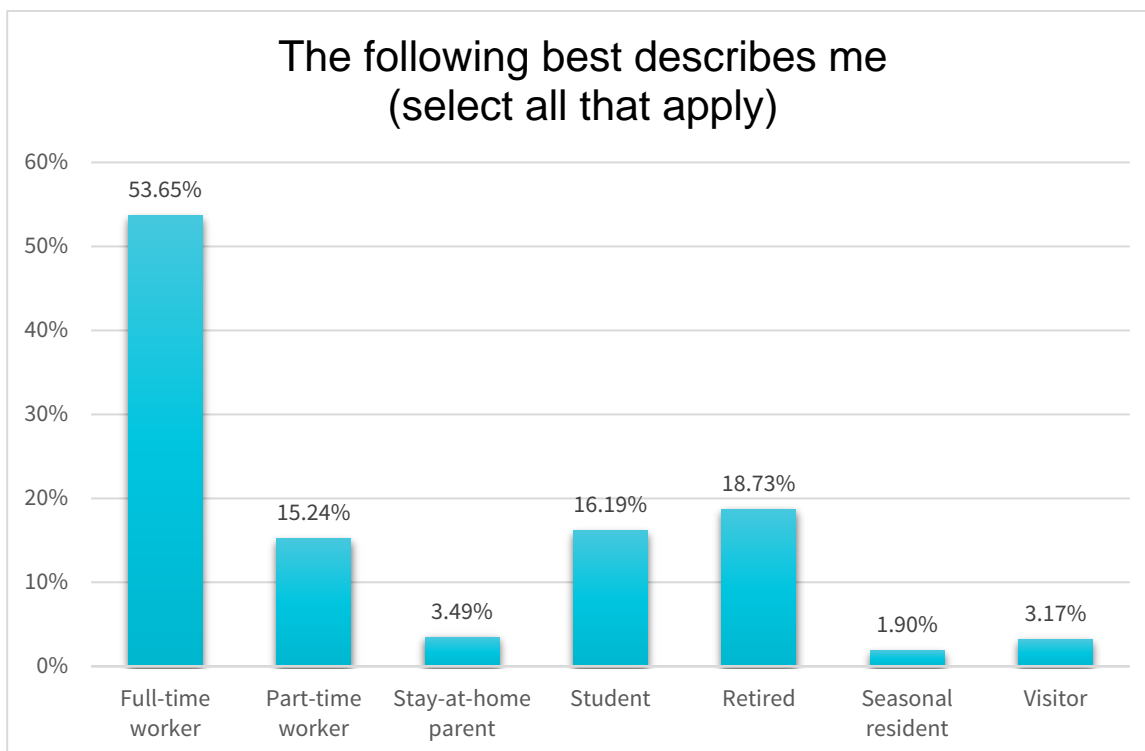
Question #16 – 324 Responses



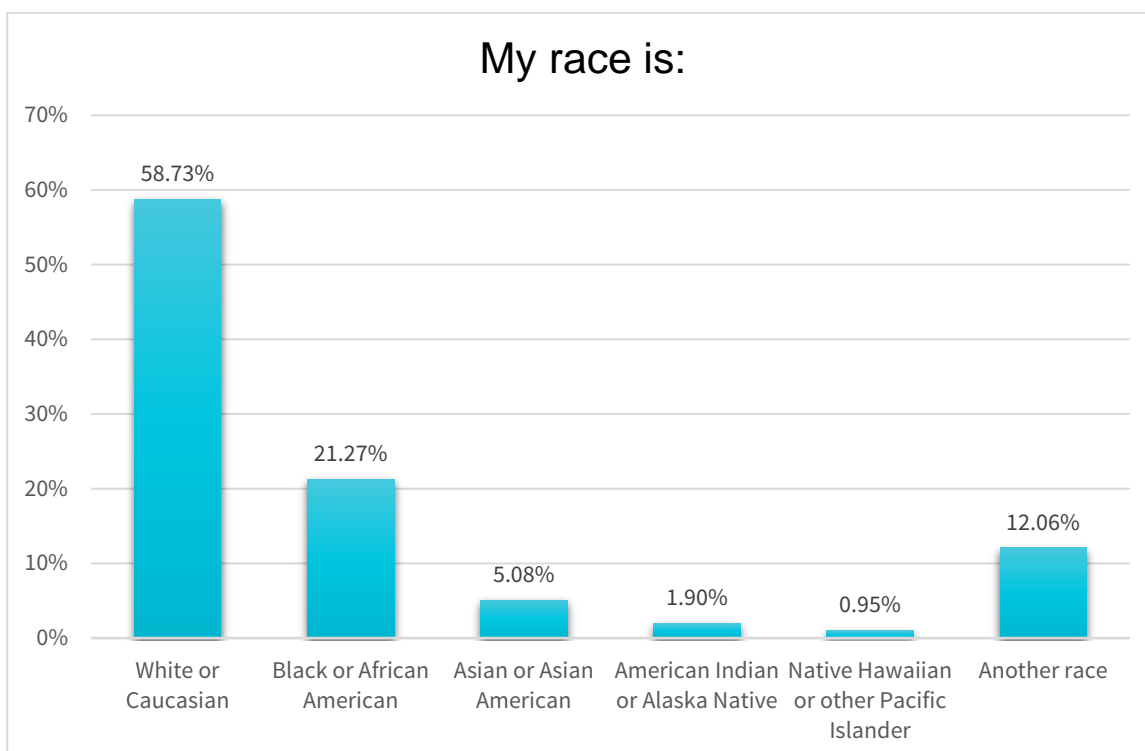
Question #17 – 308 Responses



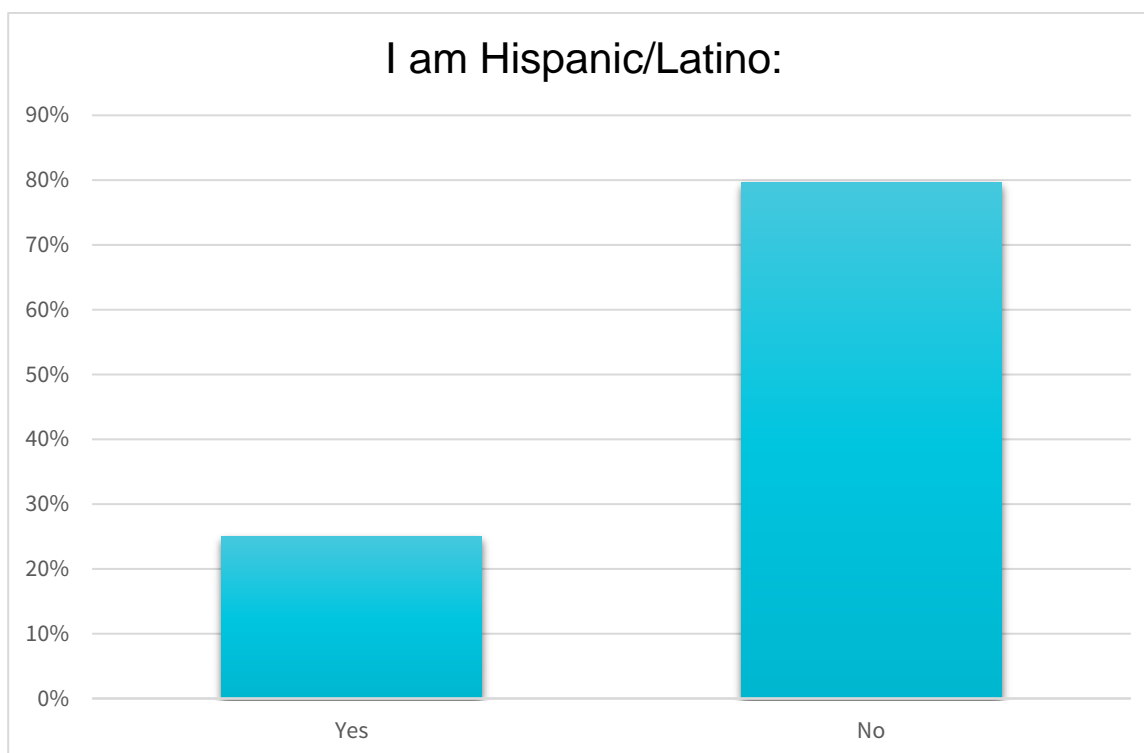
Question #18 – 315 Responses



Question #19 – 315 Responses



Question #20 – 308 Responses



Additional Comments from Survey Respondents

Are there any other comments you would like to provide?
Good bus
I think you need to blame Women drivers on 33 bus, they don't respect anyone, I think they come with their own rules to make passenger uncomfortable
WiFi usually does not work especially on rte 2- I takes 1 and 2 every day. Today it's working. Need consistent wiFi- its a dire necessity to get work!
would like to know actual bus drivers have input and say on what they see and observe since they in the trenches so to speak
L
Later hours on Sundays
Along with increasing hours and services, PalmTran should be free for all. In a county as large as Palm Beach, there are many socioeconomic differences between our residents, people who cannot afford to drive may not even be able to afford the daily commute, it may not be financially stable for them. This is a great way to stimulate the economy.
Palm Trans is way behind Europe in terms of public transportation but it is also behind many third world countries, which is perplexing.
The disrespectful ,indisciplined drivers are a growing problem for all routes, that mares the PalmRran services
Mr. Forbes and his Palm Tran Team are doing an amazing job serving Palm Beach County Residents.
Hsj



Are there any other comments you would like to provide?
Keep doing what you eyes are doing and try your best, keep innovating new things, I know it takes a lot of money, so keep it pushing and remember that, a sign of The Lord coming back is. Expansion of travel!
Good
Bus service on southern blvd. State Rd 7. Too much traffic. Thank you for considering improved mass transit.
The palm tran had always been a great service, but there should also be a push towards better sustainability practices, such as electric-powered buses.
Getting a 31-day pass should not be so difficult. Sending a check and then waiting and waiting to have a pass mailed back. Currently 2 weeks since I sent my last check and still no pass. A refillable card that can be topped up online. Like Miami's EASY card, or any other big city. The current way is anachronistic, inconvenient, and frustrating. Scrambling to find cash because your pass STILL hasn't arrived....UGH!
356
Looking forward to the Paradise Pass rollout!
Palm tran connection tickets are only available at one location in the entire whole of palm beach, really...
If Palm Tran had an Uber/Lyft type service at a lower rate, that would definitely be something I would use.
If we can get this up and running faster than 10 years
Please provide shade at all bus stops. Please provide bicycle storage wherever feasible. Call construct more shared use paths and remove sidewalks and bicycle lanes. Provide park and rides near turnpike and partner for rapid transit to and from Broward County west of trirail.
Need to get busses of of traffic they get pushed back to often
Since we are all going to die how long will this last? We are not real anyway. We should pray to God before we die and thank God for his blessings. Thank you Palm Tran for helping me.
Please make routes out west in Boca, past 441. I would love to be able to take the bus to work and home. Also, please make more bus times in early AM, I have to be at work by 7:30am, I am a teacher in elementary school. Also, please make more times that buses come by, they really need to operate every 15 min, it too hot to wait otherwise. Also, please make sure that every bus stop has a bench to sit on at least, even better would be some way to add shade. Please make public transportation like in Ny, where it runs so well. Thanks
Please keep the bus going to Lake Worth Beach as the GulfStream Hotel will be opening in about 1 1/2 years.
More shelters are needed at bus stops.
Make More places to buy a 30day pass its very hard for me to get all the way to bus terminal and it takes alot of time to get there on my day off. Thank you for your time. The Palm tran team is great.
Buses need to extended start & stop times for weekends & weekdays routes
I wish I could still ride for \$1, as I do not have an income until I graduate.
The first RT 40 East bound bus out of Belle Glade in the morning at 5:30 am needs to be a double bus. The smaller buses are always crowded because you have people from Canal Point, Pahokee, Belle Glade, and South Bay on the same small bus. lots of time there's no where to set. You have to stand for 45 mins until the bus gets to the Wellington mall. Can someone PLEASE look into having a double bus on the first east bound out of Belle Glade. Thank you
Drivers are perhaps overworked because they are usually quite rude.
Bus drivers have better additudes. Some come off very rude and sometimes nasty!
It would greatly help route times were coordinated to reduce wait times when transferring between routes.
Thanks for the service you provide
Later service. More room on busses



Are there any other comments you would like to provide?
A route on Okeechobee Blvd from Downtown to Seminole Pratt would be wonderful.
Cleaner buses. And bus drivers controlling unruly passengers.
Make masks optional. There's enough data at this point that shows they don't make a statistically significant difference in stopping the spread of COVID.
I would like transfers to be free. If i need to take 2-3 busses to get from school to home, I want to only pay one fee. Even if it was a discounted fee, like half off for all connections.
Hello. I am a strong believer that we always needed an elevated rapid transit metro system and a automated people mover train system that would connect to vital destinations such as downtown West Palm Beach. Palm Beach International Airport. The heavy rail rapid transit system would service the most densely populated cities in Palm Beach County! Less populated areas would be connected through the bus system to take them to the heavy rail elevated transit system. The heavy rail would serve the urban core of West Palm Beach. Connecting the urban centers of Palm Beach International Airport. The Downtown West Palm Beach. Northern developed areas and Southern and western suburban areas. Thank you. Ralph from West Palm Beach.
ROUTELESS transit is the future. There's no reason Palm Beach can't be the first to make it work.
Improving Public transportation should be a priority in Palm Beach County
Light rail should also be considered, especially east west routes
Make the bus more like a little cubby that you sit in by yourself then open with all strangers right next to you
Please improve the service also in terms of comfortable and attractive and efficient busses (electric vehicles)
Have lived in Europe & Asia and usually rode public transit while my car sat in carport. BECAUSE public transit ran frequently, was clean & safe and went where I needed to go.Not the case here in PBC.
In regards to funding, prioritizing palm Tran should be earmarked out of the existing county budget (state, sales, property, licensing, bed tax, etc funding sources) - if an increased tax is required it should be less than a 1 cent sales tax (maybe a per transaction cost as opposed to a percentage) and also come from additional tourist taxes like bed tax etc. The better the transport, the more attractive palm beach is to tourists and residents alike. Having to rent a car is a huge added expense when traveling and a pain. In regards to how funds should be spent - I do agree that funds should be used to improve the current structure but I also think more money means expanded service and reaching a new demographic. A good deal of new funds should be spent here. Also funds for outreach. You need to explain to current drivers why switching to public transport makes sense. Economics are key but saving them time and/or creating a more efficient and peaceful commute is just if not more important.
compared to Broward & Miami Dade counties, the bus service in palm beach county is a joke.
Fix what is best described as a terrible transit system before moving to the future. Buses always late, missing transfers. Current real time tracking system sucks, plain and simple. Drivers have the worst attitudes I have ever seen in any industry, HORRIBLE how that treat customers, HORRIBLE. Lastly, accountability, there is none. Palmtran is a poorly run entity!
Most bus operators do not make sure passengers stick to the rules eg. loud talking, playing music or watching videos on their phones, and using indecent languages.
I'd be surprised if the public transit ever improved. Sorry.
Bus routes need to come in to local communities stead of going out just on major broad's and secondary roads.
BUSES SHOULD COME EVERY 20 MINUTES, AND THEY SHOULD RUN TILL MIDNIGHT, BE SINKED UP TO EACH OTHER!!!!!!
Belle glade bus drivers are always running late the 40,47 bus 40 don't connect to bus 47 north and south anymore the new glades route suck



Are there any other comments you would like to provide?
Safety is a huge factor through time.
Palm Tran was my primary source of transportation in college. It is a valuable service for all ages. It has been a life saver for me more than a dozen times. Please continue to think of ways to attract more riders. This will help with congestion on tge roads as well.
I think every bus stop need a seat and also a shelter when it's raining.
Need 30 min east west schedules not 1 hour! Stupid! Miss bus czn takev2 hrs for 20 trip if bus e/w is missed.
Would like to see 100% Electric bases and more attractive bus stop all with a roof, more seats and phone charges and a course advertised and more lit up areas.
Improve services down In boynton and over palm beach county. From 1 to 10 I rate palm tran services a 3.
Stop the busses off the main road. Every stop should have its own pull off zone. A stopped object on a street is a death wish.
Like I said soome people don't work if disabled I wish them to love the buses rides like I did years ago sincerely Elizabeth culligan hope it helps west boca raton
I wouldn't tax visitors for a local public service. Tourists love public transport while on vacation, I would create a 3 or 5 days pass for them, with discount and info for local museums, parks and other places of interest. Provided there are routes going there
I do not support an additional penny sales tax. I think trying to get people to bicycle commute is a futile effort in the Florida heat. I once tried to help someone plan a bus trip from The Villages near Military to the courthouse downtown and it was literally faster to just walk.
Buses that travel east to west or vice-versa, should come every half hour, instead of every hour
The later routes are a necessity and not a luxury for most of not all of the riders who use the service to get to work all over palm beach county. I have to work overnights in my security job and I have to walk over three miles away from my bus stop to my job five days a week! The weekend routes start to late and they should be running earlier and later than they do! California bus system runs into two or three in the morning every day! Not everyone has or can afford a car!!!
As a college instructor, I know how vital public transportation is to our students and to our faculty and staff. Thanks for all you do.
Really need service in Acreage, Lox, Western Boynton
An express bus would be a great idea on 441 down to Sandafoot.
More service on buses
Fix question 16 to include disabled or not working/not retired people
Would be willing to pay more taxes or fees if same day service was available on Palm Tran Connections/ Dial-a-Ride.
Palm Beach County has the best transportation system in the US
I'm more familiar with a well integrated multi county transit system and I don't see any truly integrated regional system in South Florida
Bushes smell of urine. Please clean buses. Also. you have some mean and nasty drivers. Fire them!
During peak-hours, commuter routes should have express buses running.
the bus should support it self
My answers are based on my intentions to start using Palm Tran in Palm Beach County within the next 5 years, as I currently drive my own car locally to grocery stores but the car is parked most of the time. I hate driving, and because of the cost of the basic insurance that I must carry, it's a waste if money since I drive it so infrequently, so I no longer want to keep up the maintenance and insurance but will still need to get to local stores for groceries once I decide to let the car go.



Are there any other comments you would like to provide?
Simplify the routes. For example, run #1 from the Martin County border to the Broward County border. Provide better east/west mobility.
Government buildings MUST have a Bus Stop. I'm registered voter. Required to go Palm Springs. Either "walk" or don't vote. I've asked numerous times why NO bus stop . Explanation from there was they have NO decisions as to where Bus stop is located (2) Palm Beach Animal Care had open ADOPTIONS and there is NO BUS stop. I did adopt from there but had to walk a considerable amount of time. WHY IF THESE ARE PALM BCH COUNTY BUILDINGS ARE THERE NO BUS STOP? I ended up calling a Taxi because of the heat. QUESTION" Why create OBSTACLE for Seniors who want to adopt? It is unfortunate that so many "adoptable" dogs and cats are not adopted. I can't drive, Now I'm retired and MUST rely on the Bus. (3 Post Office was accessible Bus #2 and now they changed the Route. Who ever selects the location for Bus stops should consider not just "convenience"
Need more bus stops for our students in high school choice programs and college kids that can't afford a car
Get rid of the rear facing secure seating for wheelchair users. We should have the same opportunity to face forward as everyone else. I like the idea of securing the wheelchair, but we should be facing forward.
Seniors need breaks financially on food Social security need an increase and not .01% and the insurance goes up 20 to 30 \$\$\$
There should be express routes that connect with other modes of transportation
Frequently see busses with few occupants. Smaller, possibly electric, busses may be more cost effective for routes that don't need a full size buss
Honestly, more frequent service, expanded routes, more bike racks on busses and at more accessible stops. Bus stops have a dearth of decent bike racks and seats (stupid anti-homeless seats, just put in benches) and make more accessible to those with mobility issues. I think it needs to be easier to get bus passes, because we can only get them through the library. And more transit options around the train stations as well.
Palm Beach County is predominately suburban sprawl organized around super blocks. The built environment does not lend itself to effective transit operations. Palm Tran may want to push municipalities to designate high density, walkable corridors or nodes to make transit more convenient.
Palm Beach County should invest in premium transit and get up with the times as other urban areas are doing or we will be left behind and continue to create more congestion and sprawl. Land use should also be redeveloped along premium transit lines to be more walkable, mixed uses, and support transit.
Making it more frequent and easy to connect, less wait time.
Please expand and add more routes to Palm Beach Gardens/N. Palm and West Palm. Allow people to buy monthly bus passes online, as it doesn't make sense that someone is expected do drive or take off for work, to get a monthly bus pass because they don't have transportation to begin with.
The buses are late way too often due to the drivers stopping for coffee, being on their cell phones, and being unaware that people have appointments they need to be too. I find many of the drivers rude and uncaring. Palm Tran needs to make sure their drivers care. Should I also mention how many times I've also been crossing a street and bus drivers make a right on red, but don't stop for somebody in a crosswalk? Rules of the road need to be followed!