

PassWeb Overview for Palm Tran Connection Users



pass
WEB

How to access the PASSWeb website



Go to **<http://passweb.palmtran.org>**

- OR -

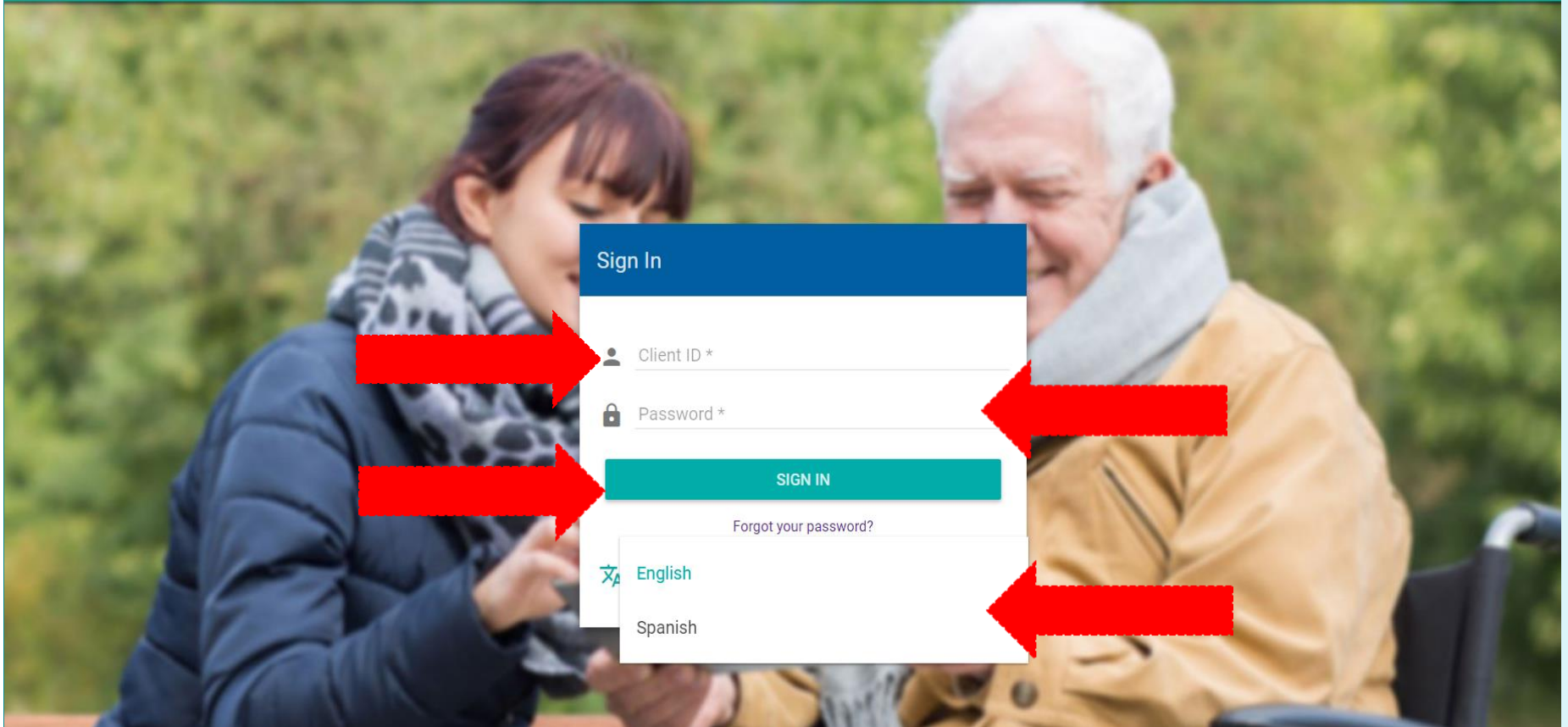
Visit **<http://PalmTran.org>** click on Connection and you can click the link:

 The PASSWEB logo, featuring the word "pass" in blue and "WEB" in white, with a stylized blue outline of the state of Florida behind the text. The logo is circled in yellow.	Online Booking & Tracking System	 A white van with "PASSWEB" and a Florida outline logo on its side.	Overview for Connection Users
561-649-9838 Connection Phone Number		1-877-870-9849 Toll-Free Number	

Getting Started!



pass
WEB



This is the Home Page





YOSEMITE SAM
Client ID - 53474

-  My Profile
-  Sign Out
-  Trips
-  Book Trip
-  Feedback
-  Help
- Language Selection
English

≡ Trips

< March 2019 >

04

Sun	Mon	Tue	Wed	Thu	Fri	Sat
24	25	26	27	28	1	2
3	4	5	6	7	8	9
				• DELRAY BEA... 12:00 PM • DELRAY BEA... 12:00 PM		
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

+



Select “My Profile” in the left panel





YOSEMITE SAM
Client ID - 53474

-  **My Profile**
-  **Sign Out**
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-  **Feedback**
-  **Help**
- Language Selection
English

≡ Trips

< March 2019 >

04

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• DELRAY BEA... 12:00 PM

• DELRAY BEA... 12:00 PM

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Review Your Information



The screenshot displays the passWEB application interface. On the left is a dark teal sidebar with the 'passWEB' logo and user information for 'YOSEMITE SAM' (Client ID - 53474). The sidebar contains menu items: 'My Profile', 'Sign Out', 'Trips', 'Book Trip', 'Feedback', and 'Help'. At the bottom of the sidebar is a 'Language Selection' dropdown set to 'English'. The main content area shows a calendar for March 2019. A 'My Profile' dialog box is open in the center, featuring a teal header with a close button. The dialog is divided into sections: 'My Details' (containing Client ID, Client Name, Client eligibility, and an Email Address field), 'Modify Password' (with an unchecked checkbox), and 'CLIENT HOME' (containing Address, Phone Number, and an 'UPDATE' button). Red arrows highlight the 'My Profile' menu item in the sidebar, the 'Address' field in the dialog, and the 'UPDATE' button.

passWEB

YOSEMITE SAM
Client ID - 53474

- My Profile
- Sign Out
- Trips
- Book Trip
- Feedback
- Help

Language Selection
English

Trips

March 2019

Close dialog

My Profile

My Details

Client ID 53474

Client Name YOSEMITE SAM

Client eligibility Eligible until 13/09/2020

Email Address *

☐ Modify Password

CLIENT HOME

Address 50 S MILITARY TRL, WEST PALM BEACH, FL 33415

Phone Number *
561-649-9848

UPDATE

To Reserve a trip - Select “Book Trip”





YOSEMITE SAM
Client ID - 53474

-  My Profile
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-  **Book Trip**
-  Feedback
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- Language Selection
English

Trips

< March 2019 >

06

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• DELRAY BEA... 12:00 PM

• DELRAY BEA... 12:00 PM

• WELLINGT... 9:45 AM

• WELLINGT... 9:45 AM

• WELLINGT... 11:30 AM

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Fill in the “Pickup Details”



pass
WEB

YOSEMITE SAM
Client ID - 53474

My Profile

Sign Out

Trips

Book Trip

Feedback

Help

Language Selection
English

Book Trip

Book Again (Optional)

Select a Recent Booking

Pickup Details

Pickup Address *

Unit

Pickup Callback Number

Enter pickup instruction...

Dropoff Details

Dropoff Address *

Unit

Dropoff Callback Number *

Enter dropoff instructio...

Date and Time

Trip Date *

Tue, Mar 5

Trip Type

Pick me up at

*

5:15 AM

Continue Booking Trip



YOSEMITE SAM
Client ID - 53474

My Profile

Sign Out

Trips

Book Trip

Feedback

Help

Language Selection
English

Book Trip

Date and Time

Trip Date *
Tue, Mar 5

Pick me up at
Drop me off at

Booking Purpose *

Trip Options

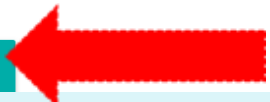
Additional Passengers +
ADD PASSENGER

Payment Options

Payment option *

RESET FORM

BOOK TRIP



 Your trip is not scheduled unless you confirm the booking

Date	Thu, Mar 7
Requested Dropoff Time	1:30 PM
I will be bringing	
Payment option	Cash or ticket
Booking Purpose	Education

 Pickup Details

☎ (561) 649-9848 x

M-F 8a-4:30p. GUN CLUB RD AND MILITARY TRAIL - NE CORNER.
SOUTH OF SOUTHERN BLVD. TWO STORY BUILDING

Dropoff Details

☎ (561) 649-9838 x

LAKE SHORES DR AND LAKE SHORE DR IS THE SAME AS NW 9TH ST, WEST OF N SWINTON AVE. LOOK FOR SIGNS. IN LAKE IDA EAST PARK.

Language Selection

文 English

Book Return Trip or Another Trip





YOSEMITE SAM
Client ID - 53474

- My Profile
- Sign Out
- Trips
- Book Trip
- Feedback
- Help
- Language Selection
English

Confirm Booking

Payment option: Cash or ticket
Booking Purpose: Education

101 - CLIENT HOME To DELRAY BEACH PLAYHOUSE, 950 NW 9TH ST, DELRAY BEACH, FL, 33444

Pickup Details

(561) 649-8848 x
M-F 8a-4p
SOUTH O

Dropoff Details

(561) 649-8848 x
RES DR AND LAKE SHORE DR IS THE SAME AS NW 9TH
F N SWINTON AVE. LOOK FOR SIGNS. IN LAKE IDA

Booking Confirmation

Your trip was booked and scheduled successfully. The booking ID is 17750457.

[BOOK RETURN TRIP](#)[BOOK ANOTHER TRIP](#)[TRIP DETAILS](#)[VIEW TRIPS](#)

Total Fare \$3.50
Requested Dropoff Time 1:30 PM
Pickup window is between 12:00 PM and 12:30 PM

[MODIFY BOOKING](#)[PLEASE WAIT](#)

Cancel a Trip





YOSEMITE SAM
Client ID - 53474

-  My Profile
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Trips

< March 2019 >

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Cancel Trip



pass
WEB

YOSEMITE SAM
Client ID - 53474

My Profile

Sign Out

Trips

Book Trip

Feedback

Help

Language Selection
English

Trip Details

Cancellation Reason

Do not need trip!

Are you sure you want to cancel?

NO

YES

Trip Details

CANCEL TRIP

Date

Thu, Mar 7

Status

Scheduled

Payment Option

Cash or ticket

Booking Purpose

Education

05

Sat

2

9

● WELLINGTO... 9:45 AM

● WELLINGTO... 9:45 AM

16

23

30

6

Trip Cancelled Successfully!



Apps

Sign in to Comcast

AOL

PTC Reporting

MLB.com

CSC Football Leagu...

Heiz Beliz - CBSSp...

ESPN

SiriusXM - Stream o...

PASSWEB

Transportation

Stonebarr

Chapter 6 DUEA

passWEB

YOSEMITE SAM
Client ID - 53474

My Profile

Sign Out

Trips

Book Trip

Feedback

Help

Language Selection
English

Trip Details

Map data ©2019 Google Terms of Use

Trip Details

Date

Thu, Mar 7

Status

CA

Cancelled in Advance

Cancel confirmation number

C010ED9B9

Payment Option

Cash or ticket

Booking Purpose

Education

CLIENT HOME To DELRAY BEACH PLAYHOUSE, 950 NW 9TH ST , DELRAY BEACH, FL, 33444

Booking ID: 17750457

Pickup Details

Dropoff Details

5616499848

The trip has been cancelled successfully.

OK

Check Trip that was Cancelled





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Language Selection
English

Trips

< March 2019 >

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Help Section



The screenshot displays the Pass Web application interface. On the left is a dark teal sidebar with the 'pass WEB' logo and user information for 'YOSEMITE SAM' (Client ID - 53474). The sidebar menu includes: My Profile, Sign Out, Trips, Book Trip, Feedback, Help (highlighted with a red arrow), and a Language Selection dropdown set to 'English'. The main content area features a 'Trips' header with a calendar for March 2019. A 'Help' modal window is open, showing the 'GLOSSARY' tab. The glossary defines five trip statuses: Scheduled (S), Unscheduled (U), No Show (NS), Arrived (A), and Cancelled (CA), each with a corresponding icon and description. The background calendar shows dates from 24 to 31, with specific trip events listed for March 9th and 16th.

pass WEB

YOSEMITE SAM
Client ID - 53474

- My Profile
- Sign Out
- Trips
- Book Trip
- Feedback
- Help
- Language Selection: English

Trips < March 2019 > 05

Sun	Mon	Tue	Wed	Thu	Fri	Sat
24	25	26	27	28	1	2
						9
						• WELLINGTO... 9:45 AM
						• WELLINGTO... 9:45 AM
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31	1	2	3	4	5	6

Help

GLOSSARY KEYBOARD SHORTCUTS

This section provides users with definitions for some of the common terms that are used with this application.

- S** **Scheduled** The trip has been booked and scheduled successfully.
- U** **Unscheduled** The trip has been booked successfully but has not been scheduled yet.
- NS** **No Show** The trip is a No Show if you did not show up at the scheduled pickup time.
- A** **Arrived** The vehicle has arrived at the pickup location.
- CA** **Cancelled** The trip has been cancelled.

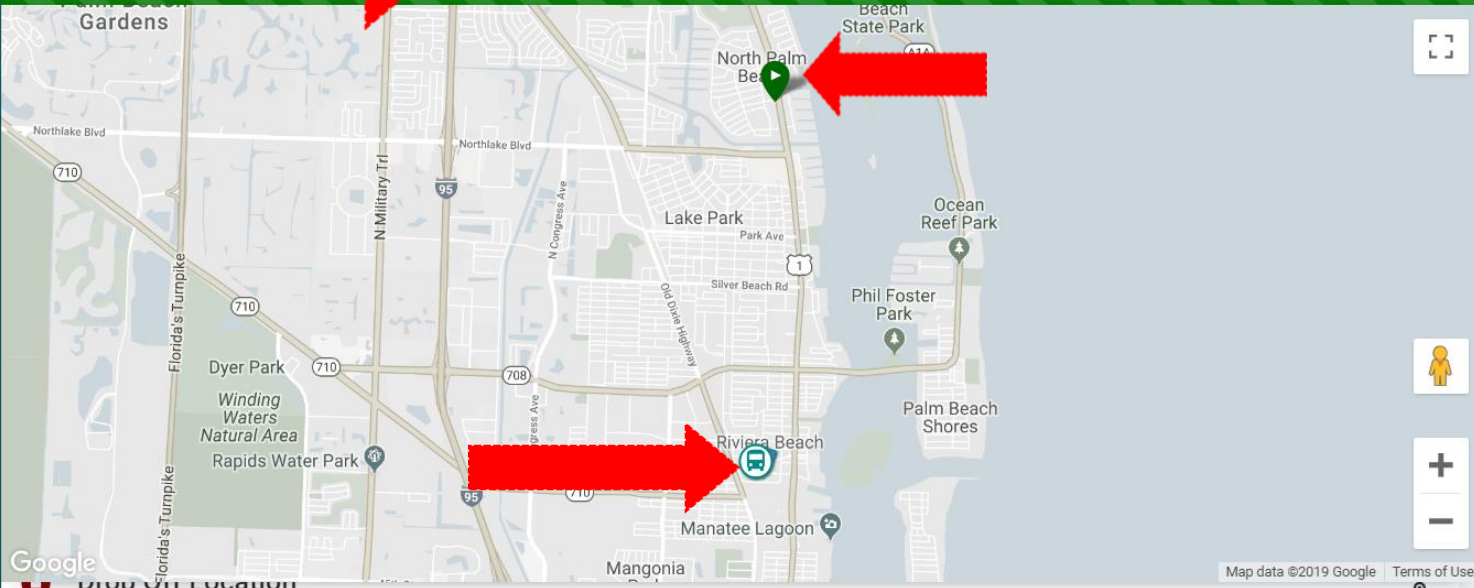
Vehicle ETA and Driver Information

Trip Details





Your ride is estimated to arrive in 21 minutes



**Drop-off Location**
CLIENT HOME

**Ride Information**

Vehicle Number	5713 MA	Driver Name	JOSEPH TOUSSAINT MA
		Driver Badge Number	7182

While On Board



Trip Details

In Transit

Trip Details

Pickup Location
CLIENT HOME

Drop Off Location
ALZHEIMERS COMMUNITY CARE - LAKE WORTH, 1615 LAKE AVE , LAKE WORTH, FL, 33460

Select “Feedback” to send a message



The screenshot displays the PassWeb user interface. On the left is a dark teal sidebar with the 'pass WEB' logo at the top. Below the logo, the user's name 'YOSEMITE SAM' and 'Client ID - 53474' are listed. The sidebar contains a menu with icons and labels: 'My Profile', 'Sign Out', 'Trips', 'Book Trip', 'Feedback', and 'Help'. At the bottom of the sidebar is a 'Language Selection' dropdown set to 'English'. The main area of the interface shows a calendar for March 2019, with days of the week as column headers and dates as row headers. A modal window titled 'Comments and Feedback' is centered over the calendar. The modal has a teal header with a close button (an 'x' in a circle). The body of the modal contains the text: 'Please use this form to file **complaints, suggestions and commendation**. This form is not intended for trip planning purposes.' Below this text is a text input field with the placeholder 'Add your comments here* *'. A red error message 'Comments field is required.' is visible below the input field. A teal 'SUBMIT' button is located at the bottom right of the modal. Two large red arrows are overlaid on the image: one points from the 'Feedback' menu item in the sidebar to the modal, and the other points from the modal back to the 'Feedback' menu item.

pass WEB

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- My Profile
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- Help

Language Selection
English

Trips

March 2019

Sun Mon Tue Wed Thu Fri Sat

24 25 26 27 28 1 2

3 10 17 24 31

8 15 22 29

9 16 23 30

PM PM

• WELLINGT... 9:45 AM
• WELLINGT... 9:45 AM
• WELLINGT... 11:30 AM

Comments and Feedback

Please use this form to file **complaints, suggestions and commendation**. This form is not intended for trip planning purposes.

Add your comments here* *

Comments field is required.

SUBMIT

How to exit PassWeb





YOSEMITE SAM
Client ID - 53474

-  **My Profile**
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-  **Help**
- Language Selection
English

≡ Trips

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